

IHCP *bulletin*

INDIANA HEALTH COVERAGE PROGRAMS BT2023104 AUGUST 22, 2023

IHCP reminds hospice providers of FFS prior authorization update requirements

The Indiana Health Coverage Programs (IHCP) reminds hospice providers that changes to currently approved prior authorizations (PAs) may require documentation. Particularly, a *Hospice Provider Change Request Between Indiana Hospice Providers* form (State Form 48733 [R/12-02] OMPP 0009) must be submitted for any change of hospice provider during any benefit period. Submission of this form to the fee-for-service (FFS) prior authorization and utilization management (PA-UM) contractor is necessary to ensure appropriate PA and claim processing. The original and new hospice providers must coordinate and agree on the discharge and admission date in advance, as coverage cannot overlap and must be continuous.

All forms documenting a change in an FFS hospice member's status are available in the *Hospice Forms* section of the [Forms](#) page at in.gov/medicaid/providers:

- *Hospice Provider Change Request Between Indiana Hospice Providers* form
- *Change in Status of Medicaid Hospice Patient* form
- *Medicaid Hospice Revocation* form
- *Medicaid Hospice Discharge* form



Forms may be submitted through Kepro's [Atrezzo Provider Portal](#), fax or mail. Providers should indicate this is an **"authorization revision"** to the original, approved hospice authorization. Kepro Customer Service may be reached at 866-725-9991 for further assistance.

Complete information regarding hospice and the PA process may be found in the [Hospice Services](#) provider reference module at in.gov/medicaid/providers. *IHCP Banner Page* [BR202322](#) also provides information about the FSSA PA hospice process.

QUESTIONS?

If you have questions about this publication, please contact Customer Assistance at 800-457-4584.

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