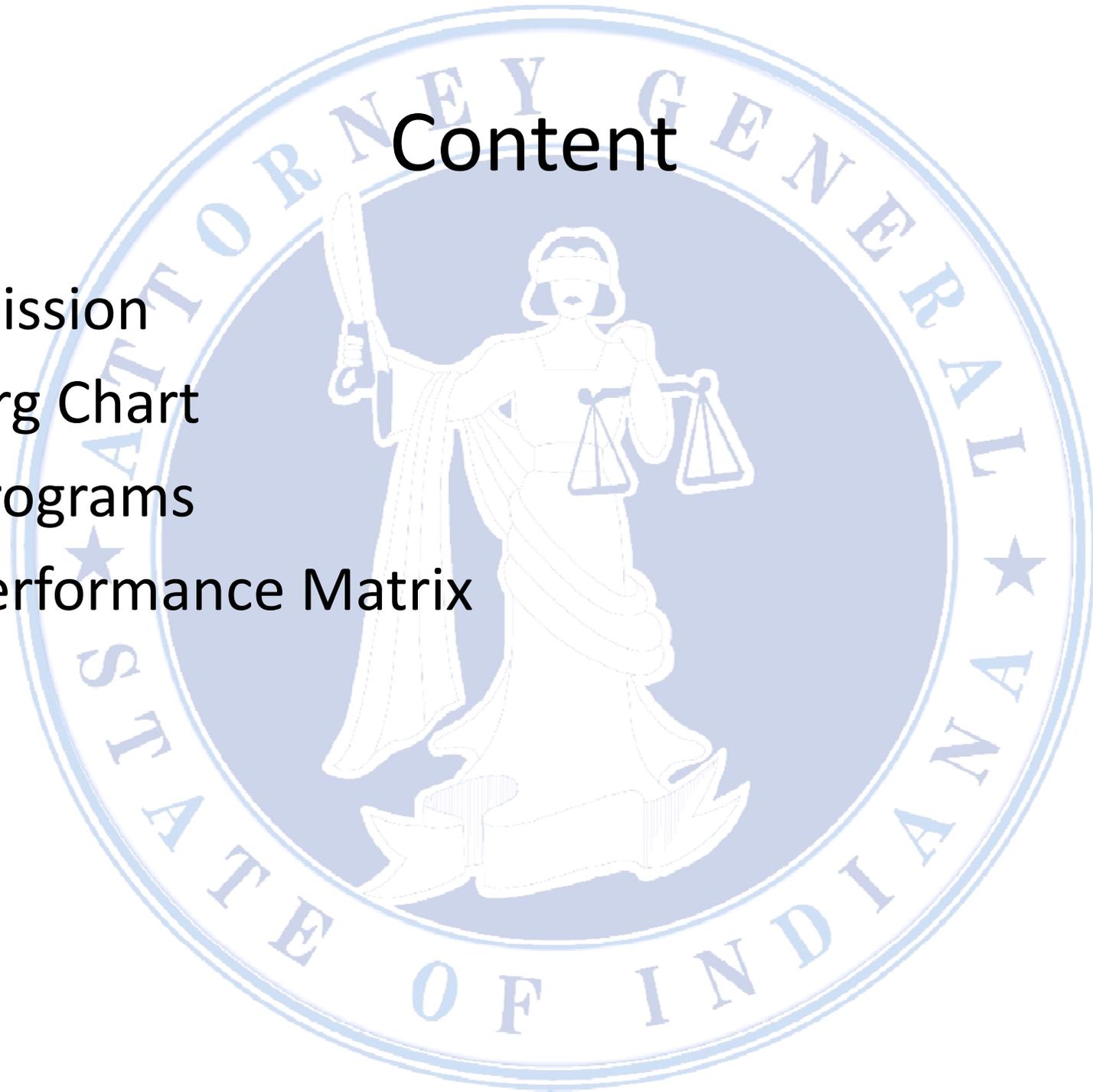
The seal of the Office of the Indiana Attorney General is a circular emblem. It features a central figure of Lady Justice, blindfolded and holding a scale of justice in her left hand and a sword in her right. The figure is surrounded by a blue circular border containing the text "ATTORNEY GENERAL" at the top and "STATE OF INDIANA" at the bottom, with two stars on either side.

Budget Presentation 2013 – 2015
Budget Committee
December 5, 2012
Office of the Indiana Attorney General

Content

- Mission
- Org Chart
- Programs
- Performance Matrix

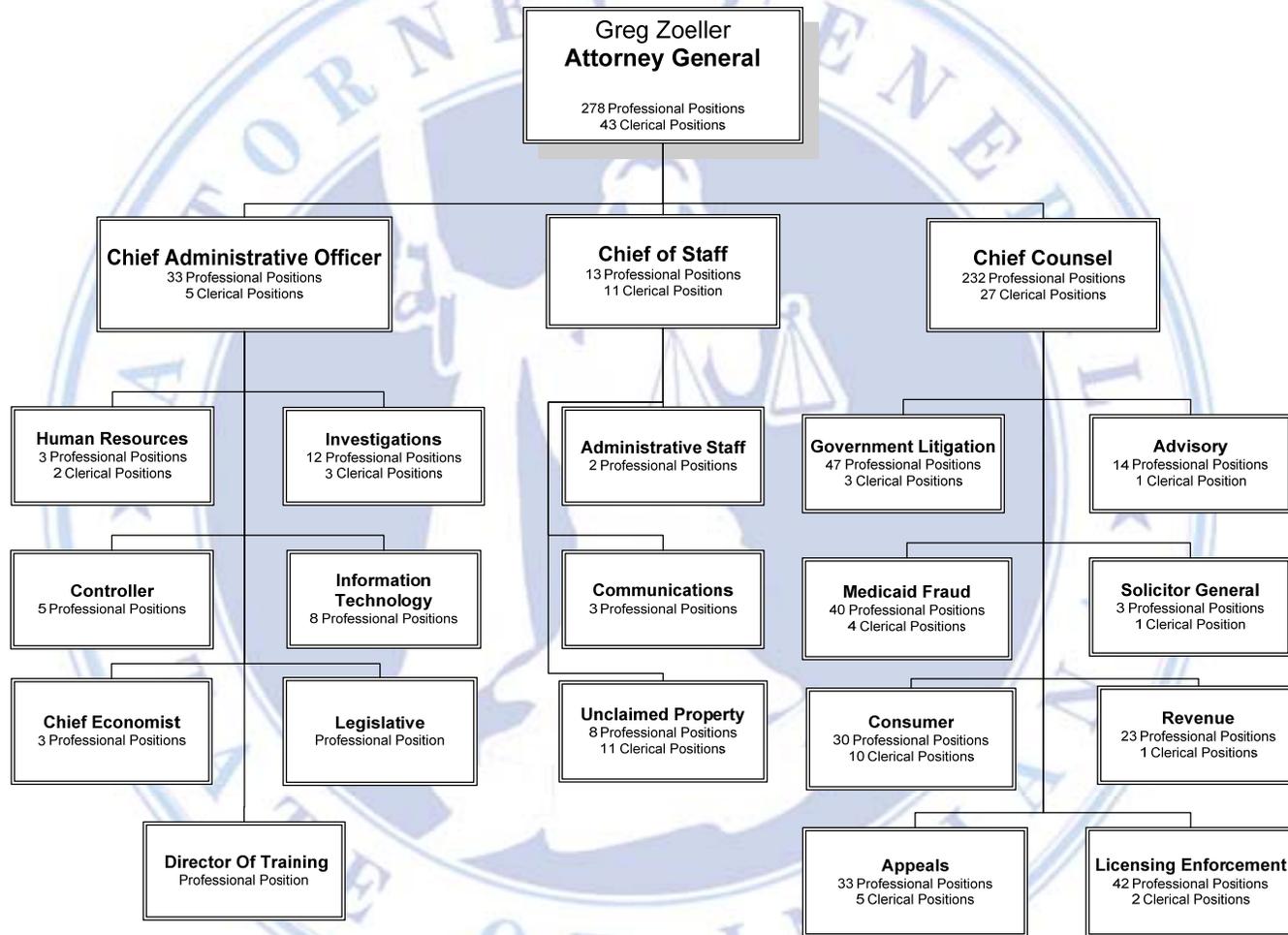


OAG Public Mission

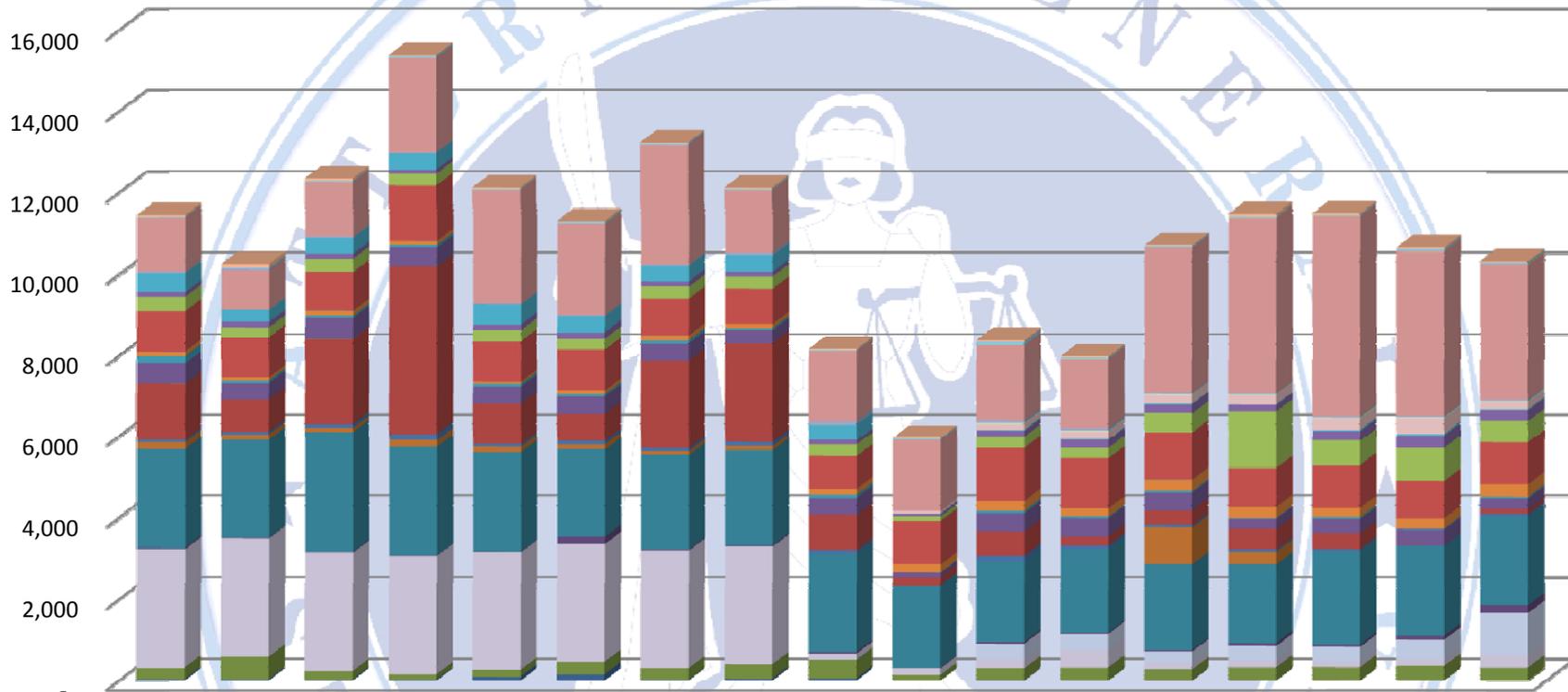
The Office of the Indiana Attorney General helps protect the rights, freedoms and safety you enjoy as a citizen of the Hoosier state.

Attorney General Greg Zoeller and his staff are dedicated to meeting the state's legal needs, as well as the needs and interests of its citizens.

