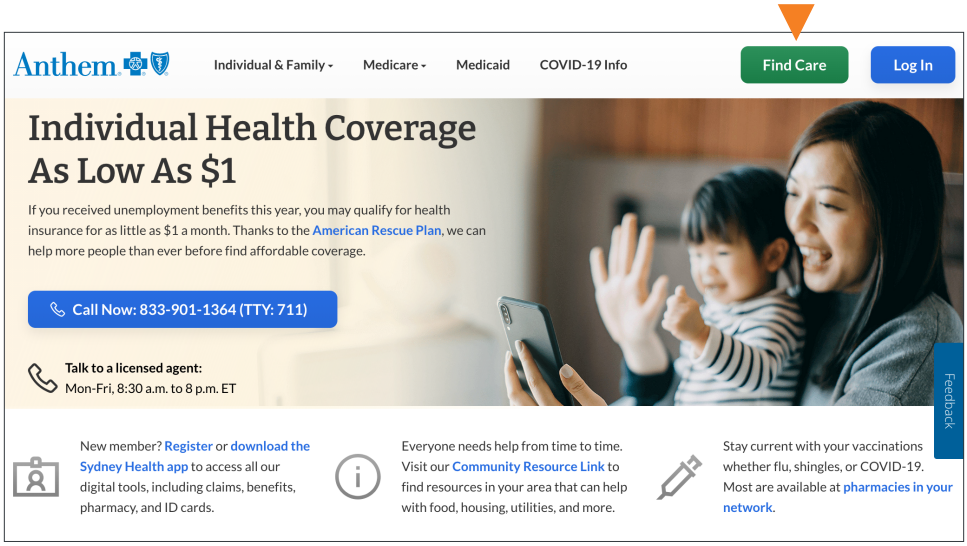
How to find a HealthSync provider

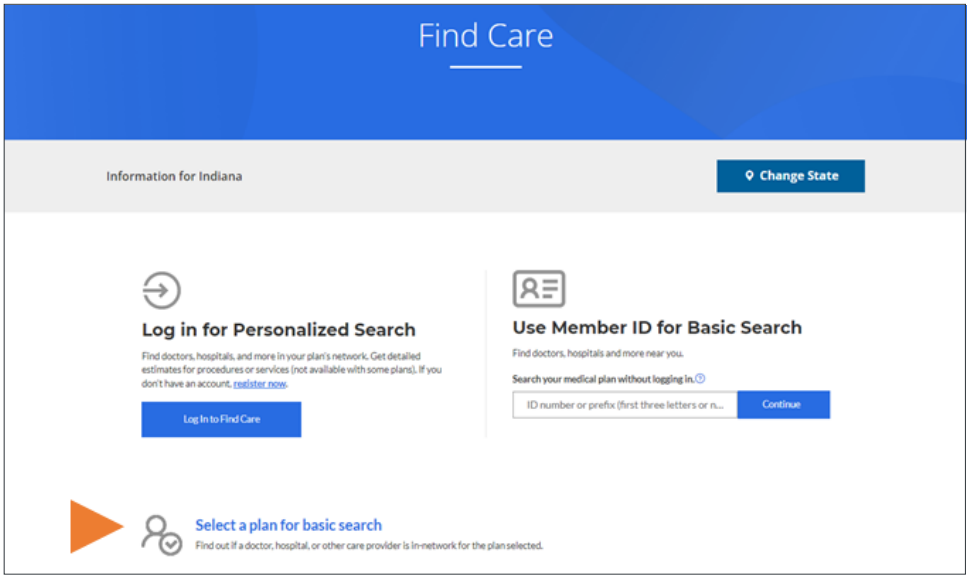
Step 1

- Go to **anthem.com**
- Click on **Find Care** in the upper right corner



Step 2

- Click on **Select a plan for basic search**

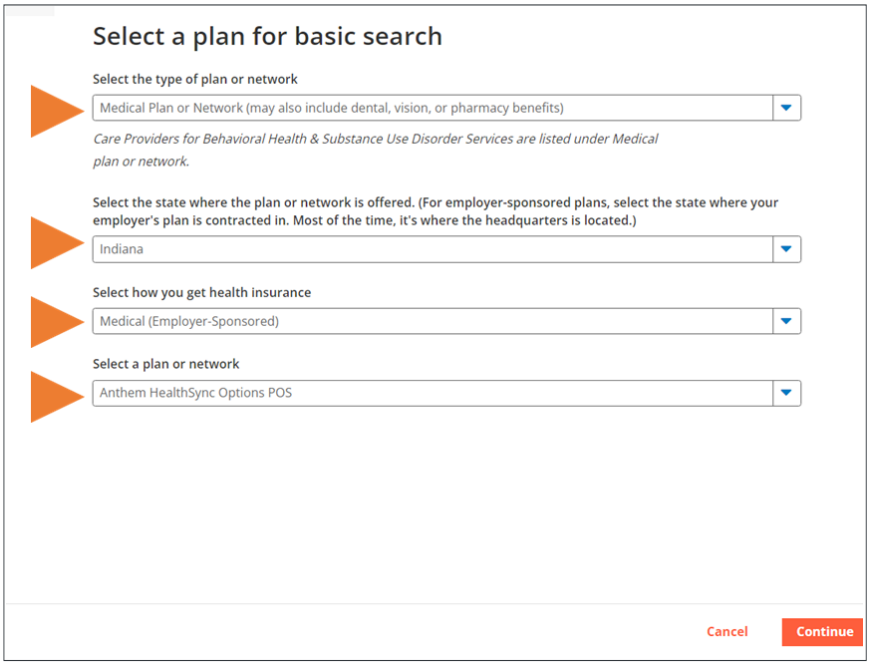


Step 3

- For type of care, select **Medical Pan or Network**
- For state, select **Indiana**
- For how you get insurance, select **Medical (Employer-Sponsored)**
- For plan/network select **Anthem HealthSync Options POS**

HINT: There are several network options to choose from, the HealthSync Options POS is the fourth option on the dropdown box.

