

IHCP bulletin

INDIANA HEALTH COVERAGE PROGRAMS

BT202621

FEBRUARY 5, 2026

Acentra Health offers PA process training for surgical, rehabilitation and LTAC providers

Acentra Health is offering training sessions covering the prior authorization (PA) process for inpatient and outpatient surgical, inpatient rehabilitation, and inpatient long-term acute care (LTAC) providers that submit PA requests for the fee-for-service (FFS) population. The dates, times and links are listed in Tables 1 and 2.

Acentra Health is the FFS prior authorization and utilization management (PA-UM) contractor for the Indiana Health Coverage Programs (IHCP) nonpharmacy services.



Table 1 – Schedule and registration links for Acentra Health PA process training for inpatient rehabilitation and LTAC providers

Date	Time (Eastern Time)	Registration link
Monday, Feb. 23	10 a.m. – 11 a.m.	Register for Feb. 23 morning session
Monday, Feb. 23	3:30 p.m. – 4:30 p.m.	Register for Feb. 23 afternoon session

Table 2 – Schedule and registration links for Acentra Health PA process training for inpatient and outpatient surgical providers

Date	Time (Eastern Time)	Registration link
Thursday, Feb. 26	10:30 a.m. – 11:30 a.m.	Register for Feb. 26 morning session
Thursday, Feb. 26	3 p.m. – 4 p.m.	Register for Feb. 26 afternoon session

Providers are encouraged to email specific issues they want to be addressed to Acentra Health at INPriorAuthIssues@acentra.com.

Acentra Health will also be sending an email blast with the same information.

QUESTIONS?

If you have questions about this publication, please contact Customer Assistance at 800-457-4584.

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