

Utility Regulatory Commission

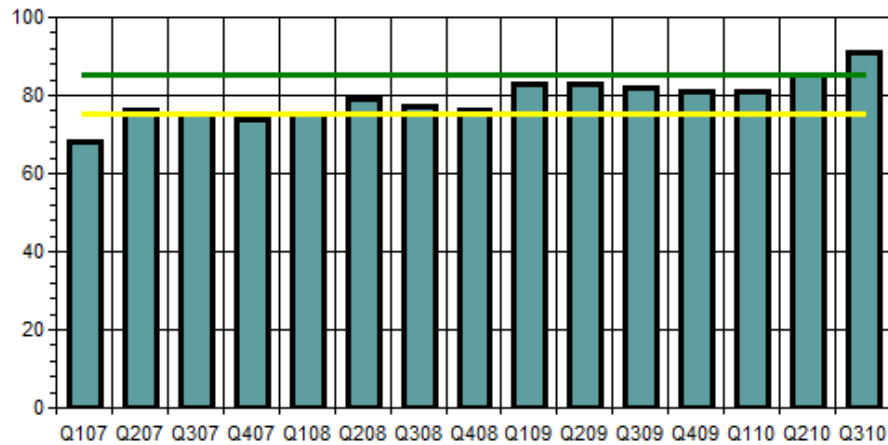
Agency Head: Jim Atterholt

OMB Liaison: Gloria Downham

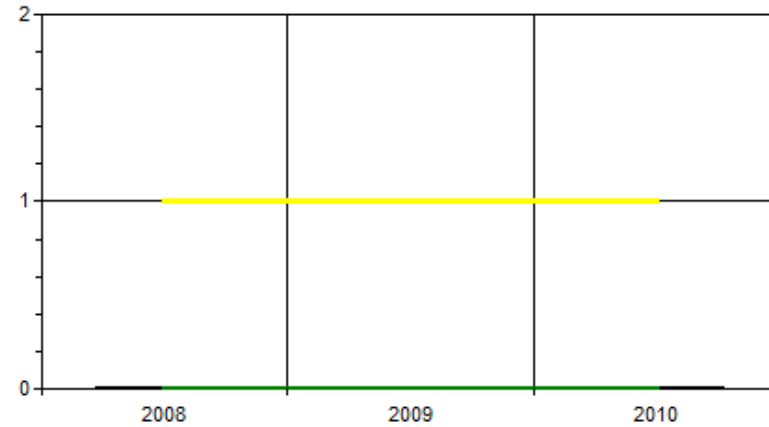
Mission Statement: To assure that utilities and others use adequate planning and resources for the provision of safe and reliable utility services at a reasonable cost.

Key Performance Indicators:

% of consumer complaints closed within 20 days of the initiation of the complaint (Note: Q107- Q110 based on % closed within 25 days)



Number of appeals overturned



Pipeline Safety Audit Score

