



Child Support Bureau Updates



1



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2



AGENDA

- INvest Updates
- Claims Portal
- Electronic Document Exchange
- Training Opportunities



3

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3

INvest Updates

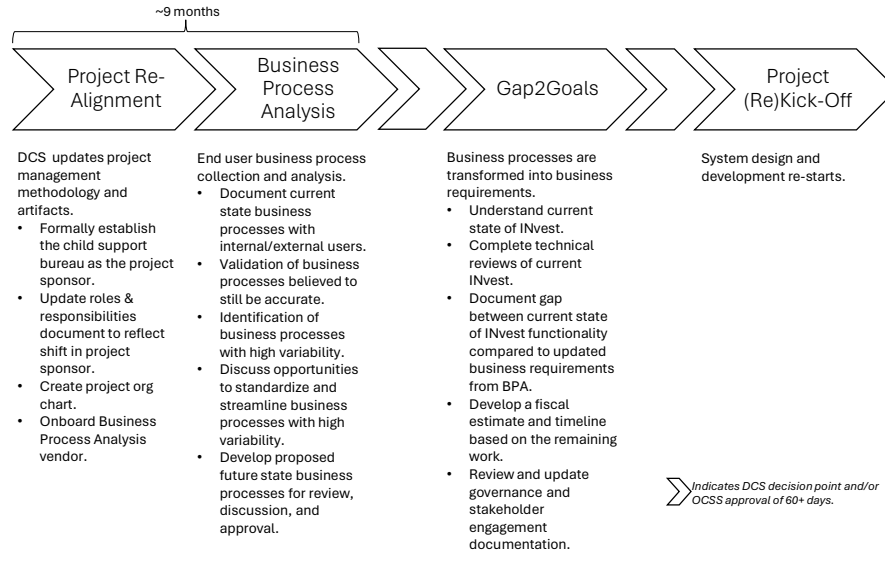


4

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4

INvest PLAN FORWARD OVERVIEW



No system design or development activities.
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DRAFT



Claims Portal



Claims Portal

- New IV-D Expenditure Portal on June 30th
- Requires CSB ID to log in
- Log into testing site to check CSB ID



7

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7

Claims Portal

- Webinar for new Portal on June 17th
- Contact CSBACRequest@dcs.in.gov for any CSB ID questions
- More information and updates will be e-mailed throughout the next few weeks.



8

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8

Electronic Document Exchange (EDE)



9

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9

EDE

Why use EDE:

- Documents are sent to clerks using EDE
- Secure way to send documents with PII or FTI
- Types of documents you might receive include:
 - Transmittal #3 from other States forwarded by CSB
 - Transferred Court Files from other Indiana Counties
- Types of documents you might send:
 - Court orders to other states
 - Payment Histories to other states
 - Venue/Transfer court files to other Indiana Counties



10

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10

EDE

Reminders when using EDE:

- Download Unsolicited Documents Section (for documents received)
- Upload Unsolicited Documents Section (for documents you are sending)
- Make sure the Receiving Counties field has only your county selected
- Documents assigned to CLERK should have CLERK in the Receiving State Case ID field
- For assistance in process reach out to your Clerk Field Consultant



11

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11

Training Opportunities



12

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12

2024 Training Opportunities

- Clerk Worker Basics (1 day)
- March 14 (16 attendees)
- July 18 (22 currently registered)
- August 15 - will be advertised on May 28th



13

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13

Questions?



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14

