MCE Gainwell Monthly Technical Meeting

Meeting Details

Meeting Name:	MCE Gainwell Monthly Technical Meeting
Leader/Facilitator:	Dennis Dowling, FSSA; Joyce Lee, Gainwell
Location, Date and Time:	Monday, April 17th, 2023; 2:00 PM; Teams
Scribe:	Craig Nielsen

Attendees

State		Gainwell		Anthem		CareSource	
Nonis Spinner		Rebecca Young		Gretchen Atkins		Trish Kappes	X
Ralph Jones		Bill Anderson	X	Jean Caster	X	Samantha Walton	X
Dennis Dowling	X	KC Sushant	X	Tracy Silvers	X	Vandita Patel	X
Stephanie Guetig	X	Wanda Williams	X	Elizabeth Bell		Jeff Severino	
Keena Baumer		Karen Grays	X	Tuan Nguyen	X	Kristina Vanbelkum	X
Craig Nielsen	X	Rubi Multani	X	Cynthia Bell		Lindsay Young	
Mark Wiley		Beth Linginfelter	X	Trang Cooley		David Rose	
Daneida Dooley	X	Ginger Brophy	X	Tracey Welch		Akbar Shareef	
Tamra Mitchell	X	Joyce Lee	X	Ron Stoughton	X	Gary Ziegler	
Shawna Frazier		Greg Hershberger		Stephen Egan		Nabin Y Limbu	X
Ryan Callahan		Greg Zimmerer		Amy Tate		Thomas Hurd	
Megan Anderson		Doug Crain		Sabrina Reynolds	X	Lindsay Gibson	X
Shannon Effler	X	Patrick Nommay		Cynthia Fulper	X	Chelsi Hall	X
Melinda Baker		James Burden		Aris Talbot-Brown			
Taylor Walters		Oluwafemi Orola	X	Melissa Lee	X	**MDwise**	
Lynne Mong		Rita Kurti	X	Amanda Viser	X	Michelle Okeson	
Justissa Elion-Epon	X	Julie Baca				Raeann Brown	X
Chris Maxey		Marcia Reed		**MHS**		Marcia Shively	
Julene Hurst	X			Geoff Petrie		Brigid Murphy	
LaDonna Hayes	X	**Optum**		Brett Norris	X	Erin Krehl	
Amy McConnell		Harini Kasamsetty		Taylor Fulner		Josh Burger	
LaRisha Ratliff		Harsha Jasti		Stoshala Payne		Chastity Howell	
Shannon Sellers		Sandeep Karna	X	Anastasia Spurgetis	X		
Angela Todd		Elizabeth Absalon		Chelsea Trotter		**UHC**	
Kathy Leonard				Melissa Steever		Kavitha Thomas	X
Frank Messina		**Maximus**		Chad Nelson		Elizabeth Adams	
Avery Penn	X	NaKeita Boyd	X	Nick Hartsfield			
Brian Arrowood	X	Jennifer Haas		Jennifer Beaty			
		Brian Robinson	X	Heather Lovely	X		
Fiserv				Chelsea Duncan	X		
Michael Simms	X			Shelley Llamas	X		
				Andrea Snowden			
				Kumar Aggala	X		

