DRAFT COPY

STATE BOARD OF FUNERAL AND CEMETERY SERVICE BOARD MEETING THURSDAY AUGUST 4, 2016 INDIANA GOVERNMENT CENTER SOUTH, ROOM W064 402 W WASHINGTON STREET INDIANAPOLIS, IN 46204

CALL TO ORDER

The meeting was called to order at 11:00 a.m. by Thomas Sproles, pursuant to public notice posted at the principal office of the board at least forty-eight (48) hours before the time of the meeting.

BOARD MEMBERS PRESENT: Thomas Sproles, Chairman

Christopher Cooke, Vice Chairman

Robert Loose Theodore Mau

David Andrew Clayton

Roland Cutter

Tasha Smith, State Department of Health

BOARD MEMBERS ABSENT: Frank Downing

Donald Alford

STATE OFFICIALS PRESENT: Tracy Hicks, Board Director

Jennifer Broadbent, Assistant Board Director Donald Hannah, Deputy Attorney General

ADOPTION OF THE AGENDA

The agenda was adopted.

Cutter/Cooke

7/0/0

Motion carried.

ADOPTION OF THE MINUTES OF THE JUNE 9, 2016, MEETING OF THE BOARD

A motion was made and seconded to approve the minutes of the June 9, 2016 meeting.

Cooke/Loose 7/0/0

Motion carried.

ADMINISTRATIVE HEARINGS

Administrative Appeal Hearing in the matter of Robert T. Holland, FD29700058, SBFCS 16-17

A motion was made and seconded to approve renewal of the funeral director license.

Cutter/Loose

4/0/0

Motion carried.

2. Administrative Hearing in the matter of Gregory Wade Thayer, FD08600369, SBFCS 15-43

A motion was made and seconded to extend the summary suspension until the criminal matter is concluded.

Cooke/Cutter 4/0/0 Motion carried.

REQUEST FOR AN EXTENSION OF TIME TO PAY THE FINE IN THE MATTER OF ROBERT T. HOLLAND, FD29700058, SBFCS 16-12

A motion was made and seconded to grant an extension of 90 days to pay his fine.

Loose/ Cutter 4/0/0 Motion carried.

CONSIDERATION OF PROPOSED FINDINGS OF FACT, CONCLUSIONS OF LAW AND ORDER IN THE MATTER OF ULRICH-FILTER-DEVRIES FUNERAL HOME, FH10800004, CA20800004, SBFCS 16-19

A motion was made and seconded to accept the Proposed Findings of Fact, Conclusions of Law and Order.

Loose/ Cutter 7/0/0 Motion carried.

CONSIDERATION OF FUNERAL HOME LICENSE APPLICATION AND CERTIFICATE OF AUTHORITY APPLICATION IN THE MATTER OF ULRICH-FILTER-DEVRIES FUNERAL HOME (NEW OWNER)

A motion was made and seconded to approve the application for funeral home and certificate of authority on probation to mirror the settlement agreement of SBFCS 16-19 with the stipulation that the fine be paid within 30 days of the final order.

Cutter/Loose 4/0/0 Motion carried.

OFFICE OF THE ATTORNEY GENERAL REPORT

Report was provided.

PERSONAL APPEARANCE AND CONSIDERATION OF APPLICATION FOR FUNERAL DIRECTOR LICENSE IN THE MATTER OF BROOKE PRESTON HARVEY

A motion was made and seconded to approve the application.

Cutter/Loose 4/0/0 Motion carried.

CONSIDERATION OF APPLICATION FOR FUNERAL DIRECTOR INTERN LICENSE IN THE MATTER OF PATRICK R. CROYLE

A motion was made and seconded to approve the application.

Cutter/Loose 4/0/0 Motion carried.

VERIFIED COMPLAINT REQUESTING RESTITUTION FROM THE PRENEED CONSUMER PROTECTION FUND

1. Palmer Funeral Home West Chapel for Marjorie J. Jones

Re: Clark-O'Neal Funeral Home, Inc., FH10400018 (Closed)

A motion was made and seconded to deny the request for incomplete application. They failed to provide a death certificate and proof of payment (\$2600.00) and the amount on the contracts are different.

Mau/Loose 6/0/0 Motion carried.

2. Clint Shawler for Ricky D. Shawler

Re: R.D. Pyke Funeral Service, FH89200005 (Closed)

A motion was made and seconded to deny the request because the documentation filed indicates a retail sale rather than a preneed contract and they failed to include a death certificate. This does not fall under the Preneed Act.

Mau/Loose 6/0/0 Motion carried.

3. Cheryl Abplanalp for Patsy Joyce Turner

Re: Grandview Memorial Gardens, CA40100006

A motion was made and seconded to approve the request in the amount of \$950.00 without interest.

Loose/Cutter 6/0/0 Motion carried.

4. Edith Gordon for Gerald Gordon

Re: Grandview Memorial Gardens, CM40100006

A motion was made and seconded to approve the request in the amount of \$797.50 plus statutory interest

Mau/Loose 6/0/0 Motion carried.