OAG Executive Level Org Chart



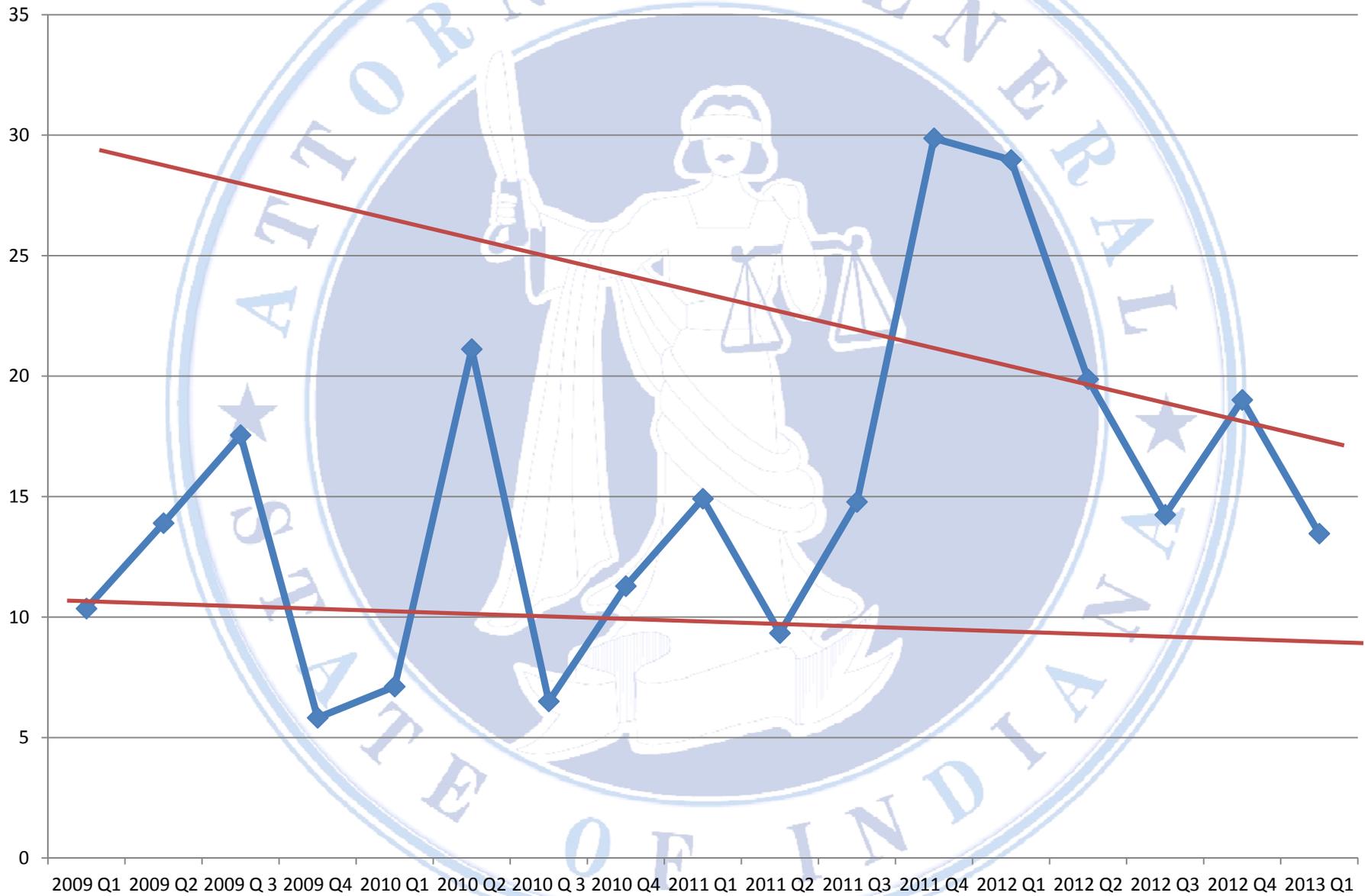
Legal Matter Volume By Quarter By Division: Closed



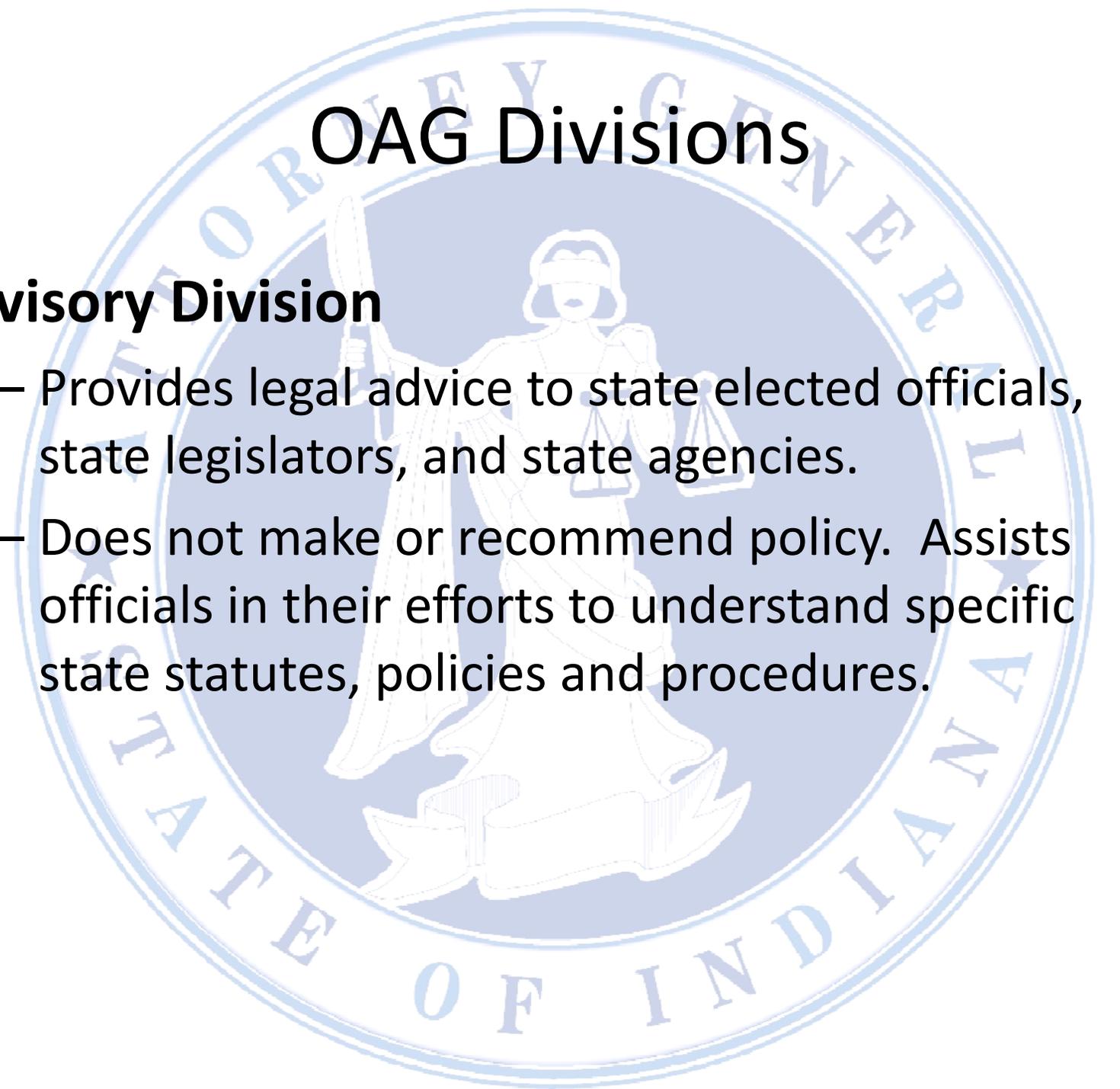
2009 Q1 2009 Q2 2009 Q3 2009 Q4 2010 Q1 2010 Q2 2010 Q3 2010 Q4 2011 Q1 2011 Q2 2011 Q3 2011 Q4 2012 Q1 2012 Q2 2012 Q3 2012 Q4 2013 Q1

- CAB Habeas
- Civil Appeals
- Civil Litigation
- Collections
- Consumer Investigations
- Consumer Litigation
- Consumer Mediation
- Criminal Appeals
- Environmental
- Fax
- Habeas-Capital
- HPU
- HPU Litigation
- ID Theft
- ID Theft Litigation
- Investigations
- Medical Licensing
- Medical Licensing Litigation
- MFCU
- Professional Licensing
- Professional Licensing Litigation
- Solicitor General
- Tax
- Telephone Privacy
- Telephone Privacy Litigation
- Tobacco Litigation
- Tort
- Transportation Practice Group

Average Time Service For Legal Matters: Open to Close-Months



OAG Divisions

The background of the slide features a large, light blue watermark of the official seal of the Attorney General of the State of Indiana. The seal is circular and contains a central figure of a woman, likely representing Justice or Liberty, wearing a blindfold and holding a scale of justice. The text "ATTORNEY GENERAL" is arched across the top, and "STATE OF INDIANA" is arched across the bottom.

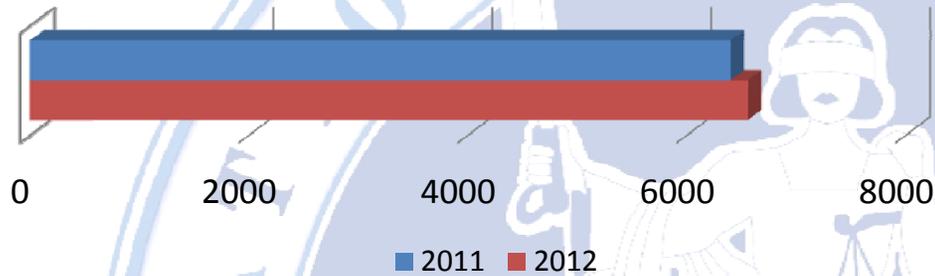
Advisory Division

- Provides legal advice to state elected officials, state legislators, and state agencies.
- Does not make or recommend policy. Assists officials in their efforts to understand specific state statutes, policies and procedures.

Advisory Division

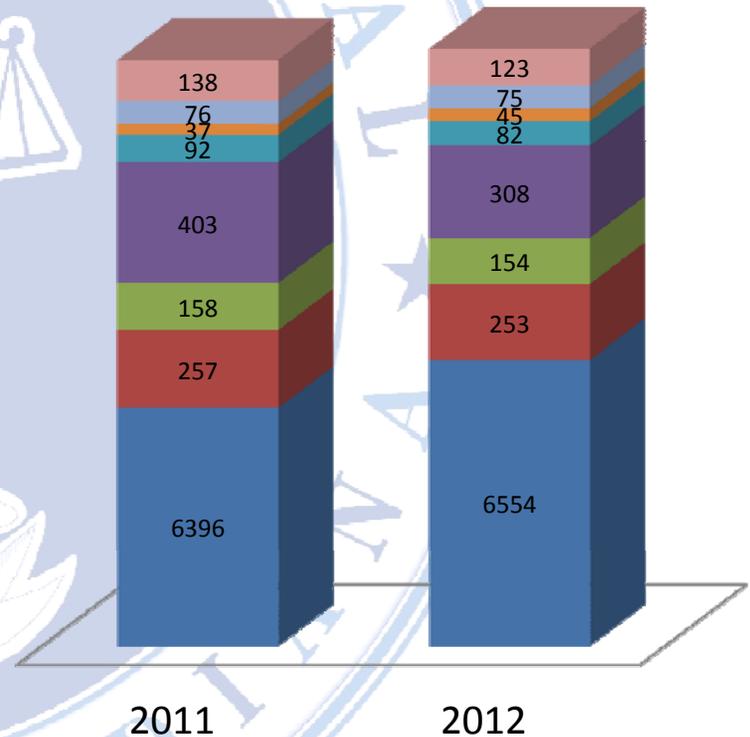
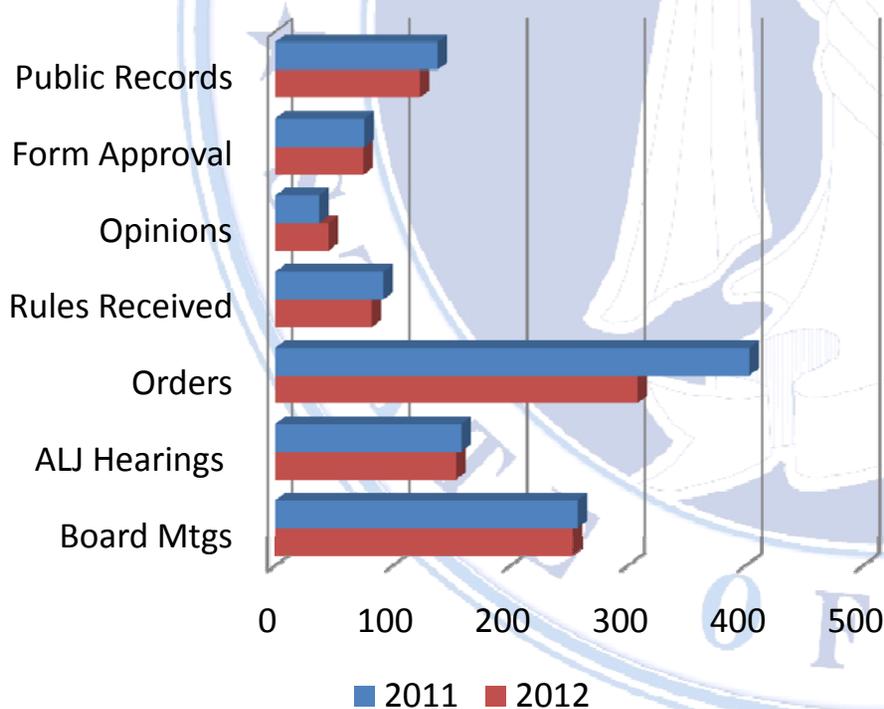
Advisory Division

Contracts Approved



- Contracts Approved
- Board Mtgs
- ALJ Hearings
- Orders
- Rules Received
- Opinions
- Form Approval
- Public Records

Non-Contract Workload



Advisory figures based on calendar year volume.