Agenda Items			
Item	Topic	Facilitator	Notes (conclusions, discussions, decisions, and next steps)
1	EVV Home Health Project	Mark Hoffman	• Jan 1, 2024 – Providers are required to submit EVV with Claims – OMPP can recoup money if needed (Assuming approval of Good Faith Effort exemption) – tentative • Jul 1, 2024 – EVV Home Health hard edit implemented – tentative. Note: The implementation date for the EVV PCS hard edit is Jan 1, 2023 September Meeting: • Kavitha: When will decision be made on soft launch date? Last Thursday, Greg had said there'd be notification by end of day Friday. Bulletin said it would be no later than November 5th. MCEs need direction on when to turn on the soft edit. • Stephanie: Sounded like it was going to get pushed out; SanData would do their part but Gainwell wouldn't do their portion until October. January Meeting: Greg: Home health is live; I'm sure MCEs are aware of the rolling out of the hard edits for personal care (PCS) over time per Michael Cook; that's only update. February Meeting: Dennis: No update. March Meeting: Agreed to keep open with timeline of dates. Will discuss soft edit data with MCEs in April. April Meeting: Dennis: Is live, not a lot of providers sending data over.
2	General update on Public Health Emergency – Open enrollment status update / trending / projections (after COVID)	Jason Adams	*(Notes prior to FFY 2023 removed for brevity)* October Meeting: Nonis: No new information. November Update: Nonis: We did not receive notice that the PHE will end in January, so our assumption is that it will continue to April. Here are some dates to watch, recognizing that congressional action could impact any of these: • We assume the administration will maintain its commitment to provide 60 days' advance notice before ending the PHE. If this new PHE is the last PHE, the 60-day threshold would come on February 10, 2023. • Based on the April 30, 2023 expiration of the continuous enrollment requirement, the first possible date on which a Medicaid coverage termination could be made effective is May 1, 2023. • May 11th is end of PHE. • An April end of the public health emergency means that the 6.2 percentage point Federal Medicaid Assistance Percentages (FMAP) enhancement under current law will extend through June 30, 2023. • Nonis: We will start eligibility actions on March 31st, so first possible disenrollments will be end of April. Have public page for it for members (https://www.in.gov/medicaid/members/member-resources/How-a-return-to-normal-will-impact-some-Indiana-Medicaid-members/), but not the forum for partner questions like MCEs. March Meeting: Medicaid unwind currently underway. April Meeting: Dennis: See link above.

Agenda Items

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3	Post-PHE Operations MCE Test Plans	Angela Todd (Nonis Spinner, Keena Baumer, Dennis Dowling)	*(Notes prior to FFY 2023 removed for brevity)* October Meeting: Gretchen: Will need to move immediately if unwind begins in next cycle; request regular meetings be scheduled. November Meeting: Dennis: No further update. December Meeting: Dennis: No further update. January Meeting: • Keena: Testing will be in February with Gainwell reaching out for dates; Tentatively copays starting in July and premiums going into effect in August • Gretchen: Cost share will be reset, will fast track/traditional/etc. ramp up together? Is the plan that it's the April group that will start, or the 25% group? • Joyce: Need to submit question to Nonis • Gretchen: Is everyone in sync with the redetermination dates we have? • Joyce: You get the redetermination dates on your 834s, can go by those • Sam: We did look at some from one of the PHE lists we got, but some were really old, from multiple years ago. • Joyce: Need to submit to Keena so can look them up in IEDSS • Jean: When we first started into PHE, didn't we also change some PHE redetermination dates to 12/31/2299 or 2024 or 2034 • Joyce: We were resetting eligibility end dates, those weren't redetermination March Meeting: • Testing will continue over the next couple months. • Kavita are there some hard dates on when the cost sharing will begin? • Keena - Not as of yet, working with CMS and will provide updates in upcoming meetings. Some testing has begun. April Meeting: Dennis: Don't have anybody on with updates; will reach out as we need.

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4	FQHC Monthly Reports	Melinda Baker	Several of the FQHCs state that they are not receiving their monthly reports from the MCEs. Some have said that they get them from a couple of the MCEs but not all and some don't get any. Seeking to confirming that the MCEs have valid email addresses and check to see if they have had any bounce backs. November Meeting: • Melinda – Working with Sue Beecher to add an additional field for Patient Number. December Meeting: • Dennis: Dave managing; moving forward • Jean: I think we don't have data from Gainwell for all claims back to 7/1, FQHCs are speaking up • Rebecca Y.: Working with SE on Anthem data. February Meeting: Rebecca Y.: I know it's moving forward. April Meeting: Melinda: there are no updates this reporting period. May Meeting: Melinda: Business Design has been approved. July Update: Dave: The File Exchange path/names for each MCE are: • Model\Distribution\MCO Data Extract File\Anthem Reports CLM-8801-W FQHC Anthem • Model\Distribution\MCO Data Extract File\Caresource Reports CLM-8802-W FQHC Caresource • Model\Distribution\MCO Data Extract File\MDWise Reports CLM-8803-W FQHC MDWise • Model\Distribution\MCO Data Extract File\MHS Reports CLM-8804-W FQHC MHS • Model\Distribution\MCO Data Extract File\UHC Reports CLM-8805-W FQHC UHC July Meeting: • Jean: Coming in Excel, requesting in text/CSV. (MHS requests too) • Dennis: Will ping Rebecca and ask if Gainwell can do that. August Meeting: Dennis: GT1184 has been opened to work on CSV file. September Meeting: • Dennis: 9/16/22 - Estimating of Requirement and business design phase is done; Requirement drafting starts on 9/21/22 October Meeting: No Update November Meeting: Dennis: Is GT-11844 (typo in prior note), is moving forward. December Update: Dennis: In construction. January Meeting: • Tracy Silvers: Will we get sample before it goes live? • Greg: We will be doing testing before go live February: Dennis: No update. March Meeting: Will update next meeting. April Meeting: Femi: We're currently testing, projected to be released at end of this month (April 26th)