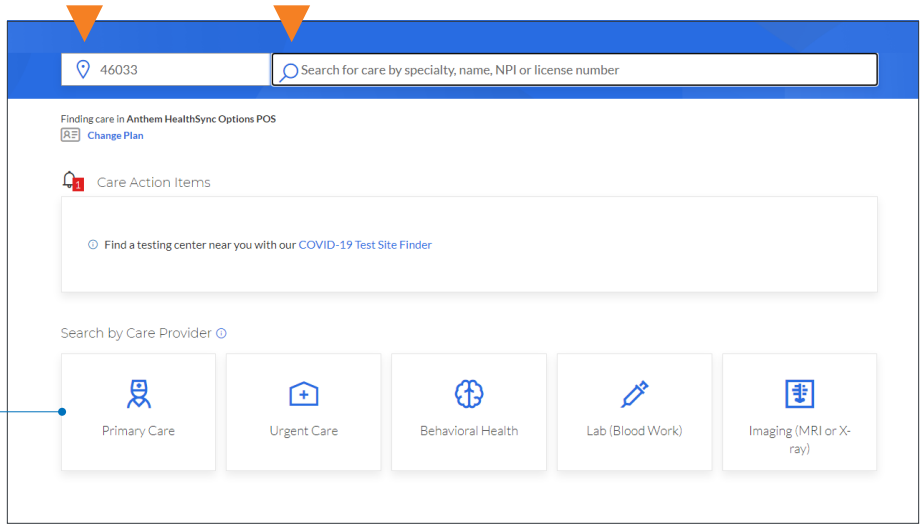
- Select **Continue**



Step 4

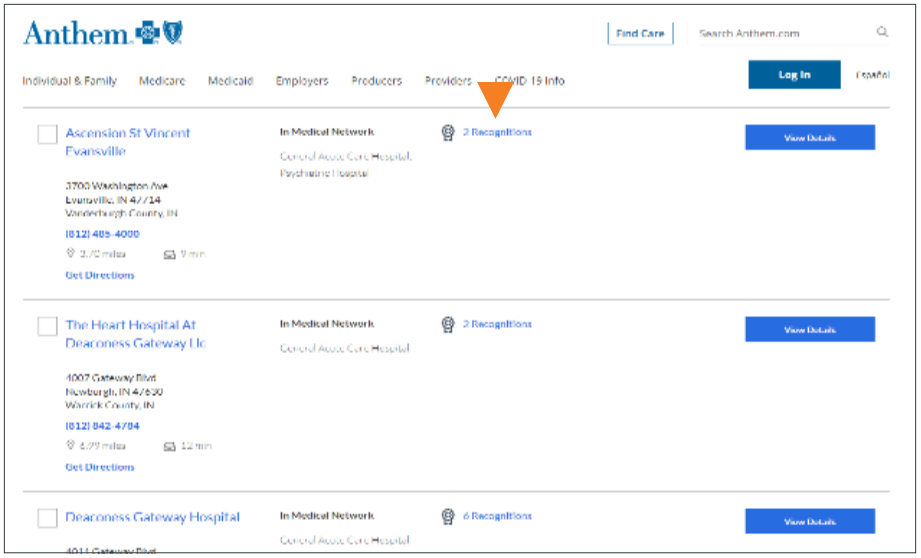
- Input **City, County, or Zip** (The program will provide dropdown boxes for you to select a City and State)
- Input **Search for care**. Most popular search is *General/Acute Hospital* or *Primary Care (Doctor)*
- You can also input your doctor's name or name of hospital in the search function. The search feature will provide names for you to select.

HINT: You can click on any of these options for frequently searched care options.