OAG Divisions

Consumer Protection Division

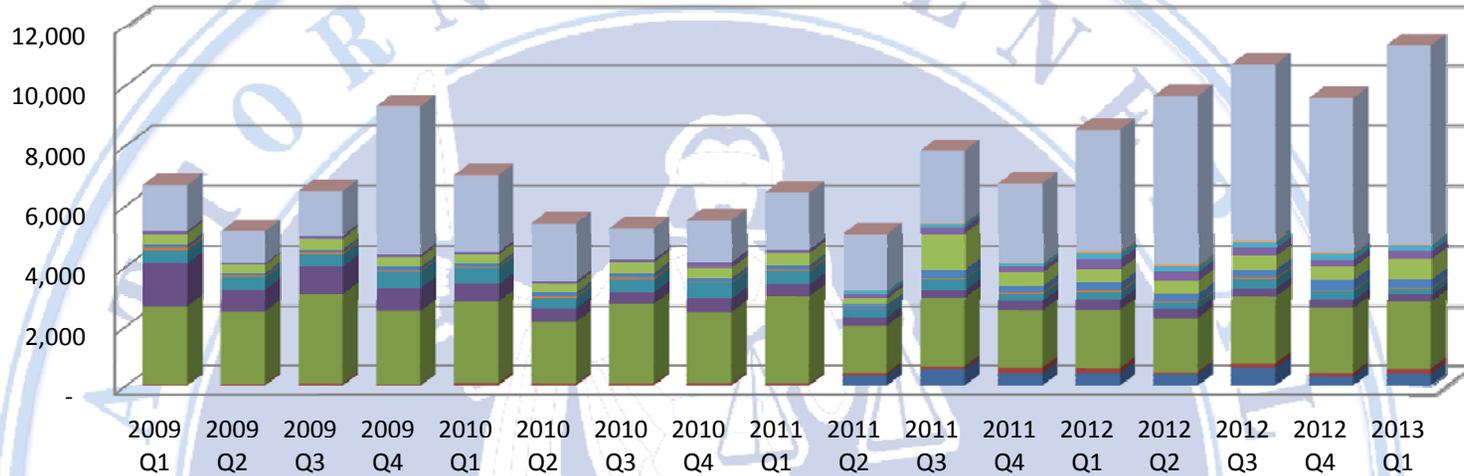
Protects consumers from deceptive and predatory business practices. Educates consumers to make wise choices when buying products or entering into contracts. Mediates and investigates consumer complaints against businesses and other organizations. Takes legal action on behalf of the state against individuals and companies that violate Indiana's Deceptive Consumers Sales Act. Reviews and can seek reform of non-profit entities and public charitable trusts.

Comprised of seven sections:

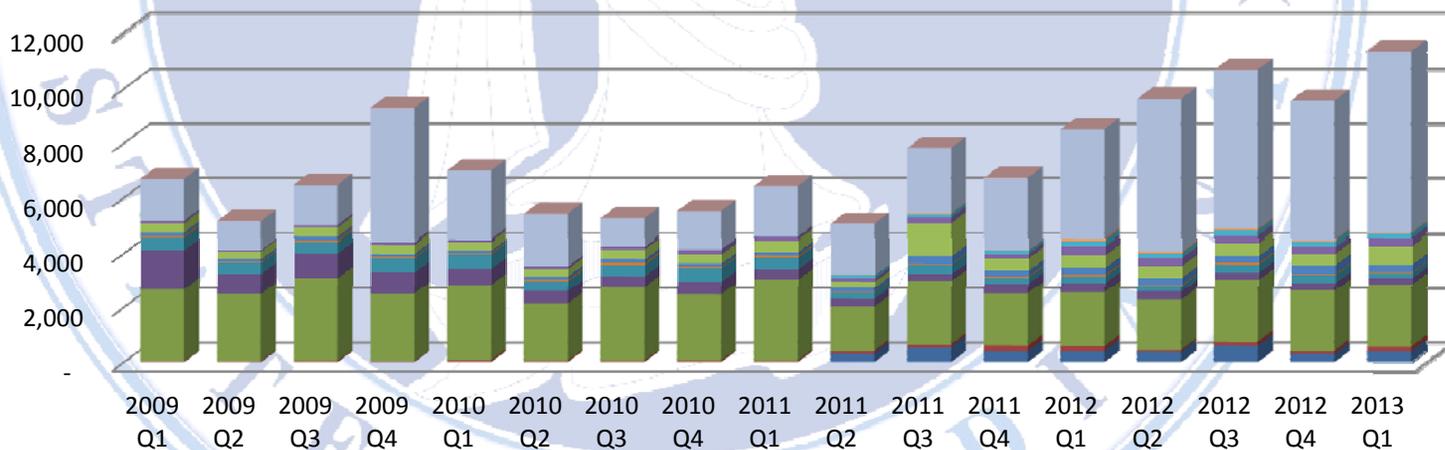
- Consumer Investigations
- Consumer Litigation
- Consumer Mediation
- Homeowner Protection Unit
- Real Estate Appraisal Fraud
- Identity Theft Unit
- Medical Licensing
- Professional Licensing
- Telephone Privacy

Consumer Protection Division

Consumer Matters Open by Quarter



Consumer Matters Closed by Quarter



- Consumer Investigations
- Consumer Litigation
- Consumer Mediation
- Fax
- HPU
- HPU Litigation
- ID Theft
- ID Theft Litigation
- Medical Licensing
- Medical Licensing Litigation
- Professional Licensing
- Professional Licensing Litigation
- Telephone Privacy
- Telephone Privacy Litigation

OAG Divisions

Litigation Division

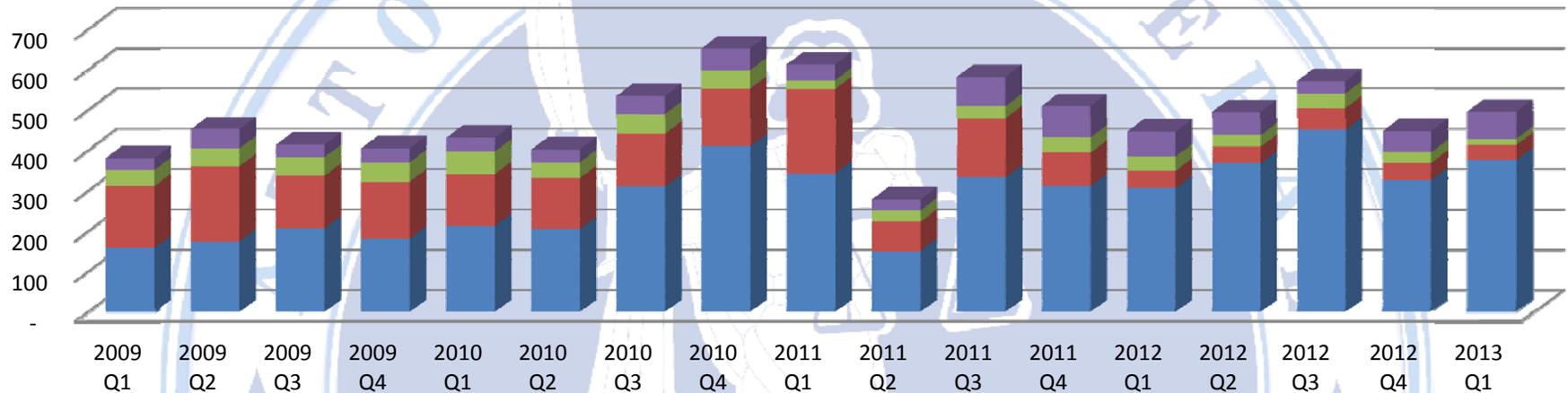
Represents the State of Indiana in lawsuits in which the State's interests are at stake. The State's legal watchdog, ensuring that Indiana meets its legal obligations.

The division is comprised of the following legal sections:

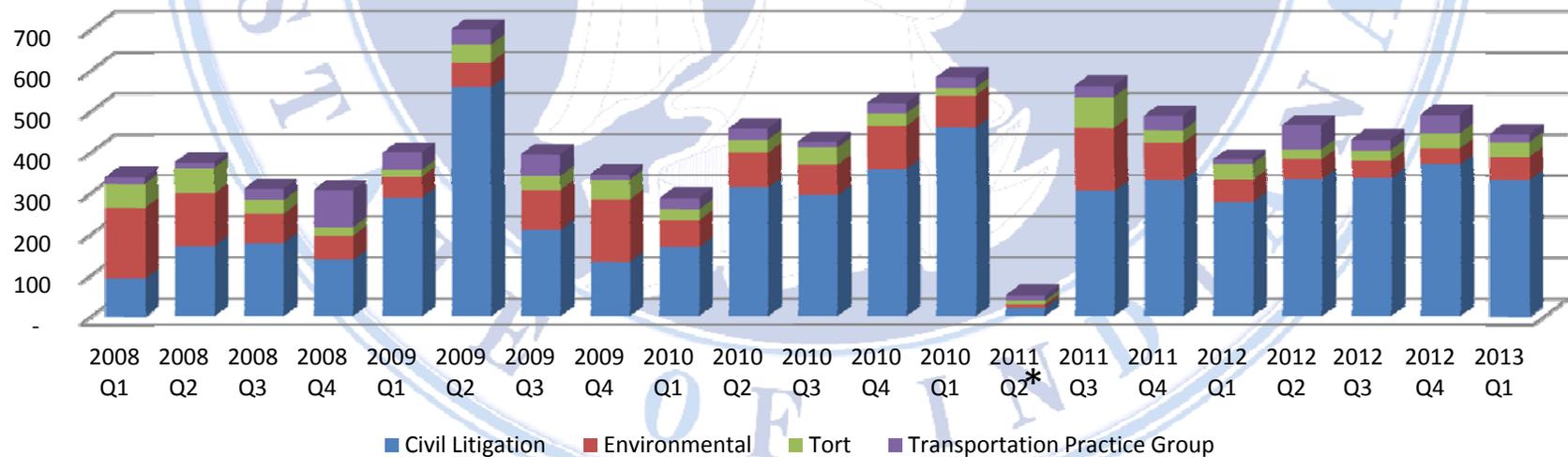
- Civil Litigation
- Environmental
- Torts
- Transportation Practice

Litigation Division

Litigation Division Open By Quarter



Litigation Division Closed By Quarter



■ Civil Litigation ■ Environmental ■ Tort ■ Transportation Practice Group

* Figures affected by change in Case Management System

OAG Divisions

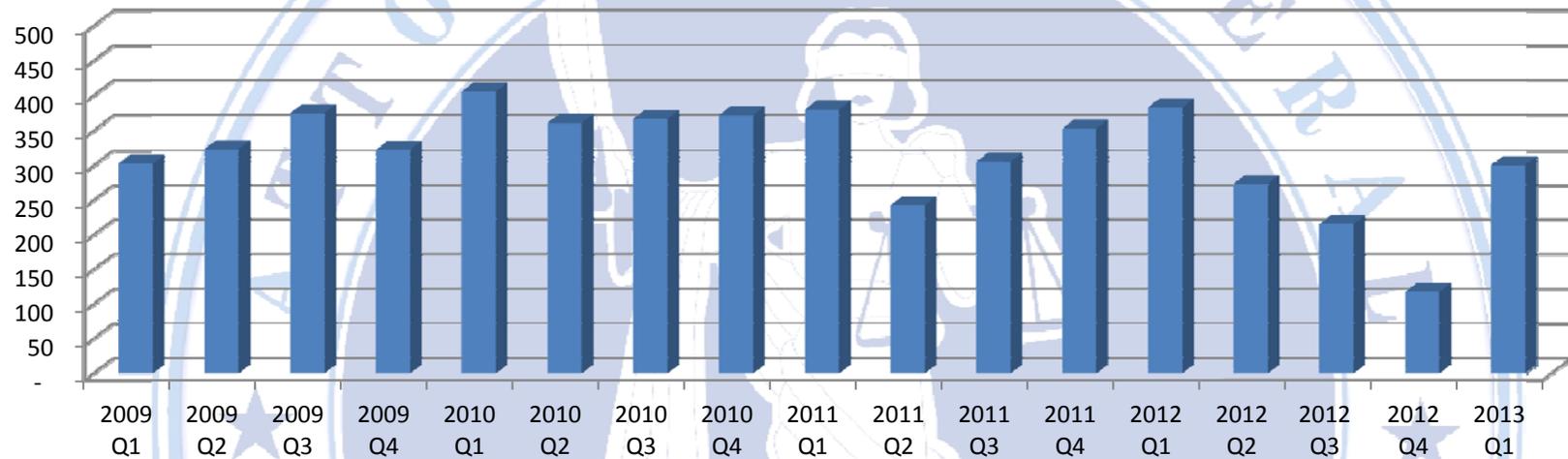
Medicaid Fraud Control Unit

Investigates unscrupulous practices and enforces state health care laws. The MFCU investigates the following:

