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Important information about your Medicaid

This summer, Indiana will launch a new Medicaid program called Indiana PathWays for Aging. You are receiving this letter because you are currently receiving Hoosier Care Connect Medicaid benefits from the ANTHEM Medicaid health plan. Your Medicaid health coverage will automatically transition to Indiana PathWays for Aging starting this summer. This letter will tell you about important changes happening to your health coverage.

Your Medicaid health coverage with the ANTHEM Medicaid health plan will continue under the Indiana PathWays for Aging program. You may also have access to additional services through your new Medicaid health plan. If you would like to change to a different Medicaid health plan, you can do so by calling 87-PATHWAY-4 (877-284-9294). The Medicaid health plans for Indiana PathWays for Aging are Anthem, Humana, and UnitedHealthcare (UHC). You may change your Medicaid health plan at any time up to 90 days after the start of the program.

What you need to do now

You do not have to do anything if you are happy with your assigned Medicaid health plan.

If you want to change your assigned Medicaid health plan, review the Health Plan Summary sheet included with this letter. The information on that sheet will help you learn more about the different Medicaid health plans (Anthem, Humana, UHC). If you do not want to be enrolled with your assigned Medicaid health plan, call the Indiana PathWays for Aging Helpline at 87-PATHWAY-4 (877-284-9294) for help with choosing a Medicaid health plan. You need to pick a Medicaid health plan from the choices offered, Anthem/Humana/UnitedHealthcare (UHC), by April 30, 2024, or you will be automatically enrolled in one.

To help you with the changes coming, we will send you another letter 60 days before the start of the program to tell you which health plan will serve you. Your Medicaid health plan (Anthem, Humana, or UHC) will also reach out to you 30 days before the start of the program with more information.

You may continue to use your existing Medicaid card during this transition.



What is Indiana PathWays for Aging?

Indiana PathWays for Aging is a Medicaid program for Hoosiers 60 years and older. The PathWays program will help you get all the care and help you need as you get older. When you switch to this program, your Medicaid benefits will stay the same. Your assigned Medicaid health plan will continue your Medicaid services that have already been authorized for up to 90 days after the start of the program or until the authorization ends. More information about Indiana PathWays for Aging is available at in.gov/pathways or by calling 87-PATHWAY-4 (877-284-9294).

What is a health plan?

A health plan, also known as a managed health care entity, is a group of doctors, specialists, home healthcare providers, pharmacies, hospitals, and others that work together to help you get the health services you need. You may choose from: Anthem, Humana, or UnitedHealthcare (UHC). All these plans give you the same Medicaid health coverage, but they might work with different doctors, hospitals, or home and community-based providers and may offer you different special benefits.

Need more information?

Call the Indiana PathWays for Aging Helpline at 87-PATHWAY-4 (877-284-9294) or visit in.gov/pathways for more information.

Do you need help understanding this information? We provide our materials in other languages and formats at no cost to you. Call us at 87-PATHWAY-4 (877-284-9294).