



IHCP Live Webinar

June 3, 2026

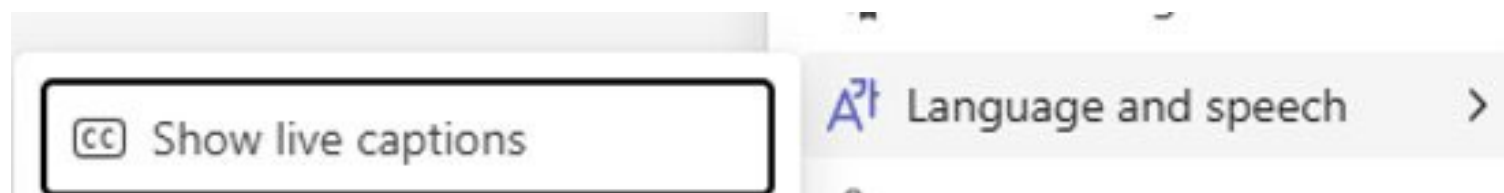
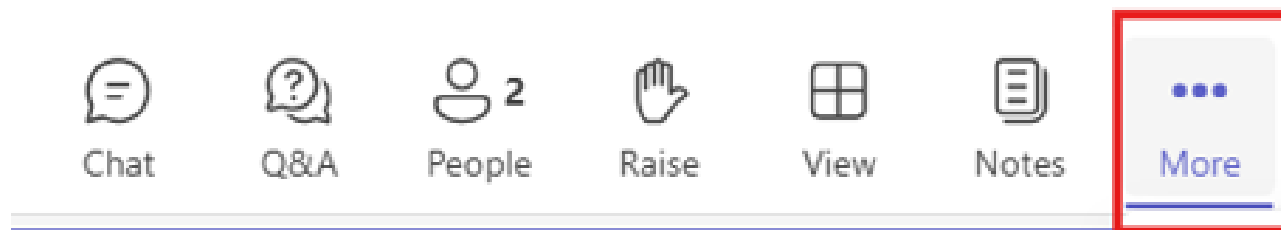


Before We Get Started...





How to Use Live Captions





Questions or Future Webinar Topics

The Indiana Health Coverage Programs (IHCP) Live webinar primarily offers an opportunity for the IHCP to share current news, updates, and to offer brief training opportunities.

We want to hear your ideas about additional webinar topics that would be helpful to you across the Medicaid program. This webinar is a monthly opportunity to discuss updates and issues impacting Indiana's Medicaid providers.

- **Share your topic ideas at IHCPListens@fssa.in.gov**
- **For any specific questions, please reach out to OMPPPProviderRelations@fssa.IN.gov**

Agenda



Reminders for Providers



General IHCP Publication Updates



Provider Education and Resources



Trending Questions



OMPP HCBS Certification Support



HCBS Certification: Publication Updates and Education Opportunities



Future Webinar Topic Ideas



Reminders For Providers



Reminders With Effective Dates

- Q3 IHCP Live Webinar Schedule is available and registration is now open – Found in IHCP Bulletin [BT202677](#) and on the [IHCP Live webpage](#).



Policy, Compliance & Enrollment Reminders



- Reminder: J&B Medical serves as the sole state-contracted vendor for mail-order incontinence, urological or ostomy supplies **for IHCP FFS members effective Feb. 1, 2026**. See IHCP Bulletin [BT2025161](#) for more details. Refer to the Durable and Home Medical Equipment and Supplies [Code Set](#) for a list of items that must be provided by the state-contracted vendor.

Documentation, Prior Authorization and Claim Submission Best Practices



IHCP Bulletin [BT202669](#) provides reminders for home health PA best practices. Some items that should be listed on the PA are:

- List any other individuals in the home receiving home care services besides the member for whom the PA was submitted.
- Indicate if an immediate family member is performing the home care and the number of hours they are providing.
- List all IHCP services the members receive including school, waiver services, home health aide and/or skilled nursing services, physical therapy, occupational therapy and speech therapy from the same or different agency.
- Include documentation that supports the home health aide or skilled nursing hours requested are medically necessary and are not a duplicate of waiver services.
- Remember that field 21 of the CMS Home Health Certification and Plan of Care ([Home Health CMS 485 form](#)) is used to document the specific treatments, services and interventions that are ordered for the member and must include all skilled nursing, home health aide, physical, occupational and speech therapies.
 - Home health agencies are reminded that the information entered into this field must be accurate and specific. Each service provided to the member should be listed and should include the frequency of each service provided.

