

IHCP *bulletin*

INDIANA HEALTH COVERAGE PROGRAMS

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Nursing facility LOC must be entered in CoreMMIS before hospice providers submit a PA request

Acentra Health, the Indiana Health Coverage Programs (IHCP) prior authorization and utilization management (PA-UM) vendor, is enhancing the [Atrezzo Provider Portal](#), streamlining the fee-for-service (FFS) hospice prior authorization (PA) process.

Beginning Jan. 1, 2026, hospice providers must make sure the nursing facility LOC is in place for FFS members residing in a nursing facility before submitting their PA request.



If the nursing facility LOC has not been entered in the Core Medicaid Management Information System (CoreMMIS) at the time of PA submission, providers will receive a notice stating:

Hospice in a Nursing Facility: The nursing facility level of care (LOC) is not on file for the date span requested. Please update the LOC with Gainwell and resubmit your request once the update is complete .

After the nursing facility LOC has been entered in CoreMMIS, hospice providers may then resubmit the PA request in the Atrezzo Provider Portal for processing.

QUESTIONS?

If you have questions about this publication, please contact Customer Assistance at 800-457-4584.

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