



NEMT Provider Enrollment

2026 IHCP Works Annual Seminar

Prepared by LCP Transportation LLC

Session Objectives



Becoming a Vendor

Understand how to become an LCP transportation vendor



Enrollment Requirements

Learn what documentation and information is required



Vendor Portal

See how the Vendor Portal works day to day



After Approval

Know what happens once your enrollment is approved

GETTING STARTED

Enrollment Process

Begin the process or learn more

at <https://www.lcptransportation.com/>
<https://lcptransportprovider.paperform.co/>

complete the application

1



Visit LCP website

2



Select Join our Transportation
Team/ Apply now

3



Complete required
application [https://lcptransportprovi
der.paperform.co/](https://lcptransportprovider.paperform.co/)

4



Compliance review

5



Vendor Agreement

6



Portal access



Humana



Transportation Provider Portal

Vendors log in to view your routes and passenger pickup times.

[Log in to the Provider Portal](#)

[Join Our Transportation Team](#)



Caregiver/Medical Facility

Caregivers/ Facilities login to your account to scheduled transportation for the individuals you are caring for.

[Log in to the Caregiver Portal](#)

[Enroll Caregiver / Medical Facility](#)



Members

Need to schedule transportation?

[Log in to United Healthcare](#) | 800-832-4643

[Log in to Humana](#) | 866-274-5888

[How to Apply Mileage Reimbursement](#)

Bus Passes

Call 800-508-7230 to apply for bus passes.



Transportation Provider Application

Contact Information

Company Name*	Contact Name*
Address*	
Phone*	Cell Phone
Fax	Email Address*

WHAT YOU'LL NEED

Enrollment Requirements

Website: <https://nemtplustest.lcptransportation.com/>



Business Information

Company details and ownership structure



Insurance

Valid, current coverage documentation



Driver & Vehicle Docs

Licensing, registration, and inspection records



Compliance Requirements

Background checks and program standards including IHCP Provider ID



Vendor Agreement

Signed agreement to begin service

Providers must show proof of active IHCP enrollment (provider ID) as part of the compliance review. Confirm exact verification step with LCP.

New Vendor Credentialing Checklist

☐	IHCP Enrollment Letter and IHCP Provider Profile
☐	Non-Emergency Medical Transportation (NEMT) Agreement (Initialed and signed) will send
☐	Acord Certificate of Liability Insurance: LCP Transportation, LLC. listed as additional insured. (LCP Transportation LLC. 4310 Guilon Road Indianapolis, IN 46236) – In the Description of Operations / Locations / Vehicles box, you must include the following: “LCP Transportation, LLC. is named as an additional insured. Thirty (30) day notice of cancellation will be given for any reason including non-payment of premiums.”
☐	Workers Compensation Clearance Certificate (if not covered on insurance)
☐	Transportation Authority Certificate/Certificate of Convenience & Necessity/ or Taxi License
☐	Vendor Profile Sheet
☐	Driver & Vehicle logs (Required: Registration and proof of insurance for each vehicle)
☐	Vehicle Inspections (Self-inspections per detailed checklist with video documentation. Covered by separate process)
☐	Disclosure of Ownership
☐	W9
☐	Direct Deposit Form
☐	E-Verify Case Report (For all drivers and employees)
☐	OIG/SAM report for every employee (For all employees and drivers)
☐	Background Reports, drug, Motor Vehicle Report, Copy of Driver’s License (Owners, Drivers) - National Criminal Background Check - must be less than 6 months old. (We recommend Occuscreen) - 10-panel Drug Screen - must be less than 6 months old - Motor Vehicle Report (MVR) - must be less than 6 months old - Provide a copy of the Driver’s License.
☐	HIPPA, FWA, CLAS, Business Ethics, Information Management Confidentiality Policy, and Code of Conduct for every employee (All employees and drivers)
☐	First Aid and CPR Certification for every driver
☐	PASS (Passenger Assistance Safety and Sensitivity). This can be obtained through Community Transportation Association of America (CTAA). For every employee (All employees and drivers)
☐	Wheelchair Securement Training (Drivers only) 2-day PASS training or Q’Straint training
☐	Sex Offender Registry- Can be part of the background check as a separate line check.
☐	

APPROVAL PATH

Approval Timeline



Typical timeline is approximately 1–2 weeks from submission to portal access, depending on documentation completeness.

YOUR TOOLS

Vendor Portal

Access the portal via a link emailed after approval; each task below opens its own portal screen.



View Trips



Accept / Reject Trips



Trip Details



Upload Paperwork



Submit Invoices



Receive Notifications

DAY-TO-DAY OPERATIONS

Receiving Trips



Auto Assignment

Trips are automatically assigned based on availability and service area



Member Preferred Provider

Members may request a preferred provider



Accept or Reject Trips

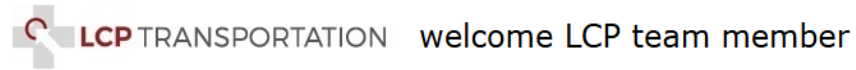
Vendors review and respond to each assigned trip



Trip Notifications

Real-time alerts keep drivers informed of new and updated trips

<https://nemtplustest.lcptransportation.com/>



NEMT TEST LOGIN



* Required

* Account ID:

* Password:

☐ Remember Me

**Note the user site is secure and has multi-factor authentication, we are logging into a test site for this presentation

Performance Metrics

Metric	Last 30 days	Qtr1	Qtr2	Qtr3	Qtr4	Vendor YTD	Vendor Prior Yr
Provider No Shows	0.7%	0.3%	0.7%	0.5%		0.8%	0.3%
Acceptance Rate	63.8%	25.6%	63.1%	65%		64.6%	87%
Late Vendor Rejects	25.4%	10.2%	23.1%	25.4%		23.6%	6.7%
Total Trip Volume	818	2043	3571	2514	0	8128	26484



Information
Base



Pending
Acceptance



Schedule



Pickboard



Manifest



Invoicing



History



Exclude
Member



Counties



Calendar



Driver_Info



Vehicles



Complaint



Compliance



Upload Trips



Account



Revision



Vendor Name: Adam Logistics, Llc

Address: 4310 Guion Rd Address 2: Suite 200

City: Indianapolis Zip: 46224

Email:

Contact Name: John Adam Contact Phone:

Contact Name 2: Contact Phone 2:

Work Weekends: ☒ Waiting For LongDist: ☒ Sch Within 24hours: ☒ Auto Accept: ☐

Save **Cancel**

Notifications		
Methods	Type	Email
☒ Send Via Email	Main	adam.ittenbach@lcptransportation.com
	Dispatch	adam.ittenbach@lcptransportation.com
	Billing	adam.ittenbach@lcptransportation.com
☒ Send Via Text	Phone	6149489083
	After Hours#	

Phone Numbers	
Phone: 7657493791	Cellular Phone:
Fax Phone:	