A motion was made and seconded to rescind the previous motion and approve the request in the amount of \$367.50 plus statutory interest.

Mau/Loose 6/0/0 Motion carried.

5. Sheila Carr for Mary Ann Burnett

Re: Clark-O'Neal Funeral Home, Inc., FH10400018 (Closed)

A motion was made and seconded to approve the request in the amount of 7088.50 plus statutory interest.

Mau/Loose 6/0/0 Motion carried.

VI. REVIEW OF CONTINUING EDUCATION SPONSORS AND COURSES

A motion was made and seconded to approve all of the following except the Purdue University Extension Courses.

Cutter/Loose 4/0/0 Motion carried.

NEW COURSES FROM PREVIOUSLY APPROVED SPONSORS

Batesville Casket Company, CE10800652 - No IN Law

- ➤ How to Handle Phone Information Seekers, ongoing, 1 CEU
- How to Simplify the Casket Selection Experience, ongoing, 1 CEU
- ➤ How to Handle Phone Information Workshop, ongoing, 2 CEUs
- ➤ 4F Casket Product Knowledge, ongoing, 1 CEU

The British Institute of Embalmers, North American Division – No IN Law

➤ The British Are Coming..., 11/4/16, 7 CEUs (no IN law)

The Dodge Institute of Advanced Mortuary Studies/The Dodge Company, CE10800694 - No IN Law

- ➤ 2016 Dodge Wreathes Across America, 12/15/16 12/18/16, 8 CEUs (No law)
- ➤ 2017 Dodge Technical Seminar, 2/6/17 2/8/17, 12 CEUs (No law)

Flanner and Buchanan, Inc.

Indiana Law and Funeral Rule, 9/13/16 and 9/15/16, 5 total CEUs (4 law)

Funeral Directors Life Insurance Company, CE21100035

> Indiana Code, (ongoing course), 2 CEUs (Indiana Law)

Funeral Service Academy, CE21400012 - No IN Law

➤ Embalming: Diseases & Conditions, (ongoing course), 3 CEUs (no IN law)

Indiana Donor Network, CE21600014 - No IN Law

- ➤ Brain Death and Neurological Reflexes, 8/18/16 & 9/1/16, 1 CEU
- > Tissue Donation, The Unsung Hero, 8/18/16 & 9/1/16, 1 CEU
- > Technology in Transplant, 8/18/16 & 9/1/16, 1 CEU

International Cemetery, Cremation & Funeral Association – No IN Law

> ICCFA Fall management Conference, 10/5-7/16, 7 CEUs (no IN law)

Minnick Services

Cremation Liability – Is Anyone Really Getting Sued, 10/18 & 19/16, 4 total CEUs (4 law)

OFDA District One. CE20800910 - No IN Law

➤ David Hicks of Pearce Chemical, 8/17/16, 2 CEUs (no IN law)

Selected Independent Funeral Homes, CE10800819 - No IN Law

- ➤ Do It Well. Make it Fun., 9/15/16, 1 CEU (no IN law)
- ➤ Defining YOUR Customer Service, 9/15/16, 1 CEU (no IN law)
- ➤ Phone Shoppers Are Awesome, 9/15/16, 1 CEU (no IN law)
- Remembering 9/11, 9/15/16, 1 CEU (no IN law)
- Change is Good... You Go First, 9/16/16, 1 CEU (no IN law)
- Membership Business Session, 9/17/16, 1 CEU (no IN law)
- Spotlight on Best Practices, 9/17/16, 1 CEU (no IN law)

Vermilion County Funeral Directors Association, CE10800843

- ➤ Indiana Practice Act, 10/11/16 (2 IN Law)
- ➤ Indiana Cremation Act, 10/11/16 (1 IN Law)
- Indiana Pre-need Act. 10/11/16 (1 IN Law)
- ➤ Embalming difficult cases, 10/11/16 2 CEUs (no IN law)

NEW SPONSOR

KAVOD, Independent Jewish Funeral Chapels – No IN Law

- Upping Your Game-What to Do When the Competition Levels the Playing Field, 11/15/16, 2 CEUs (no IN law)
- From Scratch-Building a Successful Funeral Business from the Ground Up, 11/15/16, 1 CEU (no IN law)

Purdue University Extension – No IN Law - DENIED

- Bridges Out of Poverty Day 1, (ongoing course), 6 CEUs (no IN law)
- ➤ Bridges Out of Poverty Day 2, (ongoing course), 6 CEUs (no IN law)

REPORT FROM BOARD MEMBER TASHA SMITH, INDIANA DEPARTMENT OF HEALTH

Tasha Smith reported that the Indiana Department of Health is planning a new birth/death certificate program that will include the burial transit permit. She invited any board member that would like to participate in the process to let her know.

ADJOURNMENT

There being no further business to discuss, the meeting was adjourned at 1:10 p.m.