Contact Information



Contacting Gainwell

- It is recommended that providers first contact Gainwell Technologies, who has dedicated [Provider Relations Consultants](#) to work with you on any issues that arise.
- Can provide onsite guidance and/or training, per request of the provider or the Office of Medicaid Policy and Planning (OMPP).

Contacting an MCO

- If you are having issues regarding one of our managed care programs, please reach out to your provider services representative with the specific MCO.
- Information can be found using the [IHCP Quick Reference Guide](#)

Contacting OMPP

- If you are unable to resolve your issue with Gainwell Technologies, or it requires escalation to the State, OMPP's Provider Relations team is here to assist.
- Contact email: OMPPProviderRelations@fssa.in.gov



General IHCP Publication Updates

Bulletin Updates



Any important announcements regarding the IHCP are made in IHCP bulletins which are published on the [IHCP Bulletins webpage](#).

Check out the '[Bulletin Spotlight](#)' section on the IHCP Bulletins webpage to see the bulletins, with links, that the IHCP believe will help answer reoccurring provider questions.

Bulletin Spotlight

- [*BT202678: Updated coverage and billing information for the April 2026 quarterly HCPCS codes update*](#)
- [*BT202656: IHCP presents weekly status of claim-processing payment for impacted CCBHC claims*](#)
- [*BT202652: FSSA reiterates the H&W, PathWays and TBI Medicaid waiver invitation process*](#)
- [*BT202647: IHCP clarifies home health Medicare enrollment requirement*](#)
- [*BT202646: IHCP to require ABA agencies to be accredited*](#)
- [*BT202638: 2026 IHCP Live monthly webinar scheduled*](#)
- [*BT202627: IHCP announces changes to applied behavior analysis \(ABA\) therapy services*](#)
- [*BT202577: IHCP reminds HCBS waiver providers of certification and enrollment guidelines*](#)
- [*BT202562: IHCP issues updated guidance for FFS and managed care ABA therapy prior authorizations*](#)
- [*BT202543: IHCP clarifies billing requirements for ABA claims with primary payer*](#)
- [*BT2024194: IHCP clarifies ABA documentation requirements and updates provider enrollment requirements*](#)
- [*BT2024181: IHCP reminds providers not to bill Medicaid members, with some exceptions*](#)
- [*BT202456: IHCP provides instructions for OMPP HCBS Certification Portal*](#)



Breakdown of Important Bulletins: BT202667

[IHCP Bulletin BT202667](#): IHCP Seeks Approval for an ABA Provider Enrollment Moratorium

The Indiana Health Coverage Programs (*IHCP*) seeks approval from the Centers for Medicare & Medicaid Services (CMS) to implement a provider enrollment moratorium on applied behavior analysis (ABA) providers. The proposed effective date for the six-month moratorium is **June 6, 2026**.

This moratorium will prevent **new ABA group enrollments** and **changes of ownership** for existing ABA agencies. **Individual rendering provider enrollments** will not be affected.

Providers seeking an exception to the moratorium must be accredited per the requirements described in *IHCP Bulletin [BT202646](#)* and submit their request by emailing OMPPProviderRelations@fssa.in.gov.



Breakdown of Important Bulletins: BT202675

[IHCP Bulletin BT202675](#): IHCP announces clarifications to the policies and billing procedures for the CCBHC program

The IHCP announced updates to the Certified Community Behavioral Health Clinic program that are effective Feb. 1, 2026. This bulletin clarifies policies for the CCBHC program, including billing rules for Community Mental Health Centers and CCBHC services, exceptions for separate services, and modifier use. It also highlights dual eligible claim submission, restrictions to telehealth, and MRO benefit periods. It is recommended that CCBHC providers read this bulletin to ensure they are following the correct policies and procedures.



Bulletin Corrections

Any important announcements regarding IHCP are made in IHCP bulletins which are published on the [IHCP Bulletins webpage](#).

The following IHCP bulletin corrections were posted this month:

- [Correction to BT202604](#): Add yellow note box pointing to [BT202670](#) (*Posted on 5/7*)
- [Correction to BT202622](#): Add yellow note box (Information Rescinded). Pointing to [BT202666](#) (*Posted on 5/7*)
- [Correction to BT202667](#): This bulletin has been updated. The moratorium will apply to applications received prior to June 6, 2026 (*Posted on 6/2*)

Note: You may need to refresh your webpage after clicking on the URL for the corrected bulletin to show the updated page.