5	FFS Member Transfers / PA Reports	Cynthia Bell	How can we better identify members transferring to and from FFS? We get indicators for members transitioning between MCEs, but not members transitioning to and from FFS. June Meeting: - Jean: We don't get that coding on 834 when member is transferring from us to FFS, could an indicator be added. - Joyce: Is technically possible - Sam: Optum said on last call they have a report on this; problem is that we don't have PA information on these but have to manually look up on Optum report. Exists for HCC, but maybe not for HIP/HHW. - Ralph: Can someone send email to D&A help desk to investigate/create? - Sam: I'd put together to send request to Gainwell; will send to Ralph. - Joyce: HCC report from us should be turned off in favor of Optum. - Kavitha: We're not getting from EDW - Ralph: Email me on that too. July Update: - Ralph: Report/exact of members transferred from MCE to FFS: If OMPP wants to move forward with that, we can discuss July Meeting: - Ginger: UHC indicated they weren't getting at all; working to get UHC the PA reports from Core - Ralph: If request is a PA-type report, will ask MCEs to work through Renee Pryor or Meredith if there's a need not already accomplished; same goes for transfers from MCEs to FFS - Meredith: That's not something we have set up right now, we can discuss, but everything has a budgetary impact. - Jean: Requesting for FFS - Stephanie: Gainwell opened defect 11962 for UHC not getting HCC PA extract, might need to take back to think more broadly about what all is needed. - Chad: Agree, including look at transfer PAs - Joyce: Put in CRs for this, HHW was first program, just didn't think to do so at the time. August meeting: - Ginger: Was a defect on that (19962) is in testing Model Office, they did find issues and is in failed retest so SE is working to correct, tentative go live date is as soon as we can verify that it's working as expected; can let UHC know when we've got a file in Model file exchange. - Kavitha: That would be appreciated. - Stephanie: Looks like Gainwell opened defect 20008 also related to PA extracts. - Kavitha: Looking at interface spec, three files we're supposed to receive, would help us to know guidance / how to interpret the data on those files. September Meeting: - Testing is complete. BU approved on 9/5/2022, but confirmation is needed from UHC prior to moving to MO verified. October Update: - Ginger: PA reports – Defect 19962 (and 20008) to produce HCC PA extracts for UHC were released to Production on 9/28/22. November Update: - Heather: Can we get an update on the status of the MCEs getting PA files for HIP/HHW? November Meeting: - Dennis: Need to see where request for similar reports for HIP/HHW stand. December Update: Joyce will be opening a CR for this data December Meeting: Dennis: GT-12748 January Meeting:

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			• Joyce: I did get confirmation from EDW that they generate for FFS members that are transitioning, so it would be duplication of effort; called MRO not PA. • Jean: Don't we want more than just MRO? • Joyce: Yes, but you'll have duplication with MRO. • Ginger: Correction: GT-12969 is MCE FFS PA file. February Meeting: Dennis: Kickoff soon. March Meeting: Ginger, this project is a lower priority project. Will provide an update next meeting. April Meeting: • Ginger: All MCEs are receiving this file, MHS now has specifications document, should be all that was needed. Joyce did get confirmation that EDW generates file for MRO. • Joyce: For HIP there is MA-RN Retro coverage, but thought CR was specific to HCC. • Ginger: Mentions to do same thing as UHC, confirmed that is the case, fixed that UHC wasn't getting • Heather: We need to see if we're getting FFS MRO file for HIP and HHW from Optum • Jean: We're getting file for members who transition from FFS to HCC, but we're not getting for members that transition to HIP or HHW. • Harsha: I think we are sending for all programs, contains PA information. • Sam: Do we have the names of these files and can they be sent to the distribution? • Jean: We'd still need to know what the PAs were before member came to us. • Harsha: May only be for MRO services. • Joyce: Remains open for requirements.
6	QRTP Project	Ginger Brophy	August Meeting: • Ginger: Will be scheduling vendor meetings soon and sending out Requirements / Business Design soon; should be ready to test in a couple of weeks. For MCEs will be new start/stop reason code on 834. September Meeting: SIT Plan reviewed with the State today. October Update: • GT-8937 – We are currently conducting internal testing and are on track for December release. A meeting with the State, MCEs and other vendors was held on 9/7 to review the approved Requirements and Business Design. Notes were sent out on 9/13/22. November Update • Ginger: We are still on track for December release, finishing up internal testing, will be meeting with state next week for first review. MCEs could see QRTP stop/start reason codes on 834 since QRTPs are not eligible for managed care, small group. December Update: • Ginger: On track for 12/28, expecting state's approval for testing by COB tomorrow to stay on track for that date. January Meeting: • Ginger: Went into production in December, but program itself not effective until March 1st. February Meeting: • Dennis / Ginger: Nothing going on at the moment. March Meeting: Ginger – No data has come across as of this meeting. April Meeting: Ginger: Nothing further yet