Tier	Tier Value	Effective Date	Term Date	Base Miles	Base Rate	Extended Mile Rate	Wait Time Unit	Wait Time Rate	Unloaded Base Miles	Unloaded Rate	Wheel Chair Rate	Wheel Chair Extended Rate	NoShow Rate	Link Rate
UOC		07/05/2023	12/31/2099	10	18.5	1.5	60	15	0	0	27.5	1.75	10	10
		09/25/2023	07/04/2099	10	18.5	2.75	60	15	0	0	27.5	1.75	10	10
		12/01/2022	07/04/2023	10	15	1.5	60	15	0	0	27.5	1.75	10	10
		07/01/2021	11/30/2022	10	12	1.25	30	4.25	0	0	20	1.25	7.5	5
		05/05/2021	06/30/2021	10	10	1.25	30	4.25	0	0	20		7.5	

Performance Metrics

Metric	Last 30 days	Qtr1	Qtr2	Qtr3	Qtr4	Vendor YTD	Vendor Prior Yr
Provider No Shows	0.7%	0.3%	0.7%	0.5%		0.8%	0.3%
Acceptance Rate	63.8%	25.6%	63.1%	65%		64.6%	87%
Late Vendor Rejects	25.4%	10.2%	23.1%	25.4%		23.6%	6.7%
Total Trip Volume	818	2043	3571	2514	0	8128	26484



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Acceptance



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History



Exclude
Member



Counties



Calendar



Driver_Info



Vehicles



Complaint



Compliance



Upload Trips



Account



Revision



John Adam

Admin

Test/Training Adam Logistics, Llc Account



Enter partial name or account information

Find

New Account

Last Name	First name	Account	Roles	Email	Phone		
Adam	John	AdamVendor	Admin	adam.tittenbach@lcptransportation.com	7657493791	Edit	Deactivate



John Adam

Admin Test/Training Adam Logistics, Llc Account



User Account

Role ID

Last Name



First Name

Email

Phone

New Password

Send Acct

enter only if changing or new

Inactive

☐

Save Changes

Close

Performance Metrics							
Metric	Last 30 days	Qtr1	Qtr2	Qtr3	Qtr4	Vendor YTD	Vendor Prior Yr
Provider No Shows	0.7%	0.3%	0.7%	0.5%		0.8%	0.3%
Acceptance Rate	63.8%	25.6%	63.1%	65%		64.6%	87%
Late Vendor Rejects	25.4%	10.2%	23.1%	25.4%		23.6%	6.7%
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History



Exclude
Member



Counties



Calendar



Driver_Info



Vehicles



Complaint



Compliance



Upload Trips



Account



Revision



John Adam *Admin* Test/Training Adam Logistics, Llc Compliance



Adam Logistics, Llc

Company

Description	Frequency	Compliant	Missing Document	Expired	Warning	No Record
Insurance - Accord	1 year	1	0	0	0	
Certificate of Convenience and Necessity	As noted on Certificate	1	0	0	0	
IHCP	Expiration Date	1	0	0	0	
Insurance - Workers Compensation Certificate	1 year	1	0	0	0	

Company Document CAP 0

Employee Compliance

Description	Frequency	Compliant	Missing Document	Expired	Warning	No Record
OIG	Due monthly by the 6th of each month					
SAM	Due monthly by the 6th of each month					
HIPAA	1 year					
Information management Confidentiality Policy	1 year					
eVerify Report	Never expires					
Sex Offender Registry	1 Year					
Fraud Waste and Abuse	1 Year					
CLAS	1 Year					
Business Ethics& Code of Conduct	1 Year					

Employee Compliance Employees 0 CAP 0

Driver Compliance

Description	Frequency	Compliant	Missing Document	Expired	Warning	No Record
Driver License	As noted on license	3	0	0	0	
Drug Screen	1 year	2	0	0	1	
Background Check	1 year	2	0	0	1	
MVR	1 year	2	0	0	1	
CPR/First AidTraining	2 years	3	0	0	0	
OIG	Due monthly by the 6th of each month	0	0	1	2	
SAM	Due monthly by the 6th of each month	0	0	1	2	
Passenger Assistance Safety and Sensitivity (Pass)	Every two (2) years	3	0	0	0	
HIPPA	1 year	1	0	0	2	
Information management Confidentiality Policy	1 year	2	0	0	1	

Compliance Status History

Status	Status Date	Updated by	Note
Approved	01/02/2026	Van De Vanter,Duane	
Pending Review	12/31/2025	Adam,John	
Approved	12/04/2025	Adam,John	
1 2 3			

Vendor Compliance

Description	New	ID Number	Issue Date	Expiration Date	
Insurance - Accord	Yes		11/23/2025	11/23/2026	Show
Certificate of Convenience and Necessity		NO.430369	11/13/2020	11/13/2099	Show
IHCP			01/01/2026	12/31/2026	Show
Insurance - Workers Compensation Certificate			01/01/2026	01/01/2027	Show

Certificate of Convenience and Necessity

Compliance List

ID Number	Issue Date	Expiration Date	Created By	Create Datetime	Updated by	Update Datetime				
430369	11/13/2020	12/31/2099	Adam,John	7/1/2024 12:12:02 PM	N/A	11/26/2024 10:49:26 PM	Edit	Show	Download	Delete
430369	11/13/2020	12/31/2099	Adam,John	7/17/2024 9:20:35 AM	N/A	11/26/2024 10:49:58 PM	Edit	Show	Download	Delete
NO.430369	11/13/2020	12/31/2099	Adam,John	7/17/2024 9:25:58 AM	N/A	11/26/2024 10:51:09 PM	Edit	Show	Download	Delete
NO.430369	11/13/2020	11/13/2099	Adam,John	11/26/2024 10:48:09 PM	N/A		Edit	Show	Download	Delete

Add Detail

Close

Review

CAP History

CAP Date

Fine Amount

STATE of INDIANA

DEPARTMENT OF REVENUE
MOTOR CARRIER SERVICES DIVISION
7811 MILHOUSE RD SUITE M



INDIANAPOLIS, IN 46241-9612

CERTIFICATE OF PUBLIC CONVENIENCE AND NECESSITY

NO.

This is to certify that this certificate has been issued to:

INDIANAPOLIS, INDIANA

authorizing, per Order dated November 13, 2020, the operation of motor vehicles as a common carrier as follows:

Passengers

Between points in Indiana.

Restricted to transportation of passengers in vehicles designed or used to transport eight (8) passengers or less, including the driver.

This Certificate shall remain in full force and effect unless and until amended, suspended, cancelled, or revoked by Order of the Indiana Department of Revenue.

Dated this 13 of January, 2021

A handwritten signature in cursive script, appearing to read "R. Boone".