Provider Reference Module Updates

New information announced in IHCP bulletins is later incorporated into [IHCP provider reference modules](#), as applicable, during regularly scheduled updates.

The IHCP has posted the following updated provider reference modules so far this month:

- Version 8.0 “([Long-Term Care Facility Services](#))” Module (*Posted 5/12*)
- Version 8.0 “([Podiatry Services](#))” Module and Code Tables (*Posted 5/21*)
- Version 8.0 “([Out-of-State Providers](#))” Module and Code Table (*Posted 5/29*)

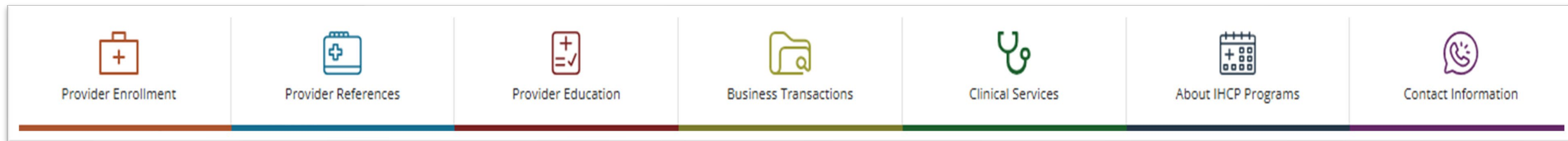
The IHCP has started adding temporary updates to the front page of the provider reference modules to reflect information in newly published bulletins that impact the modules. This update acts as a placeholder for the information before the module content is fully updated in the regular schedule.



Provider Education and Resources



Indiana Medicaid for Providers Website



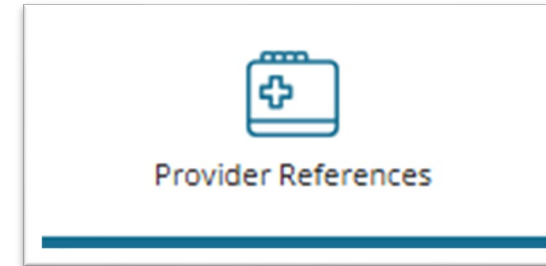
<https://www.in.gov/medicaid/providers/>

The IHCP offers providers easy access to the resources and tools needed to conduct business with Indiana Medicaid. Provider updates and announcements, important reference materials, and general program information are all available through links and webpages located on this website.

Provider References Tab

[Provider References:](#)

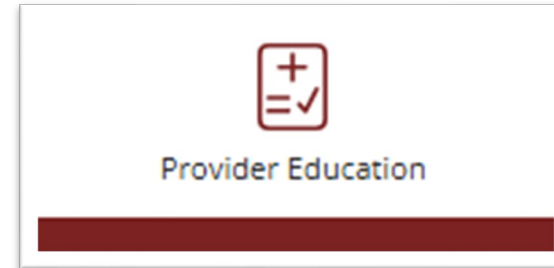
- Bulletins and Reference Modules
- Current News
- Code Sets
- Email Notifications
- Forms
- IHCP Provider Locator
- OPR Provider Verification
- Other Provider Resources



Provider Education Tab

[Provider Education:](#)

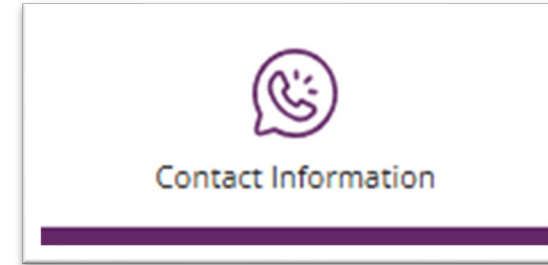
- Provider Education Opportunities
- IHCP Works Seminar
- IHCP Live Webinars
- IHCP Quick Hits
- Program Integrity Provider Trainings
- IHCP Provider Healthcare Portal Training
- PE Qualified Provider Training
- Electronic Visit Verification Training
- Archived Workshop Presentations



Contact Information Tab

Contact Information:

- Contact Us
- IHCP Quick Reference Guide
- Portal Links for Providers
- Policy Consideration Requests
- Provider Relations Consultants (Territory Map)



Stay Connected with the IHCP!



