

IHCP *bulletin*

INDIANA HEALTH COVERAGE PROGRAMS

BT2025181

DECEMBER 18, 2025

Paper claim processing fee to begin Jan. 29, 2026

The Indiana Health Coverage Programs (IHCP) announced in *IHCP Bulletin* [BT2025150](#) that a \$5 paper claim processing fee was being implemented.

The IHCP will implement the paper claim fee with claim submissions beginning Jan. 29, 2026.

The \$5 fee will be applied to each initial fee-for-service (FFS) paper claim submitted for processing through Gainwell Technologies. For example, if a provider submits five paper claims by mail, the fee will be \$25. Fee collection will be applied through an accounts receivable (A/R) procedure where the per-claim fees owed will be calculated and deducted from providers' future IHCP claim payments. An explanation of benefits (EOB) and description supplied on the remittance advice (RA) will be published at a later date.



The \$5 paper claim processing fee is applied to each initial submission of the claim; it will not be applied for corrected or adjusted claim submissions.

Exceptions to the paper claim fee implementation are as follows:

- Claims that are classified return to provider (RTP) for incorrect submission
- Claims that are required to be submitted for special batch processing

Providers are reminded that FFS claims may be submitted on the [IHCP Provider Healthcare Portal \(IHCP Portal\)](#) or electronically through an 837 transaction: 837I (institutional), 837P (professional) or 837D (dental).

For further information on submitting claims, see the [Claim Submission and Processing](#) provider reference module and [Electronic Data Interchange \(EDI\) Solutions](#) webpage at in.gov/medicaid/providers.

For more information

Please reach out to your [Provider Relations consultant](#) with any questions regarding this announcement.

QUESTIONS?

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