

## MCE Gainwell Monthly Technical Meeting

### Meeting Details

Meeting Name: MCE Gainwell Monthly Technical Meeting

Leader/Facilitator: Craig Nielsen, FSSA; Rebecca Siewert, Gainwell

Location, Date and Time: Monday, November 15<sup>th</sup>, 2021; 2:00 PM; webex

Scribe: Michael Simms

<b>Attendees</b>					
<b>Anthem</b>		<b>State</b>		<b>Gainwell</b>	
Gretchen Atkins	X	Meredith Edwards	X	Rebecca Young	
Jean Caster	X	Nonis Spinner		Rebecca Siewert	X
Tracy Silvers	X	Angela Todd		Bill Anderson	
Jason Adams	X	Ralph Jones		Sharon Ricketts	X
Tuan Nguyen	X	Dennis Dowling		Wanda Williams	X
LaDawna Richmond	X	Stephanie Guetig		Stephanie Cari	X
Cynthia Bell		Keena Baumer	X	Karen Grays	X
Trang Cooley		Craig Nielsen	X	Denise Brown	X
Tracey Welch		Mark Wiley	X	Xenia Hastings	
Ferdinand Cajigal		Daneida Dooley	X	Jerry Heady	
Ron Stoughton		Natalie Angel		Rubi Multani	X
Stephen Egan		Tamra Mitchell	X	Beth Linginfelter	X
Amy Tate		Maria Schelli-Merrifield		Ginger Brophy	X
Maura Wenglarz	X	Shawna Frazier		Joyce Lee	X
Cindy Riley		Susan Beecher	X	Tisha Arberry	
Natalie Snow		Ryan Callahan		Angela Tynes	X
Sabrina Reynolds	X	Megan Anderson		Melinda Kent	
<b>MHS</b>		Colin Woods		KC Sushant	
Geoff Petrie		Shannon Effler		Nastassja Daniel	X
Brett Norris	X	Paul Fruits		Greg Hershberger	X
Taylor Fulner		Melinda Baker	X	Greg Zimmerman	
Kumar Aggala	X	Brian Arrowood		Vanessa Ransom	
Stoshala Payne	X	Taylor Walters	X	Indea McCombs	
Anastasia Spurgetis		Linda Gaddis	X	Doug Crain	X
Chelsea Trotter		Roberto Castro	X	Patrick Nommay	
William Wilson		<b>CareSource</b>		Julie Baca	X
Melissa Steever		Trish Kappes	X	James Burden	
Chad Nelson		Samantha Walton		Tangudu Deepika	X
Brian Schnettgoecke	X	Lindsay McGuire		<b>Optum</b>	
Jerri Davis	X	Jeff Severino		Harini Kasamsetty	X
<b>MDwise</b>		Kristina Vanbelkum		Harsha Jasti	X
Jason Thacker		Lindsay Young	X	<b>Maximus</b>	
Michelle Okeson	X	David Rose		NaKeita Boyd	X
Raeann Brown	X	Akbar Shareef		Jennifer Haas	
Marcia Shively		Gary Ziegler		<b>HMA</b>	
Bonnie Kegin		Resalot Taus		Kaitlyn Feock	

Attendees				
Jim Matthews		Chelsi Hall	X	
UHC				
Kavitha Thomas		Jeffrey Kardatzke		
Elizabeth Adams		Vandita Patel	X	

