# STATE BOARD OF FUNERAL AND CEMETERY SERVICE BOARD MEETING THURSDAY JUNE 7, 2018

#### **INDIANA GOVERNMENT CENTER SOUTH**

# INDIANA DEPT. OF ADMINISTRATION OFFICES, 4<sup>TH</sup> FLOOR WEST, CONFERENCE ROOM 478 – 4D 402 W WASHINGTON STREET INDIANAPOLIS. IN 46204

#### **CALL TO ORDER**

The meeting was called to order at 11:00 a.m. by Christopher Cooke, pursuant to public notice posted at the principal office of the board at least forty-eight (48) hours before the time of the meeting.

**BOARD MEMBERS PRESENT:** Christopher Cooke, Chairman

Donald Alford, Vice Chairman

Thomas Sproles Frank Downing Roland Cutter

Eric Vance, State Department of Health

BOARD MEMBER ABSENT: Theodore Mau

STATE OFFICIALS PRESENT: Tracy Hicks, Board Director

Shawnna Ervin, Assistant Board Director Donald Hannah, Deputy Attorney General

#### ADOPTION OF THE AGENDA

The agenda was adopted.

Sproles/Alford

6/0/0

Voting in Favor: Thomas Sproles, Christopher Cooke, Donald Alford, Frank Downing, Eric Vance, and

Roland Cutter Motion carried.

# ADOPTION OF THE MINUTES OF THE APRIL 5, 2018, MEETING OF THE BOARD

A motion was made and seconded to approve the minutes of the April 5, 2018 meeting.

Cutter/Sproles

6/0/0

Voting in Favor: Thomas Sproles, Christopher Cooke, Donald Alford, Frank Downing, Eric Vance, and

Roland Cutter Motion carried.

# **ADMINISTRATIVE HEARING**

Administrative Hearing in the matter of Mark E. Metz, FD29500089, 2017 SBFCS 0005

A motion was made and seconded to remove probation.

Sproles/Vance

5/0/0

Voting in Favor: Thomas Sproles, Donald Alford, Frank Downing, Eric Vance, and Roland Cutter

Motion carried.

2. Administrative Hearing in the matter of John Brazzell, FD20200067, 2018 SBFCS 0003

A motion was made and seconded to extend the summary suspension for 90 days.

Sproles/Cutter

5/0/0

Voting in Favor: Thomas Sproles, Donald Alford, Frank Downing, Eric Vance, and Roland Cutter Motion carried.

3. Administrative Hearing in the matter of Matthew Fitzthum, FD29700015, 2018 SBFCS 0004

A motion was made and seconded to extend the summary suspension for 90 days.

Downing/Cutter

5/0/0

Voting in Favor: Thomas Sproles, Donald Alford, Frank Downing, Eric Vance, and Roland Cutter Motion carried.

4. Administrative Hearing in the matter of Winkleplick-Weesner Funeral Home, FH83000655, CA09100320, 2017 SBFCS 0007, and James D. Weesner, Jr., FD01019919, 2017 SBFCS 0008.

A motion was made and seconded to grant continuance pending outcome of criminal case.

Sproles/Alford

5/0/0

Voting in Favor: Thomas Sproles, Donald Alford, Frank Downing, Eric Vance, and Roland Cutter Motion carried.

#### OFFICE OF THE ATTORNEY GENERAL CONSUMER PROTECTION DIVISION REPORT

Written report was provided.

#### APPLICATION FOR FUNERAL DIRECTOR LICENSE BY RECIPROCITY

1. James R. Sullivan

A motion was made and seconded to approve the application pending passing the examination.

Sproles/Alford

5/0/0

Voting in Favor: Thomas Sproles, Donald Alford, Frank Downing, Eric Vance, and Roland Cutter Motion carried.

# **APPLICATION FOR FUNERAL DIRECTOR LICENSE**

1. Kenneth Hempstead, 2017SBFCS0010

A motion was made and seconded to approve the application on active status.

Sproles/Cutter

5/0/0

Voting in Favor: Thomas Sproles, Donald Alford, Frank Downing, Eric Vance, and Roland Cutter Motion carried.

# REASSIGNMENT OF WINKLEPLICK-WEESNER FUNERAL HOME, FH83000655, PRENEED FILES

A motion was made and seconded to table the matter until the next meeting.

Sproles/Alford

6/0/0

Voting in Favor: Thomas Sproles, Donald Alford, Frank Downing, Eric Vance, Roland Cutter, and Chris

Cooke

Motion carried.

#### REVIEW OF CONTINUING EDUCATION SPONSORS AND COURSES

A motion was made and seconded to accept the report below.

