

IHCP *bulletin*

INDIANA HEALTH COVERAGE PROGRAMS BT202634 MARCH 12, 2026

Acentra Health offers provider training for Atrezzo Provider Portal use

Acentra Health is offering training sessions covering [Atrezzo Provider Portal](#) use for providers that submit PA requests for the fee-for-service (FFS) population. This training is available for new or existing users and includes prior authorization (PA) set up, case essentials and tips. The dates, times and links are listed in Table 1.



Acentra Health is the FFS prior authorization and utilization management (PA-UM) contractor for the Indiana Health Coverage Programs (IHCP) nonpharmacy services.

Table 1 – Schedule and registration links for Acentra Health provider training for Atrezzo Provider Portal set up, case essentials and tips

Date	Time (Eastern Time)	Registration link
Friday, March 27	9:30 a.m. – 10:30 a.m.	Register for March 27 morning session
Friday, March 27	2 p.m. – 3 p.m.	Register for March 27 afternoon session
Tuesday, March 31	10 a.m. – 11 a.m.	Register for March 31 morning session
Tuesday, March 31	3 p.m. – 4 p.m.	Register for March 31 afternoon session

Providers are encouraged to email specific issues they want to be addressed to Acentra Health at INPriorAuthIssues@acentra.com.

Acentra Health will also be sending an email blast with the same information.

QUESTIONS

If you have questions about this publication, please contact Customer Assistance at 800-457-4584.

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