

IHCP *bulletin*

INDIANA HEALTH COVERAGE PROGRAMS

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IHCP announces the implementation of a paper claim processing fee

The Indiana Health Coverage Programs (IHCP) is announcing the implementation of a \$5 paper claim processing fee. An effective date will be announced in a future publication.

The \$5 fee will be applied to each initial fee-for-service (FFS) paper claim submitted for processing through Gainwell Technologies. Fee collection will be applied through an accounts receivable (A/R) procedure where the per-claim fees owed will be calculated and deducted from providers' future IHCP claim payments.



Exceptions to the paper claim fee implementation are as follows:

- Claims that are classified return to provider (RTP) for incorrect submission
- Claims that are required to be submitted for special batch processing

Providers are reminded that FFS claims may be submitted on the [IHCP Provider Healthcare Portal \(IHCP Portal\)](#) or electronically through an 837 transaction: 837I (institutional), 837P (professional) or 837D (dental).

For further information on submitting claims, see the [Claim Submission and Processing](#) provider reference module and [Electronic Data Interchange \(EDI\) Solutions](#) webpage at in.gov/medicaid/providers.

For more information

Please reach out to your [Provider Relations consultant](#) with any questions regarding this announcement.

QUESTIONS?

If you have questions about this publication, please contact Customer Assistance at 800-457-4584.

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