RANDAL L BOONE
DIRECTOR OF OPERATIONS
MOTOR CARRIER SERVICES DIVISION

[Return](#)

Request Approval

Compliance Status History

Status	Status Date	Updated by	Note
Approved	01/02/2026	Van De Vanter,Duane	
Pending Review	12/31/2025	Adam,John	
Approved	12/04/2025	Adam,John	

1 2 3

Driver Compliance

Description	New	ID Number	Issue Date	Expiration Date	
Insurance - Accord	Yes		11/23/2025	11/23/2026	Show
Certificate of Convenience and Necessity		NO.430369	11/13/2020	11/13/2099	Show
IHCP			01/01/2026	12/31/2026	Show
Insurance - Workers Compensation Certificate			01/01/2026	01/01/2027	Show

CAP History

CAP Date

Fine Amount

Type

Cause

Cause Reported

Deactivated

Training Required

Policy Change

Action Plan

Certificate of Convenience and Necessity

Compliance List

ID Number	Issue Date	Expiration Date	Created By	Create Datetime	Updated by	Update Datetime				
430369	11/13/2020	12/31/2099	Adam,John	7/1/2024 12:12:02 PM	N/A	11/26/2024 10:49:26 PM	Edit	Show	Download	Delete
430369	11/13/2020	12/31/2099	Adam,John	7/17/2024 9:20:35 AM	N/A	11/26/2024 10:49:58 PM	Edit	Show	Download	Delete
NO.430369	11/13/2020	12/31/2099	Adam,John	7/17/2024 9:25:58 AM	N/A	11/26/2024 10:51:09 PM	Edit	Show	Download	Delete
NO.430369	11/13/2020	11/13/2099	Adam,John	11/26/2024 10:48:09 PM	N/A		Edit	Show	Download	Delete

Add Detail **Close** Add

Issue Date Expiration Date

Number/ID

Note

Document

No file chosen

Save **Cancel**

CAP Date Fine Amount

Type Cause

Cause Reported Deactivated

Training Required Policy Change

Action Plan



CERTIFICATE OF LIABILITY INSURANCE

DATE (MM/DD/YYYY)

05/05/2026

THIS CERTIFICATE IS ISSUED AS A MATTER OF INFORMATION ONLY AND CONFERS NO RIGHTS UPON THE CERTIFICATE HOLDER. THIS CERTIFICATE DOES NOT AFFIRMATIVELY OR NEGATIVELY AMEND, EXTEND OR ALTER THE COVERAGE AFFORDED BY THE POLICIES BELOW. THIS CERTIFICATE OF INSURANCE DOES NOT CONSTITUTE A CONTRACT BETWEEN THE ISSUING INSURER(S), AUTHORIZED REPRESENTATIVE OR PRODUCER, AND THE CERTIFICATE HOLDER.

IMPORTANT: If the certificate holder is an ADDITIONAL INSURED, the policy(ies) must be endorsed. If SUBROGATION IS WAIVED, subject to the terms and conditions of the policy, certain policies may require an endorsement. A statement on this certificate does not confer rights to the certificate holder in lieu of such endorsement(s).

PRODUCER		CONTACT NAME:	
1.		PHONE (A/C, No, Ext):	
Indianapolis IN 46268		FAX (A/C, No)	
		E-MAIL ADDRESS:	
		INSURER(S) AFFORDING COVERAGE	
		NAIC #	
INSURED		INSURER A:	
		INSURER B:	
		INSURER C:	
		INSURER D:	
		INSURER E:	
		INSURER F:	
Pendleton IN 46064			

COVERAGES**CERTIFICATE NUMBER:****REVISION NUMBER:**

THIS IS TO CERTIFY THAT THE POLICIES OF INSURANCE LISTED BELOW HAVE BEEN ISSUED TO THE INSURED NAMED ABOVE FOR THE POLICY PERIOD INDICATED. NOTWITHSTANDING ANY REQUIREMENT, TERM OR CONDITION OF ANY CONTRACT OR OTHER DOCUMENT WITH RESPECT TO WHICH THIS CERTIFICATE MAY BE ISSUED OR MAY PERTAIN, THE INSURANCE AFFORDED BY THE POLICIES DESCRIBED HEREIN IS SUBJECT TO ALL THE TERMS, EXCLUSIONS AND CONDITIONS OF SUCH POLICIES. LIMITS SHOWN MAY HAVE BEEN REDUCED BY PAID CLAIMS.

INSR LTR	TYPE OF INSURANCE	ADDL INSD	SUBR WVD	POLICY NUMBER	POLICY EFF (MM/DD/YYYY)	POLICY EXP (MM/DD/YYYY)	LIMITS	
A	☒ COMMERCIAL GENERAL LIABILITY	Y		H26HPG21847-05	05/06/2026	05/06/2027	EACH OCCURRENCE \$ 1,000,000	
	☐ CLAIMS-MADE ☒ OCCUR						DAMAGE TO RENTED PREMISES (Ea occurrence) \$ 50,000	
							MED EXP (Any one person) \$ 5,000	
							PERSONAL & ADV INJURY \$ 1,000,000	
	GEN'L AGGREGATE LIMIT APPLIES PER:						GENERAL AGGREGATE \$ 3,000,000	
	☐ POLICY ☐ PROJECT ☐ LOC						PRODUCTS - COMP/OP AGG \$ 1,000,000	
	OTHER:						\$	
B	☐ AUTOMOBILE LIABILITY	Y		LVA000126262	11/23/2025	11/23/2026	COMBINED SINGLE LIMIT (Ea accident) \$ 1,500,000	
	☐ ANY AUTO						☐ SCHEDULED AUTOS	BODILY INJURY (Per person) \$
	☒ ALL OWNED AUTOS						☒ NON-OWNED AUTOS	BODILY INJURY (Per accident) \$
	☒ HIRED AUTOS							PROPERTY DAMAGE (Per accident) \$
							\$	
	☐ UMBRELLA LIAB						EACH OCCURRENCE \$	
	☐ EXCESS LIAB						AGGREGATE \$	
	☐ DED ☐ RETENTION \$						\$	
	WORKERS COMPENSATION AND EMPLOYERS' LIABILITY	Y/N					PER STATUTE ☐ OTHER ☐	
	ANY PROPRIETOR/PARTNER/EXECUTIVE OFFICER/MEMBER EXCLUDED? (Mandatory in NH)	☐ N/A					E.L. EACH ACCIDENT \$	
	If yes, describe under DESCRIPTION OF OPERATIONS below						E.L. DISEASE - EA EMPLOYEE \$	
A	Sexual Abuse and Molestation	Y		H26HPG21847-05	05/06/2026	05/06/2027	E.L. DISEASE - POLICY LIMIT \$	
							Limit: \$51,000,000/1,000,000	

DESCRIPTION OF OPERATIONS / LOCATIONS / VEHICLES (ACORD 101, Additional Remarks Schedule, may be attached if more space is required)

LCP Transportation, LLC is a named as an additional insured. Thirty (30) day notice of cancellation will be given for any reason including non-payment of premiums.