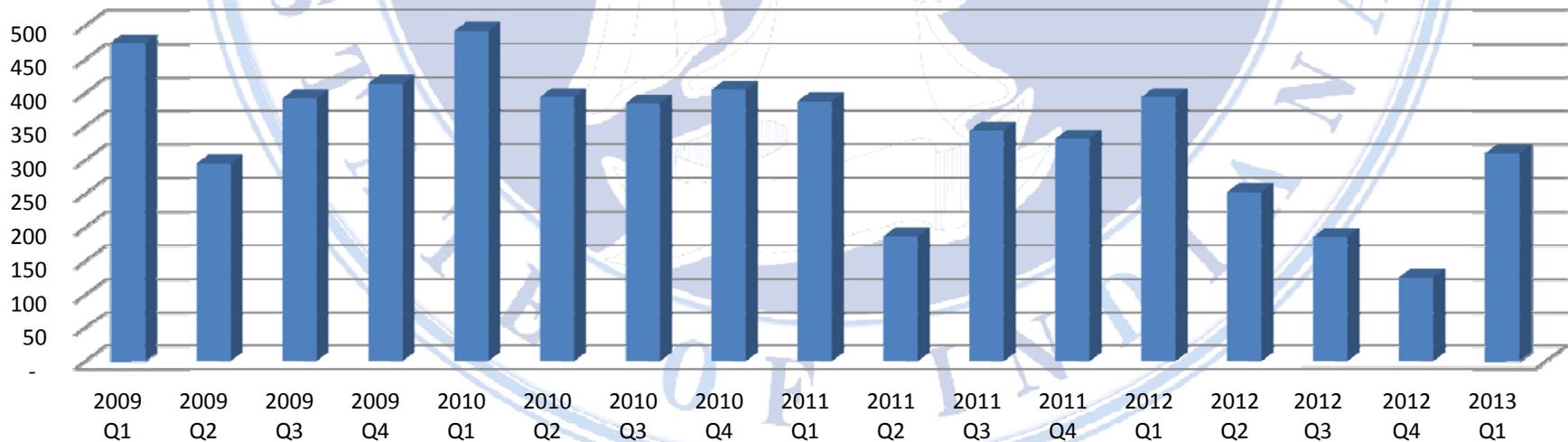
- Medicaid Provider Fraud
- Misuse of Medicaid recipients' funds
- Patient abuse and neglect in Medicaid facilities

Medicaid Fraud Control Unit

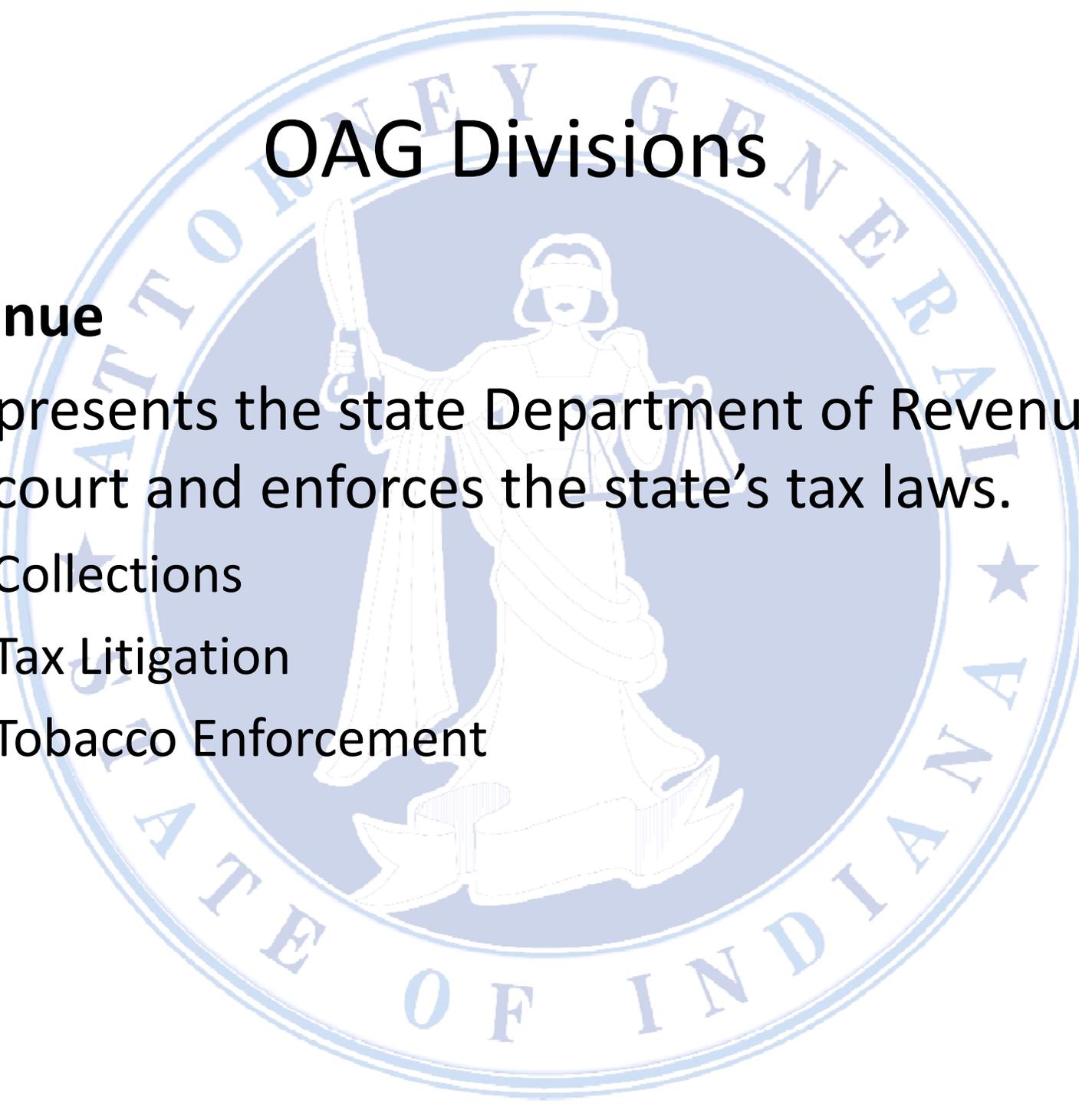
Medicaid Fraud Control Unit Open By Quarter



Medicaid Fraud Control Unit Closed by Quarter



OAG Divisions

The background of the slide features a large, light blue watermark of the official seal of the Attorney General of the State of Indiana. The seal is circular and contains a central figure of a woman in classical attire, representing Justice. She holds a sword in her right hand and a scale of justice in her left. The text "ATTORNEY GENERAL" is arched across the top, and "STATE OF INDIANA" is arched across the bottom, with a five-pointed star on the right side.

Revenue

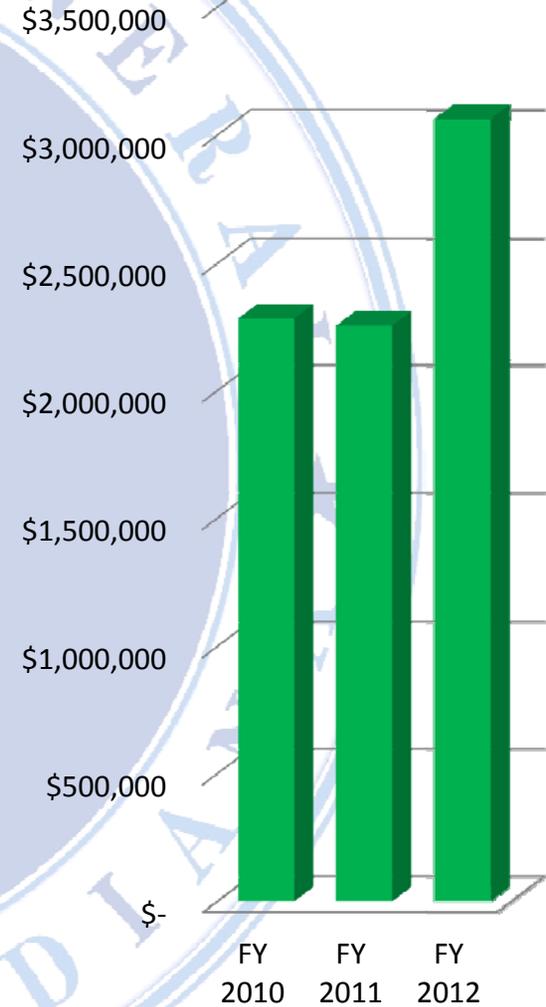
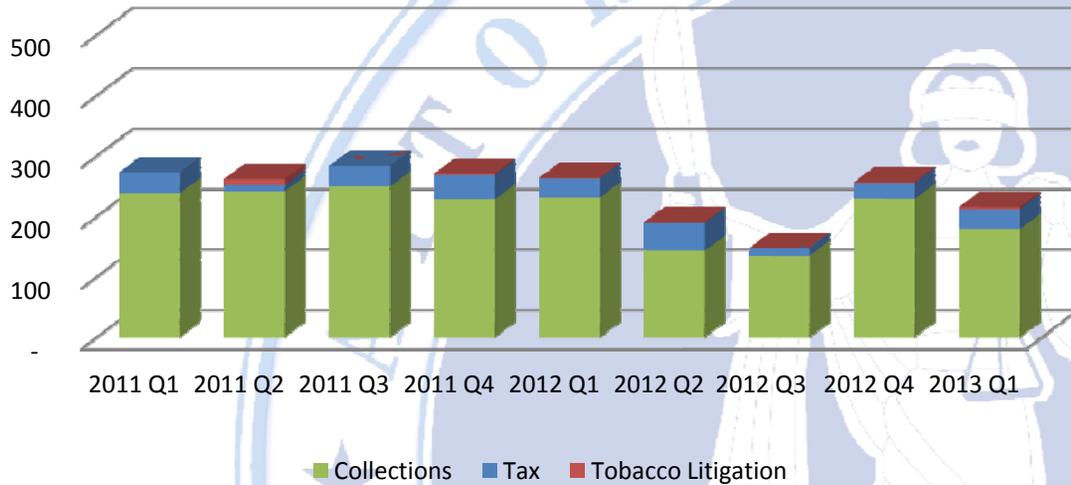
Represents the state Department of Revenue in court and enforces the state's tax laws.

