



Praed Foundation Collaborative Training Website



First time logging into SCX

- For the first time logging in, Please go to:
 - <https://www.schoox.com/login.php>
- To login:
 - Username: email from LearnerNation
 - Temporary Password: password (yes, the password really is 'password')
 - You will be prompted reset your password after completing steps 1 and 2
 - Must be 6 alphanumeric characters
 - You will be prompted to select your agency by using the following filters:
 - Country
 - Regional Designation
 - Unit (agency-start typing your agency name and it will auto populate)

Logging In

Registering for the site:

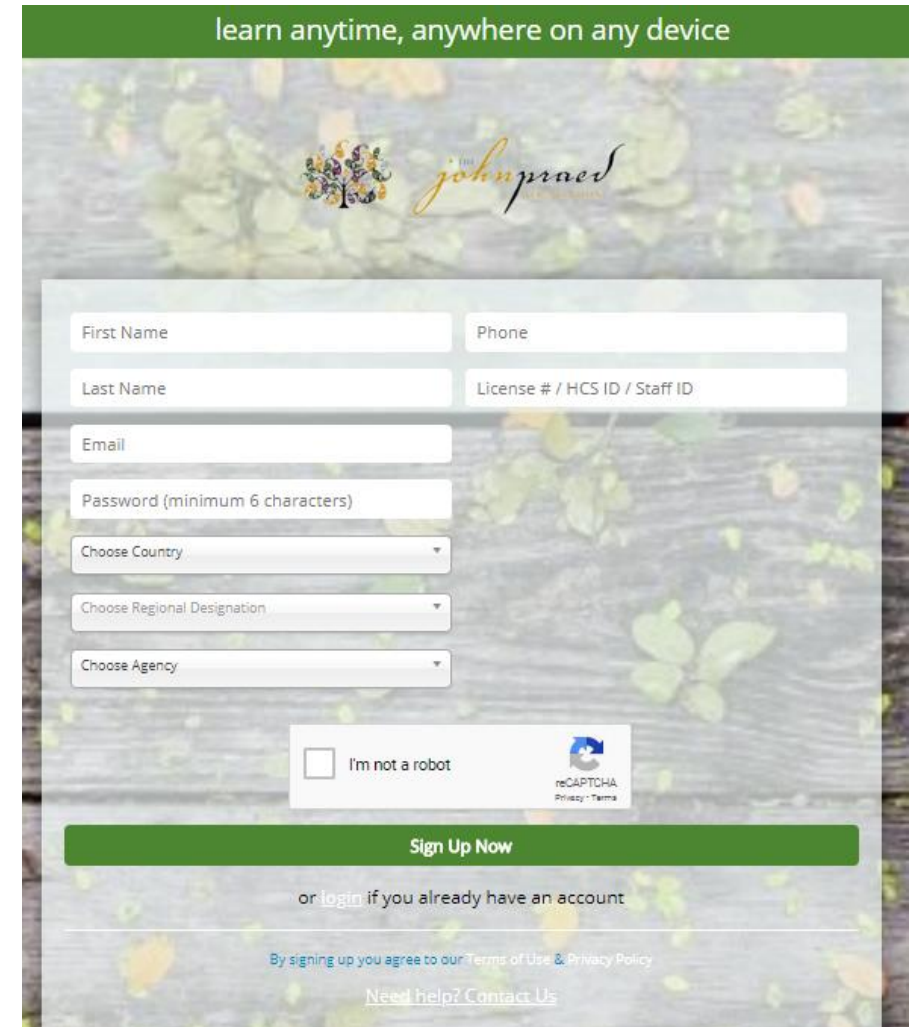
- Ensure you are at the correct Site
<https://www.schoox.com/academy/CANSAcademy/register>
- To Register Enter your information, Choose a Country, Region then Agency (Required Field).
- After entering your information select the *I'm not a robot* box
- Click *Sign up Now*

Logging in After Registration


- If you have already registered you can go straight to the login site at: <https://www.schoox.com/login.php>
- Enter your User Name and Password
- Select *Login*

Forgot Password?

- If you have forgotten your password select the *Forgot Password* Link and enter the email you used to register with. Your like to reset your password will be sent to the email associated with your account.



learn anytime, anywhere on any device



First Name Phone

Last Name License # / HCS ID / Staff ID


Email

Password (minimum 6 characters)

Choose Country

Choose Regional Designation

Choose Agency

I'm not a robot 

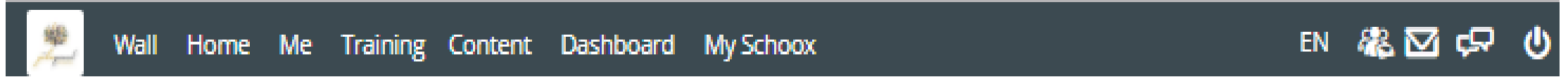
[Sign Up Now](#)

or [login](#) if you already have an account

By signing up you agree to our [Terms of Use](#) & [Privacy Policy](#)

[Need help? Contact Us](#)

Navigating the Site



- The above bar will show when you log in. Through this bar you can access the following:
 - Home: Access to your Calendar, which shows when trainings, sessions and Events are coming up.
 - Me: Access to update your profile, View your Accomplishments, View and Download your Certificates, and Edit your Settings.
 - Training: Access to your Trainings, Courses and Events.
 - Content: This is your Academy Library, which will show related documents and Videos.