Driver Compliance

Description	Frequency	Compliant	Missing Document	Expired	Warning	No Record
Driver License	As noted on license	3	0	0	0	
Drug Screen	1 year	2	0	0	1	
Background Check	1 year	3	0	0	0	
MVR	1 year	3	0	0	0	
CPR/First Aid Training	2 years	3	0	0	0	
OIG	Due monthly by the 6th of each month	0	0	1	2	
SAM	Due monthly by the 6th of each month	0	0	1	2	
Passenger Assistance Safety and Sensitivity (Pass)	Every two (2) years	3	0	0	0	
HIPPA	1 year	2	0	0	1	
Information management Confidentiality Policy	1 year	3	0	0	0	
eVerify Report	Never expires	3	0	0	0	
Sex Offender Registry	1 Year	3	0	0	0	
Fraud Waste and Abuse	1 Year	3	0	0	0	
CLAS	1 Year	3	0	0	0	
Business Ethics& Code of Conduct	1 Year	3	0	0	0	

Driver Compliance

Drivers 3 CAP 0

Vehicle Compliance

Description	Frequency	Compliant	Missing Document	Expired	Warning	No Record
Inspection Checklist	1 year	0	0	1	1	
Registration	As noted on Registration	2	0	0	0	
Insurance	As noted on Policy	2	0	0	0	
Inspection Posted Signage and Required Documents	1 year	0	1	0	1	
Inspection Interior/Exterior Mechanical Items	1 year	0	1	0	1	
Inspection Safety/General Accessories	1 year	0	1	0	1	
Vehicle License Plate	As noted on license	2	0	0	0	
Vehicle VIN#	Never expires	2	0	0	0	

Vehicle Compliance

Vehicles 13 CAP 0

Adam Logistics, Llc

Company						
Description	Frequency	Compliant	Missing Document	Expired	Warning	No Record
Insurance - Accord	1 year	1	0	0	0	
Certificate of Convenience and Necessity	As noted on Certificate	1	0	0	0	
HCP	Expiration Date	1	0	0	0	
Insurance – Workers Compensation Certificate	1 year	1	0	0	0	

Company Document CAP 0

Employee Compliance						
Description	Frequency	Compliant	Missing Document	Expired	Warning	No Record
DMIG	Due monthly by the 6th of each month					
TEAM	Due monthly by the 6th of each month					
IPAA	1 year					
Information management Confidentiality Policy	1 year					
Verify Report	Never expires					
Sex Offender Registry	1 Year					
Hazard Waste and Abuse	1 Year					
FLAS	1 Year					
Business Ethics& Code of Conduct	1 Year					

Employee Compliance Employees 0 CAP 0

Driver Compliance						
Description	Frequency	Compliant	Missing Document	Expired	Warning	No Record
Driver License	As noted on license	3	0	0	0	
Drug Screen	1 year	2	0	0	1	
Background Check	1 year	3	0	0	0	
IVR	1 year	3	0	0	0	
PR/First AidTraining	2 years	3	0	0	0	
DMIG	Due monthly by the 6th of each month	0	0	1	2	
TEAM	Due monthly by the 6th of each month	0	0	1	2	
Passenger Assistance Safety and Sensitivity (Pass)	Every two (2) years	3	0	0	0	
IPPA	1 year	2	0	0	1	
Information management Confidentiality Policy	1 year	3	0	0	0	



John Adam

Admin

Test/Training Adam Logistics, Llc Compliance



Adam Logistics, Llc

Add Employee

Export

Return

Request Approval



Include Inactive

Employee List

No Employees available



John Adam

Admin Test/Training Adam Logistics, Llc Compliance



Adam Logistics, Llc

Add

First Name



Last Name

Employee#

Hire Date

Term Date

Save

Cancel

Driver Compliance

Description	Frequency	Compliant	Missing Document	Expired	Warning	No Record
Driver License	As noted on license	3	0	0	0	
Drug Screen	1 year	2	0	0	1	
Background Check	1 year	3	0	0	0	
MVR	1 year	3	0	0	0	
CPR/First Aid Training	2 years	3	0	0	0	
OIG	Due monthly by the 6th of each month	0	0	1	2	
SAM	Due monthly by the 6th of each month	0	0	1	2	
Passenger Assistance Safety and Sensitivity (Pass)	Every two (2) years	3	0	0	0	
HIPPA	1 year	2	0	0	1	
Information management Confidentiality Policy	1 year	3	0	0	0	
eVerify Report	Never expires	3	0	0	0	
Sex Offender Registry	1 Year	3	0	0	0	
Fraud Waste and Abuse	1 Year	3	0	0	0	
CLAS	1 Year	3	0	0	0	
Business Ethics & Code of Conduct	1 Year	3	0	0	0	

Driver Compliance

Drivers 3 CAP 0

Vehicle Compliance

Description	Frequency	Compliant	Missing Document	Expired	Warning	No Record
Inspection Checklist	1 year	0	0	1	1	
Registration	As noted on Registration	2	0	0	0	
Insurance	As noted on Policy	2	0	0	0	
Inspection Posted Signage and Required Documents	1 year	0	1	0	1	
Inspection Interior/Exterior Mechanical Items	1 year	0	1	0	1	
Inspection Safety/General Accessories	1 year	0	1	0	1	
Vehicle License Plate	As noted on license	2	0	0	0	
Vehicle VIN#	Never expires	2	0	0	0	

Vehicle Compliance

Vehicles 13 CAP 0



Adam Logistics, Llc

Add Driver

Export

Return

Request Approval

☐ Include Inactive

Driver List

Description	Description2	Description3	Status	Active	Compliant	MissingDoc	Expired	Warning	Missing				CAP
Banks	TEKLEMICHAEL	9370969590	Pending Review	Yes	12	0	0	3	0	Edit/Delete			
Click	ERNESTO	9370430633	Pending Review	Yes	4	0	0	11	0	Edit/Delete			
Orris-erickson	FILMON	9370121625	Declined	Yes	13	0	2	0	0	Edit/Delete			

☐ Include Inactive

Driver List										
Description	Description2	Description3	Status	Active	Compliant	MissingDoc	Expired	Warning	Missing	CAP
Banks	TEKLEMICHAEL	9370969590	Pending Review	Yes	12	0	0	3	0	Edit/Delete
Click	ERNESTO	9370430633	Pending Review	Yes	4	0	0	11	0	Edit/Delete
Orris-erickson	FILMON	9370121625	Declined	Yes	13	0	2	0	0	Edit/Delete

Compliance Status History

Status	Status Date	Updated by	Note
Declined	08/08/2026	Lcp Auto Compliance,	
Approved	07/16/2026	Lcp Auto Compliance,	
Approved	06/08/2026	Adam,John	
1 2 3			

Orris-erickson, Filmon

Hire date

3/30/2026

Termination Date

Date of Birth

10/4/1997

Type

W2

Save Employee Info

Driver Compliance

Description	NewID Number	Issue Date	Expiration Date	
Driver License	9370121625	10/02/2024	10/04/2028	Show
Drug Screen		03/27/2026	03/27/2027	Show
Background Check		03/27/2026	03/27/2027	Show
MVR		03/27/2026	03/27/2027	Show
CPR/First AidTraining		03/27/2026	03/27/2028	Show
OIG		07/01/2026	08/07/2026	Show
SAM		07/01/2026	08/07/2026	Show
Passenger Assistance Safety and Sensitivity (Pass)		03/27/2026	03/27/2028	Show
HIPPA		03/27/2026	03/27/2027	Show
Information management Confidentiality Policy		03/27/2026	03/27/2027	Show
eVerify Report		03/27/2026	12/31/2099	Show
Sex Offender Registry		03/27/2026	03/27/2027	Show
Fraud Waste and Abuse		03/27/2026	03/27/2027	Show
CLAS		03/27/2026	03/27/2027	Show
Business Ethics& Code of Conduct		03/27/2026	03/27/2027	Show

