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Indiana Office of Utility Consumer Counselor

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www.IN.gov/OUCC • Consumer Services 1-888-441-2494

Consumer News...For You! August 2025

Updated

*811 Before You Dig * AES Hearings * Lumens or Watts?*

811 Before You Dig!

8/11 is not only Aug. 11, but it's also the three-digit number to call before doing any digging on your property.

State law requires all Hoosiers to call 8-1-1 or complete a written ticket at www.indiana811.org at least two complete business days before digging, no matter how small the project.

Gas, electric, water, and telecom service lines may not be buried as deeply as you might expect.

Having your property marked for underground utility lines can help prevent a very costly or even fatal accident. It's a free service and you can either call or submit an online ticket anytime, 24/7.



Planning a yard project?

Contact 811 at least 2 business days out.
Marker flags are valid for 20 days.

Indiana811.org

AES Public Hearings - Corrected

[AES Indiana](#) customers have opportunities to comment on the utility's proposed rate increase.

The IURC has scheduled four public field hearings in the rate case:

- Monday, Aug. 18, 2025: Indianapolis Public Library - West Perry Branch, 6650 S. Harding St. (Community Room)
- Thursday, Aug. 21, 2025: Southeast Community Services, 901 Shelby St. (2nd Floor Auditorium)
- Monday, Aug. 25, 2025: New Augusta North Public Academy, 6450 Rodebaugh Rd. (Auditorium)
- Wednesday, Aug. 27, 2025: The Fort Event Center at Forth Harrison State Park, 6002 N. Post Rd. (Blue Heron Ballroom)

[Each hearing](#) starts at 6:00 p.m.

In addition, the OUCC is inviting written [public comments](#) through Sept. 2. Written comments carry the same weight as verbal comments provided under oath at a public field hearing.

A monthly residential electric bill for 1,000 kWh would rise to \$177.60 according to the utility's filings, in which AES states it is seeking the increase due to infrastructure improvements and increases in operating costs.

The OUCC is scheduled to file testimony on Sept. 9 with an IURC order expected next year.

Case Updates

- The IURC's evidentiary hearing on [Duke Energy's](#) proposed new power plant in Vermillion County is scheduled to start on Aug. 21.
- OUCC testimony on [NIPSCO's](#) long-term financing request is due Sept. 23.
- A settlement agreement is pending in the [Community Natural Gas](#) rate case. It would reduce the utility's initial request by \$282,000 if approved.

- The water rate settlement between the OUCC and [City of Columbus](#) has received Commission approval. The approved annual increase is \$468,000 lower than the utility's initial request.

Think Lumens, Not Watts

Shopping for new light bulbs? [Look at the lumens](#) instead of watts when you compare your options. That's especially important when buying LEDs, which use far less power to produce the same amount of light as traditional bulbs.

A 20-watt LED, for example, produces about 1,600 lumens. That's the same amount as a 100-watt incandescent bulb. LEDs are also designed to last up to 25 times as long.



Our Mission

To represent all Indiana consumers to ensure quality, reliable utility services at the most reasonable prices possible through dedicated advocacy, consumer education and creative problem solving.



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