

IHCP *bulletin*

INDIANA HEALTH COVERAGE PROGRAMS BT2024130 AUGUST 15, 2024

IHCP has identified incorrect claim payments for Indiana PathWays for Aging members

The Indiana Health Coverage Programs (IHCP) implemented the Indiana PathWays for Aging (PathWays) program effective July 1, 2024.

Claims for members enrolled in PathWays should be submitted to the appropriate managed care entity (MCE). MCE assignment information is included during member eligibility verification. See *IHCP Bulletin* [BT2024123](#) for a complete list of PathWays MCEs.

The IHCP has identified claims for dates of service (DOS) on or after July 1, 2024, that may have been incorrectly reimbursed by the fee-for-service (FFS) claim processor for members that had been moved into the PathWays program.



System updates have been identified and implemented for many of the claim payment issues, and dollars have been recouped. Claims will continue to be reviewed and updates completed, and any erroneously paid claims will be recouped.

Providers can identify adjusted FFS claims on remittance advices (RAs) with internal control numbers (ICNs)/Claim IDs that begin with 52 (mass replacements non-check-related).

After the FFS claim is adjusted, providers may submit a claim for any applicable services provided on or after July 1, 2024, to the appropriate MCE for reimbursement consideration. Services provided on or before June 30, 2024, may be rebilled to Gainwell Technologies for reimbursement consideration. Claims spanning these dates must be split.

(Note that Claims spanning these dates due to an inpatient stay are excluded from the claims processing issue and adjustment process. Changes in coverage during an inpatient stay follow current policy to bill the entity responsible as of the date of admission.)

QUESTIONS?

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