CPR/First Aid Training

Compliance List

ID Number	Issue Date	Expiration Date	Created By	Create Datetime	Updated by	Update Datetime				
	03/27/2026	03/27/2028	Adam, John	3/27/2026 2:45:45 PM	N/A		Edit	Show	Download	Delete

Add Detail

Close

Add

Issue Date

Expiration Date

Number/ID

Note

Document

Choose File

No file chosen

Save

Cancel

Performance Metrics							
Metric	Last 30 days	Qtr1	Qtr2	Qtr3	Qtr4	Vendor YTD	Vendor Prior Yr
Provider No Shows	0.7%	0.3%	0.7%	0.5%		0.8%	0.3%
Acceptance Rate	63.8%	25.6%	63.1%	65%		64.6%	87%
Late Vendor Rejects	25.4%	10.2%	23.1%	25.4%		23.6%	6.7%
Total Trip Volume	818	2043	3571	2514	0	8128	26484



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Pickboard



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History



Exclude
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Counties



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Complaint



Compliance



Upload Trips



Account



Revision



Date From : 9/10/2026 To : 9/10/2026 ▼ Fetch Trips 3 Legs 3

Cancel Save Accept All Reject All ☐ Show recurring trips

Date	Trips			Export
	Pending	Accepted	Rejected	
9/10/2026	6	0	0	Export
9/11/2026	6	0	0	Export
9/12/2026	6	0	0	Export
9/14/2026	6	0	0	Export
9/15/2026	6	0	0	Export
9/16/2026	10	0	0	Export
9/17/2026	6	0	0	Export
9/18/2026	6	0	0	Export
9/19/2026	6	0	0	Export
9/21/2026	6	0	0	Export
9/22/2026	4	0	0	Export
9/23/2026	6	0	0	Export
9/24/2026	4	0	0	Export
9/25/2026	4	0	0	Export
9/26/2026	4	0	0	Export
9/28/2026	2	2	0	Export
9/29/2026	4	0	0	Export

Trip ID	County Name	Member Name	Pickup Address	Pickup City	Pickup Zip	Est Miles	Appt Date	Appt Duration	To Be Ready Time	Dropoff Time	Riders	Legs	Base Amount	Attributes	Accept	Reject
3280866	Marion	Coleman,Derrick	6127 Pillory Dr	Indianapolis	46254	5	09/10/2026	4 Hours	05:00 AM	05:15 AM	1	2	18.5		☐	▼
		Drop Off	6855 Shore Terrace	Indianapolis	46254	Opens: 05:00 AM MUST Arrive: 05:30 AM Chair Time: 05:50 AM Duration: 4 Hours Return: 10:10 AM Spoke with Lexii at Fresenius Kidney Care Indianapolis West Date: 06/08/2026 /						Add On	0			
3303047	Howard	Rogers,Louis	359 Ariel Dr	Kokomo	46901	6	09/10/2026	15 Mins	05:00 AM	05:45 AM	0	2	18.5		☐	▼
		Drop Off	2906 S Reed Rd	Kokomo	46902	Facility opens at 05:00						Add On	0			
3325964	Marion	Hughes,Wayne	943 Elmtree Park Way	Indianapolis	46229	20	09/10/2026	15 Mins	05:00 AM	06:45 AM	1	2	44.47	 	☐	▼
		Drop Off	65 Airport Pkwy Ste 104	Greenwood	46143	Equipment List:Door 2 Door/Wheelchair Van/Wheelchair 32.5 inch/Electric Medical Scooter....						Add On	0			

Performance Metrics							
Metric	Last 30 days	Qtr1	Qtr2	Qtr3	Qtr4	Vendor YTD	Vendor Prior Yr
Provider No Shows	0.7%	0.3%	0.7%	0.5%		0.8%	0.3%
Acceptance Rate	63.8%	25.6%	63.1%	65%		64.6%	87%
Late Vendor Rejects	25.4%	10.2%	23.1%	25.4%		23.6%	6.7%
Total Trip Volume	818	2043	3571	2514	0	8128	26484



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Exclude
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Vehicles



Complaint



Compliance



Upload Trips



Account



Revision



John Adam *Admin* Test/Training Adam Logistics, Llc Schedule



Schedule Date : << Add Filter>> Trips : 0

To Date :

☐

Trips	
Appt Date	Trips
09/28/2026	2

No Trips for selected period

Performance Metrics							
Metric	Last 30 days	Qtr1	Qtr2	Qtr3	Qtr4	Vendor YTD	Vendor Prior Yr
Provider No Shows	0.7%	0.3%	0.7%	0.5%		0.8%	0.3%
Acceptance Rate	63.8%	25.6%	63.1%	65%		64.6%	87%
Late Vendor Rejects	25.4%	10.2%	23.1%	25.4%		23.6%	6.7%
Total Trip Volume	818	2043	3571	2514	0	8128	26484



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Upload Trips



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Revision



John Adam *Admin* Test/Training Adam Logistics, Llc PickBoard



County : City : Distance : miles Date From : To : Trips 0 Legs 0

Cancel

Save

Accept All

Reject All

Available Trips

No pickboard Trips

No available trips

Performance Metrics							
Metric	Last 30 days	Qtr1	Qtr2	Qtr3	Qtr4	Vendor YTD	Vendor Prior Yr
Provider No Shows	0.7%	0.3%	0.7%	0.5%		0.8%	0.3%
Acceptance Rate	63.8%	25.6%	63.1%	65%		64.6%	87%
Late Vendor Rejects	25.4%	10.2%	23.1%	25.4%		23.6%	6.7%
Total Trip Volume	818	2043	3571	2514	0	8128	26484



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John Adam *Admin* Test/Training Adam Logistics, Llc Manifest



Signature File: No file chosen

Effective Date	Term Date	Base Miles	Base Rate	Extended Mile Rate	Wait Time Unit	Wait Time Rate	Unloaded Base Miles	Unloaded Rate	Wheel Chair Rate	NoShow Rate
07/05/2023	12/31/2099	10	18.5	1.5	60	15	0	0	27.5	10
09/25/2023	07/04/2099	10	18.5	2.75	60	15	0	0	27.5	10
12/01/2022	07/04/2023	10	15	1.5	60	15	0	0	27.5	10
07/01/2021	11/30/2022	10	12	1.25	30	4.25	0	0	20	7.5
05/05/2021	06/30/2021	10	10	1.25	30	4.25	0	0	20	7.5

