

MDwise Website: Navigating Online Provider Resources

2025 IHCP Works Annual Seminar

Presented By: Chris Bryant



AGENDA

- Who is MDwise?
- Welcome To MDwise
- Medicaid Plans
 - Healthy Indiana Plan (HIP)
 - Hoosier Healthwise
- MDwise.org | For Providers
- Recommended Links
- MDwise.org | Site Map
- Contact Information and Resources
- Questions



MDwise Mission and Vision

Who Are We?

MDwise is your provider-led, local, Indiana-based nonprofit health care company. Our parent organization, McLaren Health Care, is a nonprofit integrated health system that believes all Indiana families should have access to high-quality health care regardless of income.

What Is the MDwise Mission?

MDwise provides high-quality, affordable health care services and improves the well-being of our members by bringing together exceptional employees, community leaders and health care professionals.

What Is the MDwise Vision?

MDwise strives to be the most influential, trusted choice in health plans by doing what is best for the communities we serve.

MDwise Values



Trust

We trust each other and act with integrity. We are authentic, empowered to act and communicate openly with candor and caring. We make decisions for the greater good. We earn the trust of those we serve through transparency and accountability. We are dependable – a promise made is a promise kept.



Innovation

We continuously improve to be easier to do business with. We challenge the status quo, generate ideas, collaborate, value diversity and demonstrate agility. We are courageous, learn from experience and adjust quickly.



Excellence

We make sound decisions and deliver quality programs with precision. We are subject matter experts and perform at our full potential by working as a team.



Stewardship

We are mission-driven. We are entrusted as stewards of a company that serves members, associates, customers, business partners and our community. We care deeply about each other and all stakeholders. We are privileged to take care of our members and treat every dollar as if it were our own. We are efficient, set priorities and ensure our processes add value to enhance the member experience.



Leadership

We are industry thought leaders and advocates. We take initiative, are accountable for results and empower those around us to be their best. We roll up our sleeves and dig in to help. We lead by example.

Welcome To MDwise





Welcome To MDwise

Phone: [\(800\) 356-1204](tel:(800)356-1204) >

Hours of Operation: 8 a.m. – 8 p.m., Mon–Fri

[Hoosier Healthwise](#) >

[Healthy Indiana Plan](#) >



MEDICAID MEMBERS

[Members: Monthly contributions are returning for CHIP and MEDWorks ONLY](#) >

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[WORKwise](#) >

Welcome to MDwise!

MDwise is your local, Indiana-based nonprofit health care company. We were founded in 1994 to help vulnerable populations needing health coverage in Indiana. Our parent organization, McLaren Health Care, is a nonprofit integrated health system who believes all Indiana families should have access to high quality health care regardless of income. Our mission is to provide high quality health care. We only take care of families in Indiana. MDwise works with the State of Indiana and Centers for Medicare and Medicaid Services to bring you the Hoosier Healthwise and Healthy Indiana Plan health insurance programs.

MDwise has a large network of doctors, specialists and hospitals throughout the State of Indiana. We can help you make wise choices about your health, the health of your family and choosing a medical home. MDwise takes pride in providing Indiana families with quality and affordable health coverage for the whole family.

MDwise is accredited by a national organization that measures the quality of health care. It is called the National Committee for Quality Assurance (NCQA). MDwise was rated 3.5 out of 5 among health insurance plans in the National Committee for Quality Assurance (NCQA)'s Medicaid Health Insurance Plan Ratings for 2019-2020.

MDwise is the right health plan for you and your family.

97% of MDwise members surveyed would recommend MDwise to their family and friends. (2019 MDwise Member Satisfaction Survey)

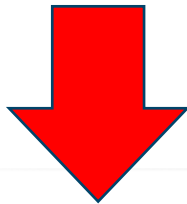


Medicaid Plans



Medicaid Plans

- [Healthy Indiana Plan \(HIP\)](#)
- [Hoosier Healthwise](#)



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MDWISE FOR OUR MEMBERS

Welcome Members!

MDwise works with the State of Indiana and Centers for Medicare and Medicaid Services to provide health coverage for Hoosiers through the health insurance plans listed below. MDwise believes members should have the right to high-quality care. This award highlights health plans that commit to improving access to care and quality of care. Click below for more information about our health plans.



Our Plans


[Healthy Indiana Plan](#)
Medicaid Plan

[Hoosier Healthwise](#)
Medicaid Plan

Medicaid Plans

- Healthy Indiana Plan (HIP)

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Renewing Your HIP Coverage	
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Find a Drug Healthy Indiana Plan Basic	
Find a Drug Healthy Indiana Plan Plus	




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FIND A PROVIDER

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Healthy Indiana Plan

(800) 356-1204

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Hoosier Healthwise

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Hoosier Healthwise Plan

You can also find important information about Hoosier Healthwise in your [member handbook \(English\) \(PDF\)](#) | [member handbook \(Spanish\) \(PDF\)](#).