Agenda Items			
Item	Topic	Facilitator	Notes (conclusions, discussions, decisions, and next steps)
1	Open Meeting	Craig	Review past action items and update statuses
2	General update on Public Health Emergency – Open enrollment status update / trending / projections (after COVID)	Jason Adams	<p>November Meeting:</p> <ul style="list-style-type: none"> <li>Gretchen: Seeking feedback from State on what trends we expect moving forward (for instance, trending down with unemployment? Etc.)</li> <li>Natalie: No official estimates, but we don't have a lot of new Medicaid applications</li> <li>Meredith: Further growth not anticipated, working toward projection of any membership changes in other direction</li> </ul> <p>December Meeting:</p> <ul style="list-style-type: none"> <li>No further questions</li> </ul> <p>January Meeting:</p> <ul style="list-style-type: none"> <li>Dennis: Continue through PHE, which is likely to extend through 2021</li> <li>Jeff: Is there a new category for HIP?</li> <li>Nonis: No, it's an existing one.</li> <li>Gretchen: Is cost share distinct from PHE?</li> <li>Nonis: Now intertwined.</li> </ul> <p>February Meeting:</p> <ul style="list-style-type: none"> <li>Nonis: Provided update on evolving PHE landscape and guidance.</li> </ul> <p>March Meeting:</p> <ul style="list-style-type: none"> <li>Keena: No update</li> </ul> <p>April Meeting:</p> <ul style="list-style-type: none"> <li>Meredith: Official extension, but can only do every 90 days, but informally expect to be extended through end of 2021.</li> </ul> <p>July Meeting:</p> <ul style="list-style-type: none"> <li>Nonis: No update</li> </ul> <p>August Meeting:</p> <ul style="list-style-type: none"> <li>Keena: No update</li> </ul> <p>September Meeting Update:</p> <ul style="list-style-type: none"> <li>MCE PHE End Workgroup</li> </ul> <p>September Meeting:</p> <ul style="list-style-type: none"> <li>Angela: Look for updates from me/Meredith on workgroup for PHE end alignment.</li> </ul> <p>October Meeting:</p> <ul style="list-style-type: none"> <li>Meredith: Meeting on 10/26 to discuss</li> </ul> <p>November Meeting:</p> <ul style="list-style-type: none"> <li>Meredith: There are no updates.</li> </ul>

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3	Post-PHE Operations MCE Test Plans	Angela Todd (Meredith Edwards, Kaitlyn Feiock)	<ul style="list-style-type: none"> <li>MCEs to provide OMPP with a list of processes each will need to test before resuming normal operations post PHE. Include timelines for testing, test files needed, and other system engagement.</li> </ul> <p>May Meeting</p> <ul style="list-style-type: none"> <li>Meredith: Brainstorm what MCEs need</li> <li>Gretchen: Ensure Payment files are moving, HIP files in general (Particularly potential plus), Members 66+, etc.</li> <li>Kavitha: Whole Cost Share</li> <li>Bill: Agree with Anthem, also how Medically Frail moves back in</li> </ul> <p>June Meeting: Requests from Anthem:</p> <ul style="list-style-type: none"> <li>How will the potential plus process happen after COVID? Will there be phases and how does that work?</li> <li>How will open applications be handled? We would like the state to consider terming all open applications with a current term date and start fresh with a current applications. (we prefer no retro term dates)</li> <li>Confirm Testing Items Received</li> </ul> <p>June Meeting:</p> <ul style="list-style-type: none"> <li>Gretchen: When are we beginning?</li> <li>Angela: Digesting these and coordinating with all systems/schedules</li> <li>Kaitlyn: Sooner rather than later (roughly 60-90 days) to start testing</li> <li>Kaitlyn: Everybody left in basic will have a potential plus applied to them.</li> <li>Kaitlyn: Applications after will be handled like pre-COVID.</li> <li>Nonis: We will start sending out to individuals to give opportunity to report any changes, still no negative actions as a result yet.</li> </ul> <p>July Meeting:</p> <ul style="list-style-type: none"> <li>Rebecca: working with the state to roll some items back.</li> <li>Meredith: I do not have a timeline yet.</li> </ul> <p>September Meeting:</p> <ul style="list-style-type: none"> <li>Angela: We had slated for Sept. though that didn't happen, now looking at perhaps November for testing and if PHE doesn't end this year and goes into 2022, trying to get timeline together for what testing would look like, coordination with IEDSS, etc. More to come.</li> </ul> <p>October Meeting:</p> <ul style="list-style-type: none"> <li>Meredith: Will talk about more during next meeting on 10/26.</li> </ul> <p>November Meeting:</p> <ul style="list-style-type: none"> <li>Meredith: continue to work with the state to determine a timeline for PHE end.</li> </ul>