Trips From Date : To Date : ☐ Include Worked Driver Trip ID

	TripID	Driver	Appttime	Member
Edit	3303041-1		9/3/2026 6:00:00 AM	Rogers,Louis
Edit	3303041-2		9/3/2026 6:15:00 AM	Rogers,Louis
Edit	3325958-1		9/3/2026 7:00:00 AM	Hughes,Wayne
Edit	3325958-2		9/3/2026 7:15:00 AM	Hughes,Wayne
Edit	3327493-1		9/3/2026 1:30:00 PM	Ricketts,Regina
Edit	3327493-2		9/3/2026 3:00:00 PM	Ricketts,Regina
Edit	3303042-1		9/4/2026 6:00:00 AM	Rogers,Louis
Edit	3303042-2		9/4/2026 6:15:00 AM	Rogers,Louis
Edit	3325959-1		9/4/2026 7:00:00 AM	Hughes,Wayne
Edit	3325959-2		9/4/2026 7:15:00 AM	Hughes,Wayne
Edit	3290202-1		9/4/2026 12:15:00 PM	Spearman,Mary
Edit	3290202-2		9/4/2026 3:45:00 PM	Spearman,Mary
Edit	3303043-1		9/5/2026 6:00:00 AM	Rogers,Louis
Edit	3303043-2		9/5/2026 6:15:00 AM	Rogers,Louis

Trip ID Estimated Unloaded Miles Loaded miles Pickup Time Dropoff Time Waittime Mins Base Amount Add On Amount Invoice Amount

Driver:

Comment:

Performance Metrics							
Metric	Last 30 days	Qtr1	Qtr2	Qtr3	Qtr4	Vendor YTD	Vendor Prior Yr
Provider No Shows	0.7%	0.3%	0.7%	0.5%		0.8%	0.3%
Acceptance Rate	63.8%	25.6%	63.1%	65%		64.6%	87%
Late Vendor Rejects	25.4%	10.2%	23.1%	25.4%		23.6%	6.7%
Total Trip Volume	818	2043	3571	2514	0	8128	26484



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Exclude
Member



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Complaint



Compliance



Upload Trips



Account



Revision

Search Criteria

From Date

8/10/2026

to

9/10/2026

Trip ID:

☐

Include Adj/Reject

Find

Invoice History

Invoice #	Type	Status	Invoice Date	Payment Date	Sched Payment Date	Invoice Amount	Adjustment Amount	Approved Amount	Payment Amount	Trips	First TripDate	Last TripDate
**Completed										1	06/15/2026	06/15/2026
AI2608100013	Vendor	Paid	08/10/2026	08/22/2026	08/22/2026	20.0000	0.0000	20.0000	20.0000	2	08/06/2026	08/06/2026
AI2608120014	Vendor	Approved	08/12/2026		09/01/2026	10.0000	0.0000	10.0000		1	08/10/2026	08/10/2026
AI2608130007	Vendor	Approved	08/13/2026		09/01/2026	20.0000	0.0000	20.0000		2	08/11/2026	08/11/2026
AI2608140011	Vendor	Approved	08/14/2026		09/01/2026	30.0000	0.0000	30.0000		3	08/12/2026	08/12/2026
AI2608170008	Vendor	Approved	08/17/2026		09/01/2026	20.0000	0.0000	20.0000		2	08/13/2026	08/13/2026
AI2608180009	Vendor	Approved	08/18/2026		09/01/2026	20.0000	0.0000	20.0000		2	08/14/2026	08/14/2026
AI2608190014	Vendor	Approved	08/19/2026		09/01/2026	30.0000	0.0000	30.0000		3	08/17/2026	08/17/2026
AI2608200009	Vendor	Approved	08/20/2026		09/01/2026	21983.6000	-216.9200	21766.6800		307	08/03/2026	08/18/2026
AI2608210010	Vendor	Approved	08/21/2026		09/10/2026	20.0000	0.0000	20.0000		2	08/19/2026	08/19/2026
AI2608240008	Vendor	Approved	08/24/2026		09/10/2026	20.0000	0.0000	20.0000		2	08/20/2026	08/20/2026
AI2608250011	Vendor	Approved	08/25/2026		09/10/2026	10.0000	0.0000	10.0000		1	08/21/2026	08/21/2026
AI2608260012	Vendor	Approved	08/26/2026		09/10/2026	10.0000	0.0000	10.0000		1	08/24/2026	08/24/2026
AI2608270010	Vendor	Approved	08/27/2026		09/10/2026	10.0000	0.0000	10.0000		1	08/25/2026	08/25/2026
AI2608280010	Vendor	Approved	08/28/2026		09/10/2026	30.0000	0.0000	30.0000		3	08/26/2026	08/26/2026

Performance Metrics							
Metric	Last 30 days	Qtr1	Qtr2	Qtr3	Qtr4	Vendor YTD	Vendor Prior Yr
Provider No Shows	0.7%	0.3%	0.7%	0.5%		0.8%	0.3%
Acceptance Rate	63.8%	25.6%	63.1%	65%		64.6%	87%
Late Vendor Rejects	25.4%	10.2%	23.1%	25.4%		23.6%	6.7%
Total Trip Volume	818	2043	3571	2514	0	8128	26484



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Vehicles



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Compliance



Upload Trips



Account



Revision

rip ID:

Line of business:

All

Driver Name: Tranprovider:

Fetch

Export Summary

Click on any count to drilldown

Period	Assigned Total	Assigned Accepted	Assigned Rejected	Assigned Pending	Completed Total	Completed Urgent	Completed Long Distance	Canceled Total	Canceled Same Day	No Show Total	No Show Urgent	No Show Long Distance	Missed Total	Missed Urgent
2026-Sep	98	14	0	84	0	0	0	0	0	0	0	0	0	0
2026-Aug	770	769	0	1	306	63	41	172	0	36	9	7	0	0
2026-Jul	963	963	0	0	629	124	89	295	0	40	12	6	0	0
2026-Jun	875	875	0	0	626	119	108	203	0	47	14	10	0	0
2026-May	748	748	0	0	595	130	76	151	0	44	9	7	0	0
2026-Apr	718	718	0	0	524	137	76	194	0	50	11	13	0	0
2026-Mar	461	461	0	0	354	120	76	107	0	21	5	4	0	0
2026-Feb	474	474	0	0	343	78	66	131	0	30	9	9	0	0
2026-Jan	455	455	0	0	259	54	81	196	0	31	9	9	0	0
2025-Dec	1637	1637	0	0	1367	150	205	270	0	60	14	20	0	0
2025-Nov	1591	1591	0	0	1295	126	220	295	0	32	7	7	0	0
2025-Oct	1783	1783	0	0	1562	197	239	220	0	32	9	15	0	0
2025-Sep	1619	1619	0	0	1366	112	257	253	0	26	9	15	0	0

