



INDIANA
DEPARTMENT OF
CHILD
SERVICES

"Children will live in safe, healthy and supportive families and communities."

Indiana Department of Child Services

MISSION: The Indiana Department of Child Services leads the state's response to allegations of child abuse and neglect and facilitates child support payments. We consider the needs and values of all we serve in our efforts to protect children while keeping families together whenever possible.

VISION: Children will live in safe, healthy and supportive families and communities.

VALUES: We at the Indiana Department of Child Services empower our team, in collaboration with state and local partners, to make decisions in the best interest of every child in our care by embracing:

- Respect for all
- Racial justice
- Diversity and inclusion
- A culture of safety
- A commitment to continuous improvement



Child Support Bureau

Title IV-D support services include:

- Locating parents
- Establishing paternity
- Enforcing child support payments
- Parenting time helpline
- KIDSLINE child support customer service line

Accomplishments

Service

- Racial Justice, Equity, and Inclusion Advisory Council
- Child support and child welfare system
- Safe System Improvement Team
- Intake/Assessment Process Improvement
- COVID-19 Response



Quality

- Family Preservation Services
- Foster Care Portal update
- Practice Model review
- Adoption Unit
- Shared Parent Advisory Board
- Foster parent support
- SIF Grant – Family Resource Centers
- COVID-19 Response



People

- Improved retention
- 12/12/13 Caseload standard
- Employee Experience Improvement Work
- COVID-19 Response



2022-2023 Goals

1

Improve employee experience to attract and retain a diverse and high performing workforce in a safe learning culture

2

Interact with families at the right time, in the appropriate way, and provide the best service to fit their needs through a lens that ensures racial equity, diversity, and inclusion.

3

Upgrade IT systems for child support and child welfare

4

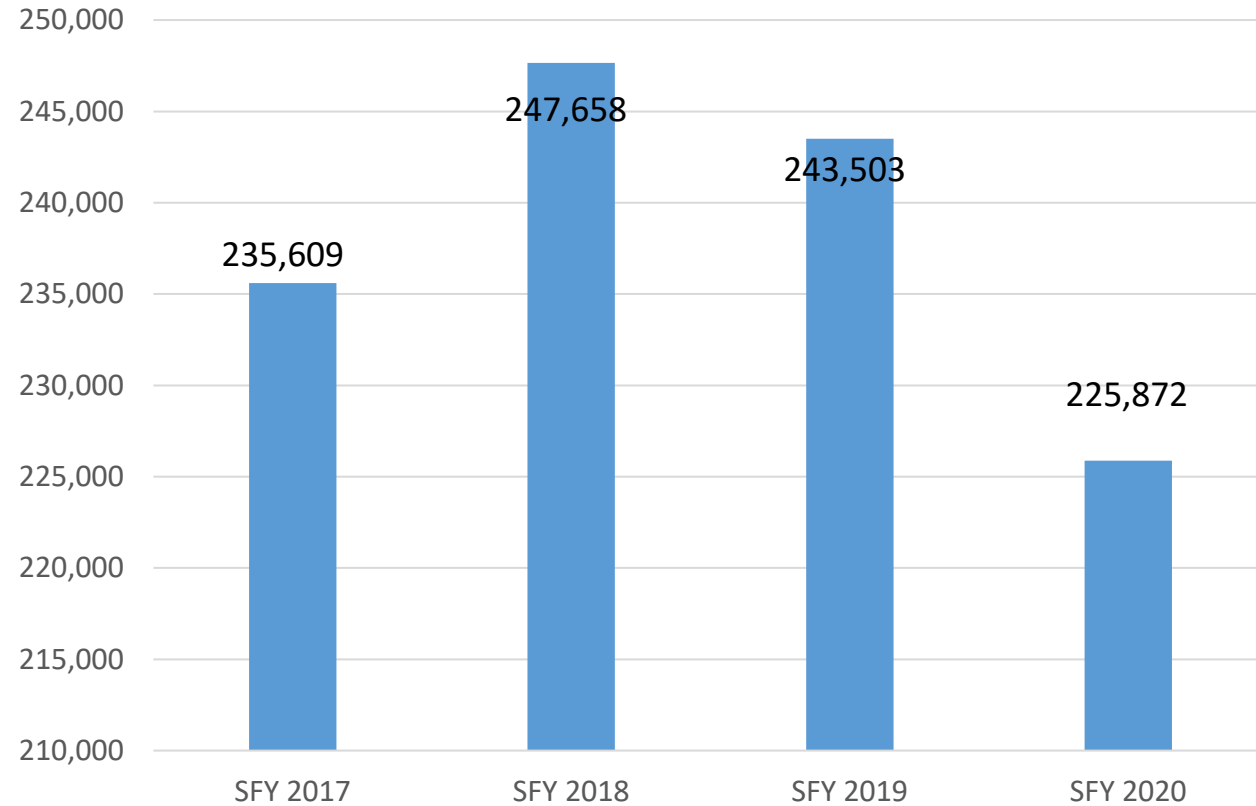
Implement the Family First Prevention Services Act (FFPSA)