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4	59372 - Encounters for FQHC and RHC's	Jason Adams	<p>February Meeting:</p> <ul style="list-style-type: none"> <li>Jason: Implementation date/timeframe/project plan</li> </ul> <p>March Meeting:</p> <ul style="list-style-type: none"> <li>Greg: Work will be complete end of month, request currently being evaluated to delay effectiveness to July</li> <li>Question: What are the three CRs, and is Dental a 7/1 implementation?</li> <li>Greg: Main CR is 59372, another is for an enhancement, and a third is for dental. Dental is not a 7/1 implementation date, but with delay to effectiveness of other, may pull into July by doubtful.</li> </ul> <p>April Meeting:</p> <ul style="list-style-type: none"> <li>Greg: Small enhancements being approved by state and decided when that will go live; tentatively scheduled for July (Medical); change control for that may not go live with it; August for Dental</li> </ul> <p>May Meeting:</p> <ul style="list-style-type: none"> <li>Dennis: Still scheduled for July</li> </ul> <p>June Meeting Request from Anthem: Planned July 28 go-live on target? Dental Vendors requirements or design document (project GT-2638)?</p> <p>June Meeting:</p> <ul style="list-style-type: none"> <li>Ginger/Rebecca: Will follow up with Dave Murphy</li> <li>Scott: As far as I know, 7/1 for Medical and Behavior health is still happening; Dental may still be later but retro'd back to 7/1</li> </ul> <p>July Meeting:</p> <ul style="list-style-type: none"> <li>Greg: the dental is on track for the August implementation</li> </ul> <p>August Meeting Request: Please provide update on the Dental Wrap Implementation Date</p> <p>August Update:</p> <ul style="list-style-type: none"> <li>Melinda: Several providers have reached out saying they're not getting wrap payments. Codes that are coming over with claims data are showing inaccurate or missing ARC codes.</li> <li>Melinda: Providers will be billing with D9999, MCEs are supposed to pay at 0 (not deny) and sent to Gainwell which will process wrap payment on it. 9/29/21 is the projected go live date.</li> </ul> <p>September Meeting:</p> <ul style="list-style-type: none"> <li>Dennis: Meeting daily about some of these issues</li> <li>Anthem: Our reprocessing will be done by 9/24, should see them on 9/29, will attempt earlier on 9/28.</li> </ul> <p>October Meeting:</p> <ul style="list-style-type: none"> <li>Melinda: Nothing new since Friday, will give an update Wednesday or Thursday.</li> </ul> <p>November Meeting:</p> <ul style="list-style-type: none"> <li>Melinda: at 98-99% of all claims have been paid.</li> </ul>

