

IHCP *bulletin*

INDIANA HEALTH COVERAGE PROGRAMS BT202633 MARCH 10, 2026

IHCP presents an updated status of claim-processing payment of impacted CCBHC claims

In *Indiana Health Coverage Programs (IHCP) Bulletin* [BT202629](#), the IHCP announced information about claim-processing issues stemming from a system implementation on Jan. 28, 2026, for certified community behavioral health clinics (CCBHCs).

Claim issues from this implementation have impacted CCBHC and non-CCBHC providers, such as Medicaid Rehabilitation Option (MRO) and waiver provider types.



Table 1 – Updated outline of the processing issues identified, impacts and current status

Issue	Impact	Issue status	Claim status
CCBHC services are denying for explanation of benefits (EOB) code 2017 – <i>The member is enrolled in risk based managed care. Please submit to appropriate risk based managed care processor.</i>	Claims are denying when a member is enrolled with a managed care entity (MCE) in error for CCBHC claims. This is an existing issue that is actively being worked. Claims adjudicated after 1/28/2026 regardless of date of service (DOS).	Corrected 3/3/2025	Claims were reprocessed on 3/5/2026.
Non-CCBHC claims with procedure code T1007.	Procedure code T1007 was incorrectly added to a telemedicine group.	Corrected 2/19/2026	No claim impact was identified.
CCBHC physician claims for procedure code T1017 were processed incorrectly.	Claims for DOS 2/1/2026–2/14/2026, for procedure code T1017 processed incorrectly.	Corrected 2/14/2026	Claims will be reprocessed/adjusted.
CCBHC paying incorrectly when providers bill modifier 93 with procedure codes T1016 and T1007.	Claims for DOS 2/1/2026 to current.	Corrected 3/6/2026	Claims will be reprocessed.

As issues have been resolved, claims have been reprocessed or adjusted, as applicable. No action from providers is required. Thank you for your patience in this matter.

Additional publications will be forthcoming as remaining open issues are corrected.

Please reach out to your [Provider Relations consultant](#) with any questions.

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