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State of Indiana

Indiana Family and Social Services Administration

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Dr. Daniel Rusyniak, Secretary

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To: Joseph M. Habig
Acting State Budget Director

From: Dan Rusyniak, MD
FSSA Secretary

Subject: Agency Overview and Biennial Budget Transmittal – State Fiscal Years 2026-27

Introduction

The Family and Social Services Administration (FSSA) facilitates the delivery of health and human services through a network of programs and funding sources. FSSA has oriented services to support the overall health and well-being of Hoosiers through a person-centered lens. The agency strategically partners with other state agencies and community stakeholders to implement policies that improve Hoosier health outcomes. A key aspect of its financial strategy is leveraging State General Fund appropriations with matching federal funds to ensure Indiana citizens get the services they need.

FSSA Vision

All Hoosiers live in fully engaged communities and reach their greatest emotional, mental and physical well-being

FSSA Mission

To compassionately serve our diverse community of Hoosiers by dismantling long-standing, persistent inequity through deliberate human services system improvement

Structure and Organization

FSSA was established by the Indiana General Assembly in 1991 to consolidate and better integrate the delivery of human services by state government. The agency is a health care and social services funding agency. Its eight care divisions administer services to more than 2 million Hoosiers.

Division of Aging provides information, access and long-term care options that enhance choice, autonomy and quality of life for Hoosiers, supports the development of alternatives to nursing home care, and coordinates home- and community-based services and funding.



Division of Disability and Rehabilitative Services facilitates access to services that support individuals with disabilities to live, work, and engage with their communities. The division administers programs that support children and adults with disabilities.

Division of Family Resources determines eligibility for Medicaid, Supplemental Nutrition Assistance Program (SNAP) and Temporary Assistance for Needy Families (TANF). The division also manages the timely and accurate delivery of those benefits. It operates offices in all 92 counties.

Division of Mental Health and Addiction sets care standards for the provision of mental health and addiction services to Hoosiers. The division is committed to ensuring clients have access to quality services that promote individual, family and community resiliency and recovery.

Indiana 211 is a free service that connects Hoosiers to health and human service agencies and resources in their local communities. The team is comprised of experienced, responsive and compassionate community navigators who are skilled at actively listening, identifying needs and providing referrals.

Office of Early Childhood and Out-of-School Learning administers early childhood and out-of-school time care and learning initiatives focused on supporting low-income families with high-quality options for their children ages birth to 13. The office also supports providers with resources to build capacity.

Office of Medicaid Policy and Planning administers Medicaid programs for the state. The office's Indiana Health Coverage Programs include traditional Medicaid, risk-based managed care and a variety of waiver services tailored to the needs of specific populations.

Indiana Disability Determination Bureau works closely with the 26 local Social Security Administration Field Offices and Social Security Administration at the regional and national levels. The bureau is responsible for determining whether a claimant is disabled or blind under the law.

FSSA Administration manages daily operations including Finance, Contracts, Information Technology and Compliance, Data and Analytics, Communications, Legislative Affairs, and Legal Affairs, all of which are critical to ensuring programmatic divisions have resources, information, and guidance.

Accomplishments and Challenges During FY 2024-25 Biennium

Agency Accomplishments

Division of Aging

1. Adult Protective Services (APS) launched a new cloud-based case system to improve the management of reports and cases, a major step for the program to provide the collection of much-needed statistical data.
2. Led a governance team comprised of various state agencies to map out access to long-term services and supports (LTSS). The team drafted a plan to address identified gaps and inequities, moving toward a No Wrong Door system of access, where Hoosiers and caregivers can obtain trusted information about public and private resources.
3. Enhanced initiatives to support individuals with dementia and their caregivers.

Division of Disability and Rehabilitative Services

1. Implemented strategies to successfully integrate and assume operational authority for two new service populations supported by the Traumatic Brain Injury and Health and Wellness Waivers.
2. Bureau of Rehabilitative Services (BRS) ended order of selection in October 2024.
3. Bureau of Disabilities (BDS) led the review of 2,000 service plans for Aged and Disabled Waiver members to successfully transition to appropriate services.
4. Bureau of Child Developmental Services (BCDS) moved up a level in performance ratings from the Office of Special Education Programs (OSEP).

Division of Family Resources

1. Engaged in broad public outreach and stakeholder engagement and trained and aligned staff to determine Medicaid eligibility for 2 million Hoosiers following the end of the federal public health emergency.
2. Added a TANF pregnancy category and increased TANF cash benefit amounts.
3. Implemented SunBucks (Summer EBT) in partnership with the Indiana Department of Education.

Division of Mental Health and Addiction

1. Selected by the U.S. Department of Health and Human Services for the Certified Community Behavioral Health Clinic (CCBHC) demonstration program, which will allow an initial cohort of eight clinics, covering approximately 40% of the state, to receive enhanced federal funding to provide high-quality behavioral health care to Hoosiers with Serious Mental Illness.
2. Indiana 988 consistently ranks in the top 10% of states for in-state answer rate.
3. Reduced treatment wait times by more than 80% for individuals found Incompetent to Stand Trial.
4. Continued to build out prevention, treatment, recovery, and harm reduction infrastructure, resulting in a 17% reduction in overdose death, the second largest decrease in the country.

Indiana 211

1. Created a new self-serve website for effective searches of resources available to email or text links along with capability to create lists to email.
2. Created Indiana 211 University to offer monthly webinars about relevant resource topics throughout the year, to which all community organizations are invited.
3. Created hybrid roles with cross over between community navigators and resource curation teams to create continuity across the business units.