Sproles/Cutter

4/0/1

Voting in Favor: Thomas Sproles, Donald Alford, Eric Vance, and Roland Cutter. Frank Downing recused himself and left the meeting room because he has filed for approval to offer courses.

Motion carried.

#### **COURSES FOR APPROVAL - No Indiana Law Courses**

#### Selected Independent Funeral Homes, CE10800819

- ➤ When you are Called to Care...10/11/2018 1 CEU
- ➤ How To Break Through to 2020: Social Media... 10/11/2018 1 CEU
- Town Hall Panel- State of the Obituary: Past, Present and Future...10/11/2018 1 CEU
- Core Confidence: Fine Tuning the Already Fabulous You...10/11/2018 1 CEU
- ➤ How to make the obituary work harder for funeral service...10/12/2018 1CEU
- ➤ Heightened Awareness: Avoiding Potential Violence...10/12/2018 1 CEU
- Fifty Cards, Fifty Questions: Ways to connect with you community...10/12/2018 1 CEU
- ➤ Building Tomorrow's Workforce In Today's Economy...10/12/2018 2 CEU
- ➤ Membership Business Session...10/12/2018 1 CEU
- ➤ Managing the Future: Capitalizing on the Driving forces of change...10/12/2018 2 CEU

#### Batesville, Inc., CE10800652

➤ T.E.A.C.H. – Putting it All Together – ongoing – 2 CEU

#### **Vermilion County Funeral Directors Association – CE10800843**

- ➤ Lessons From Secret Shopping...7/17/2018 2 CEU
- ➤ Improving Arrangements Conference...7/17/2018 1 CEU
- ➤ Vault Company Operations Tour...7/17/2018 2 CEU
- ➤ The Value of Graveside Services...7/17/2018 1 CEU

# Dodge Institute for Advanced Mortuary Studies, CE10800694

Fig. 1. The Dodge 2018 Summer Wreaths Across America Project...8/23-8/25 2018 – 7 CEU

#### Cremation Association of North America, CE21200016

- ➤ Beyond the Niche...7/27/2018 1 CEU
- ➤ Customer Experience...7/27/2018 1 CEU

#### Anthology Consulting Inc, CE21800039

- Probability Fundamentals...Ongoing 2 CEU
- Leadership Principles...Ongoing 2 CEU
- Change Leadership...Ongoing 2 CEU
- Understanding the Mind of the Market...Ongoing 2 CEU
- ➤ What Customers Want...Ongoing 2 CEU
- Marketing Strategy & Planning...Ongoing 2 CEU
- ➤ Situational Leadership II...Ongoing 2 CEU
- Cremation at the Peak...Ongoing 2 CEU
- Business Administration 2.0...Ongoing 2 CEU

- Professional Negotiation...Ongoing 2 CEU
- Crucial Conversations...Ongoing 2 CEU

# Indiana State Coroners Association & Indiana State Coroners Training Board, CE10800754

➤ 2018 Dr. David Avolt In-service Training...June 14-16, 2018 – 16 CEU

### Funeral Directors Life Insurance Company, CE21100035

- ➤ Ethics in the Workplace...Ongoing 4 CEU
- ➤ Financial Intelligence...Ongoing 5 CEU

# International Order of the Golden Rule, CE10800865

- Opioid Epidemic: How Funeral Directors Can Respond...Ongoing 1 CEU
- ➤ 4 Ways to Woo Cremation Families...Ongoing 1 CEU
- ➤ Harness the Power of Online Review Sites to Better Serve Families...Ongoing 1 CEU

# Flanner Buchanan, CE21800040

- ➤ Top HR Strategies to Enhance your Operations...7/31/2018 1 CEU
- ➤ Behind the Scenes at Arlington National Cemetery...7/31/2018 1 CEU

# Newcomer Funeral Service Group, CE21200017

- ➤ Newcomer Safety Awareness Training...Ongoing 2 CEU
- Newcomer Safety Refresher...Ongoing 1 CEU

# Michigan Funeral Directors Association, CE21700008

- ➤ Vital Signs: Is your business healthy?...4/17/18 1 CEU
- From Scratch-building a successful funeral business...4/17/18 1 CEU
- ➤ Facing the Opioid Crisis...4/18/18 2 CEU
- ➤ Receptions, Hospitality, Contemporary Funeral Consumer....4/18/18 1 CEU
- ➤ Baseline: State of the Industry...4/18/18 1 CEU
- ➤ Every Life is worth Remembering What Celebrants Can do for you...4/18/18 1 CEU

#### The North America Division of the British Institute of Embalmers, CE21800041

Challenges & Opportunities...8/21-8/22, 2018 – 9 CEU

#### **ADJOURNMENT**

The meeting was adjourned at 12:10 pm.