

IHCP *bulletin*

INDIANA HEALTH COVERAGE PROGRAMS BT202645 MARCH 24, 2026

IHCP presents weekly status of claim-processing payment for impacted CCBHC claims

In *Indiana Health Coverage Programs (IHCP) Bulletins* [BT202629](#), [BT202633](#), and [BT202637](#), the IHCP announced information about claim-processing issues stemming from a system implementation on Jan. 28, 2026, for certified community behavioral health clinics (CCBHCs).



Claims are suspending for community mental health centers (CMHCs) (provider type 11, specialty 111) for the CCBHC audits listed in Table 1.

Table 1 – CMHC claims suspending for CCBHC audits

Audit	Description
6358	CCBHC MRO LON Redetermination Limit 1 Unit
6359	CCBHC MRO Addiction Counseling Limited to 32 units
6361	CCBHC MRO Behav Health Therapy (Ind) Ltd 48 units
6365	CCBHC MRO Behav Health Therapy (Group) Ltd 60 unit
6366	CCBHC MRO Med Training/Support Limited to 104 unit
6368	CCBHC MRO CAIRS Limited to 252 units
6369	CCBHC MRO AIRS Limited to 270 units
6370	CCBHC MRO Case Mgt Limited to 300 units
6371	CCBHC MRO Skills Training Limited to 750 units
6378	CCBHC MRO Psychosocial Rehab Limited to 1820 units

Claims are incorrectly denying for explanation of benefits (EOB) code 2505 – *This member is covered by private insurance which must be billed prior to Medicaid*. The denials are due to the following circumstances:

- A claim attachment or note is submitted, but no third-party liability (TPL) payment information is submitted on the claim.
- Member TPL coverage type is inconsistent with the services billed.

The issues are actively being worked, and the IHCP will provide continuing updates as system changes are completed. Providers do not need to resubmit claims.

Additional publications will be forthcoming, pending any additional issues identified.

Please reach out to your [Provider Relations consultant](#) with any questions.

QUESTIONS

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