- Collections
- Tax Litigation
- Tobacco Enforcement

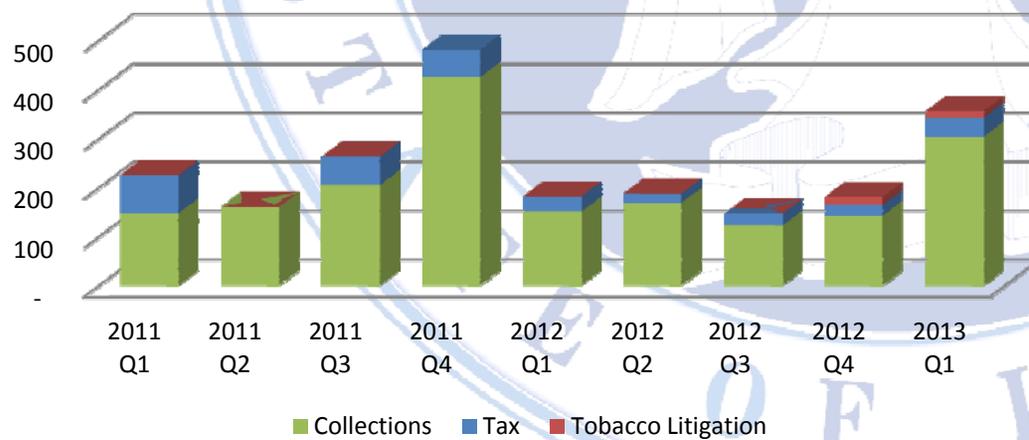
Revenue Division

Collections Totals

Open By Quarter



Closed By Quarter



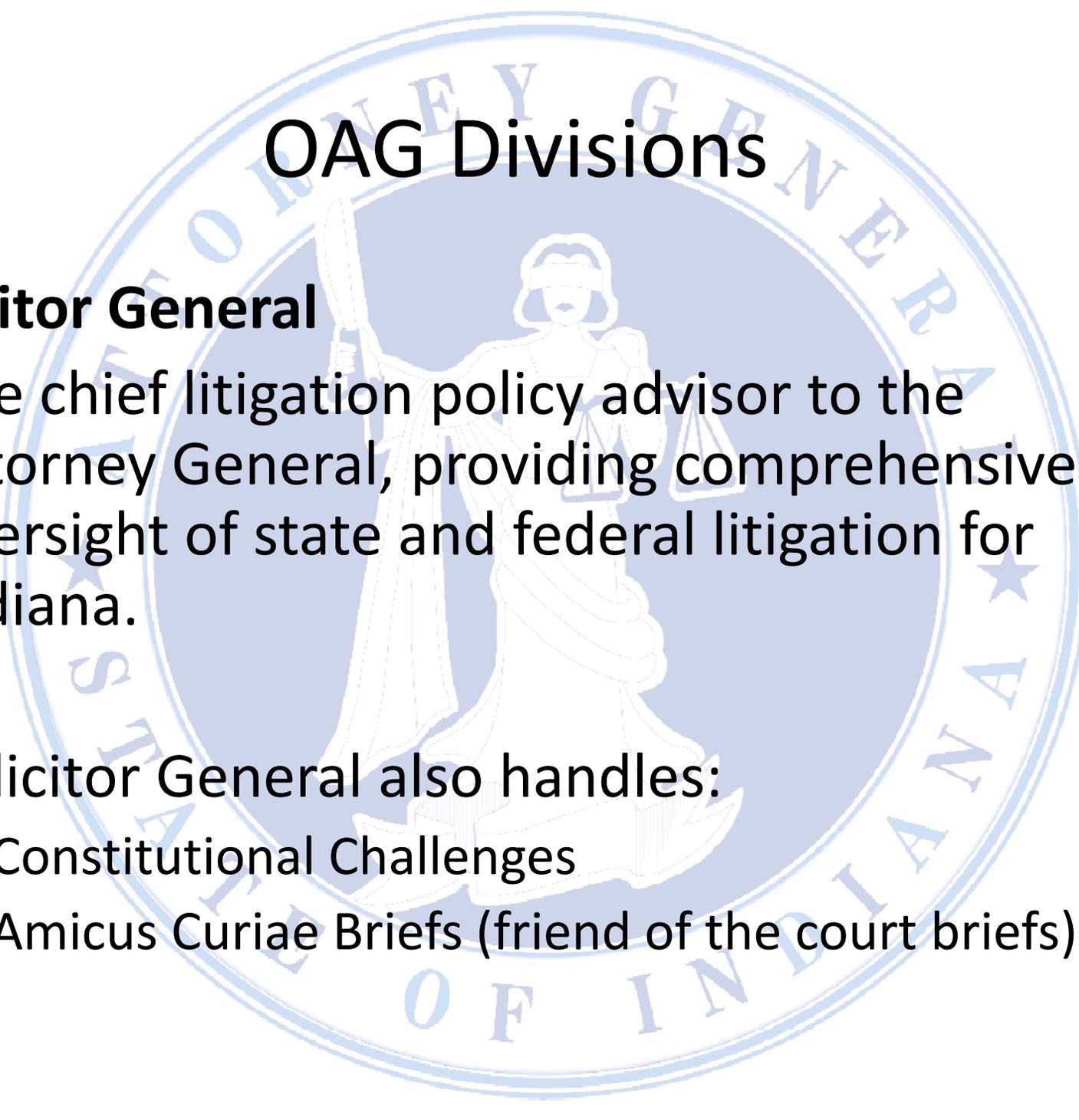
FY 2010
FY 2011
FY 2012

OAG Divisions

Appeals Division

- Represents the State in
 - Civil cases involving constitutional issues, civil rights, consumer protection, government benefits, and employment matters, as well as business regulations and cases involving torts and claims against the state.
 - Criminal cases appealed to all levels of the judiciary and provides assistance to prosecuting attorneys throughout the state.
- Pursues the State's interests when inmates file actions in Federal District Court alleging their convictions violate the U.S. Constitution. Also represents the state when the death row inmates return to trial courts to challenge convictions.
- Administers the Address Confidentiality and Victim Assistance Programs serving victims of domestic and other violent crimes.

OAG Divisions

The seal of the Attorney General of Indiana is a circular emblem. It features a central figure of Lady Justice, blindfolded and holding a scale of justice in her left hand and a sword in her right. The figure is surrounded by a blue border containing the text "ATTORNEY GENERAL" at the top and "OF INDIANA" at the bottom, separated by two stars.

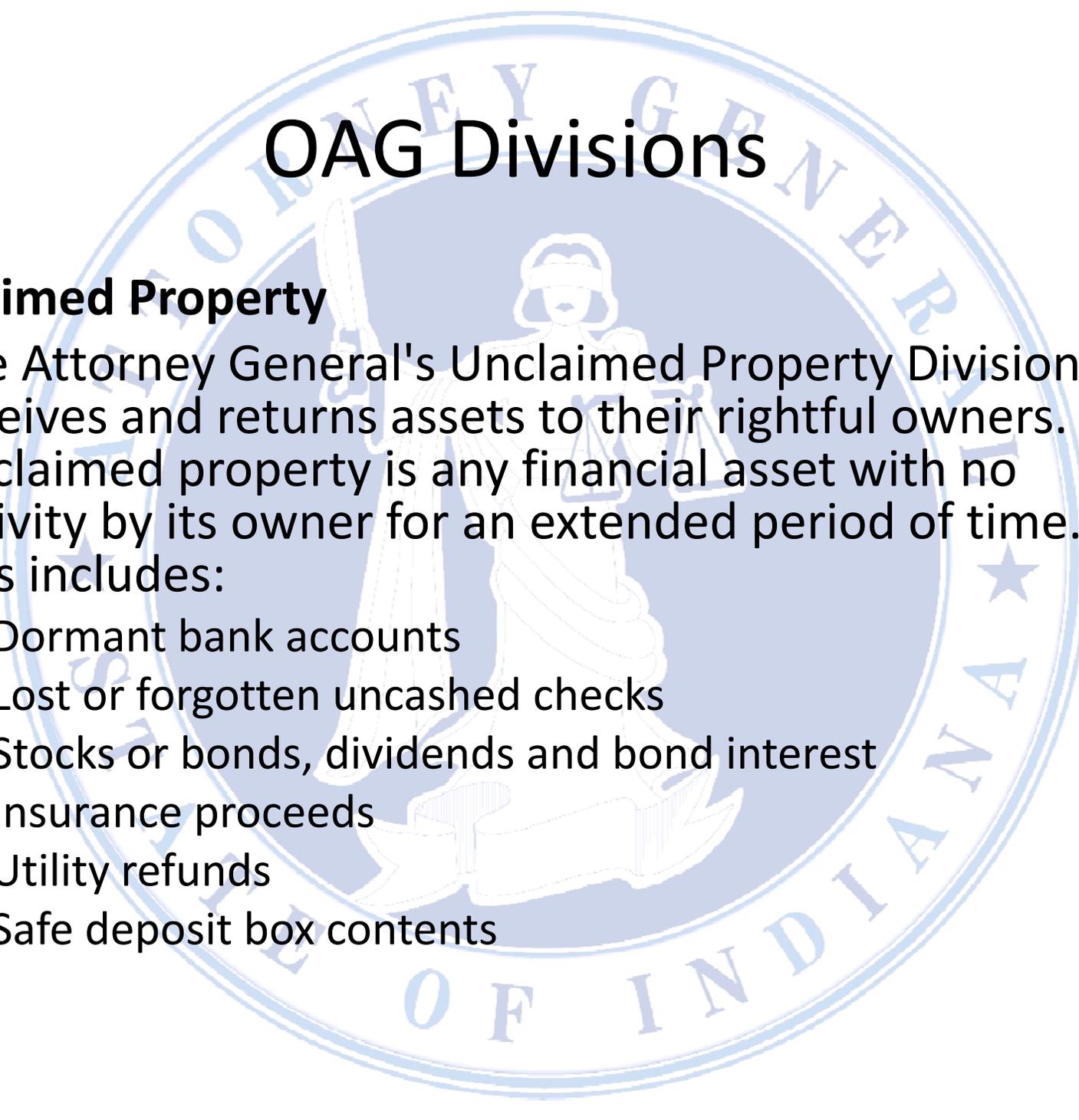
Solicitor General

The chief litigation policy advisor to the Attorney General, providing comprehensive oversight of state and federal litigation for Indiana.

Solicitor General also handles:

- Constitutional Challenges
- Amicus Curiae Briefs (friend of the court briefs)

OAG Divisions

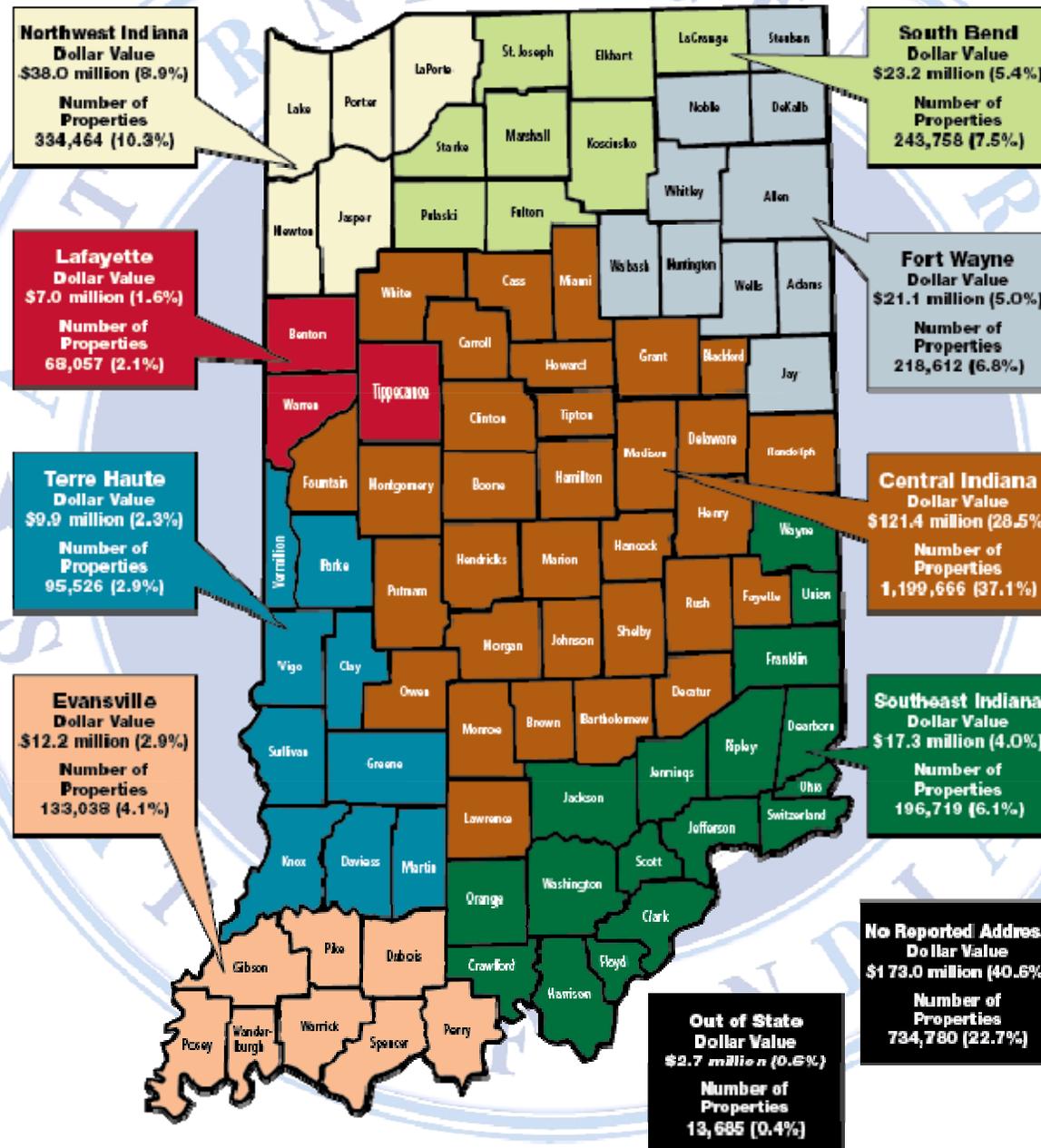
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Unclaimed Property

The Attorney General's Unclaimed Property Division receives and returns assets to their rightful owners. Unclaimed property is any financial asset with no activity by its owner for an extended period of time. This includes:

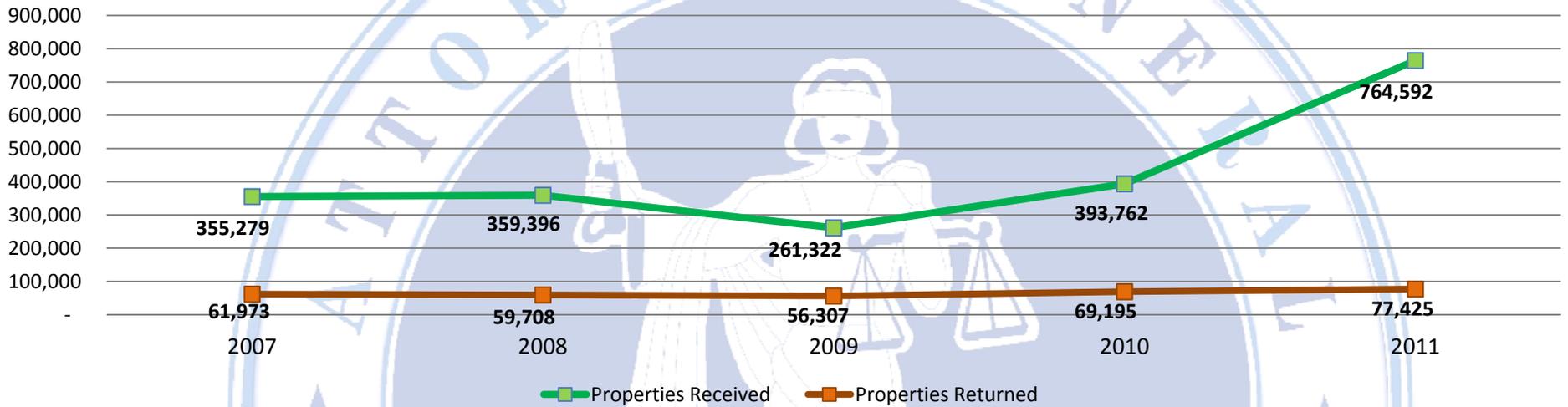
- Dormant bank accounts
- Lost or forgotten uncashed checks
- Stocks or bonds, dividends and bond interest
- Insurance proceeds
- Utility refunds
- Safe deposit box contents

Unclaimed Property in Indiana

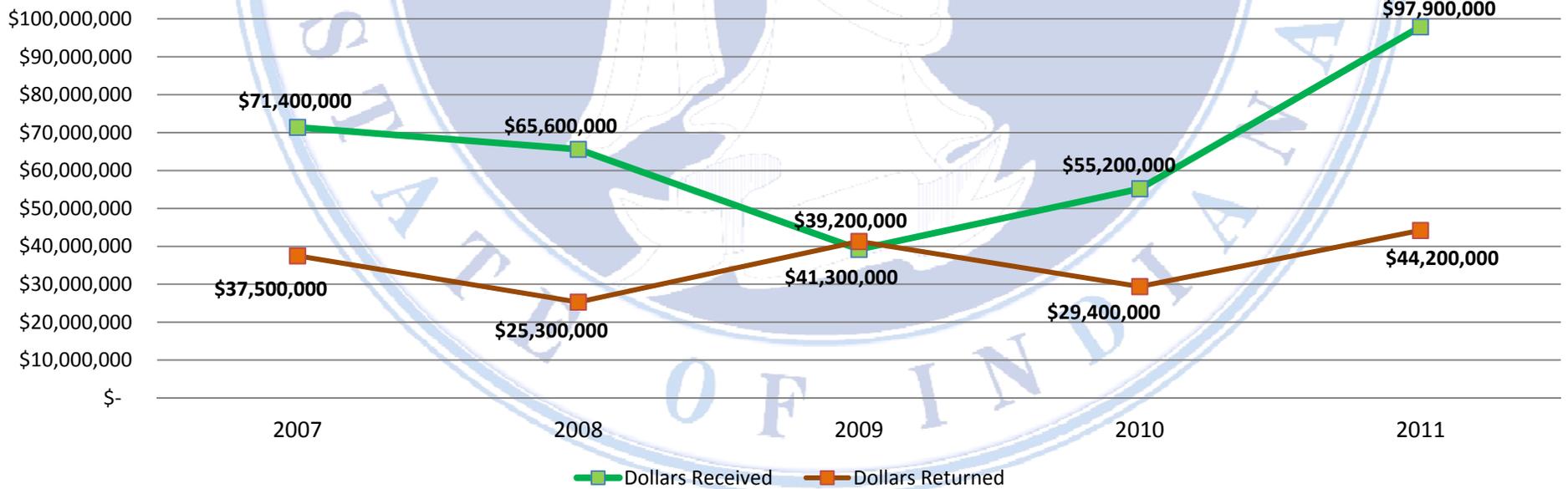


Unclaimed Property

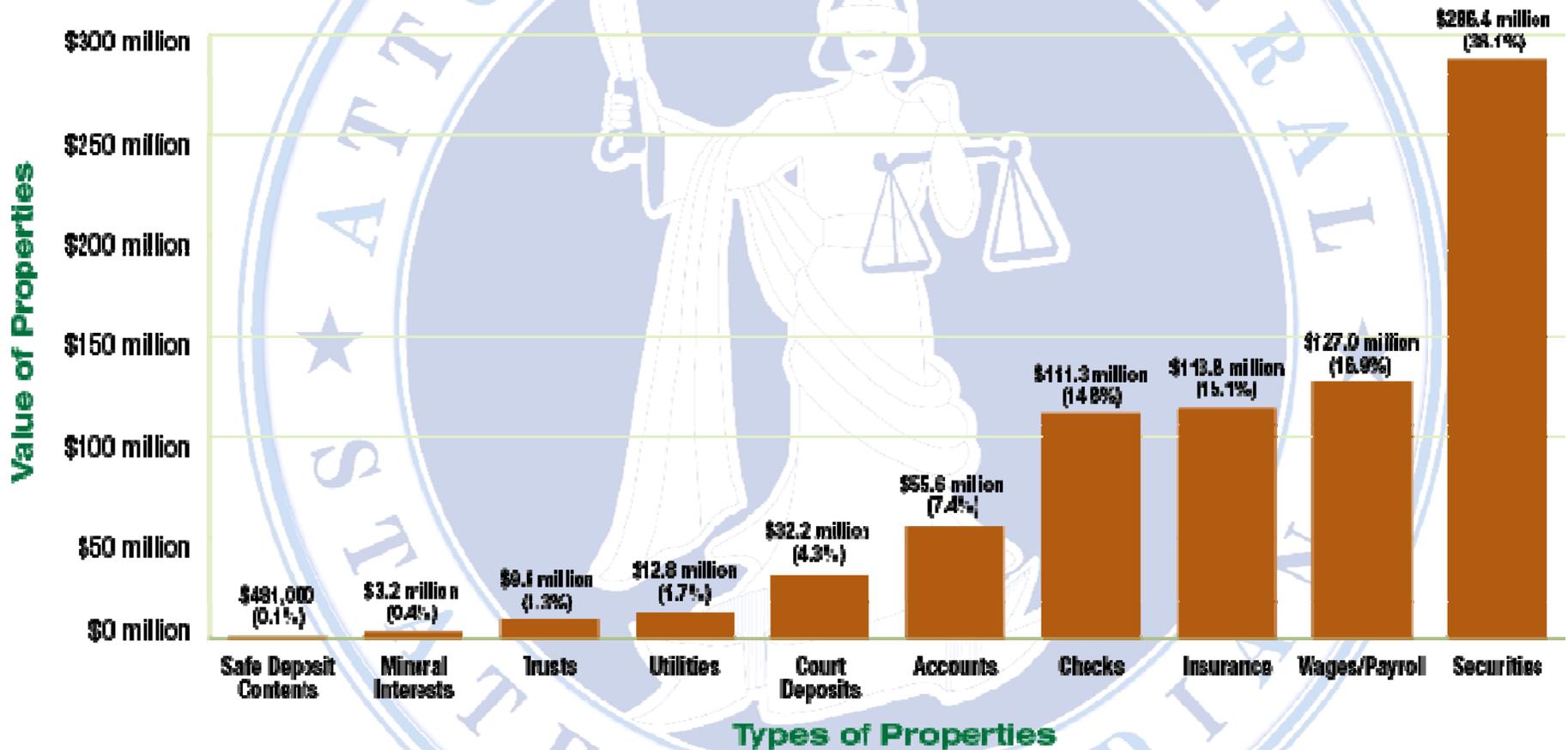
Unclaimed property - Number of Properties



Unclaimed Property - Property Amount



Unclaimed Property



OAG Measures

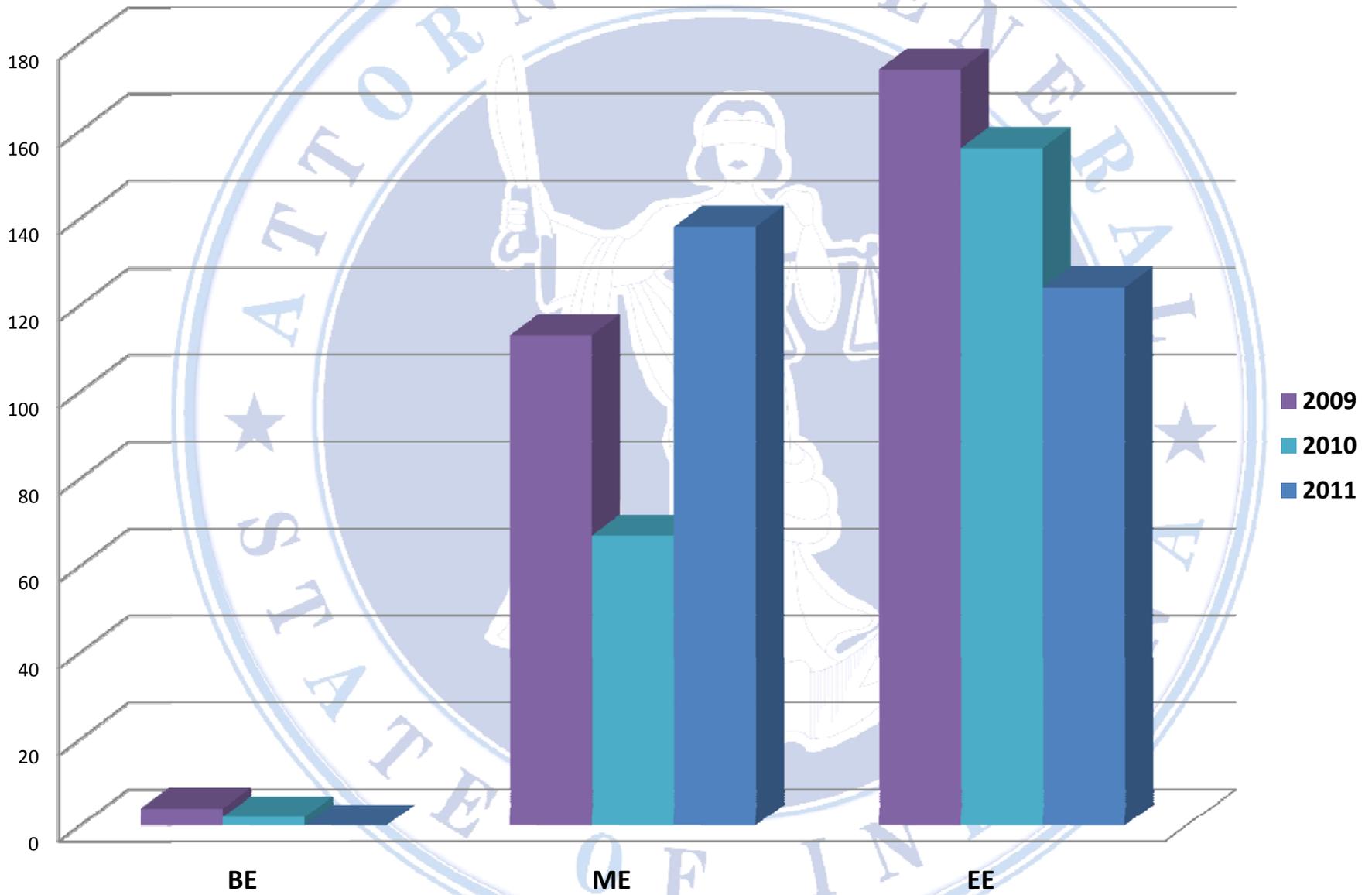
The background of the slide features a large, light blue watermark of the official seal of the Office of the Attorney General of Indiana. The seal is circular and contains a central figure of Lady Justice, blindfolded and holding scales of justice. The text around the perimeter of the seal reads "OFFICE OF THE ATTORNEY GENERAL OF INDIANA" with a star on either side.