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7	Diagnosis Codes for FFS to MC Transfer Carved Out Services	Heather Lovely	Can diagnosis codes be added to the current Fee for Service to Managed Care Transfer Carved Out Services that are currently sent? There are columns for diagnosis but all are blank. November Meeting: • Joyce: Is Rebecca question and she's off today (back next week). December Meeting: • Rebecca: Can reach out to Heather • Chad: Following up on getting more of the attributes populated. • Ralph/Harsha: Will take a look and let you know. January Meeting: • Heather: Will look to see if Rebecca reached out. February Meeting: • Dennis: Rebecca was going to reach out to Heather • Rebecca: Heather and I haven't talked about this – who is Heather getting this list from? • Heather: Gainwell, but all the diagnosis codes are blank. • Harsha: This is from us, we believe output is as expected. • Ralph: Got confirmation from OMPP that codes to be included are there, did we confirm why columns are blank? • Harsha: No, haven't confirmed that, so still working on that. March Meeting: No update. Ralph Jones will provide an update (see action item below). April Meeting: • Harsha: Dx code column currently defaulted to space, others populated in there, includes primary, secondary, and additional in there; Ralph has to take decision on how to handle.
8	Fast Track	Sabrina Reynolds	• Sabrina: Do we have a timeline for that testing starting, or dependent on PHE? • Keena: Will have to talk to Nonis and company. January Meeting: • Joyce: Unwind testing will start in February and we'll go over timelines in that session. February Meeting: Ginger: Project number is 13142, but nothing has started yet. March Meeting: Ginger – Working on drafting the test plan. April Meeting: Ginger: Nothing further, some logistics we need to work out.

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9	Provider Taxonomy	Greg Hershberger	The MCEs requested that Gainwell revise the existing MCE Provider Extracts to include the Provider Taxonomy tables (T_PR_TAXONOMY and T_PR_TAXONOMY_CDE). This change was requested by the MCEs in the Gainwell Care Programs MCE weekly touchpoint. This data is available in the EDW. Gainwell created a CR on behalf of the MCEs. The CR is 13073 (MCE Provider Taxonomy Tables Extracts). The State CRB asked why this change is needed. January Meeting: • Tracy: Because effective dates were taken into consideration in the billing provider validation, but MCEs don't know it because it's not on NPI crosswalk. EDW was just showing us rendering providers and we're interested in billing providers for their validation. • Joyce: The tables go to the EDW, but the data we send to the providers are the raw tables. • Dennis: We should have enough information to update in Jira and approve. • Kavitha: It may be in EDW, but we don't receive it. • Trish: We don't have context to tie together, which is why we need to add taxonomy. February Meeting: • Dennis: In start-up mode as well. March Meeting: • Currently drafting the requirements. April Meeting: Dennis: Looks like it will get started in April
10	Non-Prod File Exchange vendor testing in AWS	Marcia Reed	Marcia is sending emails to the MCEs today regarding dates and general information. We just need a few minutes to discuss and answer questions. February Meeting: • Marcia: In process of migrating to AWS, first part is File Exchange starting with non-prod, so vendor testing with MCEs is being planned in next two weeks, have previously sent out to them. Your trading partner ID, login ID, and passwords will not change. When you upload files, you'll go on a different path – will be AWS / Model / Distribution / HIPAA Transactions. That final folder is not available to you yet, but will be when testing starts. When you go to pick up your response files we've put a new folder under your home folder called AWS, so anything you upload will have responses there. Total cutover will be on March 14th. • Julie B.: (Demonstration) Testing targeted to start Wednesday. Looking for 837 file submission; not looking to validate data so members don't have to be in Core test environment. Looking for MCEs to establish what they need to access this URL and participate in the testing and let us know which of the days is workable. March Meeting: Testing April Meeting: • Dennis: Looks like it's almost complete • Joyce: We're on AWS now, should be confirmed via vendor testing • Ginger: Got update from Julie Baca, as of 4/12 all business partners have been able to upload and/or download files • Dennis: Close this one