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5	HCC Medworks Project update	Jason Adams	<p>February Meeting:</p> <ul style="list-style-type: none"> <li>• Jason: requirements and workgroups?</li> <li>• Ginger: Updates sent 2/12/21</li> </ul> <p>March Meeting:</p> <ul style="list-style-type: none"> <li>• Ginger: Appreciated update, moving forward</li> </ul> <p>April Meeting:</p> <ul style="list-style-type: none"> <li>• Ginger: Moving forward</li> <li>• LaDawna: Will need to know when</li> <li>• Ginger: Expect testing in August timeframe</li> </ul> <p>May Meeting: Request updates on test-plans and timelines for December, 2021 go-live:</p> <ul style="list-style-type: none"> <li>• Jason: Current timeline (mentioned may be earlier) and test files related to that</li> <li>• Meredith: Connected to PHE timing; working on test plans</li> <li>• Ginger: Working on figuring it out, no timeline quote yet</li> </ul> <p>June Meeting Request from Anthem: Requires coding changes for MCE's - possibility of a work group?</p> <p>June Meeting:</p> <ul style="list-style-type: none"> <li>• Ginger: We've had to move the release date out, had indicated August for vendor testing, will probably move out to November.</li> <li>• Kavitha: Will sample premium file take until November?</li> <li>• Ginger: We should be able to get that out earlier, maybe September.</li> </ul> <p>July Meeting:</p> <ul style="list-style-type: none"> <li>• Ginger: the implantation date has moved out to January. Currently in SIT. The updated Business Design was sent out last month.</li> <li>• Jason: how many network member are included</li> <li>• Nonis: a total of 3,072 members in MEDworks. 2,445 are in fee-for-service. Anthem has 431, MHS has 192, and UHC has 3.</li> <li>• Gretchen: we would like to be a part of regression testing.</li> </ul> <p>August Meeting Update: The high level schedule for the vendor testing is below:</p> <ul style="list-style-type: none"> <li>• Provide Cost Share Premium MCE interface file example to MCEs – 8/30</li> <li>• Provide test plan to MCEs and Optum – 9/10</li> <li>• Touchpoint call – 9/20 (immediately following MCE Tech mtg call)</li> <li>• Data Prep/834s – 11/1-24</li> <li>• Kickoff call – 11/15 (immediately following MCE Tech mtg call)</li> <li>• Execution – 11/29-12/17 (between Thanksgiving and Christmas)</li> </ul> <p>August Update:</p> <ul style="list-style-type: none"> <li>• Ginger: Expect to have Premium Vendor MCE interface file by end of month for MCEs to pull off of file exchange,</li> <li>• Kavitha: Can you provide location?</li> <li>• Ginger: Yes, we will</li> </ul> <p>September Meeting Update: Ginger provided example via email</p> <p>September Meeting:</p> <ul style="list-style-type: none"> <li>• Ginger: Go live still January, do we have update from MHS?</li> <li>• Kumar: We are on track</li> </ul> <p>October Meeting:</p> <ul style="list-style-type: none"> <li>• Ginger: Sent out Vendor test plan this morning; we can run through that after this call.</li> </ul> <p>November Meeting:</p> <ul style="list-style-type: none"> <li>• Ginger: an updated test plan was sent this morning from Julie Baca. Will move forward with vendor testing execution (January implementation).</li> </ul>

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6	Pregnancy Supplemental File Response – ‘E03 - PREGNANCY END DATE IS NOT PROVIDED’	Manju Nair	<p>I believe we are getting this error when we report the second pregnancy while the first MAMA never ended due to the PHE situation. (Submitted this item to Gainwell) (See above)</p> <p>June Meeting:</p> <ul style="list-style-type: none"> <li>• Kumar: We are receiving for supplemental files, not sure why we are getting this as our data matches 834s.</li> <li>• Rebecca: Is related to PHE.</li> </ul> <p>July Meeting:</p> <ul style="list-style-type: none"> <li>• Rebecca: the initial NOP recorded there will not have an end date. Looking into logic for 834s.</li> <li>• Nonis: are the records being stopped? Keena and I will look into.</li> </ul> <p>August Meeting:</p> <ul style="list-style-type: none"> <li>• Keena: Both have defects open: E03 (219215); E04 (217216); released sometime in November</li> </ul> <p>September Meeting:</p> <ul style="list-style-type: none"> <li>• Keena: No updates, should be released sometime in November.</li> </ul> <p>October Meeting:</p> <ul style="list-style-type: none"> <li>• Meredith: No update.</li> </ul> <p>November Meeting:</p> <ul style="list-style-type: none"> <li>• Keena: The release date was 11/6/2021.</li> </ul>