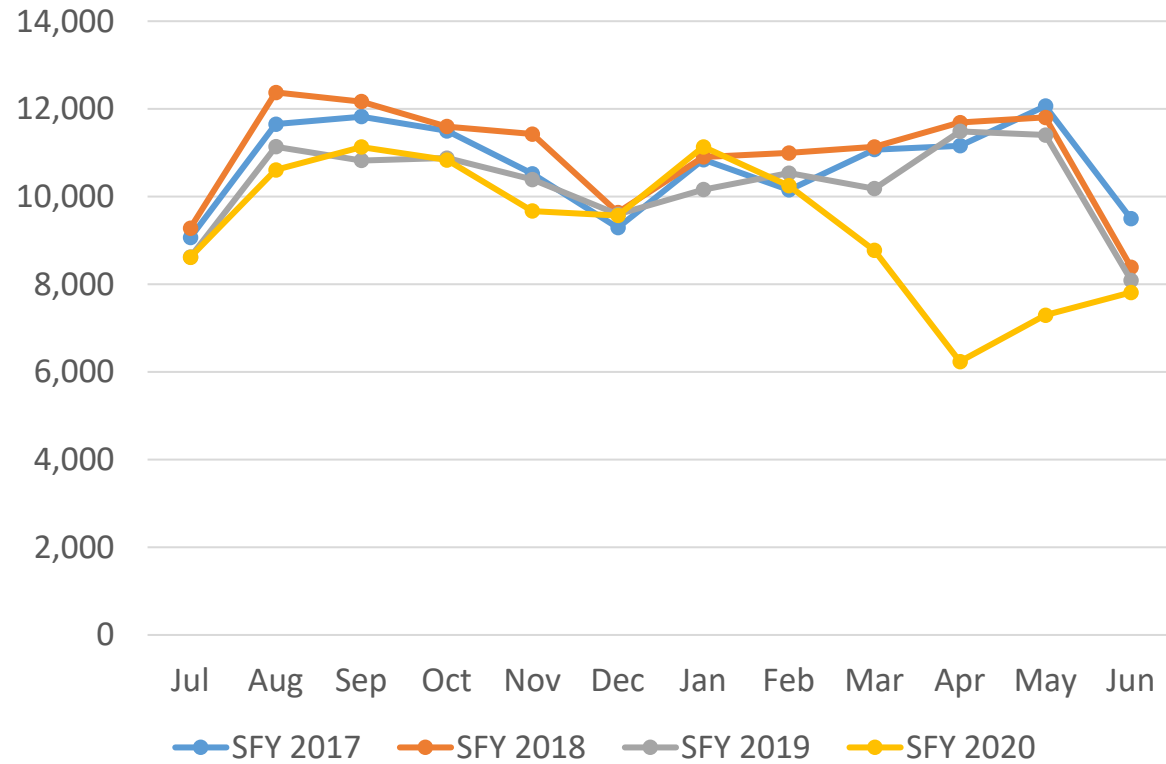
SFY 2017-2020 Trend

Child Abuse and Neglect Hotline Reports Received During Each Fiscal Year



