

# IHCP *bulletin*

INDIANA HEALTH COVERAGE PROGRAMS    BT2024123    AUGUST 1, 2024

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## **IHCP reminds providers of Indiana PathWays for Aging open network**

The Indiana Health Coverage Programs (IHCP) has received concerns regarding provider network participation for the Indiana PathWays for Aging (PathWays) program. The IHCP is reminding providers that the PathWays program currently maintains an open network until the OMPP determines that the health plan has met its access requirements. PathWays members can see any IHCP-enrolled provider, regardless of their contractual status with a managed care entity (MCE).

Providers that have questions or concerns regarding the open network may contact the MCEs directly:

- Anthem
  - Provider Website: [mss.anthem.com/in/insurance-plans/pathways-for-aging.html](https://mss.anthem.com/in/insurance-plans/pathways-for-aging.html)
  - Provider Relations at [INMLTSSProviderRelations@anthem.com](mailto:INMLTSSProviderRelations@anthem.com)
  - Provider Helpline: 833-569-4739
  - [Anthem Provider Relations Map](#)
- Humana
  - Provider Website: [humana.com/medicaid/indiana](https://humana.com/medicaid/indiana)
  - Provider Relations at [INMedicaidProviderRelations@humana.com](mailto:INMedicaidProviderRelations@humana.com)
  - Provider Helpline: 866-274-5888
  - [Humana Provider Relations Map](#)
- UnitedHealthcare
  - Provider Website: [uhc.com/communityplan/indiana/plans/medicaid/pathways](https://uhc.com/communityplan/indiana/plans/medicaid/pathways)
  - Provider Relations at [IN\\_ProviderServices@uhc.com](mailto:IN_ProviderServices@uhc.com)
  - Provider Helpline: 877-610-9785
  - [UnitedHealthcare Community Plan of Indiana Homepage](#)



**QUESTIONS?**

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