

IHCP *bulletin*

INDIANA HEALTH COVERAGE PROGRAMS BT2026113 JULY 2, 2026

IHCP presents status of claim-processing payment for impacted CCBHC claims

The Indiana Health Coverage Programs (IHCP) previously announced information about claim-processing issues stemming from a system implementation on Jan. 28, 2026, for certified community behavioral health clinics (CCBHCs). See *IHCP Bulletins* [BT202629](#), [BT202633](#), [BT202637](#), [BT202645](#), [BT202650](#), [BT202656](#), [BT202661](#), [BT202671](#), [BT202676](#), [BT202682](#), [BT202695](#) and [BT2026104](#).



Updates are in process for the following issues:

- Members with third-party liability on file for optical coverage may experience claim denials in error.
- Members enrolled in the 590 Program may be seeing incorrect claims denials for services. Claims would have denied with explanation of benefits (EOB) code 2033 – *Invalid claim type for the program billed*.

Providers do not need to resubmit claims as they will be reprocessed as system updates are completed.

Please reach out to your [Provider Relations consultant](#) with any questions.

QUESTIONS

If you have questions about this publication, please contact Customer Assistance at 800-457-4584.

COPIES OF THIS PUBLICATION

If you need additional copies of this publication, please download them from the [IHCP Bulletins](#) page of the IHCP provider website at in.gov/medicaid/providers.

SIGN UP FOR IHCP EMAIL NOTIFICATIONS

To receive email notices of IHCP publications, subscribe by clicking the blue subscription envelope or sign up from the [IHCP provider website](#) at in.gov/medicaid/providers.