SFY 2017-2020 Trend

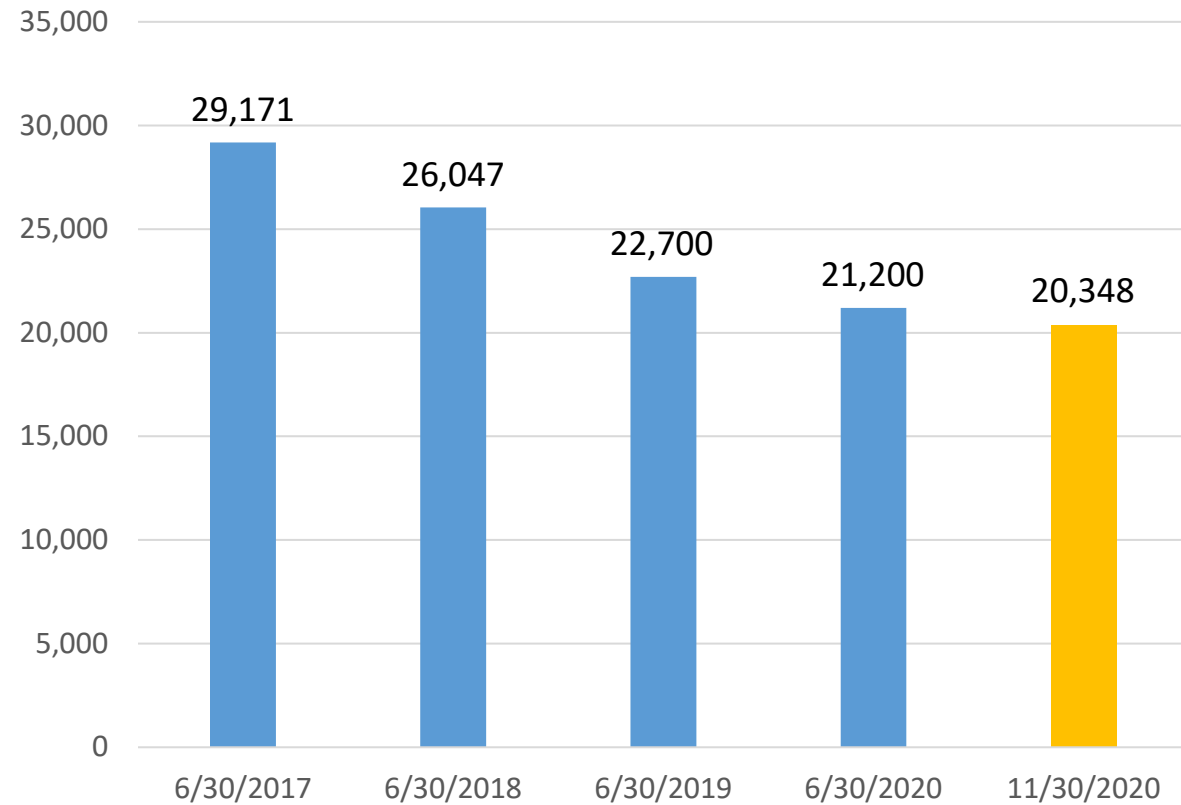
Assessments Opened Each Month





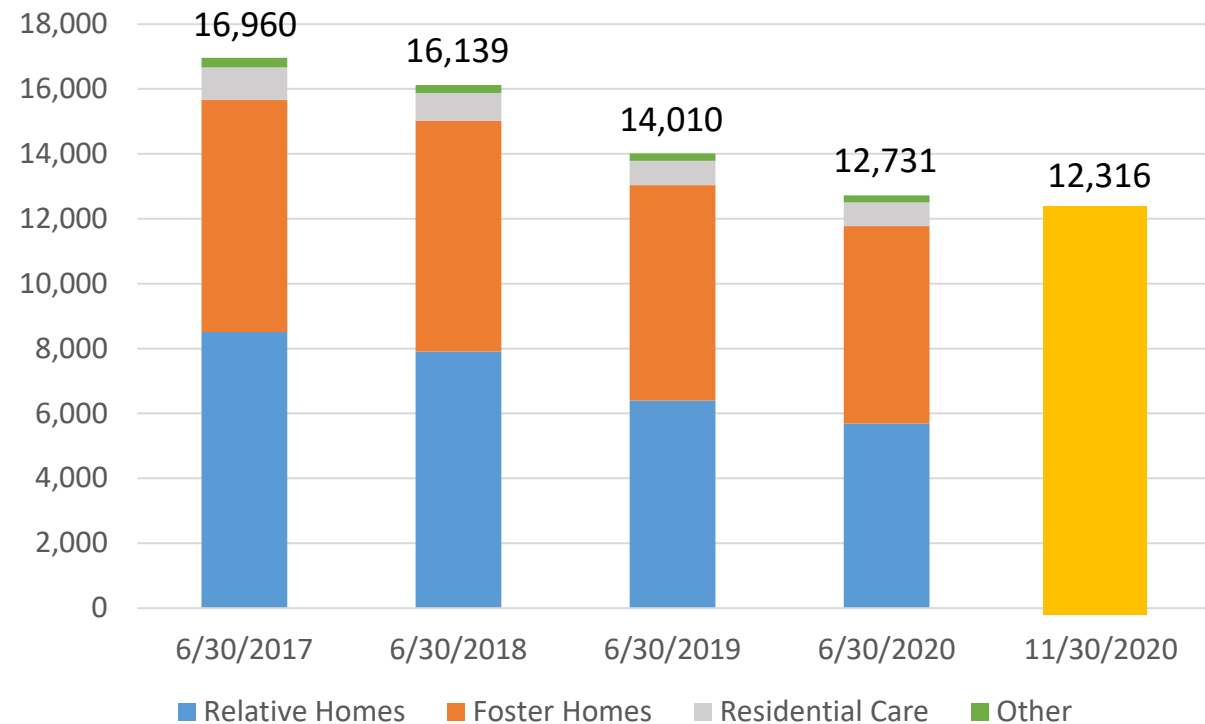
SFY 2017-2020 Trend

