

IHCP *bulletin*

INDIANA HEALTH COVERAGE PROGRAMS BT202420 FEBRUARY 20, 2024

FSSA announces health plan selection and enrollment period for PathWays program

The Indiana Family and Social Services Administration (FSSA) announces the health plan selection and enrollment period for the upcoming Indiana PathWays for Aging program. PathWays is a new managed care Medicaid program starting July 1, 2024, for Hoosiers aged 60 and over who receive Medicaid benefits based on age, blindness or disability and may also be receiving Medicare benefits, live in a nursing facility, or receive home- and community-based services (HCBS) through a waiver. During this selection period, PathWays-eligible members can choose a managed care entity (MCE) – Anthem, Humana or UnitedHealthcare – as their PathWays health plan.



Starting mid-February, members who qualify for the Indiana PathWays for Aging program will receive enrollment letters in the mail from the Indiana Health Coverage Programs (IHCP) enrollment broker. These letters will include information on how to enroll in PathWays, the health-plan-selection time frame and a comparison chart of the three health plan options. Members residing in a nursing facility or receiving HCBS waiver services will receive phone calls from the enrollment broker in addition to the letters.

Members are being asked to:

- Review the [Health Plan Summary](#) they receive in the mail to learn more about the different health plans and decide which is best for them.
- Call the Indiana PathWays for Aging Helpline at 87-PATHWAY-4 (877-284-9294) by April 30, 2024, to make their health plan selection.

If a PathWays-eligible member does not enroll with a PathWays health plan by the end of April, the member will be automatically assigned to a health plan in the program. PathWays members can elect to change their health plan selection at any time up to 90 days after the program goes live, or during the annual health plan selection period.

The IHCP is notifying providers of the Indiana PathWays for Aging enrollment and health plan-selection period in case they receive questions about it from members.

Members can contact the Indiana PathWays for Aging Helpline at 87-PATHWAY-4 (877-284-9294) to find out more about PathWays and for assistance with the health plan selection process.

For additional resources and to find frequently asked questions, please refer to the [Indiana PathWays for Aging website](#) at in.gov/pathways.

QUESTIONS?

If you have questions about this publication, please contact Customer Assistance at 800-457-4584.

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