

IHCP *bulletin*

INDIANA HEALTH COVERAGE PROGRAMS BT2025100 JULY 1, 2025

IHCP allows grace period for provider requirement to submit MCE PA requests electronically

Per Indiana *Senate Enrolled Act (SEA) 480 (2025) Section 19*, managed care entities (MCEs) are required to accept prior authorization (PA) requests through secure electronic transmission. The IHCP is allowing a three-month grace period for compliance with Section 19 of SEA 480, making this requirement effective Oct. 1, 2025.

The legislation identifies several exceptions to this requirement for certain providers. Those exceptions include:

- Financial hardship
- Lacking sufficient internet access
- Limited number of individuals covered as patients or customers to warrant compliance



The IHCP encourages providers to watch for further MCE communications to better understand how MCEs will manage exceptions, provide portal training and ensure providers are registered with MCE portals.

For more information

Questions about managed care PA should be directed to the MCE with which the member is enrolled. For contact information, see the [IHCP Quick Reference Guide](#).

QUESTIONS?

If you have questions about this publication, please contact Customer Assistance at 800-457-4584.

COPIES OF THIS PUBLICATION

If you need additional copies of this publication, please download them from the [IHCP Bulletins](#) page of the IHCP provider website at in.gov/medicaid/providers.

SIGN UP FOR IHCP EMAIL NOTIFICATIONS

To receive email notices of IHCP publications, subscribe by clicking the blue subscription envelope or sign up from the [IHCP provider website](#) at in.gov/medicaid/providers.

