

IHCP *bulletin*

INDIANA HEALTH COVERAGE PROGRAMS BT2020124 DECEMBER 10, 2020

FSSA selects managed care entities to serve Hoosier Care Connect members

The Indiana Family and Social Services Administration's (FSSA) Office of Medicaid Policy and Planning (OMPP) is announcing the procurement of three managed care entities (MCEs) that will serve members in the Hoosier Care Connect program beginning April 1, 2021. As a result of the procurement process, the FSSA has begun negotiation with three selected MCEs: Anthem, Managed Health Services (MHS), and UnitedHealthcare. The OMPP is pleased to welcome UnitedHealthcare as the newest MCE to help coordinate care for our Hoosier Care Connect members.



Hoosier Care Connect is a healthcare program for individuals who are aged 65 and older, blind or disabled, and not eligible for Medicare.

The OMPP remains focused on improving health outcomes, reducing administrative burden for members and providers, and overall aligning programs and benefits consistent with FSSA's mission, vision, and values.

To participate in the Hoosier Care Connect MCE networks, providers must be enrolled with the Indiana Health Coverage Programs (IHCP) and be contracted with one or more of the MCEs. Providers currently contracted with an existing MCE may be required to enter into new contracts to remain in-network as of April 1, 2021. Providers should contact the MCE directly for further direction. UnitedHealthcare will be establishing an IHCP provider network and can be contacted directly for more information. Table 1 lists contact information for each Hoosier Care Connect MCE. Providers can direct questions to the MCEs about their credentialing and contracting processes.

Table 1 – MCE provider network credentialing and contracting contact information for Hoosier Care Connect

| MCE | Telephone | Website |
|------------------|------------------|--|
| Anthem | 1-800-455-6805 | anthem.com |
| MHS | 1-877-647-4848 | mhsindiana.com |
| UnitedHealthcare | 1-866-686-9332 | UHCprovider.com |

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If you have questions about this publication, please contact Customer Assistance at 1-800-457-4584.

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