

IHCP *bulletin*

INDIANA HEALTH COVERAGE PROGRAMS BT202586 JUNE 19, 2025

Documentation requirements clarified for claims billed to Medicaid for dually eligible members

The Indiana Health Coverage Programs (IHCP) reminds providers that the data provided on Medicaid claims for dually eligible members must exactly match the information on the Explanation of Medicare Benefits (EOMB) (or on the Medicare Advantage Plan explanation of benefits [EOB]). Claims submitted to the IHCP for Medicare (or Medicare Advantage Plan) denied services must include a copy of the corresponding denial EOMB/EOB, showing detail-level information about the denied procedure codes.

If submitted to fee-for-service (FFS) Medicaid without the corresponding EOMB/EOB showing detail-level information about the denied procedure codes, such claims are subject to denial with EOB code 2502 – *This member is covered by Medicare Part B or Medicare D; therefore, you must first file claims with Medicare. If already submitted to Medicare, please submit your EOMB.*



For details about submitting FFS Medicaid claims for dually eligible members, see the following provider reference modules: [Claim Submission and Processing](#) and [Third-Party Liability](#).

Important reminders

The following are key points to keep in mind:

- Attach the Medicare or Medicare Advantage Plan EOMB/EOB denial when submitting the claim to Medicaid; claims submitted to the IHCP without the required documentation are subject to denial.
- Ensure that all documentation submitted aligns with claim details to avoid rejections, payment delays or denials.
- Retain third-party EOMB/EOB records in accordance with IHCP record retention policies for audit and compliance purposes.

For more information

For additional billing assistance, contact IHCP Customer Assistance at 800-457-4584 for dually eligible members enrolled in Traditional Medicaid, or contact the appropriate managed care entity (MCE) for dually eligible members enrolled in Indiana PathWays for Aging (PathWays).

QUESTIONS?

If you have questions about this publication, please contact Customer Assistance at 800-457-4584.

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