



# Indiana Office of Utility Consumer Counselor

For Immediate Release

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## Crossroads Utilities Sewer Rate Case: Public Comments Invited *IURC Hearing Mar. 2 in Lawrenceburg*

The Indiana Office of Utility Consumer Counselor (OUCC) is inviting public comments on Crossroads Utilities (formerly LMH Utilities) and sewer rate requests through Mar. 3, 2026.

In addition, the Indiana Utility Regulatory Commission (IURC) will hold a public field hearing in Lawrenceburg on Monday, Mar. 2, 2026.

The OUCC – the state agency representing consumer interests in cases before the IURC – is using its technical and legal resources to review the utility’s proposal. Formal recommendations from the OUCC are due Mar. 5, 2026.

### Written Consumer Comments

Consumers who wish to submit written comments for the case record may do so via the OUCC’s website at [www.in.gov/oucc/2361.htm](http://www.in.gov/oucc/2361.htm), by email at [uccinfo@oucc.IN.gov](mailto:uccinfo@oucc.IN.gov), or by mail at:

Public Comments  
Indiana Office of Utility Consumer Counselor (OUCC)  
115 W. Washington St., Suite 1500 SOUTH  
Indianapolis, IN 46204

The OUCC needs to receive all written consumer comments **no later than Mar. 3, 2026**, so that it can: 1) Consider comments in preparing its testimony and 2) File them with the Commission to be included in the case’s formal evidentiary record. Comments should include the consumer’s name, city, zip code, and a reference to either “**IURC Cause No. 46323-U**” or “**Crossroads Utilities.**” Consumers with questions about submitting written comments can contact the OUCC’s consumer services staff toll-free at 1-888-441-2494.

### Public Field Hearing

The IURC has scheduled a public field hearing in this case for Monday, Mar. 2, 2026, in the Eleanor Ewbank Meeting Room of the Lawrenceburg Public Library (150 Mary Street, Lawrenceburg).

The hearing will begin at **5:45 p.m.** Consumers are encouraged to arrive by **5:30 p.m.** for an overview of field hearing procedures and the rate case process. Attendees are required to comply with all local health and safety regulations. No final decisions about the case will be made at the hearing.

The sole purpose of a field hearing is to receive public testimony. A final decision is expected this year.

- Consumers can speak directly to the Commission under oath and on the record.
- Oral comments presented during the field hearing will become part of the case record. They will carry the same weight as written consumer comments submitted to the OUCC by Mar. 3, 2026.
- Utilities do not make presentations or answer questions during field hearings. The focus, again, is on public input.
- Commissioners are not allowed to answer questions about the case. They will ultimately render a decision after weighing evidence from the utility, the OUCC, and intervening parties. OUCC staff will be available to answer questions at the hearing.

## **Case Overview**

Crossroads current rates were approved in 2020. According to its filing, the utility is seeking an increase to meet higher operating and maintenance costs.

The utility's request would raise annual revenues by approximately \$1.3 million (174%). Under the proposal, wastewater rates for a customer using 4,000 gallons from \$39.86 to \$109.26.

The utility has filed this case through the IURC's Small Utility Filing Procedure, which is designed to reduce the time and expense involved with regulatory filings for utilities with fewer than 8,000 customers.

The OUCC uses the same standard to review a utility's operations and records whether it seeks a rate increase through the Small Utility Filing Procedure or a traditional case. Conducting its analysis on behalf of all utility consumers, the OUCC will present the results of its review through a report to the IURC, including formal testimony. The IURC's review is conducted on behalf of the public interest (a balancing of utility and customer interests); it is responsible for resolving any factual disputes that may arise and issuing a final order establishing new rates.

A settlement agreement is possible in any legal proceeding; such an agreement, if reached, would require IURC approval.

The OUCC is posting case updates online at [www.in.gov/oucc/watersewer/key-cases-by-utility/lmh-utilities-inc-rates/](http://www.in.gov/oucc/watersewer/key-cases-by-utility/lmh-utilities-inc-rates/). Case updates are also available through the agency's monthly electronic newsletter. Consumers can subscribe at [www.in.gov/oucc/news/](http://www.in.gov/oucc/news/).

(IURC Cause Numbers 46323-U)

The Indiana Office of Utility Consumer Counselor (OUCC) represents Indiana consumer interests before state and federal bodies that regulate utilities. As a state agency, the OUCC's mission is to represent all Indiana consumers to ensure quality, reliable utility services at the most reasonable prices possible through dedicated advocacy, consumer education, and creative problem solving.