Get Important News & Updates

Sign up for email and/or text notices of Medicaid and other FSSA news, reminders, and other important information. When registering your email, check the category on the drop-down list to receive notices of Medicaid updates; check other areas of interest on the drop-down list to receive notices for other types of FSSA updates.

[Sign Up](#)

Please be sure to stay connected and [sign up to get important FSSA news and updates](#).

FSSA - Medicaid Policy and Planning

Indiana Health Coverage Programs Providers





MCO Provider Trainings

- [Anthem Provider Trainings](#)
- [CareSource Provider Trainings](#)
- [Humana Provider Trainings](#)
- [MHS Provider Trainings](#)
- [UHC Provider Trainings](#)



Trending Questions



Question #1:

What is a module?

Answer:

Provider reference modules are where to find the IHCP guidelines for everything from how to update your provider profile, how to bill, and the specifics for each provider type. These are an integral resource for every provider that should be referenced and reviewed on a regular basis.

Where to find them:

On the [IHCP Provider Reference Modules](#) webpage on the [Indiana Medicaid for Providers website](#) under the blue provider references tab.

Anytime a module is updated or corrected it is included in the IHCP Update email blast that is sent out on Fridays.



Question #2:

How do I get added to the “Pick list?”

Answer:

The OMPP does not manage the pick lists. These are managed by the Division of Disability, Aging and Rehabilitation Services (DDARS). If you are being advised by the case manager that you are not on a pick list, please verify the most up-to-date list is being used.

There is a statewide list and a list by county. We recommend you reach out directly to DDARS at BDSProviderServices@fssa.in.gov for direct assistance.



Question #3:

How does the Centers of Medicare and Medicaid Services (CMS) moratorium on home health enrollments impact the IHCP's requirement that home health agencies enroll with Medicare?

Answer:

Providers that have adhered to published IHCP deadlines regarding Medicare enrollment will not be impacted.

- [BT202595](#) – Required that all home health agencies be fully enrolled with Medicare by July 1, 2026.
- [BT202647](#) – Explained that Senate Enrolled Act (SEA) 222 extended Medicare enrollment deadline to July 1, 2027, if providers submitted Medicare enrollment application by April 1, 2026.
- CMS announced 6-month moratorium beginning May 13, 2026.



IHCP Live Webinar Survey

Please take this quick survey →





OMPP HCBS Certification Support

OMPP Certification Common Setback #1



Form W-9 General Reminders

Resolution:

- Must use the most current Form W-9 that is available on the IRS website: <https://www.irs.gov/forms-pubs/about-form-w-9>.
- All applicable information must be filled in along with a signature and date.
- Ensure that only one box is checked for line 3a.
- Ensure the zip + 4 code is added on line 6.
- The legal business name and DBA must **identically** match what is attested on the application.

OMPP Certification Common Setback #2



Expired Documents

Resolution:

- All documentation must be current and valid, with no expiration present, at the time of submission.
- Expired documents uploaded that will lead to an incomplete application include expired certifications, expired licensure, expired background checks, expired insurance policies.



OMPP Certification Common Setback #3

Using a Document for Another Agency or Using a Document that Contains Another Agency Name

Resolution:

- All documentation uploaded to the application (including policies and procedures) must have the correct agency name presented within. Using a document from another agency is not acceptable and the application will be expired as Incomplete upon discovery



HCBS Certification: Publication Updates and Education Opportunities



Clarification of Waiver Bulletin: BT202460

[IHCP Bulletin BT202460](#): IHCP announces launch of OMPP HCBS Certification Portal

This bulletin announced that in May 2024 OMPP began processing HCBS provider certification for the PathWays, TBI and H&W waivers. With this change the HCBS certification process was updated to be more efficient and transparent. All certifications are now processed on the OMPP HCBS Waiver Provider Certification Portal (OMPP Certification Portal).

Reminder:

Providers who previously completed this process with the Division of Aging and were grandfathered:

- Must submit an initial "new" application within OMPP Certification Portal
- Required as no historical information has been made available
- Application must include services and counties previously enrolled
- Formal review of policies to verify compliance with Aging Rule and HCBS Waiver Manuals
- One time Requirement



Breakdown of Waiver Bulletin: BT202666

[IHCP Bulletin BT202666](#): Waiver Licensure Clarification

This bulletin highlights changes that went into effect immediately.