Open Cases at the End of Each Fiscal Year



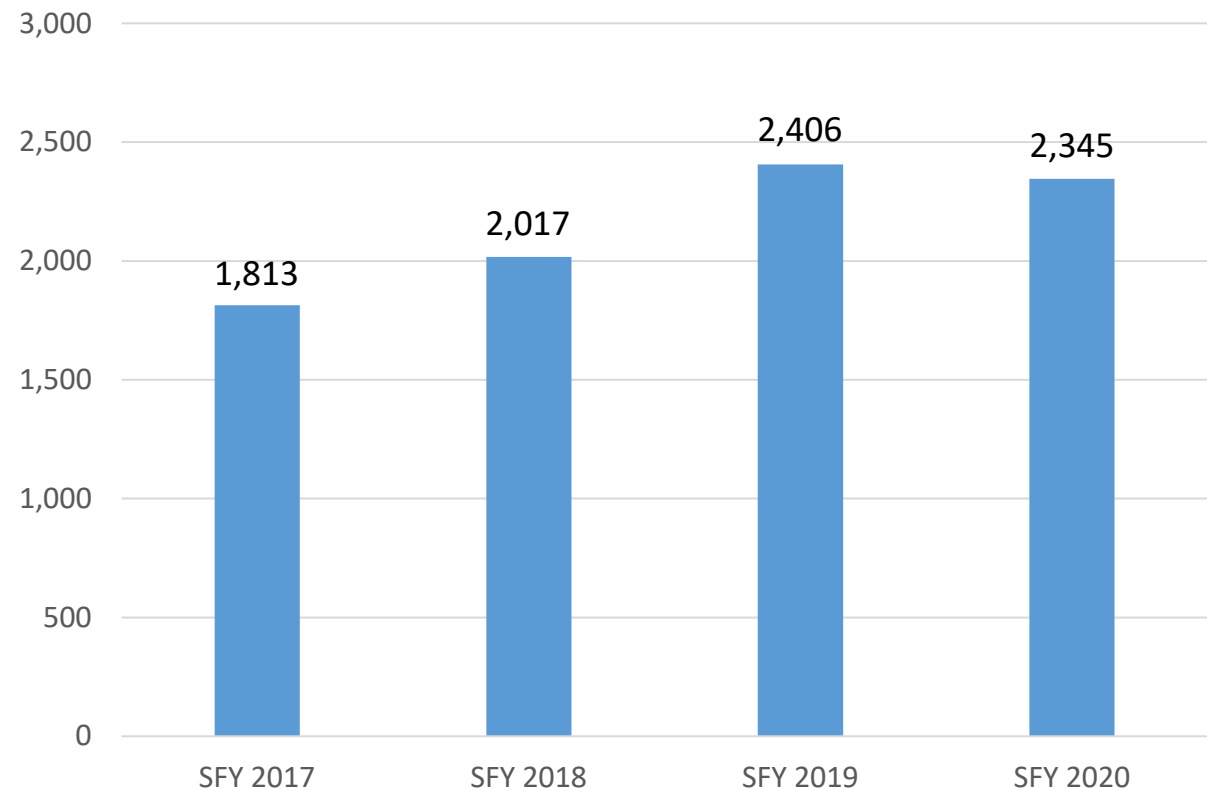
SFY 2017-2020 Trend

Out-of-Home Placements at