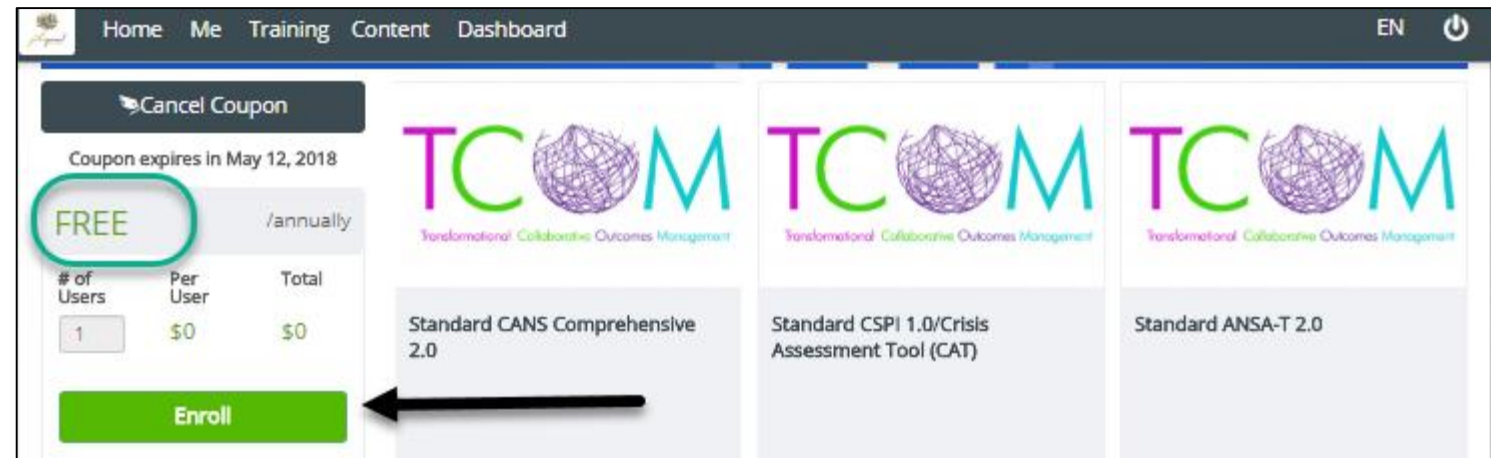
Selecting a Course Bundle

- Prior to taking a course you will need to Select the course bundle.
- To Select a Bundle go to **TRAINING > BUNDLES**
- Select the Bundle of courses you would like to proceed with by clicking on the Name of the Bundle.

The screenshot shows a web interface for an online academy. At the top, there is a navigation bar with links for Home, Me, Training, Content, and Dashboard. The 'Training' link is highlighted, and an arrow points to it. Below the navigation bar, there are four main sections: My Training, Courses, Bundles, and Events. The 'Bundles' section is highlighted, and an arrow points to it. Below these sections, there is a banner for 'Online Academy' featuring a photo of children with face paint. The main content area is titled 'Academy Bundles' and includes a search bar, sorting options for Creation Date and Update Date, and a list of bundles. The first bundle listed is 'Individual Subscription Site' by Cory Strawbridge, which is highlighted with an arrow. The bundle description states: 'This bundle is for Users who need to Certify in the TCOM Tools who Do Not Fall Under the Other Jurisdictions.' The price is listed as 25\$. On the right side, there is a 'Categories' sidebar with options: General, All Bundles, Without Category, Compliance Courses, and Individual Subscription Site.

Bundle with No Fee

- If your bundle does not have a charge, you can click the Enroll Button.
- Skip to the *Accessing your Courses* Slide to continue with your course.



The screenshot shows a web interface with a navigation bar at the top containing 'Home', 'Me', 'Training', 'Content', and 'Dashboard'. On the right side of the navigation bar, there are 'EN' and a power icon. Below the navigation bar, there is a 'Cancel Coupon' button. A message states 'Coupon expires in May 12, 2018'. A green box highlights the word 'FREE' in a green font, followed by '/annually'. Below this, a table shows the coupon details:

# of Users	Per User	Total
1	\$0	\$0

At the bottom of the coupon details, there is a green 'Enroll' button with a black arrow pointing to it. To the right of the coupon details, there are three course cards, each featuring the 'TCOM' logo (Transformational Collaborative Outcomes Management) and a course title: 'Standard CANS Comprehensive 2.0', 'Standard CSPI 1.0/Crisis Assessment Tool (CAT)', and 'Standard ANSA-T 2.0'.

Purchasing a Course Bundle With a Fee

If you have a Coupon Code:

- Enter the code and Select *Redeem* and *Buy now*.
- Once a valid bundle code has been entered the price will change to *Free* and you can select *Enroll*.

The screenshot shows the top navigation bar with 'Home', 'Me', 'Training', 'Content', and 'Dashboard'. Below the navigation, there is a search bar and a 'Redeem' button. A table displays the course bundle details:

# of Users	Per User	Total
1	\$25	\$25

Below the table, there are two course options: 'Standard CANS Comprehensive 2.0' and 'Standard CSPI 1.0/Crisis Assessment Tool (CAT)'. A 'Buy Now' button is highlighted with a black arrow.

The screenshot shows the same page as above, but with a 'Cancel Coupon' button at the top left. A message states 'Coupon expires in May 12, 2018'. The price has changed to 'FREE' and is circled in green. The table now shows:

# of Users	Per User	Total
1	\$0	\$0

The 'Enroll' button is highlighted with a black arrow.

If you do not have a Coupon Code:

- Click *Buy now*.
- Enter in your Billing information and Place Order.

The screenshot shows the 'Pay and Check Out' page. At the top, there is a table with the following data:

# of Users	Per User	Total
1	\$25	\$25

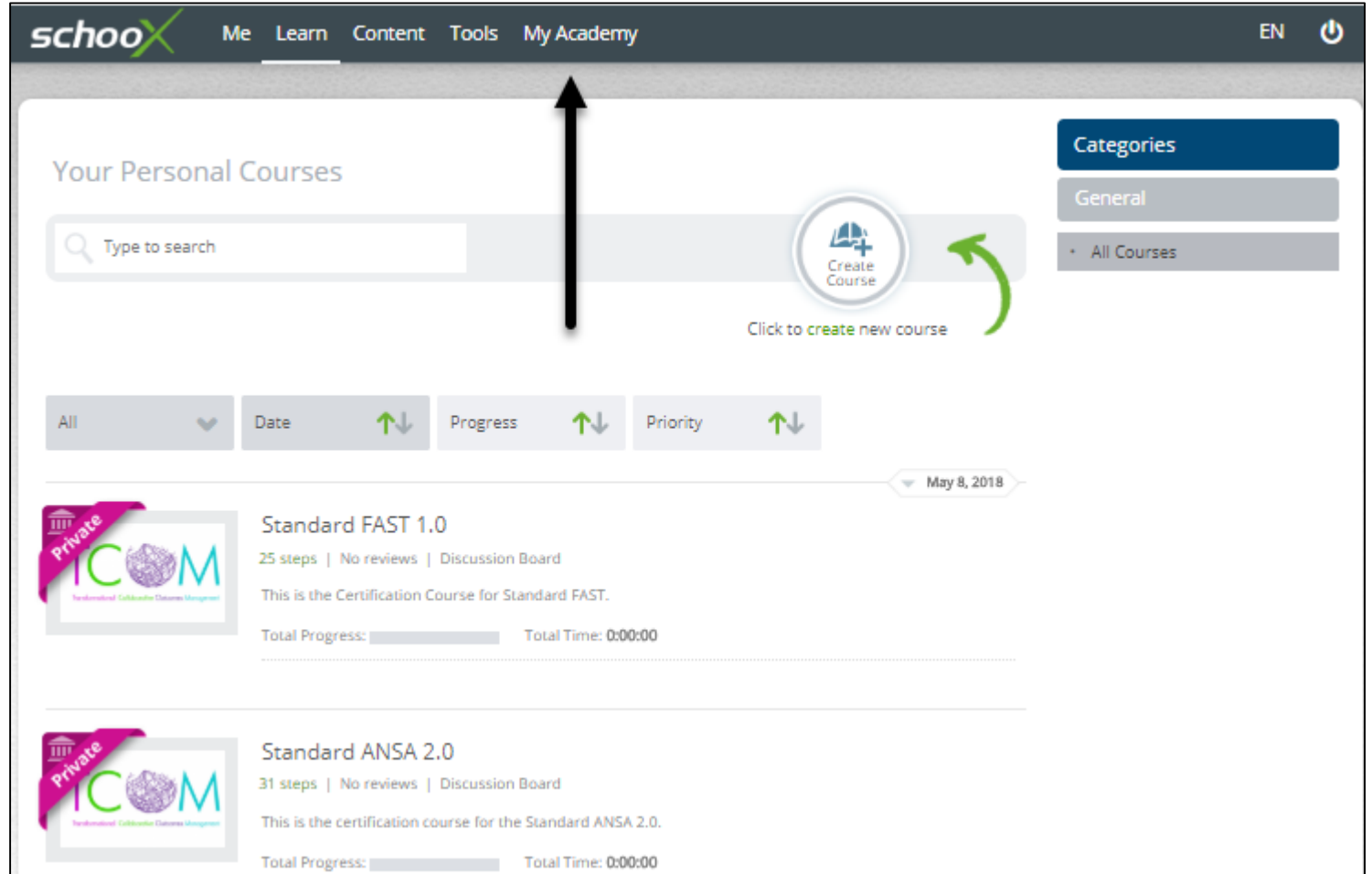
Below the table, there are three buttons: 'Buy for you', 'Buy for Others', and 'Buy for your Academy'. The 'Buy for you' button is highlighted in blue. Below the buttons, there are two steps: 'Step 1: Billing Information' and 'Step 2: Place Order'. The 'Step 2: Place Order' button is highlighted in green. Below the steps, there is a 'Payment Details' section with the following fields:

Pay with your credit card on our secure page.

First Name: * [Joan] Last Name: * [Smith]
Card Number: * [] Security Code: * []
Expiration Date: * [Select Month] [Select Year]
Billing Address: * []
Zip Code: * [] City: * []

Accessing your Courses

- Once you have purchased your bundle and enrolled your course listing will show your Personal Courses.
- To start your course return to your course page by selecting the *My Academy* link at the top of the page.



The screenshot displays the SchooX user interface. At the top, a dark navigation bar contains the SchooX logo and menu items: Me, Learn, Content, Tools, and My Academy. The 'My Academy' link is highlighted with a white underline. A black arrow points from the 'My Academy' link down to the 'Your Personal Courses' section. In the top right corner, there are 'EN' and a power icon. Below the navigation bar, the 'Your Personal Courses' section features a search bar with the placeholder text 'Type to search'. To the right of the search bar is a 'Create Course' button with a green arrow pointing to it. Below the search bar, there are sorting options: 'All', 'Date', 'Progress', and 'Priority', each with a dropdown arrow. A date filter 'May 8, 2018' is also visible. The main content area shows two course listings. Each listing includes a 'Private' badge, the ICOM logo, the course title, the number of steps, the number of reviews, and a link to the Discussion Board. The first course is 'Standard FAST 1.0' with 25 steps and no reviews. The second course is 'Standard ANSA 2.0' with 31 steps and no reviews. Both courses show 'Total Progress' as a progress bar and 'Total Time' as '0:00:00'.

Accessing your Courses Continued

- To start your course select:
Training-> Courses
- Select a course listed (click on the course name) or search your course catalogue using the search bar for the course you need to take.

The screenshot shows a user interface for an online academy. At the top, there is a navigation bar with tabs for Home, Me, Training, Content, and Dashboard. The 'Training' tab is active. Below the navigation bar, there are four main sections: 'My Training' (Online and In-Class Training you take), 'Courses' (Online courses open for you to take), 'Bundles' (Online bundles open for you to take), and 'Events' (Instructor-led events you can join). An arrow points from the 'Courses' section to the 'Course Catalogue' below. The 'Course Catalogue' features a search bar with the placeholder text 'Type to search'. To the right of the search bar is a 'Categories' sidebar with a 'General' section containing a list of categories: 'All Courses', 'Without Category', 'Compliance Courses', and 'Individual Subscription Site'. The main content area displays two course listings. The first listing is for 'Standard FAST 1.0', which is 25 steps long, has no reviews, and includes a discussion board. It is described as 'This is the Certification Course for Standard FAST.' and shows 'Your Total Progress' as 0% and 'Total Time' as 0:00:00. An arrow points to the course name. The second listing is for 'Standard CANS Commercially Sexual Exploited 1.0', which is 50 steps long, has no reviews, and includes a discussion board. It is described as 'This is the CANS CSE Certification Course.' and also shows 'Your Total Progress' as 0% and 'Total Time' as 0:00:00. A date filter 'May 8, 2018' is visible on the right side of the course listings.

Course Details

- Once you Select your course by the course name hyperlink your course will pull up. This screen will show you the details of your course.
- The Course Toolbar is where you can see the following:
 - About: Course Details
 - Steps: Number of steps in course
 - Supplemental Materials: Course Documents that can be viewed and downloaded
 - Course Discussion Board

The screenshot displays the course details for 'Standard CANS Comprehensive 2.0'. At the top, there is a navigation bar with links for 'Wall', 'Home', 'Me', 'Training', 'Content', 'Dashboard', and 'MySchool'. The course title is 'Standard CANS Comprehensive 2.0', with 56 steps and 5 supplemental materials. A progress bar shows 'Total Progress' and 'Total Time 0:00:00'. A large orange button labeled 'VIDEO' with a play icon and the text 'continue with Step 1' is prominent. Below this is the 'Course Toolbar' with tabs for 'About', 'Steps', 'Supplemental materials', and 'Discussion Board'. A red arrow points to the 'Steps' tab. The main content area shows a list of domains:

Domains:	* Mandatory Order
Domain 1 Introduction to Training Discussion Board (1) Supplemental Material	Step 1 Pending!
Domain 2 Introduction This is an Introduction to the Child and Adolescent Needs and Strengths TCOM Tool	Step 2 Pending!
Domain 3 TCOM Overview: Five Decision Points of Care	Step 3

A 'Show Me How...' button is visible on the right side of the page.