- Objective
 - Case Volume
 - Case Timeframe
 - Per Attorney Load
 - Per Attorney Recovery
- Subjective
 - Attorney Development Plans
 - Attorney Education Initiatives
 - Employee Annual Review

Employee Review Process

- Every Employee Reviewed
- 28 Sections of Employees
- 13 Specific Matrix of Review
- Scaled Review:
 - Exceeds Expectations
 - Meets Expectations
 - Below Expectations

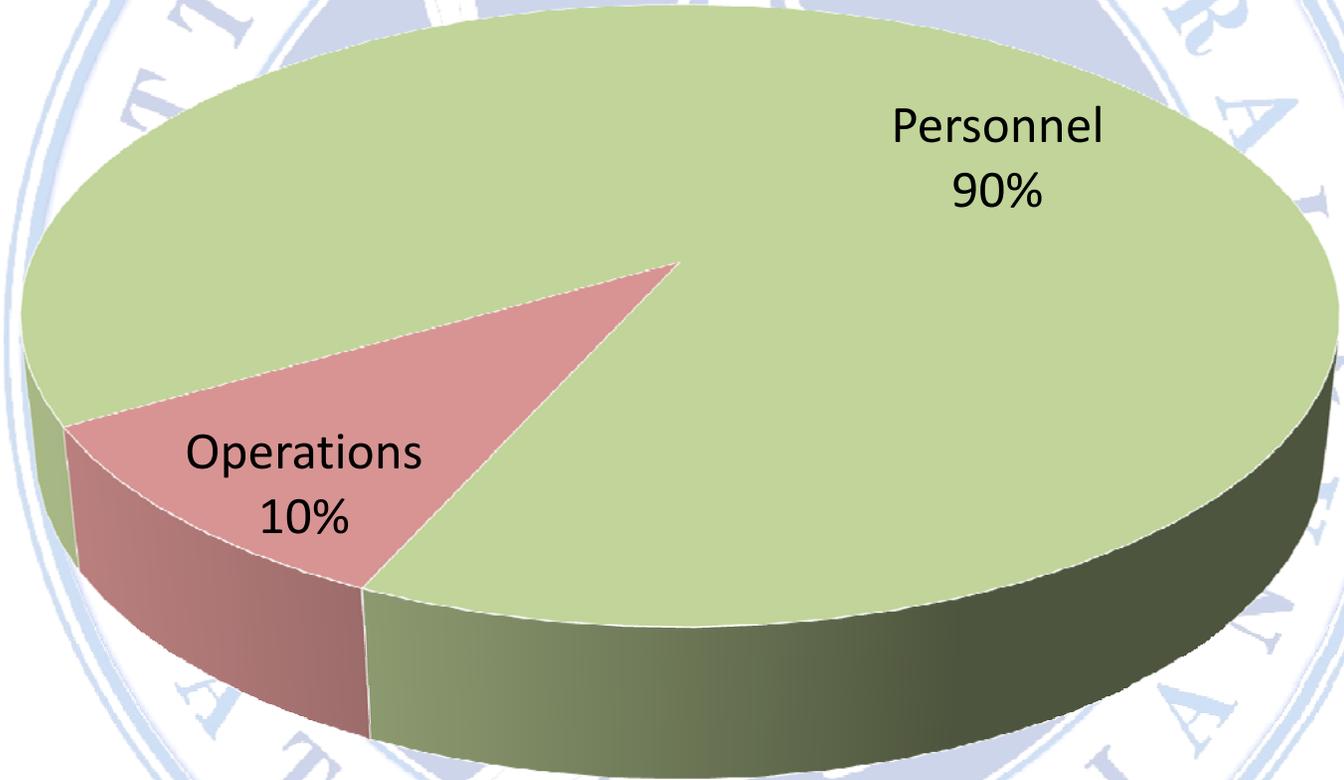
Employee Review Overall Ratings by Year



Review Matrix-2011 Employee Average

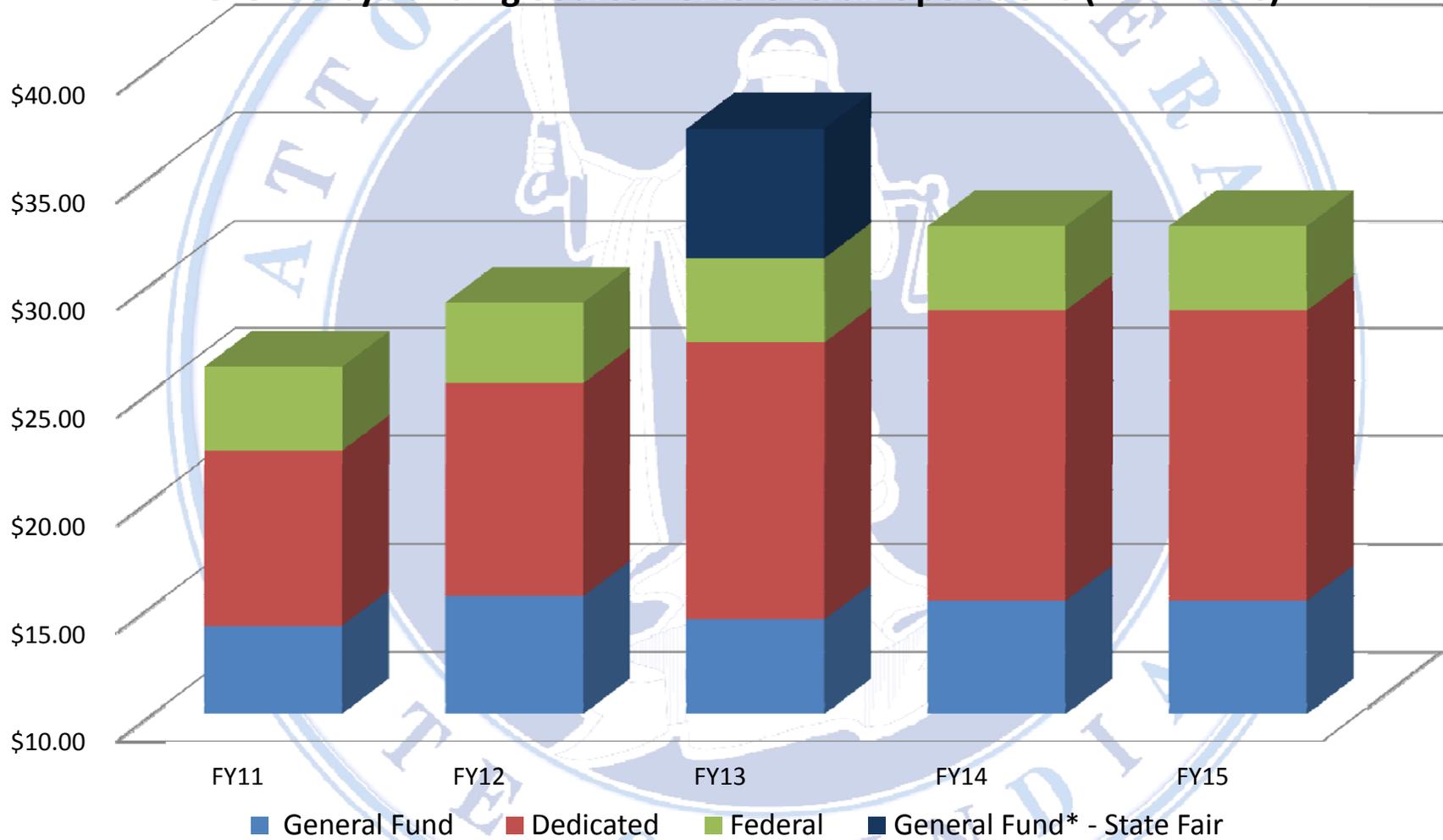


**OAG is a Legal Services Organization
General Fund Expense by Category**

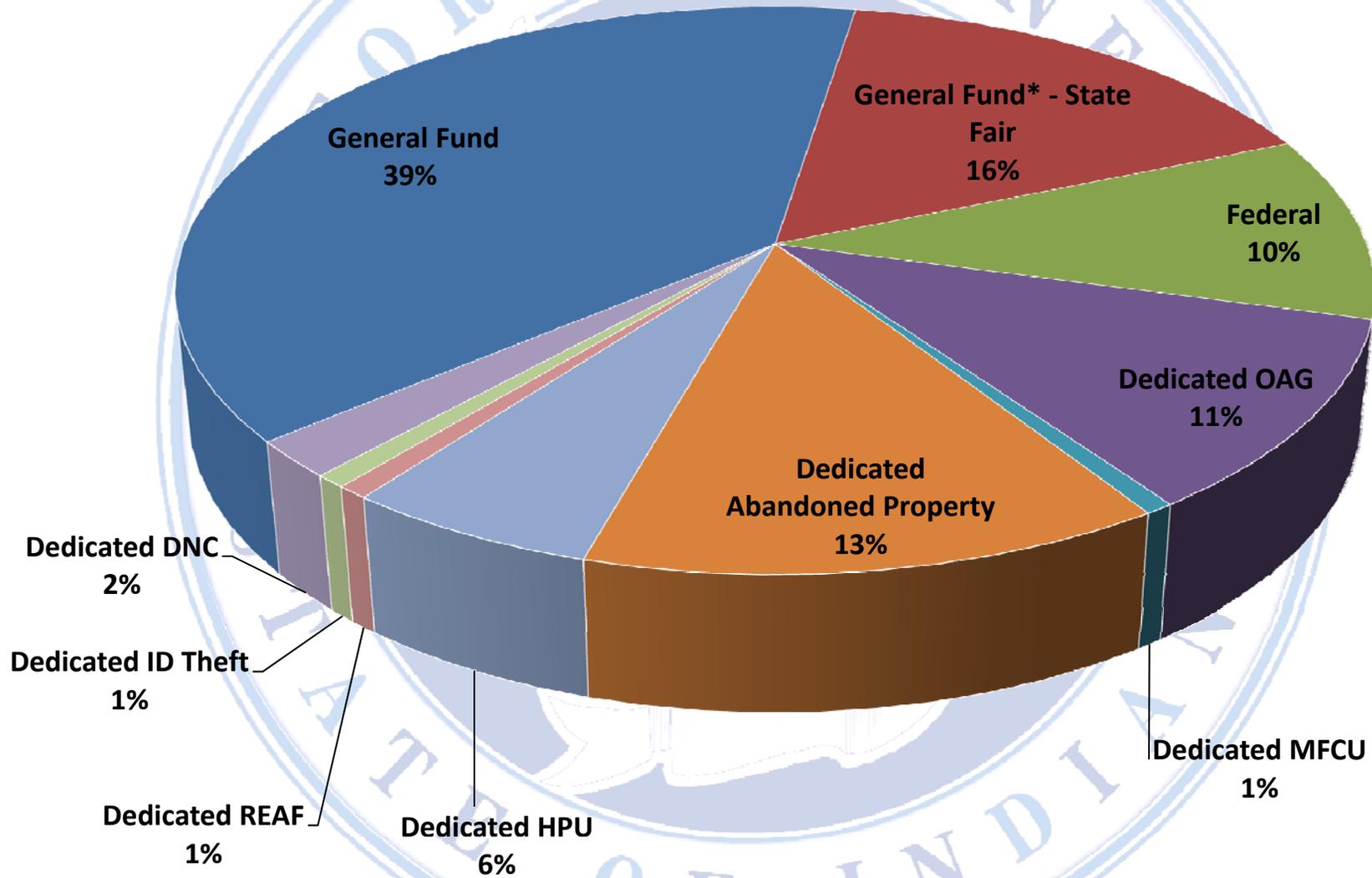