Getting Help with a Problem

The quality of service you get from MDwise is important to us. If you have a concern or are not satisfied, call MDwise customer service. [Learn more about how to get help with a problem.](#)

Getting Information in Other Languages and Formats

If you need your member handbook and other MDwise information in other ways let us know. For example, if you need the information in another language, larger print, Braille or in an audio format, call MDwise customer service.

Contact Us

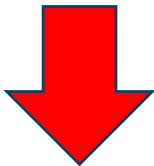
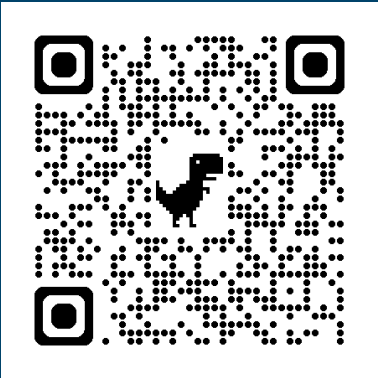
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MDwise.org |
For Providers



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For Providers

Welcome to the MDwise network. We value your participation and hope to keep you informed by providing easily accessible resources and updates here. Information about MDwise guidelines, requirements, policies and procedures can be found in the [provider manual](#).

News and Announcements

2025			
Date	Topic	Announcement	Audience
07/24/25	General Notification	Language Resources and More to Support Your Patients (PDF)	All Providers
07/16/25	Plan Update	Prudent Lay Process (PDF)	All Providers
07/14/25	Plan Update	Billing Guidance for Claims Processed by MedImpact (PDF)	All Providers
06/17/25	Plan Update	Medication Authorization Updates (PDF)	All Providers
03/27/25	Plan Update	Prior Authorization List Correction (PDF)	All Providers
03/10/25	Provider Training (PDF)	Progeny Health Partnership (PDF)	Hospitals

Recommended Links



Recommended Links to Bookmark

[MDwise.org | For Providers](https://www.mdwise.org/provider)



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<u>Become an MDwise Provider</u> +
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For Providers:

News and Announcements

News and Announcements

2025			
Date	Topic	Announcement	Audience
07/24/25	General Notification	Language Resources and More to Support Your Patients (PDF)	All Providers
07/16/25	Plan Update	Prudent Lay Process (PDF)	All Providers
07/14/25	Plan Update	Billing Guidance for Claims Processed by Medicaid Impact	
06/17/25	Plan Update		
03/27/25	Plan Update		
03/10/25	Provider Training (PDF)		
03/04/25	Provider Training (PDF)		
02/25/25	Plan Update		
02/19/25	Claims		
01/21/25	Plan Update		



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General Notification

Notification Date: July 2025

To: All Providers

From: MDwise Quality Team

Subject: Language Resources and More to Support Your Patients

Summary

MDwise uses membership data to monitor how we can ensure appropriate cultural and language services. We're excited to share recent insights on our members' language, race/ethnicity, and social needs. These insights help us tailor our services and initiatives to meet the needs of our community better, ensuring that everyone receives the care and support they deserve.

For Providers:

Language Resources

FOR PROVIDERS

Language Resources

MDwise supports the needs of our members and helps providers deliver culturally and linguistically appropriate services. Here are some resources that can help providers with that effort.

Interpreter services are free for all MDwise Hoosier Healthwise and Healthy Indiana Plan members.

In-person Interpreter Requests

A member or provider may ask for in-person interpretation services for an appointment by calling 1-800-356-1204. MDwise provides these services free to our members. Requests for in-person interpretation should be made at least three business days in advance. MDwise will do its best to provide in-person interpretation for requests made less than three business days in advance.

Follow the steps below to complete a request.

This information is required:

- Member name and ID number
- Language required
- Appointment date and time (estimated duration, if known)
- Complete address and phone number of on-site appointment
- Purpose of appointment
- Member's phone number

MDwise will schedule the in-person interpretation. Follow up will be done within two business days to confirm.

Telephone Interpreter Services

During business hours only, members and providers have the option to use oral interpreter services by calling 1-800-356-1204. The member or provider would explain the need for an interpreter and the preferred language. MDwise will connect the call for oral interpretation for any covered service. MDwise does not require advanced notice for oral interpreter services during business hours.