Supplemental Materials

- Prior to starting your course select the *Supplemental Materials* icon on the toolbar to Download the Manual and supporting documents to reference throughout your course.

The screenshot displays a web application interface. At the top, a navigation bar contains links for 'Wall', 'Home', 'Me', 'Training', 'Content', 'Dashboard', and 'My School'. On the right side of this bar are icons for 'EN', a user profile, an envelope, a speech bubble, and a power button. Below the navigation bar, a secondary menu features 'About', 'Steps', 'Supplemental materials' (highlighted in blue with a red arrow pointing to it), and 'Discussion Board'. The main content area is titled 'Supplemental Materials:' and includes a search bar. It displays four document cards, each with a 'Download' button circled in green:

- CANS User Tip Sheet**: Domain: Introduction to Training
- Standard CANS Comprehensive Child and Adolescent Needs and Strengths**: Domain: Introduction
- Standard_CANS Comprehensive_2.0_CWBH_1**: Domain: Introduction
- TCOM Training Tips**: Domain: Test Taking Tips

Below these cards, a fifth card is partially visible, titled 'TCOM Needs and Strengths' with a domain of 'Action Levels for Needs Items'.

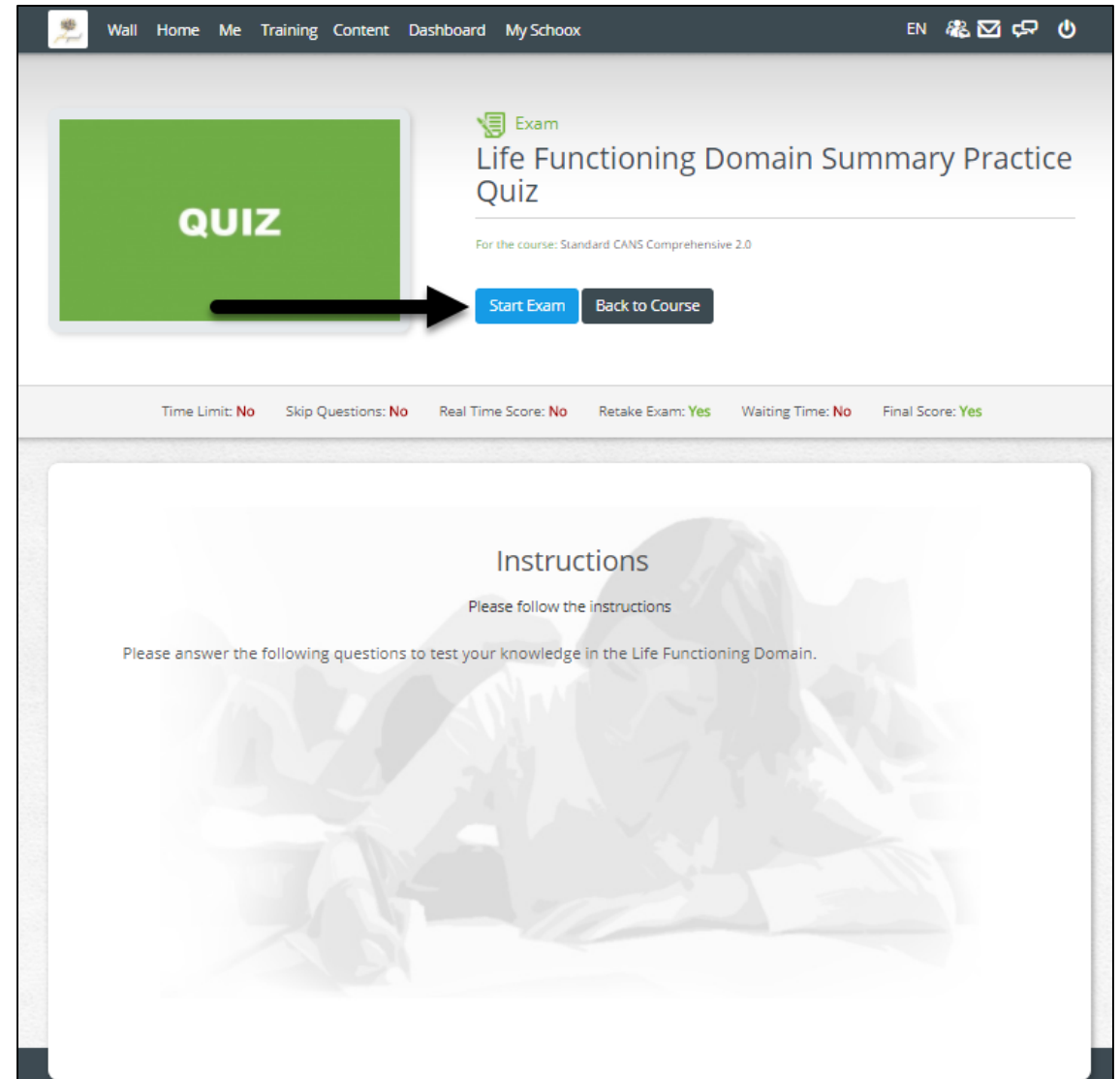
Starting the Course

- After downloading the Supplemental Materials, click the Steps Icon on the toolbar and it will take you back to your course.
- To start your course click the play button (or select the topic image) for the step you are on.
- Once you have completed a step it will indicate “Completed!” and the next step will be ready to start.
- At anytime you can go back to a completed step and review it as needed. To do so you can click on the Step Icon, the topic title or the Image Icon.

The screenshot shows the course interface for 'Standard CANS Comprehensive 2.0'. At the top, there is a navigation bar with links: Wall, Home, Me, Training, Content, Dashboard, My Schoox. The course title is 'Standard CANS Comprehensive 2.0' with 56 Steps and 5 Supplemental materials. A progress bar shows 'Total Progress' and 'Total Time 0:01:16'. A large blue box with 'INTRODUCTION' and a play button says 'continue with Step 2'. Below this is a toolbar with 'About', '56 Steps', 'Supplemental materials', and 'Discussion Board'. The main content area shows a list of domains. Domain 1 is 'Introduction to Training' with a play button icon, 'Discussion Board', '(1) Supplemental Material', and 'Your progress' bar. A green circle next to it says 'Step 1 Completed!'. Domain 2 is 'Introduction' with an 'INTRODUCTION' image icon, 'Discussion Board', '(2) Supplemental Materials', and a grey circle next to it says 'Step 2 Pending!'. Domain 3 is partially visible. A 'Show Me How...' button is on the right, and a help icon is at the bottom right. Red arrows point to the play button in the 'continue with Step 2' box, the play button icon in the Domain 1 card, and the 'Step 1 Completed!' circle.