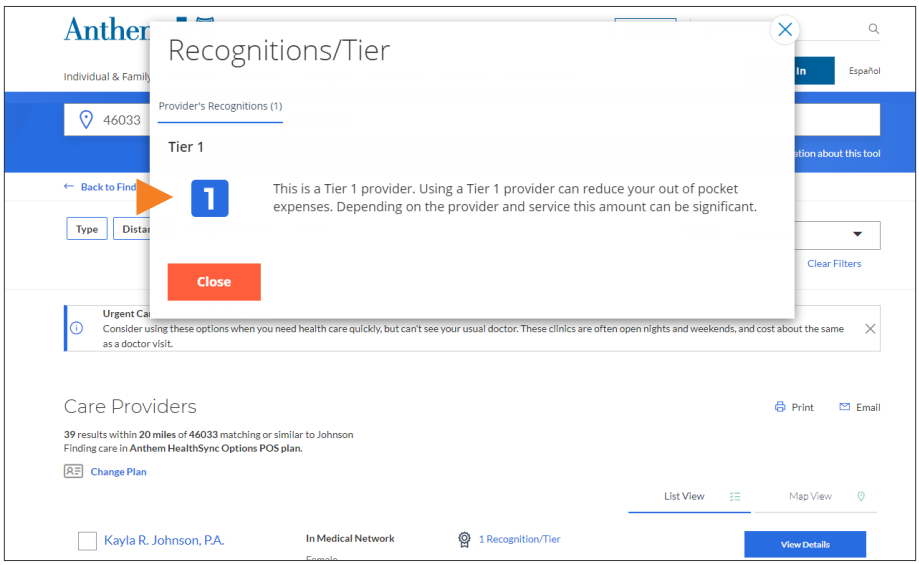


Step 5

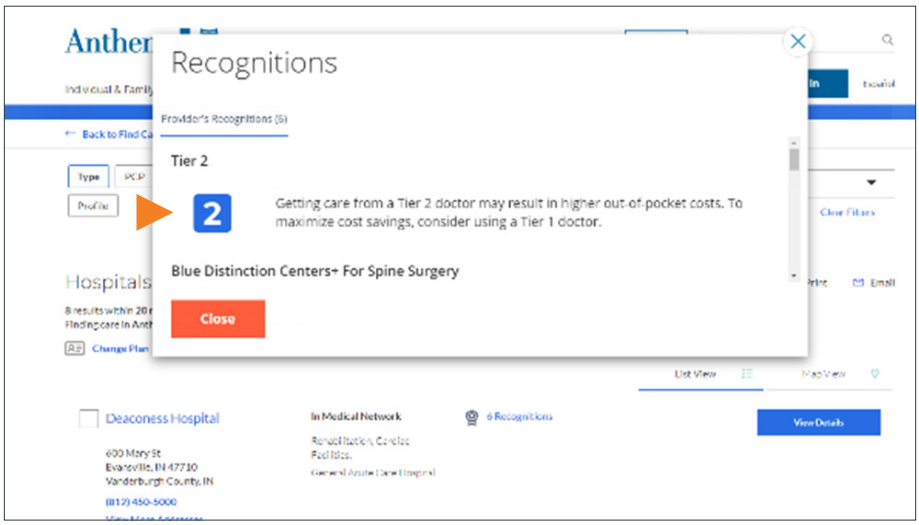
- View your search results then click on **Recognitions**



HealthSync providers have a **Tier 1** Recognition



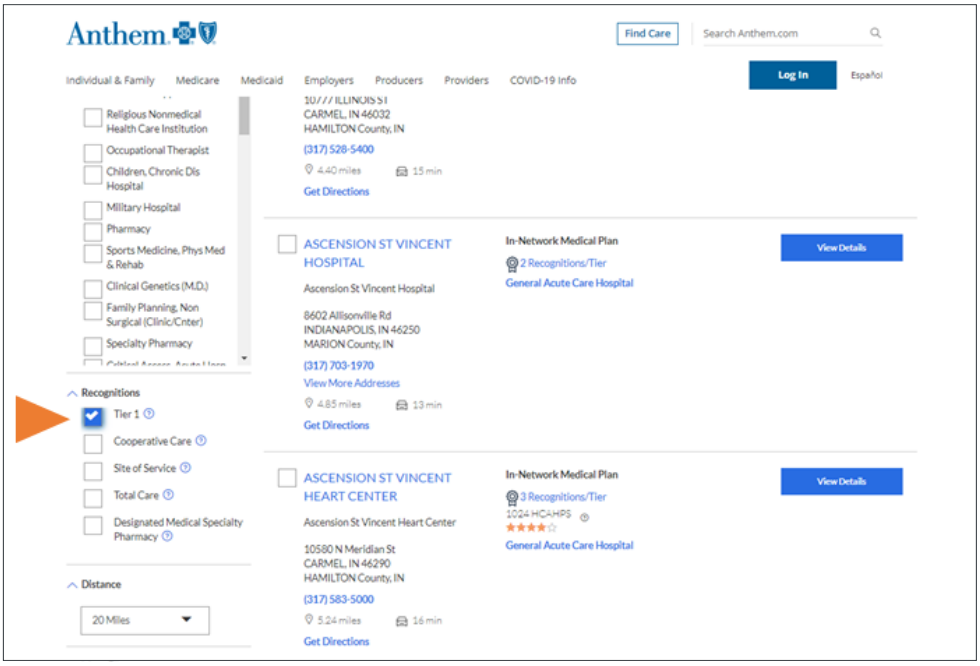
In-network providers have a **Tier 2** Recognition