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Medicaid Plans

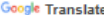
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Effective Date Policy
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Definitions

Become an MDwise Provider

Please note: All eligible provider types and specialties must be actively enrolled with Indiana Health Coverage Programs (IHCP) and linked to the requested service location prior to submitting a network participation request to MDwise.

Please refer to the [step-by-step instructions](#) to assist you with enrolling in the MDwise network. Once you complete the applicable IHCP MCE Enrollment forms and compile the required documents, submit them to our MDwise Provider Enrollment via our online [MProvider Connect tool](#). Account registration is required prior to submitting new enrollments or updates.

Additional options to submit enrollment forms include email, fax or mail, but the preferred option is through MProvider Connect.

Email: prenrollment@mdwise.org

Fax: 317-822-7310

Mail to:
MDwise Provider Enrollment
PO Box 441423
Indianapolis, IN 46244

For Providers:

Step-by-Step Instructions

STEP BY STEP INSTRUCTIONS

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Step by Step Instructions

MDwise utilizes the IHCP MCE Practitioner Enrollment Form and IHCP MCE Hospital/Ancillary Provider Enrollment Form to enroll providers.

Step 1: Select the applicable form based on your provider type and specialty. Detailed instructions are provided to assist you with completing the forms.

[IHCP MCE Practitioner Enrollment Form \(PDF\)](#)

[IHCP MCE Hospital/Ancillary Provider Enrollment Form \(PDF\)](#)

- To be considered for full enrollment, you must complete and submit the applicable form and supporting documents.

Options to obtain and/or submit the forms to MDwise:

Online: [MProvider Connect \(preferred\)](#)

Email: prenrollment@mdwise.org

Fax: 317-822-7310

Mail: MDwise Provider Enrollment, PO Box 441423, Indianapolis, IN 46244

To receive a paper enrollment form: Contact PR Enrollment at 317-822-7300 and press 1 for Provider Enrollment.

The processes within the Provider Network Participation consists of credentialing, contracting, and enrollment. For reference, MDwise utilizes IHCP standard definitions for the following processes. (Refer to [Definitions](#))

Step 2: In addition to completing the IHCP MCE Enrollment Forms, please also review [MDwise Primary Medical Provider Participation Requirements](#) and Supporting Participation document requirements (below) which lists the additional required documentation as applicable.

For Providers:

Billing and Claims

BILLING AND CLAIMS

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Billing and Claims

MDwise offers three distinct programs for Indiana residents: Hoosier Healthwise, Healthy Indiana Plan,

Hoosier Healthwise



*A health plan for
children under the
age of 19 and
pregnant
members.*

[Hoosier
Healthwise
Claims >](#)

Healthy Indiana Plan (HIP)



*A health plan for
adults ages 19 -
64.*

[Healthy Indiana
Plan Claims >](#)

All MDwise claims should be mailed to:

MDwise
PO Box 1575
Flint, MI 48501

Electronic Payer ID Numbers:

Hoosier Healthwise EDI: 3519M
Healthy Indiana Plan EDI: 3135M

For Providers:

Claim Timelines

BILLING AND CLAIMS

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Claim Timelines

Claim Submission Type	Submission Deadline (calendar days)
MDwise Contracted Providers	90 days from the date of service
Non-Contracted Providers	180 days from the date of service
Secondary Claims	90 days from the date of the primary EOB
Claim Adjustments	60 days from the date of EOB
Claim Dispute	90 days from the date of EOB
Newborn Claims	365 days from the date of service within the first 30 days of life

Adjudication	Response Time
Clean Electronic Claim	21 business days from the date of receipt
Clean Paper Claim	30 business days from the date of receipt
Informal Dispute Resolution	30 calendar days from the date of receipt
Formal Dispute Resolution	45 calendar days from the date of receipt

According to 42 CFR § 447.45, the Centers for Medicare & Medicaid Services (CMS) define a clean claim as one submitted by a provider for payment and processed without obtaining additional information from the provider of service or a third party. The receipt date of a claim is the date that MDwise receives either written or electronic notice of the claim. All hard-copy claims are stamped with the date of receipt.

MDwise providers must submit complete and accurate claims/encounter data as your MDwise contract outlines. If a member has other health coverage, the provider submits a corresponding claim or encounter data for every service provided, with claim detail identical to that required for fee-for-service claims submissions. Providers are encouraged to submit claims electronically as this helps to ensure more timely processing.