Taking an Quiz

- To Start the Exam select the *Start Exam* button.
- If you need to return to the course select *Back to Course*.



The screenshot shows a user interface for a quiz. At the top, there is a navigation bar with links: Wall, Home, Me, Training, Content, Dashboard, My Schoox. On the right side of the navigation bar, there are icons for language (EN), notifications, and a power button. The main content area features a green box with the word "QUIZ" in white. To the right of this box, the text reads "Exam" with a green icon, followed by "Life Functioning Domain Summary Practice Quiz". Below this, it says "For the course: Standard CANS Comprehensive 2.0". There are two buttons: "Start Exam" (blue) and "Back to Course" (dark grey). A black arrow points from the "QUIZ" box to the "Start Exam" button. Below the buttons, there is a status bar with the following information: Time Limit: No, Skip Questions: No, Real Time Score: No, Retake Exam: Yes, Waiting Time: No, Final Score: Yes. The bottom section of the interface is titled "Instructions" and contains the text "Please follow the instructions" and "Please answer the following questions to test your knowledge in the Life Functioning Domain." The background of the instructions section features a faint image of a person sitting at a desk with their hands raised.

Quiz Details

- The Question will be at the top of the page.
- To take the Exam select the Radio Icon for your answer and hit *Submit your answer*.
- At the bottom of the page you will see the tracking that shows you how many questions are within the exam, along with which question you are currently on.

The screenshot displays a quiz interface for 'Exam: Life Functioning Domain Summary Practice Quiz'. The top navigation bar includes links for Wall, Home, Me, Training, Content, Dashboard, and My Schoox, along with language (EN) and utility icons. The quiz title and course information (Standard CANS Comprehensive 2.0) are shown, with 'Leave Exam' and 'Finish Exam' buttons. The main content area features a question card for 'Question (2/14)' with the text: 'Living Situation: Nancy has the occasional fight at home with her parents; her parents are concerned about her behavior at home.' Below the question is an 'Answers' section with four options: A 0, B 1, C 2, and D 3. Each option has a radio button to its right. A 'Submit your answer' button is located at the bottom right of the question card. At the bottom of the page, a progress bar shows 14 questions, with question 2 currently selected. The interface is annotated with arrows: 'Question' points to the question text, 'Radio Icons' points to the radio buttons, and an arrow points to the 'Submit your answer' button.

Quiz Details Continued

- Once you have answered each question within the Exam this screen will appear where you can review each question on the exam.
- If you need to change an answer or return to a question you can click on the question to return to it and update your answer.
- If you are ready to continue select the *Submit Exam* at the top or bottom of the page.

Wall Home Me Training Content Dashboard My Schoox EN

Exam: Cultural Factors Domain Summary Practice Quiz

For the course: Standard CANS Comprehensive 2.0

Leave Exam Submit Exam

You have reached the end of the Exam

Here is a summary of your exam. Before submitting your exam you can review your exam or / and answer open questions depending on the exam rules set by your instructor

Questions	Status
1 Language: Yiliu emigrated from China 3 months ago to join his parents. He does not speak English yet, but his parents do and are able to translate for him.	Answered
2 Traditions and Rituals: A 12-year-old has lived in institutions since he was 3 years old. He has never experienced a family holiday.	Answered
3 Cultural Stress: A family has recently arrived from Somalia and reports some initial difficulties adjusting to the American way of life.	Answered

Click here to submit my exam

1 2 3

Quiz Details Continued

- Your exam summary will appear showing your results.
- For any question details you can click on the question to see the feedback.



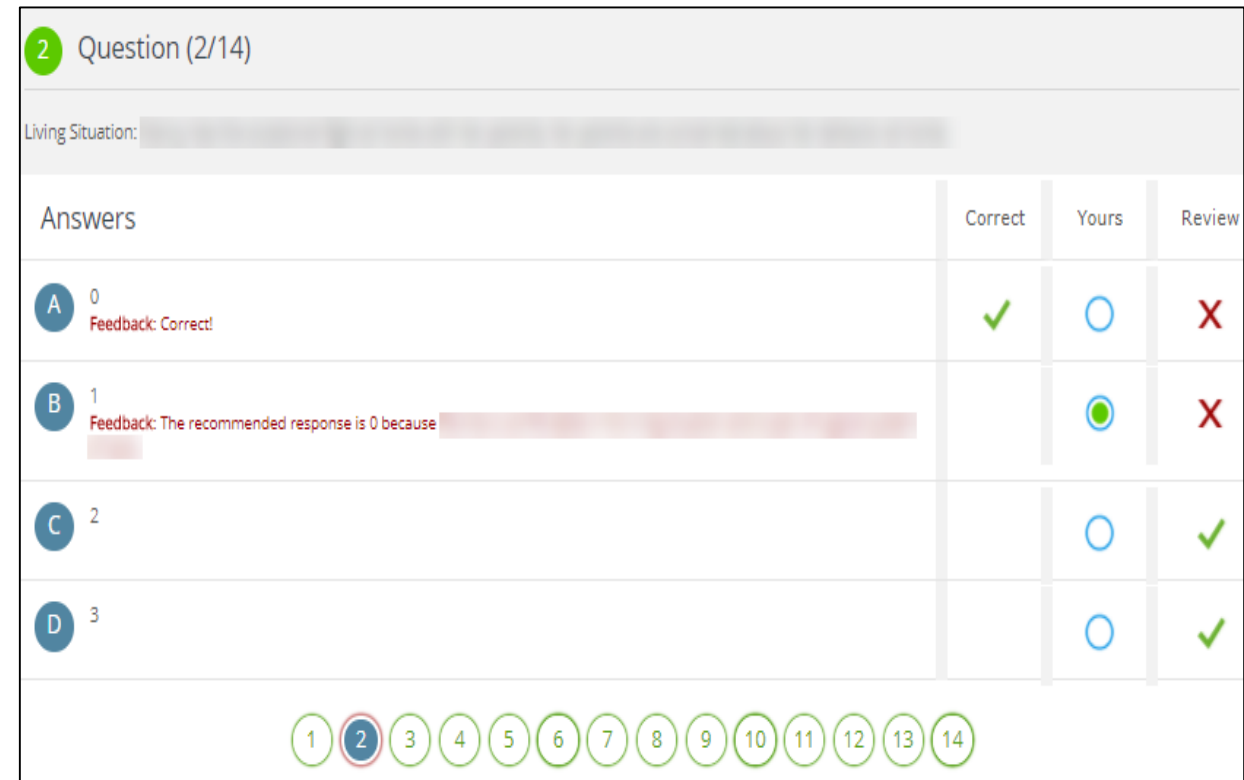
Your Score: **92%** (13/14 points)

Passing Score: **70%** (10/14 points)

Congratulations, you have passed the Life Functioning Domain Summary Practice Quiz!

