



Eric Holcomb, Governor
State of Indiana

Indiana Family and Social Services Administration
402 W. WASHINGTON STREET, P.O. BOX 7083
INDIANAPOLIS, IN 46207-7083

JANE DOE
123 FIRST STREET APT 123
INDIANAPOLIS, IN 46268-1874

Important information about your Medicaid

You are eligible for the Indiana PathWays for Aging Medicaid program. This letter will tell you about the important changes to your Medicaid health coverage. Indiana PathWays for Aging is a Medicaid program for Hoosiers 60 years and older. Your Medicaid health coverage will automatically move to Indiana PathWays for Aging starting 5/1/2024. When you move into this program, your Medicaid health coverage will stay the same and you may be eligible for additional services and supports.

You are receiving this letter because you currently reside in a nursing facility and receive Medicaid benefits administered by the State of Indiana. Your Medicaid health coverage will continue under the Indiana PathWays for Aging program.

The Medicaid health plans for Indiana PathWays for Aging are Anthem, Humana, and UnitedHealthcare (UHC).

What you need to do now

You will need to choose a new health plan for Indiana PathWays for Aging. To get started, read the health plan summary sheet included with this letter. The information in the summary will help you learn more about each Indiana PathWays for Aging health plan and what added benefits they offer. To choose your health plan, you must call the Indiana PathWays for Aging helpline at 87-PATHWAY-4 (877-284-9294). The helpline can help you choose a health plan that is right for you and answer questions about the program. You will want to make sure that you choose a health plan that includes your doctors.

You have until 5/1/2024 to choose a new health plan for Indiana PathWays for Aging. If you do not choose a new health plan before that date, one will be assigned for you. You may change your Medicaid health plan at any time up to 90 days after you start the program.

Your new Indiana PathWays for Aging health plan will contact you with more information about the program and send you a new Medicaid card in the mail. You may continue to use your existing Medicaid card during this transition.



What is Indiana PathWays for Aging?

Indiana PathWays for Aging is a Medicaid program for Hoosiers 60 years and older. The PathWays program will help you get all the care and help you need as you get older. When you move into this program, your Medicaid health coverage will stay the same. Your assigned Medicaid health plan will continue your Medicaid services that have already been authorized for up to 90 days after the start of the program or until the authorization ends. More information about Indiana PathWays for Aging is available at in.gov/pathways or by calling 87-PATHWAY-4 (877-284-9294).

What is a health plan?

A health plan, also known as a managed health care entity, is a group of doctors, specialists, home healthcare providers, pharmacies, hospitals, and others that work together to help you get the health services you need. You may choose from: Anthem, Humana, or UnitedHealthcare (UHC). All these plans give you the same Medicaid health coverage, but they might work with different doctors, hospitals, or home and community-based providers and may offer you different special benefits.

When can you change your health plan?

You can change your Indiana PathWays for Aging health plan for the following reasons by calling 87-PATHWAY-4 (877-284-9294):

- Anytime during your first 90 days in PathWays
- Anytime your Medicare and Medicaid health plans are not the same
- Annually during the PathWays health plan selection period (mid-October-mid December)
- Once per calendar year for any reason
- Using the just cause process

Need more information?

Call the Indiana PathWays for Aging Helpline at 87-PATHWAY-4 (877-284-9294), visit in.gov/pathways for more information, or call your current health plan.

Do you need help understanding this information? We provide our materials in other languages and formats at no cost to you. Call us at 87-PATHWAY-4 (877-284-9294).