

Indiana Medicaid Resolutions Manual

NAME: 911 INTERNAL ERROR

ERROR TYPE: Batch Edit, Hard Coded

HEADER/DETAIL: Header

OVERRIDABLE: N

ALLOW DENIAL: Y

DESCRIPTION:

Set this edit is posted whenever a fatal event happens during the processing of a claim. This edit can be posted in a myriad of ways. This edit should be set to super suspend and there should be additional information posted along with the edit that describes the reason for the 911 posting.

CRITERIA:

Set this header edit if an unexpected internal system error occurs. Contact an SE.

DISPOSITION:

Note: EOB 9999 with a Do Not Post status is for internal system use only. This EOB is used to avoid potential system processing abends. This EOB is not posted on the RA and the disposition may be ignored.

Claim Type: 0 - All Claim Types **Member Plan:** ALL **Status:** Post

Location	Region	EOB	Disposition
80	00	9999	SUPER-SUSPEND

EOB: 9999 - PROCESSED PER POLICY.

ARC Code	ARC Description	Effective Date	End Date
97	The benefit for this service is included in the payment/allowance for another service/procedure that has already been	19950101	22991231

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adjudicated. Note: Refer to
the 835 Healthcare Policy
Identification Segment
(loop 2110 Service
Payment Information
REF), if present.

METHOD OF CORRECTION:

Have SE review the logs to determine the cause of the edit.