Dedicated Funds to Supplement General Fund: Align Fund Source with Enforcement

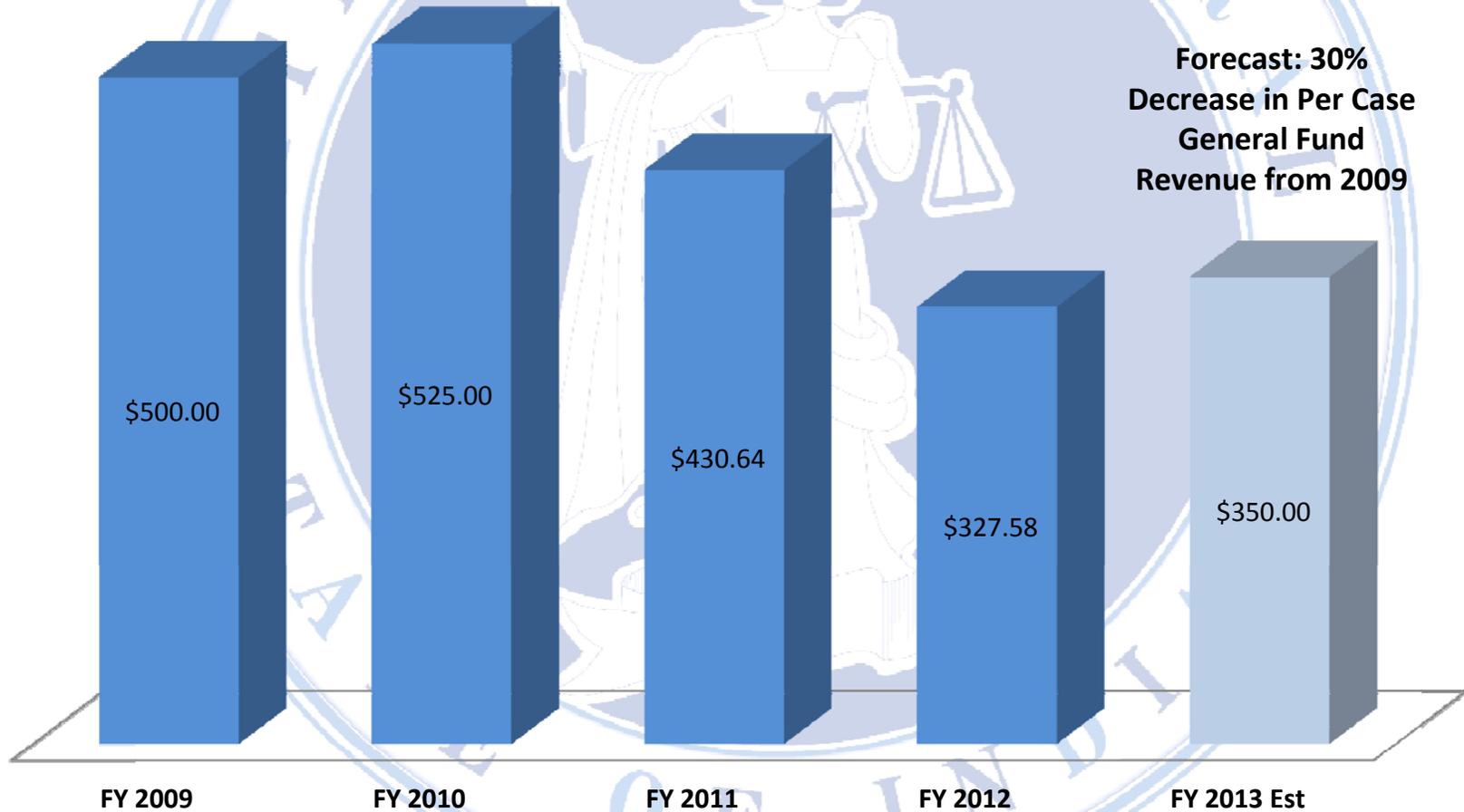
Revenue by Funding Source - OAG Overall Operations (in millions)



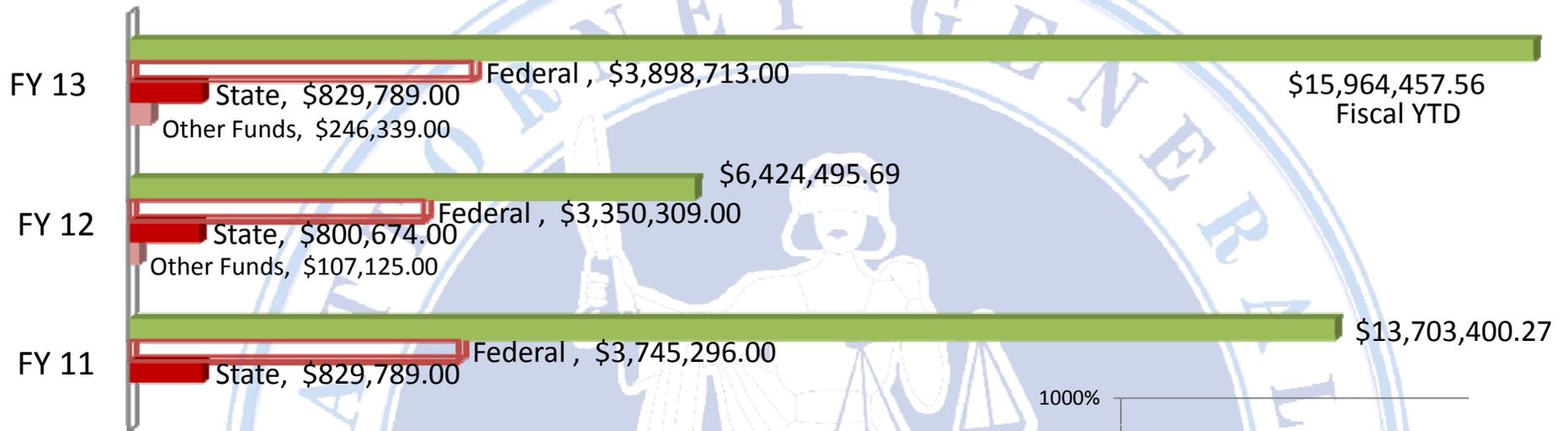
OAG Revenue By Source FY 13



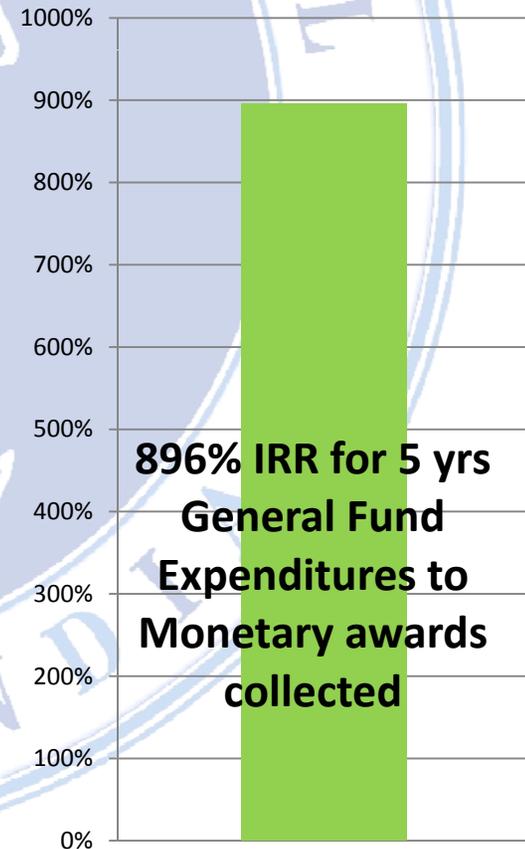
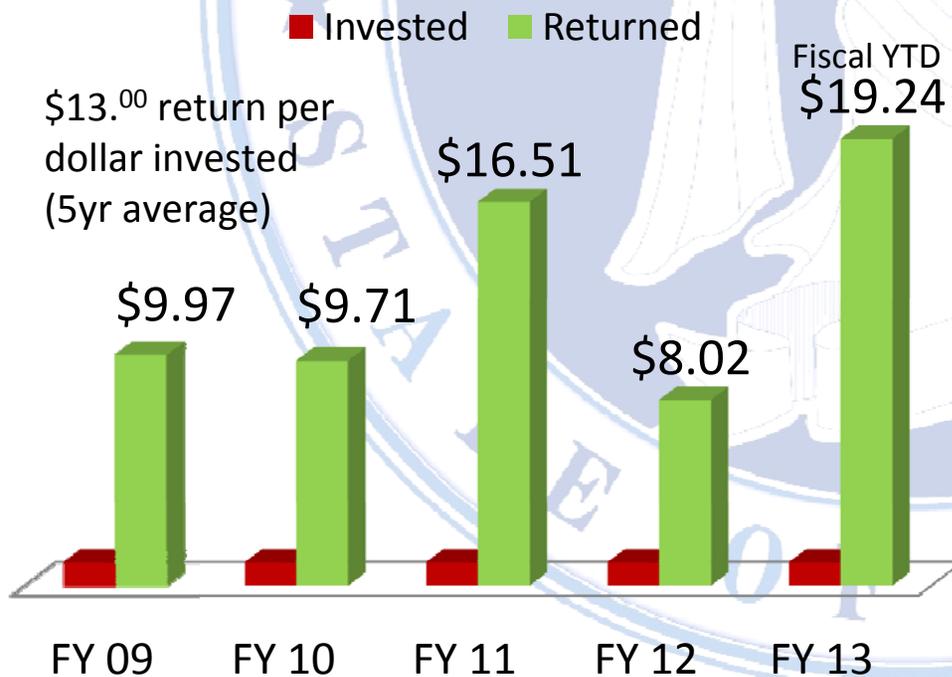
General Fund Revenue Per Legal Matter



MFCU Funding Source and Monetary Awards Collected

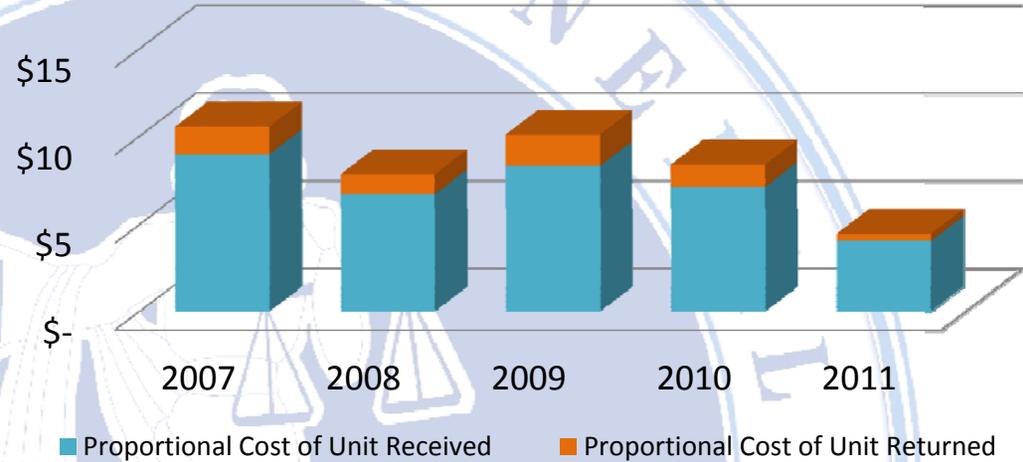


MFCU Return Per State Dollar Invested

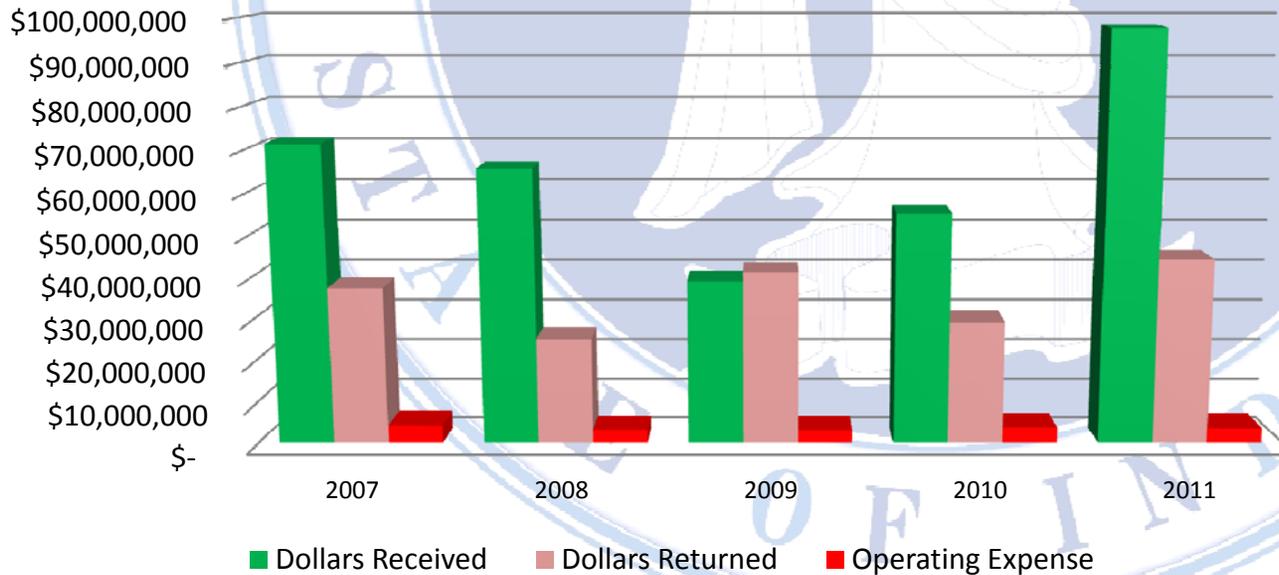


Unclaimed Property

Unclaimed Property - Cost Per Business Process



Division Cost Vs. Dollar Volume



Unclaimed Property

Unclaimed Property
5 yr Total

Dollars Recieved Vs. Returned