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Prior Authorization

MDwise Medicaid prior authorization requirements are applicable to the following services:

- Behavioral Health Services
- Medical Services
- Medications ("Buy and Bill" HCPCS Codes) billed under the [medical benefit](#)

Resources

- [Authorization Portal Instructions \(PDF\)](#)
- [Appendix A SPC Code Set \(PDF\)](#)
- [Prior Authorization Reference Guide for Hoosier Healthwise and Health Indiana Plan \(PDF\)](#)
- [Prior Authorization Appeal Request Form \(PDF\)](#)
- [Universal Prior Authorization Form \(PDF\)](#)
- [Residential/Inpatient Substance Use Disorder Treatment Prior Authorization Request Form \(PDF\)](#)

Prior Authorization Lists

Behavioral Health Services

- [Hoosier Healthwise and Healthy Indiana Plan Behavioral Health Authorization and Exclusion List Effective 7/1/2025 \(PDF\)](#)
- [Hoosier Healthwise and Healthy Indiana Plan Behavioral Health Services that Require Prior Authorization and Exclusion List Effective 10/1/2024 \(PDF\)](#)

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Prior Authorization Lists

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Prior Authorization Lists

Behavioral Health Services

- [Hoosier Healthwise and Healthy Indiana Plan Behavioral Health Authorization and Exclusion List Effective 7/1/2025 \(PDF\)](#)
- [Hoosier Healthwise and Healthy Indiana Plan Behavioral Health Services that Require Prior Authorization and Exclusion List Effective 10/1/2024 \(PDF\)](#)

Medical Services

- [Hoosier Healthwise and Healthy Indiana Plan Medical Services that Require Authorization and Exclusion List Effective 8/1/2025 \(PDF\)](#)
- [Hoosier Healthwise and Healthy Indiana Plan Medical Services that Require Prior Authorization effective 5/1/25 \(PDF\)](#)
- [Hoosier Healthwise and Healthy Indiana Plan Medical Services that Require Prior Authorization and Exclusion List effective 10/1/2024 \(PDF\)](#)
- [The Medical Prior Authorization and Exclusion Lists for Hoosier Healthwise and HIP effective 10/1/23 \(PDF\)](#)
- [The Medical Prior Authorization and Exclusion Lists for Hoosier Healthwise and HIP effective 1/1/23 \(PDF\)](#)

Medications ('Buy and Bill' HCPCS Codes) under the medical benefit

- [Hoosier Healthwise and Healthy Indiana Plan Medications \(HCPCS Codes\) Prior Authorization and Exclusion List effective 8/1/25 \(PDF\)](#)
- [Hoosier Healthwise and Healthy Indiana Plan Medications \(HCPCS Codes\) Prior Authorization and Exclusion List effective 10/1/24 \(PDF\)](#)

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Provider Forms

Provider forms are available in the following categories:

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Provider Enrollment Forms for Hoosier Healthwise and HIP >

Member Reassignment Form >

HEDIS Fax Back Form >

Claims Forms >

Care Management Forms >

Notification of Pregnancy >

Vision Eligibility Request >

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Provider Manual and Overview

The MDwise provider manuals inform you about our health plans, guidelines, requirements, policies and procedures, as well as help to answer everyday questions you may have.

Provider Manual for Hoosier Healthwise and HIP

Hoosier Healthwise is a health plan for children, pregnant members and low-income families. HIP is a health plan for uninsured adults ages 19–64. The [Hoosier Healthwise/HIP provider manual \(PDF\)](#) contains important information about Hoosier Healthwise, HIP and MDwise guidelines, requirements and policies and procedures.

For Providers:

MDwise Commitment to Quality Care

QUALITY

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MDwise Commitment to Quality Care

MDwise is committed to pursuing opportunities for improvement of MDwise Hoosier Healthwise and MDwise Healthy Indiana Plan members' general health, health outcomes and service through ongoing comprehensive assessment and quality improvement activities.

MDwise establishes and maintains the MDwise Quality Improvement (QI) program, which is designed to lead to improvements in the delivery of health care and services, including both physical and behavioral health, to its members, as well as in all health plan functional areas.

The MDwise quality improvement initiatives strive to achieve significant improvement over time in identified clinical care and non-clinical care/service areas that are expected to have a favorable effect on health outcomes, service received and member and provider satisfaction.

INcontrol

As a health care provider you spend most of your day advising patients on taking care of their health and keeping medical conditions in check. But what happens when the appointment is over?

The MDwise INcontrol program is here to reinforce the messages you provide in the office. INcontrol is a care and disease management program, specially designed for patients with chronic conditions and special health care needs.

As a health care provider we welcome you to refer your MDwise patients to the INcontrol program. You can do so by calling MDwise customer service or by using the [online care management referral form on the myMDwise provider portal](#).