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11	Enrollment File Delay	Melissa Lee	Last week, all of our enrollment files were delayed, sometimes by a few hours, and one file wasn't received until after 4pm. Can you please let us know what caused the delays so that we can help troubleshoot the issue? The HHW job is an example of one of the files that was failing. March Meeting: • Greg Z – had to rebuild the index's. Updated an Oracle patch on Sunday. April Meeting: • Dennis: Think they did patch on Oracle, should be fixed • Ginger: Was defect created for that (20449) going to Model Office for testing tomorrow.
12	834 Return File	Heather Lovely	April Meeting (added at conclusion of meeting): • Heather: Do not match 834s, others experienced this the same, were told to delete • Joyce: What file and what month? • Heather: April one • Joyce: Will reach out to Lynne and get those updated • Heather: We're supposed to call by end of April before they're termed • Joyce: Will do today. • Sam: When we did comparison to monthly HIP one, there were a lot of members on that HIP monthly one that were 'must return' but they weren't on the PHE one that was the 'source of truth' • Joyce: May not be the same because the redet. is the monthly going on since beginning of HIP • Kavitha: Are PHE lists supposed to match extended eligibility indicator we're getting? • Joyce: You should have received this indictor for all of those. • Heather: We have thousands with indicator of N • Joyce: 'P' means that they are protected, the must return mailer list means they had protected eligibility at the onset, so they have not turned in anything for redet. • Brett: Some are showing redet. dates of 2016, for instance. • Joyce: I can look up some samples, but state (eligibility) will have to speak to this. • Sam: Concerned we'll lose members missing from PHE list. • Brian: List will be redone for the May redets. We did have an issue with the MCE assignments list from Joyce. You could not have a PHE indicator and still be a must return, that is possible. • Brett: Over 3000 of the members on the list for the end of month aren't for us. • Brian: Focus only on your own members, delete those that aren't yours. • Brett: Should we ignore the 834 if it's telling something like a 2016 redet.? • Brian: Focus on must returns. • Joyce: We get an actual and an expected redet. date, I need to confirm with IEDSS what data their sending. • Brian: Tried to equalize redets. across months during pandemic, we are doing outbound calls from our eligibility team.
13	Member Unlinking	Sabrina Reynolds	April Meeting (added at conclusion of meeting): • Sabrina: What's going on with our members being unlinked? • Joyce: Yes, we're immediately un-linking a lot of reversed links maybe we hold off on unlinking until they approved the relink if its causing havok.
			Review past action items and update statuses

Action Items

Item	Assigned To:	Due Date	Description	Status
1.	Ralph Jones / Harsha Jasti	1/23/23	Can diagnosis codes be added to the current Fee for Service to Managed Care Transfer Carved Out Services that are currently sent? 3/37/23 – Ralph will updates next meeting.	Reassigned to Ralph/Harsha
2.	Ralph Jones	1/23/23	Work with Rebecca on 835/ESSR EOB Crosswalk	Open
3.	Keena Baumer	1/23/23	Share timeline for fast track testing	Open
4.	Ralph Jones	5/15/23	Decision on how to handle diagnosis column defaulting to space for FFS to MC transfer carved out services	Open
5.	Joyce Lee	4/17/23	Rerun mailer lists	Open
6.	Nonis Spinner / Keena Baumer	5/15/23	Need to explain actionable differences between lists MCEs are receiving regarding redetermination. (Joyce sending to Nonis)	Open

COVID-19 (No updates provided since December)

COVID-19 Rollback Projects

Other Reference Rollback (GT-5962) – Significant reference updates were required to address COVID-19 and this CR is to roll back the updates. To date none have been rolled back.

