

RIDE SAFE INDIANA 2019 ANNUAL REPORT

Eric J. Holcomb, Governor



FROM THE COMMISSIONER



The Indiana Bureau of Motor Vehicles' (BMV) motorcycle safety program, Ride Safe Indiana (RSI), continued its dedication to

keeping all Hoosier motorcyclists safe on Indiana roads. Capitalizing on the 2018 expansion of RSI providers across the state, over 7,200 students were trained in 2019–an increase of 12% from the previous year. In addition to training more Hoosier riders, counties with historically high motorcycle fatality rates saw a decline in the number of motorcycle collisions resulting in a fatality.

In support of RSI's mission to train motorcyclists and educate motorists to decrease motorcycle collisions and fatalities, the program continued its partnerships with state agencies, sports organizations, and local media. The focus across all channels was to promote motorcycle safety courses to Hoosier riders and motorcycle awareness among motorists across the state. Additionally, RSI underwent a brand transformation to reflect its purpose and modernized approach to motorcycle safety education and awareness.

I am proud of the achievements the RSI program has made since it became a BMV program, and look forward to its continued successes.

Pit d. Lang

Peter Lacy, *Commissioner*



"Ride Safe Indiana offers the highest level of education and training to Hoosier motorcyclists in an effort to decrease the

number of motorcycle collisions and fatalities. I am proud of the program's dedication to keeping Hoosier riders safe and promoting motorcycle safety among Indiana motorists across the state."

-Governor Eric J. Holcomb

THANK YOU TO OUR PROVIDERS

Together, we continue to educate and train motorcyclists. We are working with our providers to offer the highest quality and most comprehensive motorcycle safety education for new and experienced Hoosier riders.

ABATE of Indiana B & D Motorcycle Training Brandt I-69 Harley Davidson Calumet Harley Davidson Cannonball Harley Davidson Dreyer Motorsports Harley Davidson of Bloomington Harley Davidson of Fort Wayne Harley Davidson of Kokomo Harley Davidson of Indianapolis Hoosier Harley Davidson Indianapolis Southside Harley Davidson Indy West Harley Davidson Kersting's Cycle Center Motorcycle Rider Training M Y Motorsports Ehldering Motorsports Tom Wood Powersports



RSI UNDERGOES BRAND MODERNIZATION

In the fall of 2019, RSI underwent a brand modernization to parallel the BMV's innovation, efficiency, and customer service. Since bringing in the motorcycle safety program, the BMV has continued to update and expand the RSI program to meet the needs of Hoosier motorcyclists. The new logo was designed to help foster motorcycle awareness and education, reflecting the agency's mission as the State of Indiana's motorcycle safety program.



New Logo Features

- Features program's acronym "RSI"
- Letterform of the "S" portrays motorcyclist in full gear
- Streamlined logo conveys RSI's purpose and modernized approach to motorcycle safety education

Brand Awareness

- Logo applied to various marketing materials
- ·Social media unveiling campaign
- •Redesigned program website

Impactful Brand Redesign

- •8.9% increase in website traffic
- 10.2% increase in time spent on website pages
- •12.0% increase in class participation

NEW RSI PORTAL OFFERS CONVENIENT, SECURE RECORD KEEPING

The BMV strives to offer innovative services to all Hoosiers, including its partners. In 2019, a new Electronic Submission Portal was created to give RSI providers a more convenient, efficient method of transferring student graduation documents.

The portal is a multi-phase project that will offer customer friendly service to both RSI providers and customers. The first phase was completed on March 1, 2019.



HIGHLIGHTS OF EACH PHASE OF THE RSI PORTAL INCLUDE:

First Phase

- RSI providers submit student graduation documents electronically through myBMV.com
- Reduce potential fraud

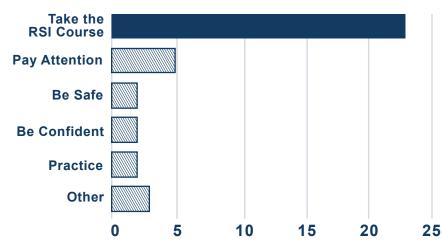
Future Phases

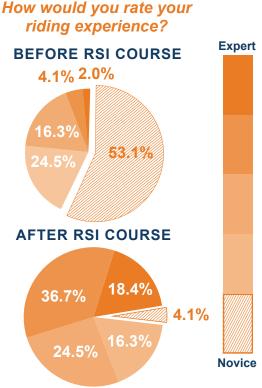
- Motorcycle endorsements processed online for eligible customers
- Customers will have ability to securely sign up and pay for safety or training courses through RSI website
- Prospective providers can submit applications through RSI website

