

IHCP *banner page*

INDIANA HEALTH COVERAGE PROGRAMS

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IHCP to mass reprocess or mass adjust professional claims for transportation services

The Indiana Health Coverage Programs (IHCP) identified a claim-processing issue that affects certain fee-for-service (FFS) professional claims for members with coverage under the benefit plan, Emergency Services Only Coverage with Pregnancy Coverage (also known as Package B). Claims for the Healthcare Common Procedure Coding System (HCPCS) codes in Table 1 with dates of service (DOS) from November 30, 2019, through November 24, 2020, may have denied incorrectly with explanation of benefits (EOB) 2033 – *Invalid claim type for the program billed*.



Table 1 – Procedure codes that denied inappropriately for professional claims with DOS from November 30, 2019, through November 24, 2020

Procedure code	Description
A0425	Ground mileage, per statute mile
A0426	Ambulance service, advanced life support, non-emergency transport, level 1 (ALS 1)
A0428	Ambulance service, basic life support, non-emergency transport, (BLS)

The claim-processing system has been corrected. Claims or claim details processed during the indicated time frame for the procedure codes in Table 1 that denied with EOB 2033 will be mass adjusted or reprocessed, as appropriate. Providers should see reprocessed or adjusted claims on Remittance Advices (RAs) beginning February 10, 2021, with internal control numbers (ICNs)/Claim IDs that begin with 80 (reprocessed denied claims) or 52 (mass replacements non-check related).

QUESTIONS?

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