For Providers:

Healthcare Effectiveness Data and Information Set (HEDIS®) and Quality Initiatives

QUALITY

For Providers

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HEDIS and Quality Initiatives

Quality Education Flyers

- [Adults' Access to Preventive/Ambulatory Health Services \(AAP\) \(PDF\)](#)
- [Asthma Medication Ratio \(AMR\) \(PDF\)](#)
- [Attachment A: \(PND-E\) Standardized Depression Screening Assessments \(PDF\)](#)
- [Breast Cancer Screening \(BCS-E\) \(PDF\)](#)
- [Cervical Cancer Screening \(CCS, CCS-E\) \(PDF\)](#)
- [Child and Adolescent Well-Child Visits \(WCV\) \(PDF\)](#)
- [Childhood Immunization Status \(CIS, CIS-E\) \(PDF\)](#)
- [Colorectal Cancer Screening \(COL-E\) \(PDF\)](#)
- [Follow-Up After Emergency Department Visit for Substance Use \(FUA\) \(PDF\)](#)
- [Follow-Up After Emergency Department Visit for Substance Use pg. 2 \(FUA\) \(PDF\)](#)
- [Health Needs Screenings \(HNS\) \(PDF\)](#)
- [Lead Screening in Children \(LSC\) \(PDF\)](#)
- [Oral Evaluation, Dental Services \(OED\) \(PDF\)](#)
- [Prenatal and Postpartum Care \(PPC\) \(PDF\)](#)
- [Prenatal Depression Screening and Follow-Up \(PND-E\) \(PDF\)](#)
- [Well-Child Visits in the First 30 Months of Life \(W30\) \(PDF\)](#)

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Contact Information

MDwise is available to work with providers of all types. MDwise has developed a comprehensive quick contact guide that includes contact information for Hoosier Healthwise and Healthy Indiana Plan.

For additional contact information:

- [Quick Contact Guide \(PDF\)](#)
- [MDwise Provider Relations Territory Map \(PDF\)](#)
- Dental Provider Portal
 - [Before 1/1/25 Access the DentaQuest provider portal](#)
 - [After 1/1/25 Access the Delta Dental provider portal](#)

Providers can call our Provider Customer Service Unit at [1-833-654-9192](tel:1-833-654-9192) for inquiries, questions or complaints.

If a member is involved in an accident, subrogation communication should be sent to:

Multiplan

Phone: [866-223-9974](tel:866-223-9974)

Fax: 866-297-3112

Address: 535 Diehl Road, Suite 100, Naperville, IL 60563

If you are interested in joining the MDwise provider network, see the [become a provider page](#) for more detailed information.


For Providers:




Quick Contact Guide

MDwise Provider Quick Contact Guide



MDwise Product Information		
Indiana Health Coverage Program (IHCP) Member Enrollment		
Hoosier Healthwise	Healthy Indiana Plan (HIP)	
Hoosier Healthwise Member/Website: www.in.gov/medicalmembers/member-program/ Hoosier Healthwise: Children up to age 19 Pregnant Members (120%-200% FPL) Package A Standard Plan Package C CHIP	HIP Member/Website: www.in.gov/hiplan/ Adults ages 19-64 Pregnant Members (under 120% FPL)	
	HIP BASIC	HIP PLUS
	HIP State Plan BASIC	HIP State Plan PLUS
	HIP Maternity	
IHCP Enrollment Broker: Pacifiust, Inc.		
Hoosier Healthwise Helpline: 1-800-889-9949	HIP Enrollment Helpline: 1-877-GET-HIP-9 (877-438-4479)	
General Information		
MDwise Member Customer Service & Transportation Reservations		
Member Customer Service		
Phone Toll Free: 1-800-356-1204 Fax Toll Free: 1-877-822-7190	Phone Local: 1-317-430-2831 Fax Local: 1-317-829-5510	
MDwise Provider Services		
Provider Services: 2955 N Meridian St. Ste. 201 Indianapolis, IN 46206	Provider Enrollment Email: providerenrollment@mdwise.org Phone: 1-317-822-7300 option 1 Fax: 1-317-822-7310	
Provider Credentialing	Provider Relations Territory Representatives Fax	
Email: credentialing@MDwise.org	www.mdwise.org/for-providers/contact-information	
Provider Customer Service Unit (PCSU):		