Step 6

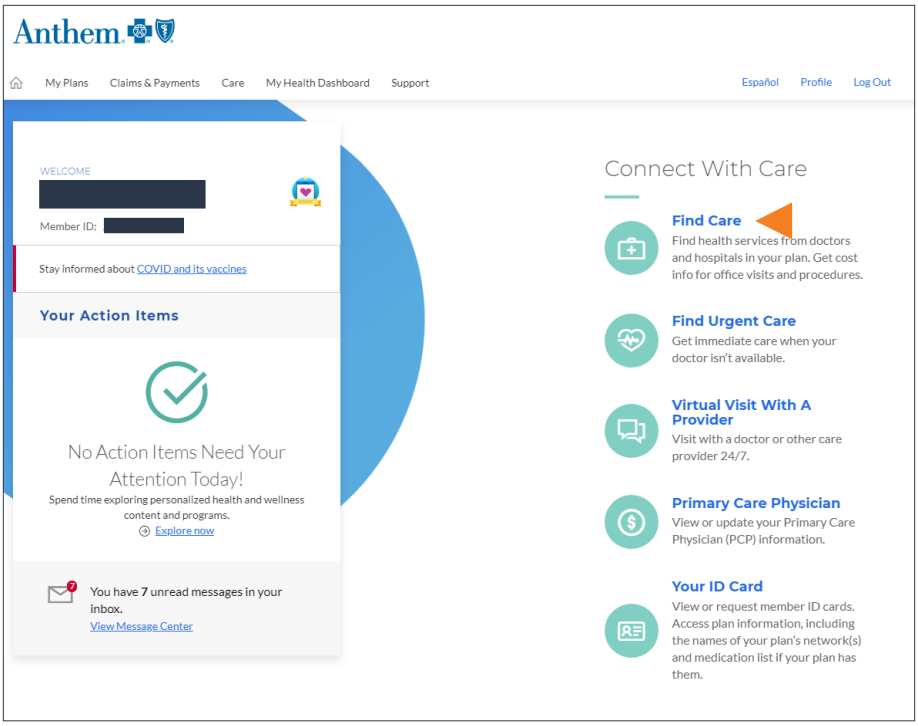
Quick Search for Tier 1—HealthSync providers

- Go to the left side of the screen and find **Sort by.** Scroll down to **Recognitions .** Then Select **Tier 1.** This will show only doctors and hospitals in HealthSync, Tier 1.