Provider Enrollment Part 2 – Revalidation, Recertification, Risk Levels (GT-8025) This project includes the resetting of dates for Revalidation, Recertification and updating Risk Levels. The system changes were implemented on Oct 20, 2021. This project continues post implementation of the system changes, as the Provider Enrollment team works through the pent-up revalidations and recertifications from the related PHE period.

4/18/22: Joyce/Ginger - the project is currently on hold until after the PHE.

COVID-19 PHE Efforts Continuing Include

Premium Vendor - Halt Premium Payment – This project prevents accounts closing for members who are unable to make their premium payment during COVID19. Gainwell continues to apply payments daily for incoming conditional members for CHIP and MED Works. Credits will be given for January monthly vouchers after the Adverse Action day (12/16). This project will complete at the direction of the State.

Eligibility Re-Opens/CoPay/CostShare - We continue to identify and extend Medicaid Eligibility as requested by the State.

MCE Impact Defects

Finding ID	Creation Date	Severity	Priority	Title	Description	State	MO Planned Date	MO Actual Date	Prod Planned Date	Prod Actual Date	Current Status
20341	2023-01-25	2-Major: No Workaround	0 - Critical	Claims - 277U files going to the MCEs missing 277U claims	Description: On 1/4/2023 there are 200 for UHC and 7,000 for Anthem 277U claims that were not flagged as 277U claims. Further analysis will occur to determine if there are additional claim impacted. Root cause has not been identified. Impact: MCEs are not receiving all of their 277U claims. The impacted MCEs cannot balance their 277U claims. Workaround: None Severity: 2 Confirmed 1/27/2023	Open	2023-04-18				Tracking to the 4/18/2023 TRD.
20289	2023-01-04	2-Major: No Workaround	1 - High	Agency for Waiver/MRO is not displaying in Portal EVS	Agency for Waiver/MRO is not displaying in Portal EVS. This issue was first reported on 12/01/2022 by the state. CareSource reported the issue to them and submitted a list of HIP 15 Member IDs with MRO for which they were unable to see the agency information in the portal. Impact: Providers will be unable to access the waiver/MRO agency information for HIP members. Workaround: There is no workaround to have access to this information unless the end user has MMIS. Severity: Sev 2 Confirmed 1/5/2023 due to provider and member impact	MO Implemented	2023-03-28	2023-03-28			Additional testing is completed and sent to BU on 4/6 for review and approval.

Finding ID	Creation Date	Severity	Priority	Title	Description	State	MO Planned Date	MO Actual Date	Prod Planned Date	Prod Actual Date	Current Status
20388	2023-02-17	2-Major: No Workaround	1 - High	Provider Recertification process not updating recertification date correctly	The recertification process is not looking for the correct certificates for specialties 260-Ambulance and 261-Air Ambulance Transportation. This is causing the recertification date to not be updated correctly. Impact: Transportation providers are not being required to recertify as expected. Also, a few providers have been disenrolled inappropriately. Workaround: If made aware, the provider business unit can reactivate the provider. The BU should catch it when they recertify which is done at the end of the year. Sev: 2 Confirmed 2/21/2023	MO Implemented	2023-04-04	2023-03-21			The information was sent to the client on 4/4 to review.
20278	2022-12-22	3-Major: With Workaround	1 - High	Claims - Large 277U files are not posting to File Exchange properly.	Description: When the 277U files are too large they're not posting to File Exchange properly and this is causing issues with the MCE's not getting their 277U transactions timely. Impact: The MCEs cannot post or review their claims. Workaround: EDI team need to manually correct and post the files. Severity; 3 with OMPP approval 2/10/2023	Open	2023-06-20				TRD updated to 6/20/2023 after AWS cutover.
20449	2023-03-16	3-Major: With Workaround	1 - High	The Daily 834 process fails randomly due to operating system error	The Daily 834 process fails randomly due to operating system error. When the job is restarted it will complete successfully. Impact: The could cause the MCEs to receive the 834 data late. Workaround: The Prod support team will restart the job. They will know within 15 minutes that it needs to be restarted. Sev: 3 with OMPP approval 4/3/2023	Open	2023-04-25				Tracking to the 4/25/2023 TRD.