7	List of IEDSS Defects Affecting Eligibility	Michelle Okeson	<p>Could these be shared with MCEs? We run into issues with eligibility and are told that they are due to known IEDSS issues. It would be helpful to know what to look for. (An example is mid-month terms due to IEDSS only sending the future segment to Gainwell. It causes a gap in eligibility for the member.)</p> <p>June Meeting:</p> <ul style="list-style-type: none"> <li>• Ginger: We do still occasionally get this example were IEDSS where IEDSS doesn't send the current eligibility segment with future or retro; causes Core to close down the BP. Then a few days later will get a new current segment, but BP doesn't always reopen.</li> <li>• Keena: IEDSS is working on this, put in a fix last week or today; two more fixes to go into effect in September to fix this; we are fixing as found in the interim.</li> <li>• Raeann: Can this be shared before we discover these independently?</li> <li>• Keena: I can get with IEDSS and Nonis and we can get to you.</li> </ul> <p>July Meeting:</p> <ul style="list-style-type: none"> <li>• Nonis: we are tracking the defects monthly.</li> <li>• Keena: 217895- no gender is being indicated. Currently working to fix the gender.</li> <li>• 218783 – Working to change the file.</li> <li>• 216854 – Talked with Angie about this defect last week. The conformation date should be the date to act on.</li> <li>• 219171 – The date of death is being corrected.</li> <li>• 219126 – their acting on the record</li> <li>• 219216 – Because of the Public Health Emergency, Keena is looking into this with IEDSS.</li> <li>• Ginger: the CDE files are not in the proper format, as a result the files are not processing correct. I will provide examples.</li> </ul> <p>August Meeting Update:</p> <ul style="list-style-type: none"> <li>• 217895- this is the defect regarding gender. This could cause issues for MCEs regarding billing if they have no gender listed for member in file they receive from CORE.</li> <li>• 218783-zipcode update. if members zip code is updated and changed in our system it may not automatically transfer to MCE's databases.</li> <li>• 216854 - This one may affect the MCE's it is when a medically frail and no pay come over on the same day. It was causing people to close for the no pay.</li> <li>• It probably won't affect us until the PHE is over and no pay's start again.</li> <li>• 219171 - Date of Death defect, erroring out dates of death due to trailing spaces in names</li> <li>• 219126 - Inserting frail for people not disabled</li> <li>• 219216 - Pregnancy end date issues. Not a pregnancy issue this is for processing an MA D application. So, this one should be removed from this list.</li> <li>• 217216 - EO4 Response file issue. Currently even though the end dates are in sync we also check for the due dates and if they have a mismatch EO4 is sent on the response file.</li> <li>• 216150 / 216151 / 216148 – these are the three defects for the mid-month closure issues...they are scheduled to be released 9/11/21</li> <li>• 219215 – This is to fix the EO3 Response file that the MCE's are receiving when they update the NOP for a member.</li> <li>• Michelle: There was a comment made that the two defects referenced in the June meeting (for implementation in September) were not on the list provided by Keena. She was going to provide information on those as well.</li> </ul> <p>August Meeting:</p> <ul style="list-style-type: none"> <li>• Keena: 219216 should be removed</li> </ul> <p>September Meeting:</p> <ul style="list-style-type: none"> <li>• Keena: There were two recently, gave information to Ginger because was issue between IEDSS and Gainwell (220652: Pregnancy end dates not in correct format) and one other (214516: When suspended member comes out of jail</li> </ul>
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			<p>they get unsuspending, system will auto-authorize all of those back months which were suspended, though would be fixed in release 13, one defect still requires research.)</p> <p>October Meeting:</p> <ul style="list-style-type: none"> <li>• Meredith: No update on errors or defects</li> <li>• Ginger: Haven't heard of any further instances</li> </ul> <p>November Meeting Update:</p> <ul style="list-style-type: none"> <li>• Keena: 220652 – I was told by IEDSS that this fix already went into place. Is it working correctly on your end?</li> <li>• Keena: 214516 – This one went into effect also but we are still catching some of these errors and reporting them to IEDSS to research further.</li> </ul> <p>November Meeting:</p> <ul style="list-style-type: none"> <li>• Keena: 22065 – there are no additional findings from this defect.</li> <li>• 214516 – Ginger – there have been no additional findings.</li> <li>• 222624 – PHE edits are in place that are not retaining the SO Flag. There is currently no release date (will remain until PHE has ended)</li> <li>• 219434 – Feb 12, 2022, release date for implementation of fix.</li> </ul>
8	COBA Box 33 billing rules	Jason Adams	<p>Medicaid vs Medicare</p> <p>June Meeting:</p> <ul style="list-style-type: none"> <li>• Jason: Is there a difference in rules between Medicaid and Medicare, and if so, what are those?</li> <li>• Tracy: We know there's a difference, Medicare asks for Billing Address; State asks for Service Location.</li> <li>• Rebecca Y.: Confirm Tracy; we require Service Location.</li> <li>• Tracy: We won't make a one-to-one match then because of this difference; will pay and be sending encounters as received from Medicare; if it fails your validation it will be reported on 277U, which we don't always get in a timely manner.</li> <li>• Rebecca: 277U issue wasn't on your side, was on our side, still working Mid-March (17<sup>th</sup>) one. We will report those Box 33 errors back. I don't know if it would factor into rates.</li> <li>• Dennis: Don't know either, will need to leave open.</li> </ul> <p>July Meeting:</p> <ul style="list-style-type: none"> <li>• Jason: I am not sure that we have a solution.</li> <li>• Rebecca: I will follow-up with Rebecca.</li> </ul> <p>August Meeting:</p> <ul style="list-style-type: none"> <li>• Rebecca: There are differences between what Medicare requires in box 33 and what we do.</li> <li>• Stephanie: CR GT-3459 in deferred status to address this; never gotten traction.</li> </ul> <p>September Meeting:</p> <ul style="list-style-type: none"> <li>• Rebecca: Will have to follow-up on CR status.</li> </ul> <p>October Meeting Update: Concerned COBA claim may fail billing provider validation. Confirm that even if validation fails, it will still get counted for rates.</p> <p>October Meeting:</p> <ul style="list-style-type: none"> <li>• Rebecca: Will need to follow-up with Rebecca Y. to confirm those get counted.</li> <li>• Jason: Please let us know.</li> </ul> <p>November Meeting:</p> <ul style="list-style-type: none"> <li>• Rebecca – Jason will follow-up to determine if this is still an issue.</li> </ul>



