

IHCP *bulletin*

INDIANA HEALTH COVERAGE PROGRAMS BT2024119 JULY 30, 2024

Reminder that some NEMT services are carved out and not brokered through Verida or MCE brokers

Effective July 1, 2023, the Indiana Health Coverage Programs (IHCP) changed its nonemergency medical transportation (NEMT) policy as announced in *IHCP Bulletins* [BT202352](#) and [BT202353](#). NEMT services for nursing facility residents and basic life support (BLS) and advanced life support (ALS) ambulance services are carved out for IHCP members from the fee-for-service (FFS) and managed care Medicaid NEMT brokerage. For dates of service (DOS) on or after **July 1, 2023**, NEMT services for residents of nursing facilities and BLS and ALS ambulance services are no longer arranged through the FFS NEMT broker, Verida, or the managed care entity (MCE) NEMT brokers.

IHCP Bulletin [BT202493](#) announced the MCE transportation brokers for PathWays members. The information in this bulletin applies to managed care transportation as well.



BLS and ALS ambulance transportation

All BLS and ALS ambulance services for IHCP members are nonbrokered services. BLS and ALS transports should be scheduled directly with IHCP ambulance transportation providers and not arranged through the FFS or MCE NEMT broker. This change applies to all transports for DOS on or after **July 1, 2023**.

Ambulance providers should bill the appropriate procedure codes for nonemergency ALS and BLS ambulance services based on the types of services provided according to medical necessity criteria during the transport.

Nursing facility NEMT services

All NEMT services for IHCP members residing in a nursing facility are nonbrokered services. Nursing facilities with provider type 3 (Extended Care Facility) and specialty 030 (Nursing Facility) or 032 (Pediatric Nursing Facility) are responsible for ensuring that members are transported to all appointments. Nursing facilities are responsible for coordinating, providing and reimbursing transportation providers for non-ALS/BLS NEMT services (including ambulatory and wheelchair van) for its Medicaid residents.

This policy does not apply to IHCP members residing in assisted living facilities. Assisted living residents must use the FFS or MCE NEMT broker to arrange trips to and from IHCP providers.

See *IHCP Bulletin* [BT202443](#) for clarified NEMT responsibilities for nursing facilities and hospitals.

QUESTIONS?

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