Questions	Status
1 Family Functioning: The family is managing well.	✓
2 Living Situation: Nancy has the occasional fight at home with her parents; her parents are concerned about her behavior at home.	✗

Click on the question for feedback. →



2 Question (2/14)

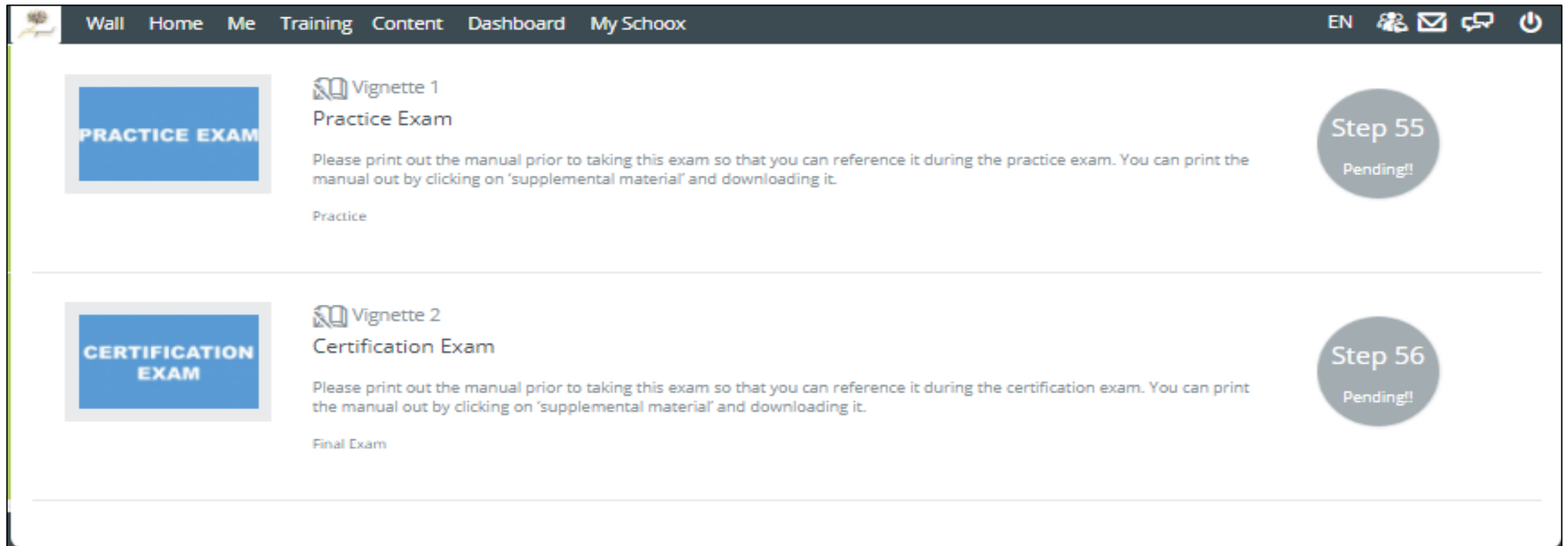
Living Situation: _____

Answers	Correct	Yours	Review
A 0 Feedback: Correct!	✓	<input type="radio"/>	✗
B 1 Feedback: The recommended response is 0 because _____		<input checked="" type="radio"/>	✗
C 2		<input type="radio"/>	✓
D 3		<input type="radio"/>	✓

1 2 3 4 5 6 7 8 9 10 11 12 13 14

Course Exams

- After you have completed all Domains, quizzes and videos in the course you will come to the Practice Exam and the Certification Exam.
- You can take multiple Practice Exams prior to taking the Certification Exam.