		
MDwise Health Services & Medical Prior Authorization		
Phone & Fax Authorization Requests		
Phone: 1-888-961-3100 Main Fax: 1-888-465-5581 Inpatient Fax: 1-866-412-1631 Outpatient Fax: 1-866-412-1642	Portal Authorization Requests www.mdwise.org/mdwise/mdwise-prior-authorization-forms E-Mail Inquiry: pa@mdwise.org	
Appeals & Grievances		
Member Appeals Attention: Medical Management P.O. Box 44236 Indianapolis, IN 46244-0236	Right Choice Program (RCP) Phone: 1-800-356-1204 Fax: 1-317-829-7818	
Grievances	Phone Toll Free: 1-800-356-1204 Phone Local: 1-317-430-2831	
MDwise Claim Contact Information		
Medical Claims		
Paper Claim Submissions MDwise P.O. Box 1575 Ellettsville, IN 46031	Electronic Claim Submissions Clearinghouse: Optum Financial www.optum.com/cph Hoosier Healthwise Paper ID: 3519H Healthy Indiana Plan Paper ID: 3123M	
Claim Status Verification & Claim Inquiry		
myMDwise Provider Portal: www.mdwise.org/for-providers/mymdwise-provider-portal Provider Customer Service Unit (PCSU): 1-833-654-9192		
Claim Inquiry, Adjustments & Disputes		
MDwise, Inc. Attention: MDwise Dispute Team P.O. Box 441423 Indianapolis, IN 46225	Claim Adjustment, Dispute and Readmission Dispute forms can be found at: www.mdwise.org/mdwise/mdwise-claims	
Claim Adjustments	Email: MDwiseClaims@MDwise.org Fax: 463-426-5854	
Claim Disputes	Email: CDocket@MDwise.org	
Readmission Disputes	Email: Readmissions@MDwise.org	

Pharmacy Claims		
PBM MedImpact RxBIN: 017142 PCN: ASPRODI RxGRP: MDW	HIP Pharmacy Help Desk: 1-844-336-2677 HIP Pharmacy Help Desk: 1-800-881-9548 Prior Authorization Phone: 1-800-788-2949 Prior Authorization Fax: 1-858-790-7100 Pharmacy Appeals Fax: 1-844-759-8548	
Statewide Uniform Preferred Drug List (SUPDL): www.mdwise.org/for-providers/pharmacy-resources		
Dental Claims		
Paper Claim Submissions Delta Dental P.O. Box 9085 Farmington Hills, MI 48333-9085	Electronic Claim Submissions Clearinghouse: Dental Office Toolkit www.dentalofficetoolkit.com Plan Paper ID: DDPIN	
Submission Information & Recovery		
MultiPlan 535 Dixie Road Ste. 100 Naperville, IL	Phone: 1-846-223-9974 Fax: 1-866-297-3112 Website: www.multipan.us	
MDwise Refunds PO Box 441423 Indianapolis, IN 46244	Refund Remittance forms can be found at www.mdwise.org/mdwise/mdwise-claims	
MDwise Program Integrity		
MDwise Social Investigation Unit (SIU)		
Toll Free Phone: 1-800-356-1204 Local Phone: 1-317-822-7400 E-mail: SIU@MDwise.org		
OHPP Program Integrity		
Phone: 1-800-457-4515 Email: programintegrity.FSSA@ssa.in.gov www.in.gov/medical/providers/business-transactions		

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Skilled Nursing Facilities (SNFs)

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Federally Qualified Health Centers (FQHCs)
Rural Health Center (RHCs)
Community Mental Health Centers (CMHCs)
Eskenazi Health

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DME and HME
Laboratory Services
Dialysis Clinics
ABA Providers
Out of State Providers

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mdwise.org/for-providers/become-a-provider

mdwise.org/for-providers/mymdwise-provider-portal

1-833-654-9192

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For Providers:

myMDwise Provider Portal



MYMDWISE PROVIDER PORTAL

For Providers

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[myMDwise Provider Portal](#)

[MProvider Connect](#)

myMDwise Provider Portal

The myMDwise provider portal allows registered providers to view member eligibility information securely online for IHCP/Medicaid.

Included are the following online features:

- View member eligibility information.
- View member claims information.
- View member PMP information.
- Submit requests for care management disease management programs.
- Request access to Member Health Profile.
- Contact MDwise Provider Relations online.
- Submit requests for prior authorization.

[Login to myMDwise >](#)

[myMDwise Provider Portal FAQ \(PDF\)](#)

Create a New Account

Providers must complete the sign-up process to gain access. Users are required to create individual accounts. Visit the [myMDwise provider login page](#) and click on the link which reads "Request New Account."

You will need the following information:

- Provider NPI and TIN.
- An email address.

[View our myMDwise Provider Portal Account Creation Guide for additional help \(PDF\)](#)

For Providers:

MProvider Connect

MProvider Connect

For Providers

[Provider Link Newsletter](#)

[Become an MDwise Provider](#)



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[myMDwise Provider Portal](#)

[MProvider Connect](#)

MProvider Connect

The MProvider Connect tool allows registered providers to enroll or request provider demographic updates to our MDwise Provider Enrollment team.