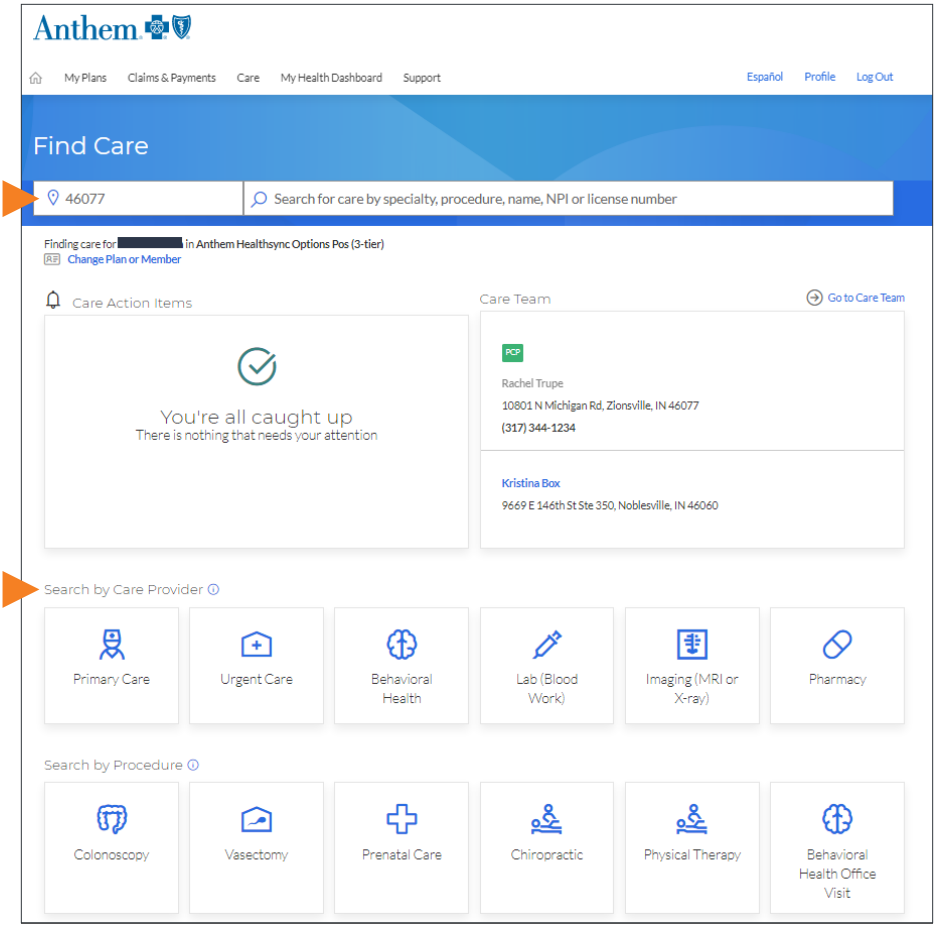
Experience as a member

- Login to **Sydney** or **anthem.com** using your username and password
- Click **Find Care** from the home screen



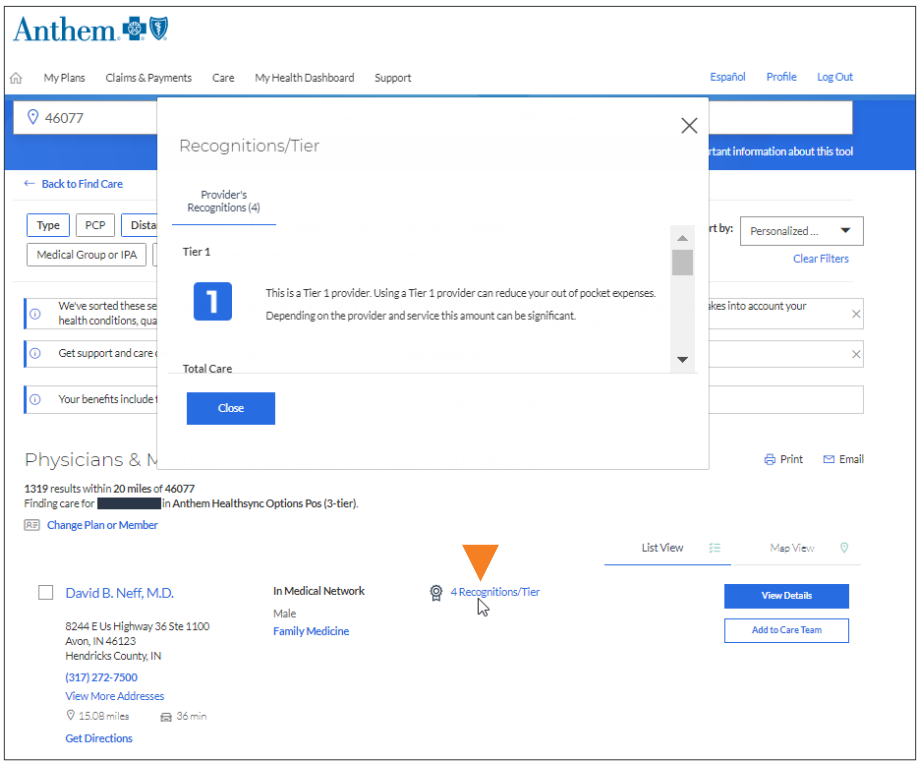
Experience as a member (cont'd)

- Set your zip code and then select the type of provider or care you need.



The search results will be sorted by providers that are Tier 1 first.

You can confirm they are Tier 1, by clicking on **Recognitions/ Tier**. A box will pop up confirming they are a Tier 1 provider



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