Export Detail

Trip ID	Appointment Date	Driver	Passenger	Est Miles	Unloaded Miles	Loaded Miles	Start Time	Begin Time	End Time	Status	Inv code	Inv date	Inv Amt	Approval Amt
2205139-2	07/23/2023		Booker,Candace	5.0000	0.0000	4.9100		06:55 AM	07:07 AM	Cancelled				
2205139-1	07/23/2023		Booker,Candace	4.5000	0.0000	4.4200		06:14 AM	06:21 AM	Cancelled				

Performance Metrics							
Metric	Last 30 days	Qtr1	Qtr2	Qtr3	Qtr4	Vendor YTD	Vendor Prior Yr
Provider No Shows	0.7%	0.3%	0.7%	0.5%		0.8%	0.3%
Acceptance Rate	63.8%	25.6%	63.1%	65%		64.6%	87%
Late Vendor Rejects	25.4%	10.2%	23.1%	25.4%		23.6%	6.7%
Total Trip Volume	818	2043	3571	2514	0	8128	26484



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Exclude
Member



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Upload Trips



Account



Revision

Trip ID of member to Exclude :

Reason :

Driver :

Add

Member Name	Driver Name	Trips	Most Recent ID	Most Recent Date
Adams,Darrah	**All **	86	2767149	03/06/2025
Berzenye,Tammy	**All **	21	2785180	03/03/2025
Bradley,Deborah	**All **	2	3230964	03/26/2026
Cash,Bonnie	**All **	29	3298946	07/22/2026
Cottingham,Lou	**All **	26	3105197	10/31/2025
Davis,Paree	**All **	28	3221386	03/11/2026
Flick,Gretchen	**All **	23	2951443	06/20/2025
Gao,Huming	**All **	4	3180694	01/14/2026
Hallman,Barry	**All **	2	2933722	06/05/2025
Horton,Darrell	**All **	4	3180854	01/14/2026
Joyce,Melba	**All **	4	3177917	01/19/2026
Lacosse,Brandy	**All **	2	2951944	06/17/2025
Mcminn,Robert	**All **	4	3148944	12/08/2025
Mirkin,Fern	**All **	4	3075791	10/03/2025
Paulson,Brandy	**All **	22	3121054	11/11/2025
Pell,Susan	**All **	4	2978113	07/14/2025
Powell,Donna	**All **	9	3177656	01/19/2026
Rejak,Karla	**All **	14	3149335	12/04/2025
Sardin,Lynette	**All **	5	2638913	11/06/2024
Savin,Patricia	**All **	36	3319748	08/19/2026

Performance Metrics							
Metric	Last 30 days	Qtr1	Qtr2	Qtr3	Qtr4	Vendor YTD	Vendor Prior Yr
Provider No Shows	0.7%	0.3%	0.7%	0.5%		0.8%	0.3%
Acceptance Rate	63.8%	25.6%	63.1%	65%		64.6%	87%
Late Vendor Rejects	25.4%	10.2%	23.1%	25.4%		23.6%	6.7%
Total Trip Volume	818	2043	3571	2514	0	8128	26484



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Upload Trips



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Revision

County Name	Occuiped	Remove
Boone	☐	Remove
Brown	☐	Remove
Cass	☐	Remove
Clay	☐	Remove
Dearborn	☐	Remove
Delaware	☐	Remove
Dubois	☐	Remove
Fayette	☐	Remove
Fountain	☐	Remove
Fulton	☐	Remove
Grant	☐	Remove
Hamilton	☒	Remove
Hancock	☐	Remove
Hendricks	☐	Remove
Howard	☐	Remove
Jay	☐	Remove
Johnson	☐	Remove
Lawrence	☐	Remove

Update Zip Codes

☐	☐	☐	☐	☐	☐
46001	46142	46250	46953	47427	47852
☐	☐	☐	☐	☐	☐
46011	46143	46251	46957	47430	47853
☐	☐	☐	☐	☐	☐
46012	46147	46253	46961	47431	47854
☐	☐	☐	☐	☐	☐
46013	46149	46254	46962	47433	47855
☐	☐	☐	☐	☐	☐
46014	46151	46255	46965	47435	47856
☐	☐	☐	☐	☐	☐
46015	46154	46256	46967	47436	47857
☐	☐	☐	☐	☐	☐
46016	46157	46259	46974	47437	47858
☐	☐	☐	☐	☐	☐
46017	46158	46260	46975	47446	47859
☐	☐	☐	☐	☐	☐
46018	46160	46262	46978	47448	47860
☐	☐	☐	☐	☐	☐
46030	46162	46266	46979	47451	47861
☐	☐	☐	☐	☐	☐

Hours of operations

Shift Hours

Holiday and Exception Schedule

Hours of Operations

Default WeekDay 7am to 5PM

Default weekend 7am to 5pm (if checked)

Day of Week	Start Time	End Time	Closed
Sunday	07:00 AM 	05:00 PM 	☐
Monday	07:00 AM 	05:00 PM 	☐
Tuesday	07:00 AM 	05:00 PM 	☐
Wednesday	07:00 AM 	05:00 PM 	☐
Thursday	07:00 AM 	05:00 PM 	☐
Friday	07:00 AM 	05:00 PM 	☐
Saturday	07:00 AM 	05:00 PM 	☐

Save Hours

Edit

Add

Driver name:

Find

Include Inactive ☐

Drivers: 4

Export Driver list

Driver List	
Driver	
Banks, Tekemichael	Deactive
Click, Ernesto	Deactive
Orris-erickson, Filmon	Deactive

Last Name

First

Active



Cell Phone

Home Phone

License No

User Id

Employee#

Address

Address 2

City

Zip

Email Address

Role

Normal Hours

Start Time

End

Hard stop

Work Week

Sun

Mon

Tue

Wed

Thr

Fri

Sat

Vehicle

=== Unassigned ===

Territory

Work Day

Partial Day

Prev Day Hrs

Day Off

September 2026						
Sun	Mon	Tue	Wed	Thu	Fri	Sat
30	31	1	2	3	4	5
6	7	8	9	10	11	12
13	14	15	16	17	18	19
20	21	22	23	24	25	26
27	28	29	30	1	2	3
4	5	6	7	8	9	10

Work days

☐ Sun

☐ Mon

☐ Tue

☐ Wed

☐ Thr

☐ Fri

☐ Sat

Day Type

From Time

--:-- --

to

--:-- --

DOW From Time

To Time

Hard Stop

Sun

--:-- --

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☐

Mon

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Tue

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Fri

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☐

☒ Show Summary
 [Add Vehicle](#)
[Export List](#)

Vehicle Summary

Type	Capacity	Number of	Approved	Type	Capacity	Number of	Approved	Type	Capacity	Number of	Approved	Type	Capacity	Number of	Approved	Type	Capacity	Number of	Approved
Passenger	4	0	0	Van	6	1	0	Lift	2	0	0	Stretcher	1	0	0	Other		0	0
Wheelchair 32.5	3	0	0	Wheelchair 36	3	1	0	WheelChair 42	3	0	0	Wheelchair 32.5 Trans	3	0	0				

☐ Include Retired
 Code

 Vin# Driver [Find](#)

