

## **Indiana Medicaid Resolutions Manual**

**NAME:** 953 EVV web call failed-recycle

**ERROR TYPE:** Batch Edit, Hard Coded

**HEADER/DETAIL:** Header

**OVERRIDABLE:** N

**ALLOW DENIAL:** N

### **DESCRIPTION:**

Set this edit if the EVV web call to Sandata for a Medical or Home Health claim fails and must be held to recycle

### **CRITERIA:**

Set this edit if the EVV web call to Sandata for a Medical or Home Health claim fails and must be held to recycle with EOB 0953.

### **DISPOSITION:**

Note: EOB 9999 with a Do Not Post status is for internal system use only. This EOB is used to avoid potential system processing abends. This EOB is not posted on the RA and the disposition may be ignored.

**Claim Type:** 0 - All Claim Types **Member Plan:** ALL **Status:** Do Not Post

Location	Region	EOB	Disposition
00	00	0953	PAY

**Claim Type:** H - Home Health Claims **Member Plan:** ALL **Status:** Post

Location	Region	EOB	Disposition
41	00	0953	SUSPEND

**Claim Type:** M - Professional Claims **Member Plan:** ALL **Status:** Post

Location	Region	EOB	Disposition
41	00	0953	SUSPEND

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**EOB: 0953 - EVV WEB CALL FAILED - RECYCLE**

<b>ARC Code</b>	<b>ARC Description</b>	<b>Effective Date</b>	<b>End Date</b>
16	Claim/service lacks information or has submission/billing error(s). Usage: Do not use this code for claims attachment(s)/other documentation. At least one Remark Code must be provided (may be comprised of either the NCPDP Reject Reason Code, or Remittance Advice Remark Code that is not an ALERT.) Refer to the 835 Healthcare Policy Identification Segment (loop 2110 Service Payment Information REF), if present.	19950101	22991231

<b>Remark Code</b>	<b>Remark Description</b>	<b>Effective Date</b>	<b>End Date</b>
M60	Missing Certificate of Medical Necessity.	19970101	22991231

### **METHOD OF CORRECTION:**

Claims setting this edit will be directed to the Claims Manager for review.