the End of Each Fiscal Year



SFY 2017-2020 Trend

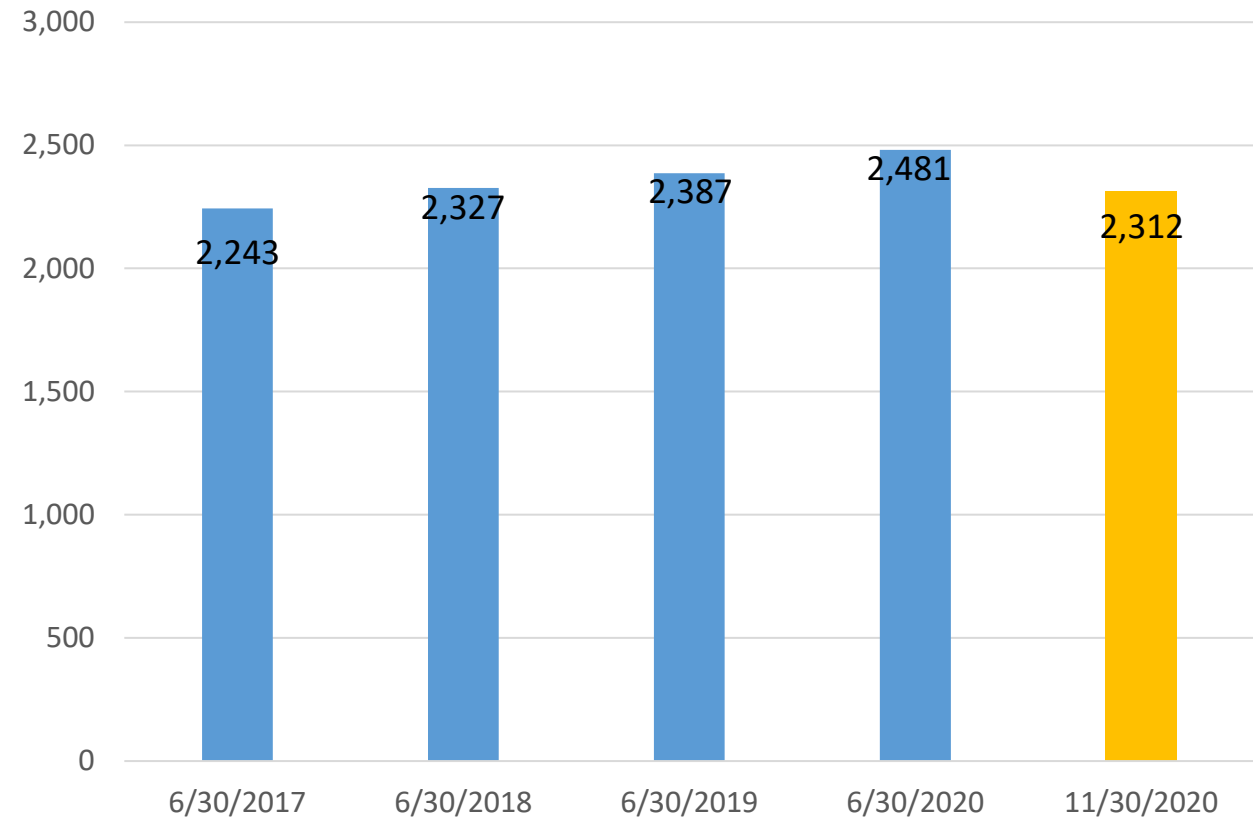
Adoption Finalizations During Each Fiscal Year