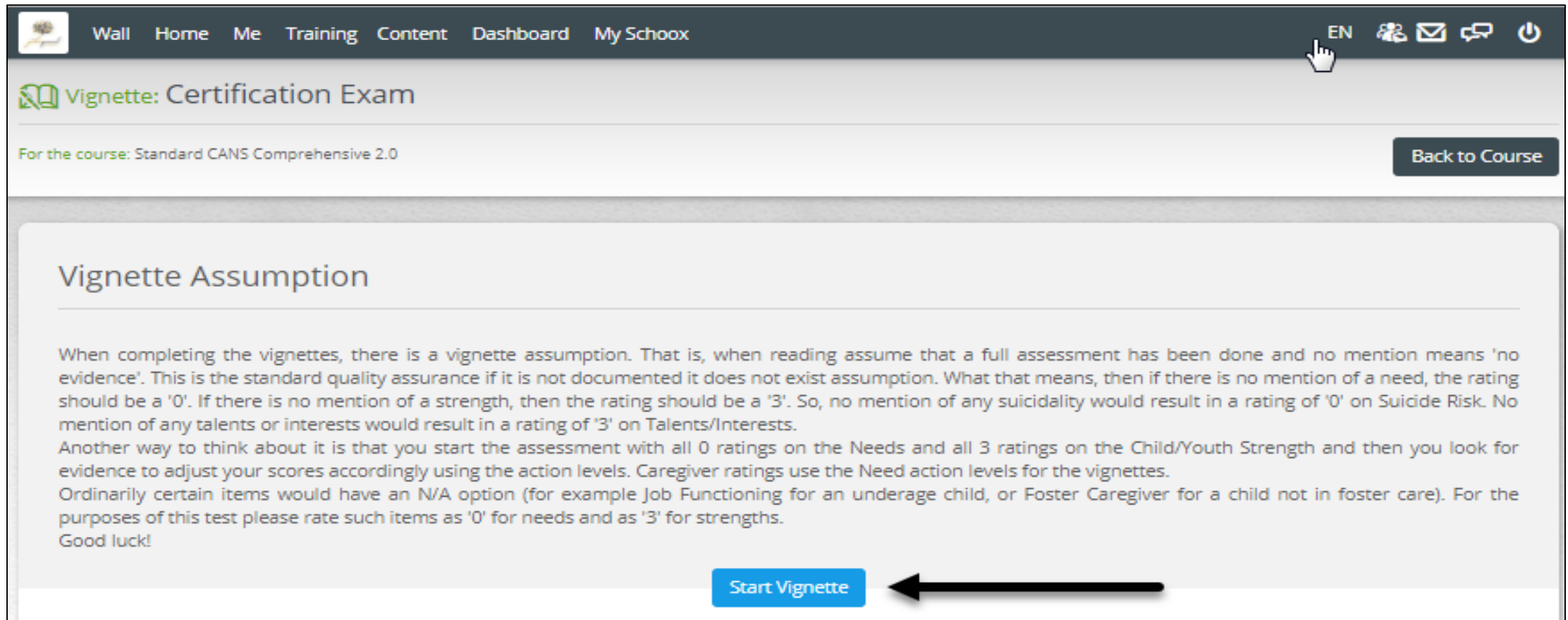


The screenshot shows a course dashboard with a dark navigation bar at the top containing links for Wall, Home, Me, Training, Content, Dashboard, and My Schoox. On the right side of the navigation bar are icons for language (EN), a group of people, an envelope, a speech bubble, and a power button. The main content area features two exam entries:

- Practice Exam:** Labeled "Vignette 1", it includes a blue box with "PRACTICE EXAM" and a circular progress indicator showing "Step 55 Pending!!". Below the title, it says "Please print out the manual prior to taking this exam so that you can reference it during the practice exam. You can print the manual out by clicking on 'supplemental material' and downloading it." and "Practice".
- Certification Exam:** Labeled "Vignette 2", it includes a blue box with "CERTIFICATION EXAM" and a circular progress indicator showing "Step 56 Pending!!". Below the title, it says "Please print out the manual prior to taking this exam so that you can reference it during the certification exam. You can print the manual out by clicking on 'supplemental material' and downloading it." and "Final Exam".

Exam Continued

- You will receive the following message prior to starting both the Practice Exam and Certification Exam. **Please be sure to read through the Vignette Assumption.** Press *Start Vignette* to continue.



The screenshot shows a web application interface. At the top, there is a navigation bar with a logo on the left and menu items: Wall, Home, Me, Training, Content, Dashboard, and My Schoox. On the right side of the navigation bar, there are icons for language (EN), user profile, email, chat, and power. Below the navigation bar, the page title is "Vignette: Certification Exam". Underneath the title, it says "For the course: Standard CANS Comprehensive 2.0" and there is a "Back to Course" button. The main content area is titled "Vignette Assumption" and contains several paragraphs of text explaining the assumption for the exam. At the bottom of the page, there is a blue "Start Vignette" button with a black arrow pointing to it from the right.

Wall Home Me Training Content Dashboard My Schoox EN

Vignette: Certification Exam

For the course: Standard CANS Comprehensive 2.0 Back to Course

Vignette Assumption

When completing the vignettes, there is a vignette assumption. That is, when reading assume that a full assessment has been done and no mention means 'no evidence'. This is the standard quality assurance if it is not documented it does not exist assumption. What that means, then if there is no mention of a need, the rating should be a '0'. If there is no mention of a strength, then the rating should be a '3'. So, no mention of any suicidality would result in a rating of '0' on Suicide Risk. No mention of any talents or interests would result in a rating of '3' on Talents/Interests.

Another way to think about it is that you start the assessment with all 0 ratings on the Needs and all 3 ratings on the Child/Youth Strength and then you look for evidence to adjust your scores accordingly using the action levels. Caregiver ratings use the Need action levels for the vignettes.

Ordinarily certain items would have an N/A option (for example Job Functioning for an underage child, or Foster Caregiver for a child not in foster care). For the purposes of this test please rate such items as '0' for needs and as '3' for strengths.

Good luck!

Start Vignette

Exam Continued

- Start by reading the story for your exam. You can reference the story at anytime throughout your exam.
- Each Exam has a 2 hour time limit. The time clock will continue to run throughout your exam to show you how much time is remaining.
- To answer the questions select the radio button for each topic. When you have rated all questions within the domain you can move forward with your exam by selecting the *Next Section* button.

Vignette: Practice Exam

For the course: Standard CANS Comprehensive 2.0

Leave Vignette

Vignette Assumption

Story:

(please rate foster parents as caregiver)

Deonte is a seven-year-old,

01:59:37 Section: #3 of 6

Previous Section Next Section

Cultural Factors	0	1	2	3
0, No evidence of need. No action needed	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
1, Significant history or possible need that is not interfering with functioning. Watchful waiting/prevention/additional assessment	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
2, Need interferes with functioning. Action/intervention required	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
3, Need is dangerous or disabling. Immediate action/intensive action required	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>

0, 1, 2, 3	0	1	2	3
0, Language	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
1, Traditions and Rituals	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
2, Cultural Stress	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>

Exam Continued

- Once you have completed your Practice exam you will receive your results.
- For Practice Exams, your results will appear for all questions on the exam so you are able to review them.

Wall Home Me Training Content Dashboard My Schoox EN

Vignette: Practice Exam

For the course: Standard CANS Comprehensive 2.0

Back to Vignette Back to Course

Vignette results:

Your Score 1

Passing Score 0.70

Review

Congratulations, you have achieved sufficient reliability in the Nell Vignette practice exam within the CANS-NY 2016 Training, Testing, & Certification 0-5 Course! Please proceed with the Final Exam to complete your certification.

Section 1:
Life Domain Functioning

0. No evidence of need. No action needed

1. Significant history or possible need that is not interfering with functioning. Watchful waiting/prevention/additional assessment

2. Need interferes with functioning. Action/intervention required


3. Need is dangerous or disabling. Immediate action/intensive action required

Correct Answer:	0 1 2 3	Your Answer:	0 1 2 3	Correct
1. Family Functioning	<input type="radio"/>	1. Family Functioning	<input checked="" type="radio"/>	
Correct Answer:	0 1 2 3	Your Answer:	0 1 2 3	Correct
2. Living Situation	<input type="radio"/>	2. Living Situation	<input checked="" type="radio"/>	

Certification Exam

- The Certification exam is in the same format with the same time limit as the Practice Exams.
- Click on the Certification Exam within your course
- Read the Vignette Assumption
- Start Vignette
- Once Finished you will received Feedback as to if you Passed or Failed the exam.
- If you passed the Exam you will be able to print your certificate from the Top toolbar under *ME-> My Certificates-> Course Certifications*.