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9	Two New Projects	Jeff Severino / Jason Adams	<p>Last week I received two notices from Joyce about new projects that have never been mentioned before:</p> <p>GT-7595 Generate 834 (Historied Non-Current MCE) – Charter received; do business design documents exist? If not, when should we expect to receive those?</p> <p>GT-8174 D-SNP Eligibility Verification - did not receive charter or business design documentation (received charter for GT-7753).</p> <p>Can we get an overview of these? I want to ensure we understand the scope so we can folks engaged.</p> <p>August Meeting Update:</p> <ul style="list-style-type: none"> <li>Joyce sent charters for these projects</li> </ul> <p>August Meeting:</p> <ul style="list-style-type: none"> <li>Jeff: This meeting is supposed to give us advanced warning of these coming out, but these were a surprise, so resourcing is in a rushed state.</li> <li>Greg: We only review those which are scheduled, maybe we talk about new projects which are on the books, will take under consideration.</li> <li>Joyce: Came out of this meeting.</li> <li>Stephanie: Can we talk about how to restructure that Thursday discussion.</li> <li>Dennis: Yes.</li> </ul> <p>September Meeting:</p> <ul style="list-style-type: none"> <li>Joyce: GT-7595: We have another requirements session later this week. GT-8174: We're in technical design and will start SIT shortly.</li> <li>Greg H.: Both are being added to the Thursday meeting for review as well.</li> </ul> <p>October Meeting:</p> <ul style="list-style-type: none"> <li>Joyce: 7595: Session scheduled to review Business Design with goal to review by end of month; 8174: Finished SIT, only one DSNP that will utilize interface, rest will use existing MCE interface.</li> </ul> <p>November Meeting:</p> <ul style="list-style-type: none"> <li>Joyce – 7595 – Business Design was sent earlier today.</li> <li>DSNP – is currently implemented.</li> </ul>
10	GT-8232 (VPN Tunnel Migration)	Jason Adams	<p>Do we have any timelines available?</p> <p>September Meeting:</p> <ul style="list-style-type: none"> <li>Ginger: I'm still missing a contact for MHS and the State. Does EDW have access to Core? If so, need them as well.</li> <li>Dennis: Will get you IOT contact and reach out to EDW.</li> <li>MHS: Will send.</li> <li>Ginger: Don't have release date yet.</li> </ul> <p>October Meeting:</p> <ul style="list-style-type: none"> <li>Ginger: We have all of the contacts now, so we'll be getting initial information out and looking to schedule.</li> </ul> <p>November Meeting Update:</p> <ul style="list-style-type: none"> <li>Jason: When should we look for Anthem to be ready for MCE migration so we can be as prepared as possible?</li> </ul> <p>November Meeting:</p> <ul style="list-style-type: none"> <li>Ginger – I will be reaching out via email today to schedule the VPN cut over.</li> </ul>

