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# Indiana Office of Utility Consumer Counselor

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## Consumer News...For You! January 2026

*New Year, New Resolutions \* Case Updates \* Understanding Your Natural Gas Bill*

### New Year, New Resolutions

Still looking for a resolution that's easy to keep? We have some ideas for you:

- Check your toilet for leaks once a month.
- Turn off the faucet while brushing your teeth.
- Run the dishwasher only when fully loaded.
- Look into new technology if you plan to water the lawn this summer.

Get year-round water savings tips for your home or business from our [website](#).



## Case Updates

- An evidentiary hearing in the [AES Indiana](#) rate case is scheduled to begin on Jan. 28, 2026, at 9am. The hearing is expected to take several days and will be livestreamed on the IURC's YouTube Channel.
- The OUCC is reviewing the [Town of Vevay](#)'s proposal to acquire Switzerland County Gas Co and is scheduled to file testimony on Feb. 27, 2026.
- The OUCC filed recommendations in the [Washington Township Water Authority](#) Rate Case.
- The OUCC is scheduled to file testimony in [Mapleturn Utilities Water and Sewer](#) rate cases on Jan. 19, 2026
- Written comments are invited in the following cases:
  - The [City of Lafayette](#) – January 16 Comment Deadline | OUCC Testimony Due January 22
  - The [City of Fort Wayne](#) – January 23 Comment Deadline | OUCC Testimony Due January 30
  - The [City of Bloomington](#) – March 3 Comment Deadline | OUCC Testimony Due March 10

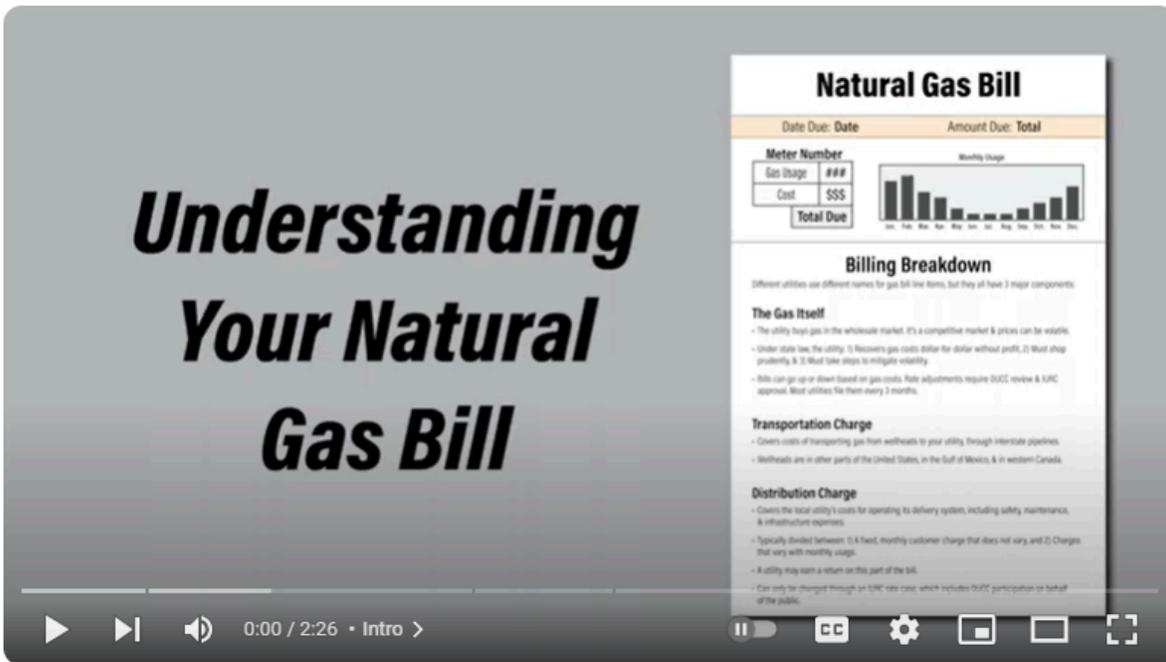
## Understanding Your Natural Gas Bill

Do you have questions regarding your natural gas bill? Our video walkthrough of a natural gas bill will help explain these common charges:

- The cost of the gas itself
- The cost of transporting the gas through interstate pipelines
- The cost of delivering the gas through the utility's distribution system to the customer.

Interested in learning more? [Watch our video](#) on natural gas bills.

Our [website](#) also has a page featuring tips regarding natural gas bills.



## Our Mission

To represent all Indiana consumers to ensure quality, reliable utility services at the most reasonable prices possible through dedicated advocacy, consumer education and creative problem solving.



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