SFY 2017-2020 Trend

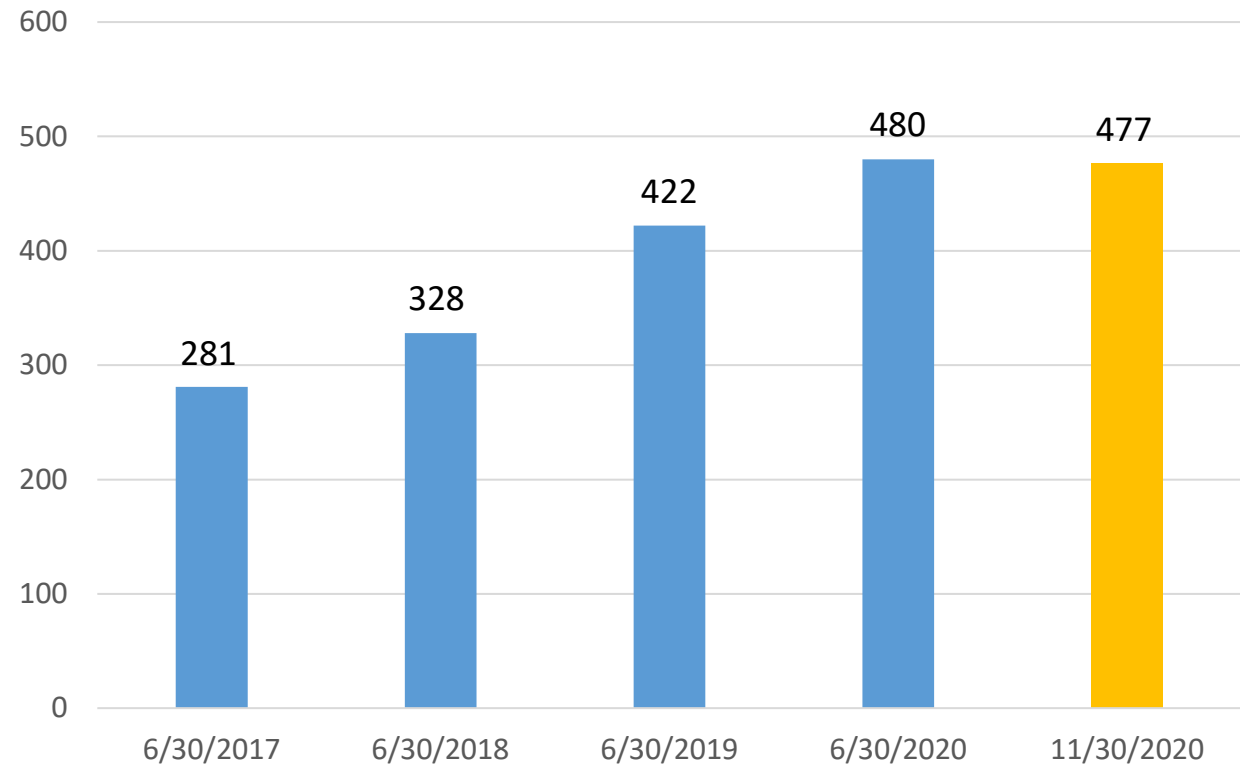
Caseload-Carrying FCMs, Trainees
at the End of Each Fiscal Year





