

IHCP bulletin

INDIANA HEALTH COVERAGE PROGRAMS

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IHCP corrects birthing center claim-processing issues

The Indiana Health Coverage Programs (IHCP) has identified claim-processing system issues causing claims submitted by birthing centers (provider type 08, specialty 088) to deny for professional and institutional claims with dates of service (DOS) on or after **Jan. 1, 2024**.

Professional claims may have denied incorrectly for explanation of benefits (EOB) code 1003 – *Billing provider not enrolled at the service location submitted on the claim for the program billed for the dates of service. Please verify provider number and service location and resubmit.* Institutional claims may have denied incorrectly for EOB code 0594 – *Type of bill is not valid for the claim type submitted* when submitted with Type of Bill code 841.



The claim-processing system has been corrected, and any affected claims will be mass adjusted or reprocessed. Providers should see adjusted or reprocessed claims on remittance advices (RAs) beginning immediately, with internal control numbers (ICNs)/Claim IDs that begin with 80 (reprocessed denied claims) or 52 (mass replacements non-check-related).

For more information

Questions about fee-for-service (FFS) billing and reimbursement should be directed to Gainwell Technologies Customer Assistance at 800-457-4584 or your [Provider Relations consultant](#).

Individual managed care entities (MCEs) establish and publish billing and reimbursement criteria within the managed care delivery system. Questions about managed care billing and reimbursement should be directed to the MCE with which the member is enrolled.

QUESTIONS?

If you have questions about this publication, please contact Customer Assistance at 800-457-4584.

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