

Professional Licensing Agency
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FOR IMMEDIATE RELEASE

Friday, June 7, 2024

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Telehealth Regulatory Changes & Termination of Telehealth Certifications for Out-of-State Practitioners, Effective July 1, 2024

STATEWIDE – On behalf of its boards and commissions, the Indiana Professional Licensing Agency (PLA) wishes to inform all “Telehealth Certificate” and “Telehealth Facility Certificate” holders, as well as industry stakeholders and partners, of certain regulatory changes recently enacted by the Indiana General Assembly under Sections 5 and 6 of [Senate Enrolled Act 132-2024](#). Sections 5 and 6 of [Senate Enrolled Act 132-2024](#) have made changes to certain requirements governing the practice and provision of telehealth services provided under Indiana Code § 25-1-9.5. [Senate Enrolled Act 132-2024](#) was signed into law by Governor Holcomb on March 11, 2024, and Sections 5 and 6 of [Senate Enrolled Act 132-2024](#) will become effective law in the state of Indiana on **July 1, 2024**.

Effective July 1, 2024, all “Telehealth Certificates” and “Telehealth Facility Certificates” that have been previously issued in accordance with the requirements of Indiana Code § 25-1-9.5-9 will be **terminated, permanently**. **Beginning July 1, 2024**, any “practitioner,” as defined under Indiana Code § 25-1-9.5-3.5, who engages in the provision of telehealth services, in accordance with the requirements of Indiana Code § 25-1-9.5, will no longer be required to complete the certification requirements previously required under Indiana Code § 25-1-9.5-9 (i.e., the Telehealth Certificate). **Beginning July 1, 2024**, any practitioner’s employer or contractor will no longer be required to complete the certification requirements previously required under Indiana Code § 25-1-9.5-9 (i.e., the Telehealth Facility Certificate). Additionally, **beginning July 1, 2024**, any previously issued “Telehealth Certificates” will no longer need to be renewed in conjunction with the practitioner’s primary, unlimited Indiana license. **Please be advised that all practitioners must still be properly licensed in the state of Indiana in order to practice in the state of Indiana, even to provide telehealth services under the requirements of Indiana Code § 25-1-9.5.**

Pursuant to Indiana Code § 25-1-9.5-9 and Indiana Code § 25-1-9.5-10, as amended by Sections 5 and 6 of [Senate Enrolled Act 132-2024](#), a practitioner who is physically

located outside Indiana is engaged in the provision of health care services in Indiana when the practitioner: (1) establishes a provider-patient relationship under Indiana Code § 25-1-9.5 with; or (2) determines whether to issue a prescription under Indiana Code § 25-1-9.5 for; an individual who is located in Indiana. Any practitioner that meets this description **agrees** to be subject to: (1) the jurisdiction of the courts of law of Indiana; and (2) Indiana substantive and procedural laws; concerning any claim asserted against the practitioner, the practitioner's employer, or the practitioner's contractor arising from the provision of health care services under Indiana Code § 25-1-9.5 to an individual who is located in Indiana at the time the health care services were provided. The provision of health care services by a practitioner, as described, constitutes a **voluntary waiver** by the practitioner, the practitioner's employer, or the practitioner's contractor of any respective right to avail themselves of the jurisdiction or laws other than those specified in Indiana Code § 25-1-9.5-9(b) concerning the claim. A practitioner who violates the requirements of Indiana Code § 25-1-9.5 is subject to disciplinary action under Indiana Code § 25-1-9.

Through June 30, 2024, all practitioners and their employer(s) or contractor(s) must continue to comply with the certification requirements currently provided under Indiana Code § 25-1-9.5-9. PLA will work to update and add appropriate guidance to its website in preparation of the effectiveness of these regulatory changes on July 1, 2024. As PLA works to provide additional, appropriate guidance, impacted practitioners, employers, and stakeholders are strongly encouraged to review and familiarize themselves with the regulatory changes provided under Sections 5 and 6 of [Senate Enrolled Act 132-2024](#). Impacted practitioners, employers, and stakeholders should also continue to familiarize themselves with all other requirements provided under Indiana Code § 25-1-9.5. Any general or administrative questions may be directed to the appropriate board or commission's PLA staff: [Contact PLA](#). Any practitioners in need of legal guidance or assistance should consult their employer's legal team or consult a personal attorney.

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About the Indiana Professional Licensing Agency (IPLA):

The Indiana Professional Licensing Agency (IPLA) was established by the Indiana General Assembly in 2005, consolidating the Indiana Health Professions Bureau and the former Indiana Professional Licensing Agency into one centralized umbrella agency. The IPLA now issues licenses for forty (40) different professions and over two hundred (200) unique license types. 1 in 6 working Hoosiers are currently licensed by the IPLA. The IPLA supports approximately forty (40) of the State of Indiana's occupational licensing boards, commissions, and committees in administering their duties and business, and also provides inspection services for certain professions and businesses across the state of Indiana. The IPLA partners with several other Indiana state agencies in providing professional licensing services, by managing the State of Indiana's online professional licensing system – the Indiana Licensing Enterprise. The goal of the IPLA is to ensure Hoosiers have access to robust, safe, and reliable professional services by providing licensure to professionals in a fair and efficient manner.