The screenshot displays the 'My Academy Profile' page. At the top, a navigation bar includes 'Wall', 'Home', 'Me', 'Training', 'Content', 'Dashboard', and 'My Schoox'. Below this, a secondary navigation bar contains 'My Profile', 'My ePortfolio', 'My Certificates' (highlighted with a black arrow), 'My Settings', and 'Logout'. The main content area shows the user's profile information, including name, country, email, and languages. Below the profile is a horizontal menu with 'About me', 'Accomplishments', 'Agencies/Jobs', and 'Courses'. Underneath, there are tabs for 'Badges', 'Knowledge Profile', 'Course Certifications' (highlighted with a black arrow), 'Curricula Certifications', and 'Event Certifications'. A table below lists certifications, with one entry for 'Standard CANS Comprehensive 2.0' and a certificate thumbnail (highlighted with a black arrow).

Type of certification	Course Name	Click to view
Schoox Certification	Standard CANS Comprehensive 2.0 Instructor: [Redacted] Date Earned: Apr 23, 2018	

Re-Certification

- Login and Select 'Training' then 'Courses' on the top toolbar
- Select the course you need to Recertify in
- Now you can review the materials or jump straight to the final exam by scrolling to the bottom of the course and selecting 'Certification Exam'.
- Please note all Manuals and course materials are under the 'Supplemental Materials' on the course toolbar and can be reviewed and downloaded for your reference.

The screenshot displays the ICOM training portal interface. At the top, there is a navigation bar with 'Home', 'Me', 'Training', 'Content', and 'Dashboard'. The 'Training' tab is active, and the 'Courses' link is highlighted with a black arrow. Below the navigation bar, there are four main sections: 'My Training' (Online and In-Class Training you take), 'Courses' (Online courses open for you to take), 'Bundles' (Online bundles open for you to take), and 'Events' (Instructor-led events you can join). The 'Courses' section is selected, and the 'Standard FAST 1.0' course is highlighted with a black arrow. The course details include: 'Standard FAST 1.0', '25 steps | No reviews | Discussion Board', 'This is the Certification Course for Standard FAST.', 'Your Total Progress: [Progress Bar]', and 'Total Time: 0:00:00'. Below this, the 'Standard CANS Commercially Sexual Exploited 1.0' course is also visible, with '50 steps | No reviews | Discussion Board', 'This is the CANS CSE Certification Course.', 'Your Total Progress: [Progress Bar]', and 'Total Time: 0:00:00'. On the right side, there is a 'Categories' dropdown menu with options: 'General', 'All Courses', 'Without Category', 'Compliance Courses', and 'Individual Subscription Site'. The date 'May 8, 2018' is also visible.

Re-Certification Continued

- Once you have finished your exam you can see your results by selecting “Dashboard” on the top toolbar. Go to Vignettes, Select the bar graph to the right of the Certification Exam you took. Your Status of the Exam will show either Passed or Failed.

- You Can view your updated Certificate by selecting ‘Me’ then ‘My Certificates’ on the top toolbar.

The screenshot shows a dashboard with a navigation bar at the top containing 'Home', 'Me', 'Training', 'Content', 'Dashboard', and 'My Schoox'. Below the navigation bar, there are several icons and a search bar. The main content area displays a list of exams. The first two are 'Certification Exam' for 'Casey Family Programs CANS 1.0' and 'Casey Family Programs FAST 1.0'. The third is a 'Practice Exam' for 'Casey Family Programs CANS 1.0' with a 'Best Score: 0.77' and 'Status: Passed'. An arrow points to a bar graph icon to the right of the 'Practice Exam' entry. Below the list is a table with columns for 'History', 'Score', 'Status', and a details icon.

History	Score	Status	
August 13, 2013	0.71	Passed	Details
September 12, 2013	0.77	Passed	Details

The screenshot shows the 'Me' section of the dashboard. The navigation bar is the same as in the previous screenshot. Below it, there are several menu items: 'Badges', 'Knowledge Profile', 'Course Certifications', 'Curricula Certifications', and 'Event Certifications'. The 'Course Certifications' menu item is highlighted. Below the menu items is a table with columns for 'Type of certification', 'Course Name', and 'Click to view'. The table lists two 'Schoox Certification' entries for 'Casey Family Programs FAST 1.0'. The first entry has an instructor of 'Lauren Schmidt' and a date earned of 'Feb 13, 2018'. The second entry has the same instructor and date, but the status is 'Expired'. Each entry has a 'Click to view' link with a certificate icon.

Type of certification	Course Name	Click to view
Schoox Certification	Casey Family Programs FAST 1.0 Instructor: Lauren Schmidt Date Earned: Feb 13, 2018	
Schoox Certification	Casey Family Programs FAST 1.0 Instructor: Lauren Schmidt Date Earned: Dec 29, 2016 Expired	

FAQs

- I had an account on LearnerNation, how do I login to Schoox for the first time?
 - If you had an account in LearnerNation, and are now logging into Schoox for the first time, please follow the below steps:
 - Go to: <https://www.Schoox.com/login.php>
 - Username: the email you used in LearnerNation
 - Password: password (yes, the word 'password' is your temporary password)
 - You will be prompted to reset your password after completing steps 1 and 2
 - Must be 6 alphanumeric characters
 - You will be prompted to select your agency by using the following filters
 - Country
 - Regional Designation
 - Unit (Agency- Start Typing your agency name and it will auto populate)

FAQs

- I did not have an account on LearnerNation, how do I register on Schoox?
 - If you did not have an account in LearnerNation and need to register on Schoox, please follow the below steps:
 - Go to: <https://www.schoox.com/academy/CANSAcademy/register>
 - Fill out the required fields
 - Click 'sign up now'
- How do I obtain a certificate in one of the TCOM Tools?
 - To obtain a certificate, you must complete ALL of the steps in the corresponding course. Simply passing a final exam does not grant you a certificate

FAQs

- What courses do I need to take?
 - Please contact your agency to determine what courses you are required to take.
- How do I recertify?
 - See Re-Certification Slides within this power-point.
- I cannot pass the final exam. I have completed all of the materials and reviewed my quizzes and videos, what do I do?
 - If you are having trouble passing the final exam, please contact our support team at: support@TCOMTraining.com and let them know you would like coaching. Our team will connect you with a coach.
- Do you provide live training opportunities?
 - Yes! We provide online webinars and in person training events. To view what is available and register for an event, toggle over 'Training' in the top toolbar and select 'events'.