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# Indiana Office of Utility Consumer Counselor

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## Consumer News...For You! November 2025

*Winter is Coming \* Case Updates \* Tis the Season!*

### Winter is Coming

Winter weather is just around the corner! Here are some tips on how to maintain energy efficiency in these cooler months:

- Set ceiling fans to rotate clockwise. This will push warm air down and help keep it in the room.
- Close the damper on fireplaces when they aren't in use.
- Use towels and blankets on drafty doors and windows.
- Keep vents unblocked. Make sure they're not covered by rugs or furniture.
- Close doors to rooms which are not frequently used.

Consumers can prepare for winter now by taking steps to improve energy efficiency and considering budget billing, which levels out payments over the long term and provides predictability on monthly bills. If you qualify or believe you may qualify for financial assistance, contact your local service provider for the [Energy Assistance Program](#).



## AES Rate Case

[AES Indiana](#) and several intervening parties have reached a settlement agreement in the utility's pending rate case.

The OUCC is not a party to the settlement and will file opposition testimony on Dec. 12, 2025. Written public comments regarding the settlement are invited through Dec. 5, 2025.

An IURC evidentiary hearing is scheduled to start on Jan. 24, 2026. The hearing's purpose is to allow for attorney and Commission questioning of technical witnesses.

A Commission order is expected in Spring 2026.

## Case Updates

- The OUCC has filed a motion asking the IURC to reconsider a portion of its NIPSCO [GenCo](#) order, which granted GenCo the same eminent domain powers as regulated utilities.
- In recent testimony, the OUCC recommended consumer safeguards on [Indiana Michigan Power's](#) proposed expedited generation resource plan.
- The IURC has approved [Duke Energy's](#) request to build a new natural gas-fired generating facility in Vermillion County.
- The [Lafayette](#) and [Ft. Wayne](#) municipal water utilities have filed new rate cases. OUCC testimony in both will be due in January.
- Several water and wastewater cases are pending under the IURC's Small Utility Filing Procedure, which is designed to reduce the time and expense involved with rate cases for utilities with fewer than 8,000 customers. Consumer comments are due in December on requests from [Washington Township Water Corp.](#) (Monroe County) and [Mapleturn Utilities](#) (Morgan County). A more recent case was filed by [Crossroads Utilities](#), formerly LMH (Dearborn County).

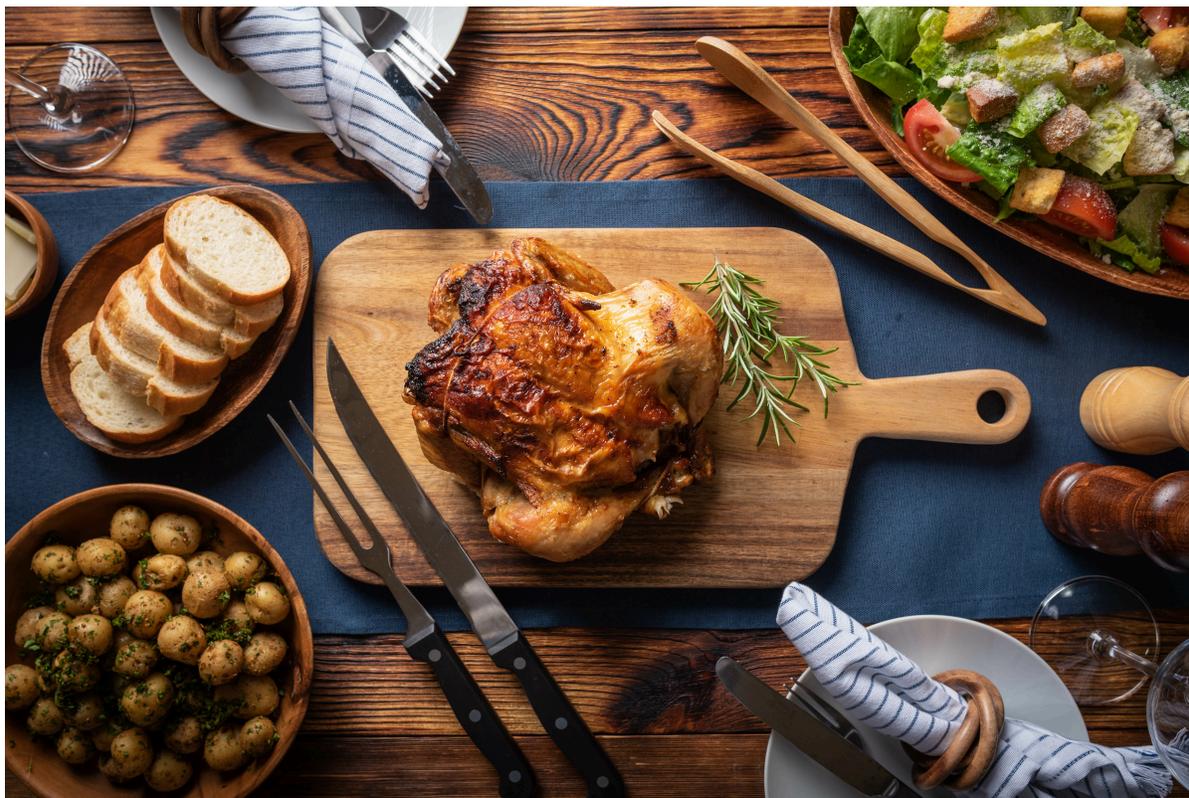
## Tis the Season!

The holiday season is approaching and there are many things to consider before the cooking commences or guests arrive. Simple things like turning your thermostat down while guests are visiting can keep them from sweltering and your energy bills from rising.

You can also take precautionary steps to keep the plumber at bay. When preparing meals, it is important that items not meant to go down the drain stay out of the drain. Avoid clogging pipes with the following items:

- Grease
- Lard
- Cooking oil
- Meat fat drippings
- Shortening
- Butter

Instead of putting fats, oils, and grease down the drain, since they will harden and [clog your pipes](#), allow them to cool off and throw them in the trash.



## Our Mission

To represent all Indiana consumers to ensure quality, reliable utility services at the most reasonable prices possible through dedicated advocacy, consumer education and creative problem solving.



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