Included are the following online features:

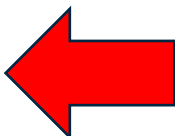
- Request a new provider contract
- Enroll new providers (PMPs, Specialists, Facilities, etc)
- Update existing provider information
- Terminate/disenroll providers
- Track requests online

[Login to MProvider Connect >](#)

Create a New Account

Providers must complete the sign-up process to gain access. Users are required to create individual accounts. More information coming.

[Sign-up guide \(PDF\)](#)

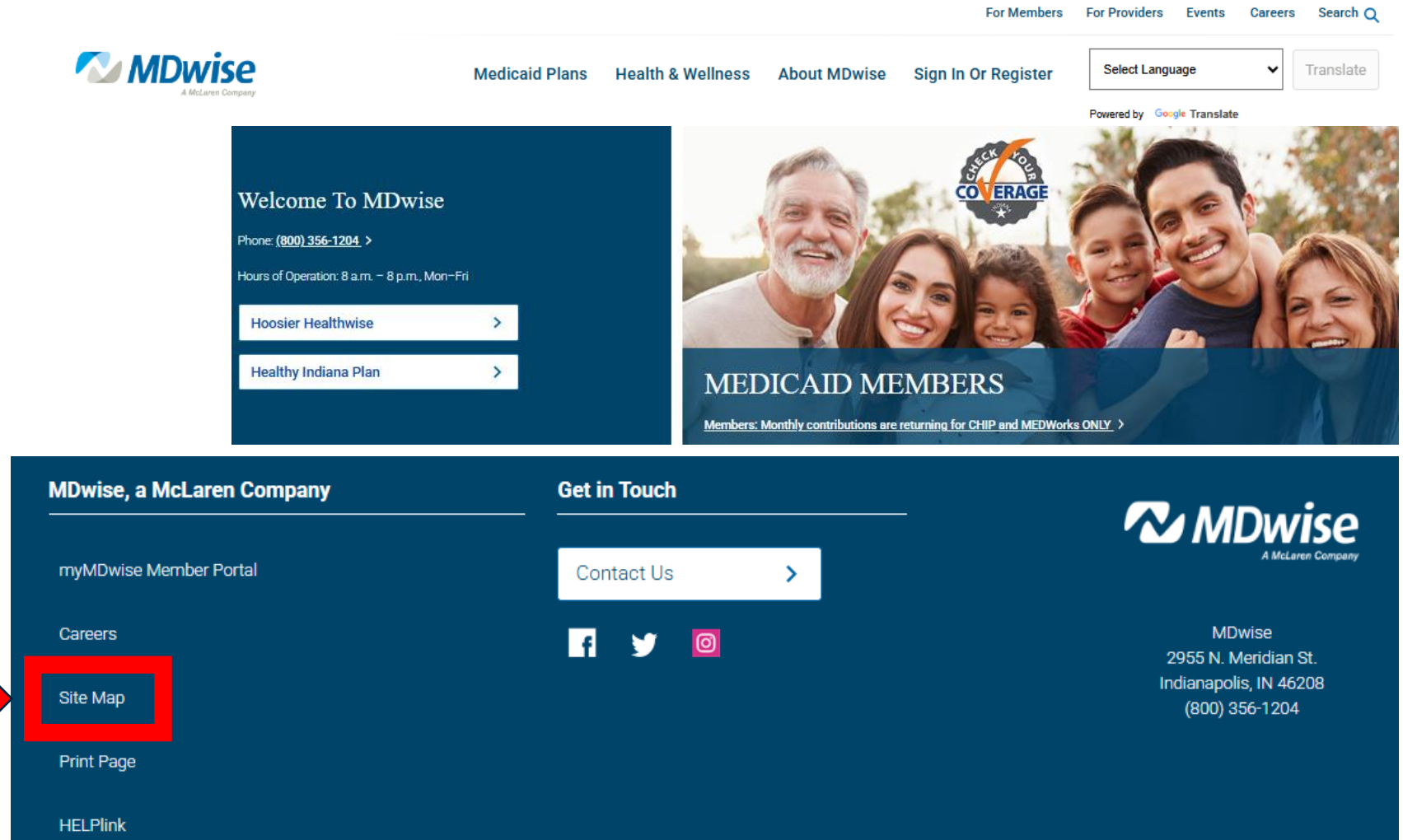


MDwise.org | Site Map



MDwise | Site Map

The link to the [MDwise.org Site Map](#) can be found in the Footer Menu at the bottom of each webpage.