SFY 2017-2020 Trend

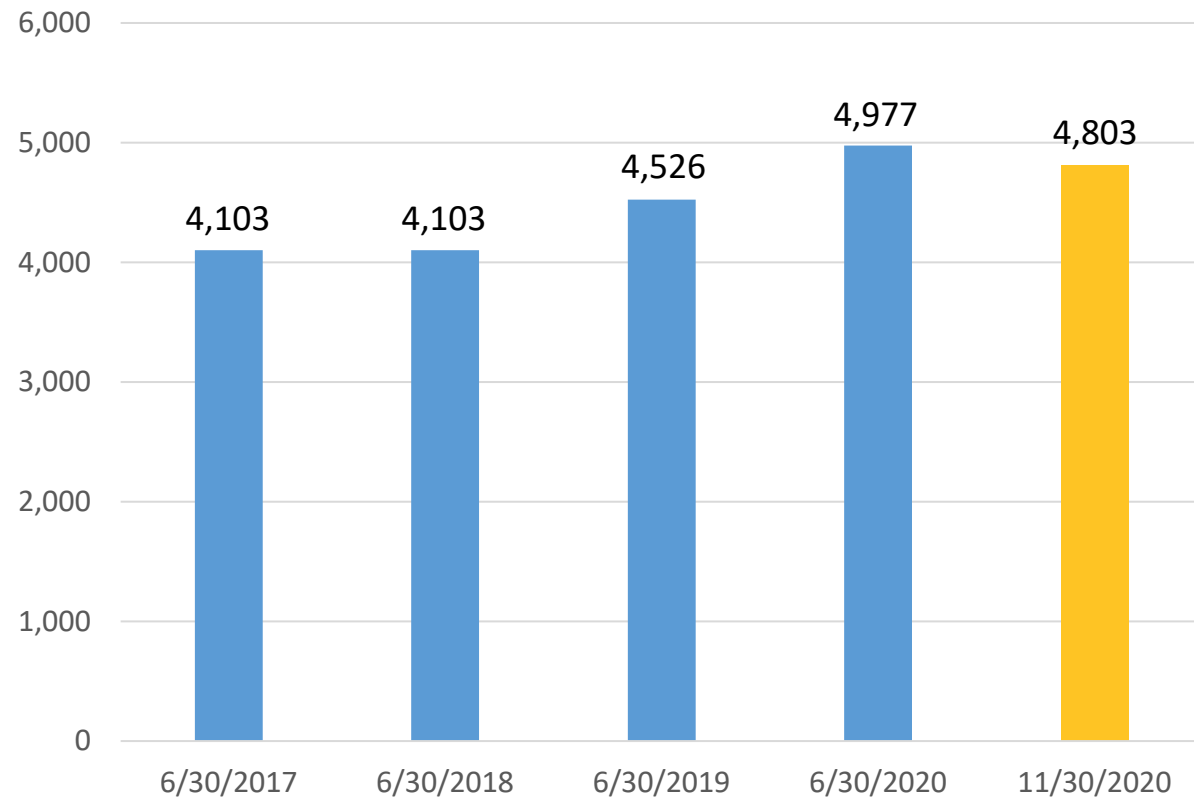
FCM Supervisor 4s at the End of Each Fiscal Year





SFY 2017-2020 Trend

Total Employees at the End of Each Fiscal Year





Family First

- Adopted in February 2018 as part of the Bipartisan Budget Act
- Focuses on secondary prevention
- Makes federal resources available for mental health services, substance abuse treatment, parenting classes
- Calls for child to be in the least restrictive environment if unable to be safe at home of origin

Budget Request

State Fiscal Year	General Fund	Personal Services Contingency (PSC)
SFY 2021 Appropriation	\$900.2 Million	\$25.0 Million
Base Calculation	\$765.2 Million	\$21.2 Million
Request for SFY 2022	\$870.5 Million	\$0
Request for SFY 2023	\$870.5 Million	\$0

*SFY22/23 General Fund and PSC request represents 6% reduction based on SFY21 appropriation



Budget Request – Estimated Annual Savings

- Reduce use of congregate care in accordance with FFPSA = \$12.3 million
- Focus on intervention for the right child at the right time resulting in the following savings:
 - Reduce unnecessary screen-ins by 15% = \$7.9 million
 - Reduce non-residential service spend by 3% = \$10.1 million
 - Reduce cases resulting in the need for fewer permanency employees = \$5.2 million





Budget Request – Estimated Savings

- Using compensatory time instead of overtime = \$1.5 million
- Federal funding Certainty grant = \$10 million
- Sunset Casebook = \$7 million
- Total Estimated Cost Savings = \$54 million per year



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