 Code: VIN #:

 Type: ☐ Municipal

 License #: Purchase Date:

 Description:

 Make:

 Model:

 Vehicle Location:

 Current Mileage: Current Driver:
☒ Retired

[Save](#) [Cancel](#) [Delete](#)

Vehicles											
		Code	VIN #	Type	Retired	License #	Description	Make	Model	Mileage	Driver
Edit	Compliance	2	5TDKK3DC1BSO40807	Wheelchair 36	No	LCP 2	BLACK	Dodge	Caravan	0.0000	N/A
Edit	Compliance	001	2C4RC1CG9FR554505	Van	No	LCP 1	GOLD	Toyota	Sienna	0.0000	N/A

Adam Logistics, Llc

Add Vehicle

Export

Return

Request Approval

Compliance Status History

Status	Status Date	Updated by	Note
Declined	09/22/2025	Lcp Auto Compliance,	
Approved	09/17/2025	Lcp Auto Compliance,	
Pending Review	08/22/2025	Adam,John	
1 2 3 4			

Driver Compliance

Description	New	ID Number	Issue Date	Expiration Date	
Inspection Checklist	Yes		08/24/2025	08/24/2026	Show
Registration	Yes		01/31/2026	01/31/2027	Show
Insurance	Yes		12/01/2025	11/23/2026	Show
Inspection Posted Signage and Required Documents	Yes		08/24/2025	08/24/2026	
Inspection Interior/Exterior Mechanical Items	Yes		08/24/2025	08/24/2026	
Inspection Safety/General Accessories	Yes		08/24/2025	08/24/2026	
Vehicle License Plate	Yes		01/31/2026	01/31/2027	Show
Vehicle VIN#			07/20/2024	12/31/2099	Show

Compliance List

No compliance detail information

Add Detail

Close

Issue Date
Expiration Date

Number/ID

Note

From Date :

To Date :

4

Active Only

Fetch

endor	Total	Closed Cases	Active Cases	Not Sent	Response Sent	Responded	Completed
dam Logistics, Llc	26	26	1	1	26	0	0

Complaint Request Response List

Complaint #	Trip ID	Member Name	Appt Date	Complaint Date	Resolution Date	Sent To Date	Response Date	Vendor Response Status	Status
7869	3286578	Mcallister,Joyce	06/29/2026	07/24/2026	07/31/2026			Not Sent	Closed
Requested Information:		Response:							
7401	3270878	Stallworth,Patricia	05/26/2026	05/26/2026	06/01/2026	06/01/2026		Sent	Closed
Requested Information:		Response:							
7378	3262888	Bramschreiber,Magdalena	05/19/2026	05/20/2026	06/29/2026	06/29/2026		Sent	Closed
Requested Information:		Response:							
7269	3255552	Fernatt,Jessica	05/02/2026	05/02/2026		06/01/2026		Sent	Open
Requested Information: 5/2 3255552 0645/0840 Long Distance Why was the member late? She was unable to see the doctor and needed to reschedule. Members must be picked up and dropped off at their appointments within the pick-up time and 15 minutes prior to the scheduled arrival time. Vendors must be mindful of appointment times and communicate any delays or changes to their driver's schedule by contacting LCP for further instruction and documentation. Response:									
7068	3214925	Wagner,Stephanie	03/31/2026	03/31/2026	03/31/2026	03/31/2026		Sent	Closed
Requested Information:		Response:							
7073	3230623	Eversole,Russell	03/31/2026	03/31/2026	04/01/2026	04/02/2026		Sent	Closed
Requested Information:		Response:							
7041	3230964	Bradley,Deborah	03/26/2026	03/26/2026	03/26/2026	03/26/2026		Sent	Closed
Requested Information:		Response:							
6482	3178961	Jackson,Diane	01/14/2026	01/14/2026	01/15/2026	02/16/2026		Sent	Closed
Requested Information:		Response:							
6471	3180851	Horton,Darrell	01/12/2026	01/13/2026	01/27/2026	01/27/2026		Sent	Closed
Requested Information:		Response:							
6262	3149335	Rejak,Karla	12/04/2025	12/12/2025	12/12/2025	12/12/2025		Sent	Closed
Requested Information:		Response:							
5725	3083626	Elkins,Jason	10/13/2025	10/13/2025	10/14/2025	11/22/2025		Sent	Closed
Requested Information:		Response:							
5587	3076030	Cottingham,Lou	10/01/2025	10/01/2025	10/02/2025	10/06/2025		Sent	Closed
Requested Information: 10/1 3076030 1130/1250 10/1 1138, ETA 30 minutes 10/1 1546, Complaint filed What are the pick up AND drop off times of BOTH legs? The member stated they arrived late to the appointment. Why? The complaint details have been forwarded to the Vendor Relations Department to review and coach the vendor. Members must be picked up and dropped off at their appointments within the pick-up time and 15 minutes prior to the scheduled arrival time. Vendors must be mindful of appointment times and communicate any delays or changes to their driver's schedule by contacting LCP for further instruction and documentation. Response:									
5483	3064753	Smith,Monica	09/19/2025	09/19/2025	09/22/2025	10/11/2025		Sent	Closed
Requested Information: 9/19 3064753 0830/1045 Long Distance 9/16 1334, Endocrinologist Allied Logistics The member scheduled for transport from Terre Haute to 550 University Blvd, Indianapolis, but the driver transported her to Anderson. Why? She ended up missing her appointment. Members must be picked up and dropped off at their appointments within the pick-up time and 15 minutes prior to the scheduled arrival time. Vendors must be mindful of appointment times and communicate any delays or changes to their driver's schedule by contacting LCP for further instruction and documentation. A driver should never transport a member to a destination not listed on the manifest. a. If a member requests to be transported to another location, please contact LCP's dispatch before accommodating any changes to a trip, vendor and/or member must contact LCP. Response:									



John Adam *Admin* Test/Training Adam Logistics, Llc Upload

Manifest Trips

Driver List

Signature

Driver Hours

Current upload: **Manifest**

Source File: No file chosen

Upload

Cancel

Show Format



Trip ID: From Date: to ☒ Exclude Worked

☒ Canceled ☒ Time ☒ Purpose ☒ Service ☒ Address ☒ Riders

No Trip Change Data Available

No Trip Detail Data Available

STAYING IN GOOD STANDING

Maintaining Compliance



Insurance & Credential Monitoring

Keep policies, licenses, and certifications current and on file



Performance Expectations

Meet response time, service quality, and reliability standards



Communication with LCP

Stay responsive to requests and updates from the LCP team

e.g., respond to trip requests within 15 minutes; maintain a high on-time pickup rate.



“What we've built here is one place where providers can manage the full relationship with LCP — from compliance and driver information through trip acceptance, scheduling, documentation, invoicing and historical records. The goal is visibility for the provider, visibility for LCP, and ultimately a more accountable and reliable transportation process for all IHCP members.”



Questions and open discussion?

We're happy to help you get started as an LCP transportation vendor.

