Strengthening the Substance Use Disorder (SUD) Delivery System: June 2019 Update

Quarter 1 Initiatives Summary

Q1 Initiatives

- <u>SUD Work Group</u>: FSSA released a <u>charter</u> for the SUD Work Group: Strengthening the SUD Delivery System. The work group was created to identify and address improvement opportunities in the SUD delivery system and continue the State's efforts to engage and support SUD stakeholders throughout 2019. For more information on the project or its initiatives listed below, please see the <u>State's new SUD-specific website</u>.
- <u>SUD-specific Prior Authorization (PA) Form</u>: OMPP with Managed Care Entity (MCE) and SUD provider input created SUD-specific PA forms to provide uniformity of information provided and reviewed across providers and MCEs. More information is available in *BT201906*.
- <u>Medicaid Billing Guidance</u>: SUD guidance is published in <u>BR201908</u> (see pages 2 through 5), which details the procedure and revenue codes currently available to specific provider types and facilities.
- <u>Universal Placement Criteria (UPC)/State Policy Minimum length of stay for Residential Treatment</u>: FSSA confirmed its expectations for all members for whom residential treatment is approved. As of February 11, 2019, all plans will authorize a minimum length of stay of at least 14 days before reevaluation/concurrent review, unless less than 14 days is requested by the provider.
- 1115 SUD Waiver Evaluation and Monitoring Plans: FSSA is working with an independent contractor to complete a formal evaluation and monitoring of the waiver, per the Centers for Medicare and Medicaid Services (CMS) requirements. Once approved by CMS, the plans are posted to the CMS 1115 waiver website.
- **Prior Authorization Denial Review**: Both PA process experts and an addiction psychiatrist completed a review of SUD PA systems at each MCE and will look at FFS in the future. A summary of their findings will be made available when it is complete.

Q1 Data Highlights

Substance Use Disorder

Total Number of Medicaid Population with a SUD Services Analysis Period: January-2018 Thru April-2019 Substance Use Disorder Service: All Services

Services	Recipient Count	Claim Count	Amount	
Medication Assisted Treatment	9,304	293,221	\$27,120,342.81	
Early Intervention	582	799	\$10,306.42	
Outpatient Services	31,748	1,053,099	\$123,539,497.82	
Intensive Outpatient Services	1,063	8,318	\$555,534.08	
Partial Hospitalization	24	50	\$33,998.58	
Low-Intensity Residential	63	698	\$159,907.66	
High-Intensity Residential	1,005	9,668	\$5,185,102.60	
Inpatient	6,604	8,943	\$45,085,082.00	
Total	50,393	1,374,796	\$201,689,771.97	

Quarter 2 Initiatives Update**

Q2 Highlights

- <u>DMHA-hosted ASAM Trainings</u>: 116 individuals from the State, SUD providers, the managed care entities (MCEs), and other stakeholder organizations attended ASAM training in early April. DMHA is planning to provide additional training opportunities later in 2019 and will share the dates and times for those trainings in the near future.
- <u>Transitions of Care Study</u>: FSSA will examine claims data to see if individuals with prior authorization denials receive other levels of SUD care on the road to recovery.
- <u>Telehealth Opportunities</u>: In an effort to improve member experience and increase connections between providers, FSSA will be looking into telehealth options, which may allow members to receive more convenient access to qualified specialists when entering the SUD continuum of care.
- <u>Medication Assisted Treatment (MAT) Promotion</u>: FSSA is working with providers to expand access to all evidence-based treatments and is promoting the use of MAT for SUD treatment.

Other Q2 Initiatives

Some of the following initiatives will carry forward into Quarter 3 2019:

- Adult Needs and Strengths Assessment (ANSA)/ASAM Tool Development and Validation
- ASAM level of care guidance and expectations
- Additional Universal Placement Criteria (UPC)/State guidance topics
 - 1. Clarification on Medicaid Rehabilitation Option (MRO)
 - 2. Potential for observation rate clarification
- Emergency Department (ED) initiated treatment pilot and efforts to enhance the network of providers expert in withdrawal management

Ongoing Activities

- Strengthen and enhance communications
- Provider training and resource development
- Medicaid reimbursement guidance
- Network adequacy initiatives
- Program integrity investigations and initiatives
- 1115 SUD waiver evaluation

Upcoming MCE and Provider Meetings

The next MCE and SUD Residential and Inpatient Provider meetings will be held on the following dates at the Indiana Family and Social Services Administration office in Indianapolis:

- July 9, 2019 from 2-4pm
- October 1, 2019 from 2-4pm

^{**}These activities are subject to change. The State will continue to issue quarterly updates to stakeholders on the latest status of planned SUD activities.

Estimated* Timeline: SUD Delivery System Initiatives

Complete In Progress Upcoming Tentative

	2019										
Jan.	Q1 Feb.	Mar.	Apr.	Q2 May	Jun.	Jul.	Q3 Aug.	Sept.			
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1115 Waiver Demo	1115 Waiver Demonstration (Year 2)										
Strengthening the SUD Delivery System: The SUD Work Group											
SUD-specific	PA Form Developmen	nt		PA form revision and	l electronic PA form						
Medicaid Bi	lling Guidance		Medica	aid Reimbursement Ch	anges						
State Guidance: Lo	State Guidance: LoS Additional State Guidance/Universal Placement Criteria										
		Prior Authorization (PA) Denial Review		Review and Op	ptimization of SUD PA	Denial Letters	,			
		•	Transitions of Care Stu	udy (Part of PA Denial	Review)						
	Recovery Residence	Training on MAT									
	ANSA/ASAM Tool Development, Validation, and Pilot										
			A	SAM Training		Additional ASAM Trai	ning – Dates TBD				
		ASAM Level of Care Guidance Telehealth Opportunities Investigation									
		MAT Promotion									

^{*}Estimated as of June 2019. Dates and activities are subject to change.