The IHCP previously announced in IHCP Bulletin [BT202622](#) that HCBS waiver providers of Attendant Care and Home and Community Assistance services would now require a Personal Services Agency License at initial enrollment and recertification.

Effective immediately, the IHCP will resume accepting either a valid Personal Services Agency License or a Home Health Agency License for new enrollments and recertifications for the Attendant Care and Home and Community Assistance HCBS waiver providers.

If the IHCP Portal prompts for proof of a Home Health Agency License, providers may instead upload a Personal Services Agency License. Either license type will fulfill the requirement.



Breakdown of Waiver Bulletin: BT202686

[IHCP Bulletin BT202687](#): IHCP announces document delivery requirements for Medicaid HCBS waiver providers

This bulletin highlights changes made in House Enrolled Act (HEA) 1277.

Effective **July 1, 2026**, 1915(c) HCBS waiver providers (type 32) must provide the service delivery accounting records for the member upon request by the individual receiving services or their legal guardian. These records may be requested no more than once per calendar quarter. In addition, the provider must deliver an itemized statement of services billed by the provider for the member upon request by the individual or their legal guardian. This itemized statement may be requested no more than twice per calendar year. The statement must be in plain language.

All requests for itemized statements and accounting records must be completed by the waiver provider within 30 calendar days.



OMPP Certification Resources

- Resources found on the [Medicaid HCBS Certification webpage](#)
 - [Required Document Definitions](#)
 - [OMPP HCBS Waiver Module](#)
 - [DDARS HCBS Waiver Module](#)
 - Single Sheet Summaries
- OMPP Certification Portal- <https://omppproviders.fssa.in.gov/>

Recommended step: Review website before an application is started.



OMPP HCBS Certification Education

OMPP HCBS Certification Training Videos:

- [Demonstration for continuing an application](#)
- [Demonstration for updating a returned application](#)

Important Waiver Bulletins:

- [BT202609: Reminder for TB tests \(SFC\)](#)
- [BT202577: Reminder of HCBS Certification and Enrollment Guidelines](#)
- [BT202488: OMPP clarifies background check requirements for HCBS provider certification](#)
- [BT202472: IHCP announces additional guidance for HCBS provider certification](#)
- [BT202456: Instructions for OMPP HCBS Certification Portal](#)

OMPP Certification Portal



The FSSA OMPP is certifying providers for home- and community-based services (HCBS) through the Pathways, Health & Wellness (H&W) and Traumatic Brain Injury (TBI) waivers.

Providers who wish to participate in one of the waiver programs will need to complete three steps on the [OMPP Certification Portal](#):

1. Become certified by OMPP to provide HCBS waiver services
2. Enroll with the IHCP
3. Finish your waiver program enrollment

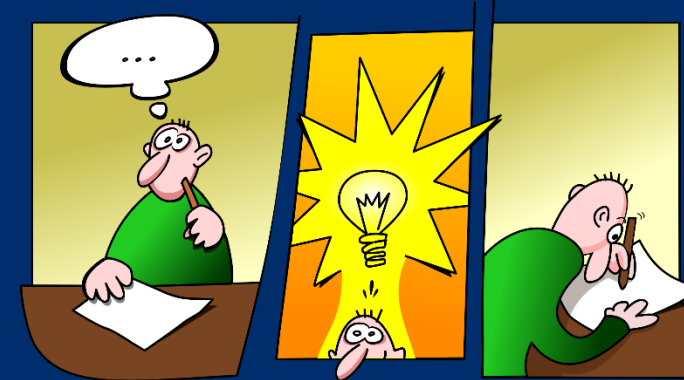


Contacting the OMPP Certification Team

- The best ways to contact our team is through Inquiries or the Chatter feature in the OMPP Certification Portal.
- To submit an Inquiry, providers must have an established OMPP account.
 - Inquiries may be submitted for PAN application status, general questions about the process, portal issues and address changes.
 - **Inquiries are the best option for a timely response.**
- Chatter is available within the portal when an application is actively under review and allows providers to communicate directly with their assigned specialist.
 - Use @tagging (example: @John Doe) to notify the specialist.
- If an application status is Expired, Certification Complete, or Denied, providers should submit an Inquiry rather than a Chatter.



Future Webinar Topic Ideas?



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Share your topic ideas at:
IHCPListens@fssa.in.gov

Please take this quick survey →





*Thank
You*

**Next IHCP Live Monthly Webinar:
July 1, 2026, at 11am ET**