Office of Early Childhood and Out of School Learning

1. Launched new subsidy reimbursement rates developed to reflect a provider's cost of providing care and reimbursing them at that rate. It contributed to an increase in the number of providers serving children who receive CCDF.
2. The Child Care Expansion Grant leveraged nearly \$10 million to 24 providers in 20 counties, adding approximately 1,800 spots, 695 of which were infant and toddler spots.
3. The Employer-Sponsored Child Care Fund leveraged \$25 million to support child care benefits for employers to pass onto their employees and support regional capacity-building efforts, supporting 86 employers in 46 counties.

Office of Medicaid Policy and Planning

1. Competitively procured three managed care entities to serve the state's aging population and undertook a year-long readiness review and implemented a fourth managed care program. The

Indiana PathWays for Aging program transitioned Medicaid members in fee-for-service and Hoosier Care Connect to the program, including those receiving long-term services and supports.

2. Continues to respond to an unprecedented Medicaid forecast variance presented in December 2023 and collaborate with the agency CFO to develop a robust Medicaid financial reporting process with publicly available financial reports detailing expenditures, enrollment, and funding information.
3. Instituted a new policy change review process to ensure programmatic and policy changes are well understood from a fiscal and operational standpoint before implementation.

Agency Challenges

DA

- Substantial growth in the aging population: The U.S. Census Bureau projects Indiana's senior population (60 and older) will grow to 1.6 million by 2030; Indiana's total 60 and older population is projected to grow by 19% compared to 1% for those under 60 by 2035.

DDRS

- Home and Community-Based Services (HCBS) Redesign: Assumed administrative authority for the Health and Wellness and Traumatic Brain Injury Waivers on July 1, 2024, and will need to integrate it with a restructure of supervised group living services and redesign of HCBS services.

DMHA

- Funding to complete the transition to a statewide crisis and certified community behavioral health clinic model. The Indiana State Psychiatric Hospitals continue to receive more referrals without a corresponding increase in revenue.

OECOSL

- Increased demand for financial support: Programs such as the School Age Child Care grants receive many more applications than there is available funding. There is an appetite for employers, chambers, coalitions and child care programs to help grow supply.

OMPP

- Fiscal pressure limitations and federal regulations: The budgetary challenges continue to impact Medicaid Assistance policy and planning. The Centers for Medicare and Medicaid Services recently released several new regulations that will require significant internal resources.

FSSA's Overall Initiatives for FY 2026-27

FSSA is continuing to implement several initiatives to meet the health and human services needs of Indiana's population: Among them include 1) reforming our Medicaid long-term services and supports system; 2) supporting access and availability to high quality child care; 3) implementing the certified community behavioral health clinic demonstration program; 4) maintaining low wait times at state mental hospitals.

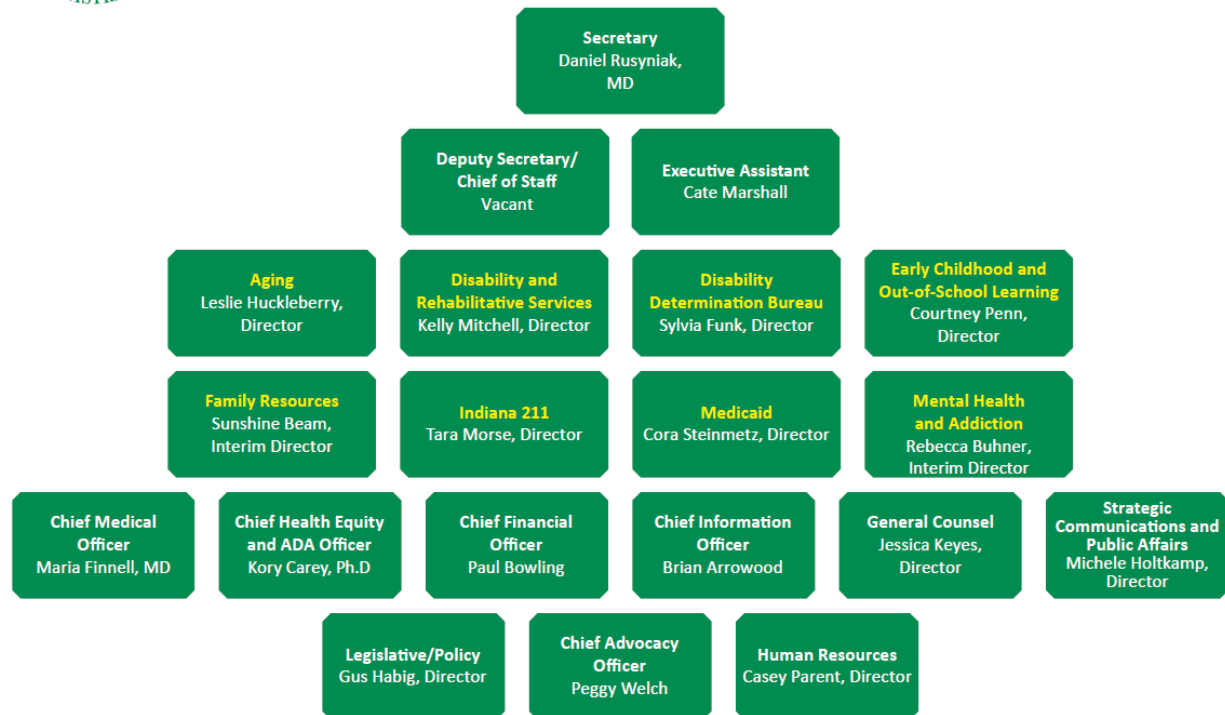
As an agency we will also continue our work to be more data informed and improve our workplace culture with a focus on the agency's mission. In addition, we will continue to look for ways to reduce

barriers for individuals needing services by simplifying our operations, service delivery, and eligibility systems.

Organizational Chart



FSSA Executive Leadership



November 01, 2024