

# IHCP *bulletin*

INDIANA HEALTH COVERAGE PROGRAMS    BT2024117    JULY 30, 2024

## FSSA encourages participation in 2024 MCE provider satisfaction surveys

The Indiana Family and Social Services Administration (FSSA) is partnering with our managed care entities (MCEs) to encourage participation in the 2024 provider satisfaction surveys. Each MCE will distribute provider satisfaction surveys to their providers. Providers may complete one satisfaction survey per MCE.

### Purpose

The surveys are used to gauge provider satisfaction with an MCE's current performance and to solicit feedback for further improvements.

### When

Surveys are being distributed to providers between now and September 2024.

### How

Survey distribution will vary from health plan to health plan. Provider contact information should be up to date with the health plan.



### QUESTIONS?

If you have questions about this publication, please contact Customer Assistance at 800-457-4584.

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