



Eric Holcomb, Governor  
State of Indiana

*Indiana Family and Social Services Administration*

EXECUTIVE OFFICE  
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INDIANAPOLIS, IN 46207-7083

# AGENDA

## Indiana Direct Service Workforce Training Action Group

**Friday, October 6, 2023**

**10:30 a.m. - 3:30 p.m.**

*Registration Opens at 10 a.m.*

Indiana Government Center South-Conference Room C

302 W. Washington St., Indianapolis, IN 46204

**10:30 a.m. Welcome and Overview**

Kelly Mitchell, Director, Division of Disability and Rehabilitative Services (DDRS),  
Indiana Family and Social Services Administration (FSSA)

**10:45 a.m. National Landscape of State Work Related to the Direct Service Workforce**

Wendy Fox-Grage, Senior Policy Fellow, National Academy for State Health  
Policy

**11:00 a.m. Update on Indiana Direct Service Workforce Initiatives**

Peggy Welch, Chief Advocacy Officer, FSSA

**11:15 a.m. Update on Indiana Direct Service Workforce Data Initiatives**

Merih Bennett, Interim Chief Data Officer, FSSA

**11:45 a.m. Lunch**

**12:15 p.m. Recap of Training Action Area Activities**

Kelly Mitchell



**12:30 p.m. Small Group Discussions**

- *12:35 pm: Terminology*
- *12:45 pm: Definition*
- *1 p.m.: Core Competencies*
- *2 p.m.: Implementation Considerations*

**2:30 p.m. Break**

**2:45 p.m. Full Room Report Outs and Discussion**

**3:20 p.m. Next Steps and Closing**

Kelly Mitchell