MDwise.org | Site Map Links

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 - [Post-Traumatic Stress Disorder \(PTSD\)](#)
 - [Pregnancy](#)
 - [Sickle Cell Disease](#)

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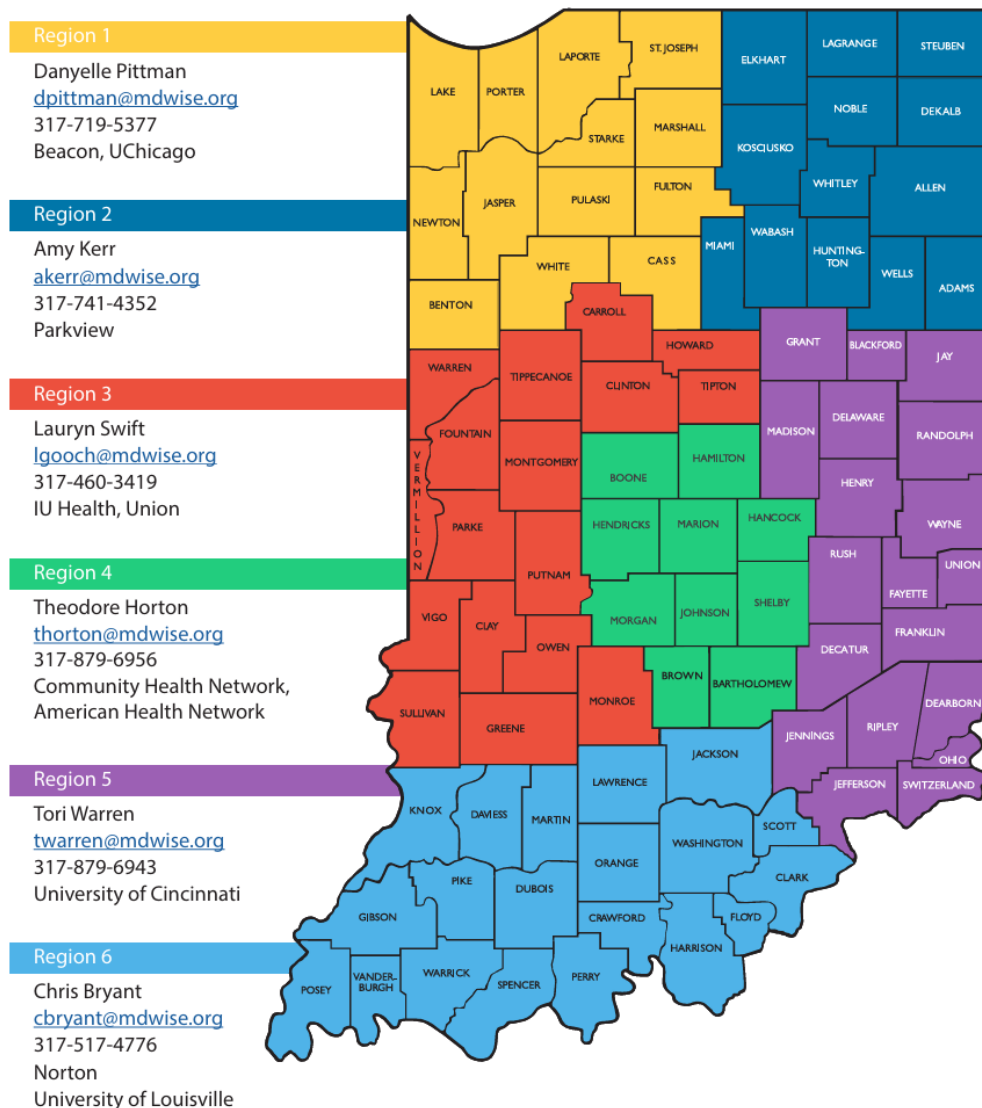
MDWISE MDWISE SITEMAP

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- [Rights and Responsibilities](#)

Contact Information and Resources



MDwise Provider Relations Team



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Provider Groups

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Franciscan Alliance
Home Health and Hospice
Skilled Nursing Facilities (SNFs)

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Provider Groups

Federally Qualified Health Centers (FQHCs)
Rural Health Center (RHCs)
Community Mental Health Centers (CMHCs)
Eskenazi Health

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Provider Groups

DME and HME
Laboratory Services
Dialysis Clinics
ABA Providers
Out of State Providers

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Questions?



Thank you!



**Please take a few moments
to complete the event and
session evaluations. We
appreciate your feedback!**