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Indiana Office of Utility Consumer Counselor

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Consumer News...For You! April 2026

*Safe Digging Month * Case Updates * Spring Cleaning*

Safe Digging Month

Did you know that something as simple as planting a tree or bush can damage underground utility lines? April is [Safe Digging Month](#) across the United States, an important annual reminder as the weather starts to warm up to dig safely regardless of your yard project.

Contact Indiana 811 at least two business days before digging. There is no charge to have your lines marked and the 8-1-1 call center is open around the clock, seven days a week. You can also complete the form at Indiana811.org. Markings are effective for 20 days.



Case Updates

- An evidentiary hearing for the [City of Bloomington](#) rate case will be held on May 8. The OUCC has recommended an increase of 19.69% as opposed to the city's initial 30.5% requested increase.
- The OUCC has recommended significant reductions to [Crossroads Utilities'](#) proposed 174% increase. An evidentiary hearing has been scheduled to start May 18.
- [Michigan City](#) has filed for a three-phase rate increase. The phases cumulatively represent a 65.74% increase. [Comments](#) are invited.
- A final order for the pending [AES Indiana](#) rate case is expected by June 24, 2026. The OUCC has recommended a rate **reduction** of \$21.2 million.
- The OUCC is recommending full denial of [Duke Energy's](#) nearly \$300 million Demand Side Management (DSM) plan. The evidentiary hearing for the case was held on April 24, and a proposed order is expected by May 8.
- An extension has been granted in the [American Suburban Utilities](#) rate case. An evidentiary hearing has been scheduled to start July 9.
- The IURC issued orders approving rates for [Mapleturn Water](#) and [Mapleturn Wastewater](#).

- The OUCC has until May 28 to file testimony in the ongoing [NIPSCO Gas investigation](#). [Comments](#) are invited through May 21.
- [Anderson Municipal Power & Light](#) has filed for a 12.58% increase in rates. This is the utility's first rate case since March 2014. [Comments](#) are invited.

Spring Cleaning

As Hoosiers start watering lawns and using the air conditioner more often, it's important to remember the steps that will help with savings.

- If you water plants or the lawn, do so in the mornings or evenings to prevent evaporation.
- Check your sprinkler systems to ensure you don't have leaks. Set your water heater to 115 or 120 degrees.
- Dust your thermostat. Make sure all vents are clean and uncovered.
- Be sure your HVAC unit has a clean filter.
- Set your ceiling fans to turn counterclockwise.

Get more [water savings](#) and [energy savings](#) tips on our website or by finding us on social media.



Our Mission

To represent all Indiana consumers to ensure quality, reliable utility services at the most reasonable prices possible through dedicated advocacy, consumer education and creative problem solving.



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