

IHCP *bulletin*

INDIANA HEALTH COVERAGE PROGRAMS BT202561 MAY 13, 2025

IHCP to mass adjust or reprocess MRO claims for T1016 HW that denied incorrectly

The Indiana Health Coverage Programs (IHCP) has identified an issue with certain claims for Medicaid Rehabilitation Option (MRO) Case Management services (procedure code and modifier T1016 HW).

Claims for T1016 HW that were adjudicated between **March 5, 2025**, and **April 15, 2025**, may have been denied incorrectly, if the rendering provider listed on the claim is a physician (such as a psychiatrist), health service provider in psychology (HSPP) or licensed psychologist.

The claim-processing system has been corrected, and any affected claims will be mass adjusted or reprocessed. Providers should see the claims on remittance advices (RAs) beginning immediately, with internal control numbers (ICNs)/Claim IDs that begin with 80 (reprocessed denied claims) or 52 (mass replacements non-check related).



For more information

Questions about MRO billing and reimbursement should be directed to Gainwell Technologies at 800-457-4584 or your [Provider Relations consultant](#).

QUESTIONS?

If you have questions about this publication, please contact Customer Assistance at 800-457-4584.

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