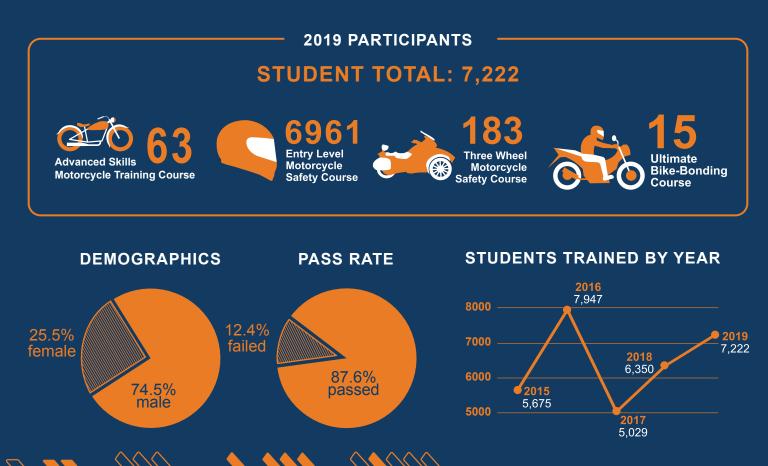
HOOSIERS RECEPTIVE TO MOTORCYCLE SAFETY AND TRAINING

To better understand the needs of Hoosier motorcyclists and continuously offer the highest quality of safety and training education, RSI surveyed course participants during the 2019 motorcycle season. The overall results of the survey demonstrated a positive reception from over 90% of all survey participants.

What advice would you give to future new motorcyclists?







COLLISION AND FATALITY TRENDS

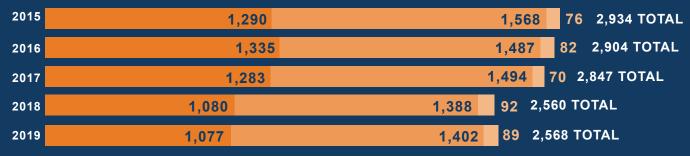
RSI continued to concentrate its efforts to promote motorcycle safety and training courses in areas of the state with historically high rates of motorcycle fatalities. In 2019, there was a decline in the number of motorcycle collisions resulting in a fatality in targeted areas, specifically Northwest and Southern Indiana regions. RSI will continue its focused efforts through targeted marketing and key partnerships throughout the state.

2019 COLLISIONS RESULTING IN FATALITIES BY COUNTY

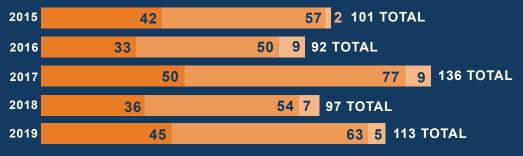


COLLISIONS BY YEAR

Motorcycle Only

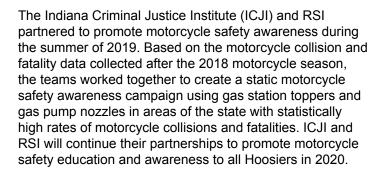


COLLISIONS RESULTING IN FATALITY



Motorcycle + One Vehicle

ICJI PARTNERSHIP









IMPRESSIONS Estimated 3,700,000 Monthly Impressions



LOCATIONS 26 Locations | 14 Counties | 70 Total Pumps

2019 COMMUNITY ENGAGEMENT



Indiana State Fair

2019 State Fair Over 870,000 Impressions

RSI continued its community engagement in areas of the state with high rates of collisions and fatalities involving motorcyclists. Partnering with organizations throughout the state garnered over 1.2 million impressions of RSI branding and messaging in 2019.



Miracle Ride

2019 Miracle Ride Over 3,000 Impressions



Gary South Shore RailCats

2019 Season Over 170,000 Impressions



Evansville Otters

2019 Season Over 100,000 Impressions



Indy Fuel

2018-2019 Season Over 150,000 Impressions



Indiana Motorcycle Expo

2019 Expo Co-sponsor of the 2019 Biker's Showcase



WWW.RIDESAFEINDIANA.COM