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11	2022 BPs and PACs	Michelle Okeson	<p>Should we expect to see 2022 BPs and PACs added in October? Can Gainwell please share the dates and if we should expect any larger than average files?</p> <p>October Meeting:</p> <ul style="list-style-type: none"> <li>Beth: Will run on 10/28, we do see higher volumes of 834s that will generate change records for basically every active HIP member that will see assignments split up.</li> <li>Michelle: Will it run before or after nightly files?</li> <li>Joyce: Will run at night and be produced the next day.</li> <li>Michelle: Will we still expect to have the PMP issue where we can't change anything past 1/1?</li> <li>Joyce: You should be able to, but let us know if you find any issues when you attempt.</li> <li>Gretchen: Can we get timeline as we've done a lot of workarounds?</li> <li>Beth: I will draft that and have systems take a look and send out.</li> <li>Gretchen: Will add to one-on-one with Anthem</li> </ul> <p>November Meeting:</p> <ul style="list-style-type: none"> <li>Beth - Oct 29 schedule run did occur. Please let me know if you additional questions/concerns. This agenda items can be closed.</li> </ul>
12	FQHC Monthly Reports	Melinda Baker	<p>Several of the FQHCs state that they are not receiving their monthly reports from the MCEs. Some have said that they get them from a couple of the MCEs but not all and some don't get any. Seeking to confirming that the MCEs have valid email addresses and check to see if they have had any bounce backs.</p> <p>November Meeting: Melinda – Working with Sue Beecher to add an additional field for Patient Number.</p>
			<p><b>NOTE: The State will be working remotely starting 3/17/2020 following Gov. Holcomb's directive in efforts to slow down the spread of COVID 19. All meetings and business operations will be continued as scheduled.</b></p>

## Action Items

Item	Assigned To:	Due Date	Description	Status
1.	Keena	7/19/21	<p>Get with IEDSS and Nonis and we can get list of IEDSS Defects Affecting Eligibility to MCEs</p> <p>Dennis: this item can be closed.</p> <p>MDwise: Requested to remain open</p> <p>11/15/2021 – A/I closed in favor of agenda item (“List of IEDSS Defects Affecting Eligibility”) being standing</p>	Closed

## COVID Updates

### COVID-19 Rollback Projects

**MMIS COVID19 Rollback - Prior Authorization Phase 2 (GT-8947)** - To date, PA PHE measures remain in place. They were rolled back in Sept 2021 and then reinstated. This project involves a significant amount of Reference updates and process changes. The team is ready to execute at the request of the State.

11/15/2021 – Greg – continue to working with PA and is on-going.

**Other Reference Rollback (GT-5962)** – Significant reference updates were required to address COVID-19 and this CR is to roll back the updates. Gainwell is working with the State Sponsor to understand which of the Reference updates will be rolled back and the timing. To date none have been rolled back.

**Provider Enrollment Part 2 – Revalidation, Recertification, Risk Levels (GT-8025)** – This project includes the resetting of dates for Revalidation, Recertification and updating Risk Levels. The system changes were implemented on Oct 10 2021. This project continues post implementation of the system changes, as the Provider Enrollment team works through the pent up revalidations and recertifications from the related PHE period.

11/15/2021 – Greg – Gainwell continue to work with the Provider Enrollment team through PHE.

**COVID-19 PHE Efforts Continuing Include**

**Premium Vendor - Halt Premium Payment** – This project prevents accounts closing for members who are unable to make their premium payment during COVID19. Gainwell continues to apply payments daily for incoming conditional members for CHIP and MED Works. This project will complete at the direction of the State.

11/15/2021 – Greg – this is on-going working with the state on eligibility.

**MCE Impact Defects**

Finding ID	Creation Date	Severity	Priority	Title	Description	State	MO Planned Date	MO Actual Date	Prod Planned Date	Prod Actual Date	Current Status
19245	2021-09-22	2-Major: No Workaround	1 - High	<b>PRF Capitation For Void Records-Missing PMP Assignments</b>	Description: The current PRF Reconciliation Capitation process is not retrieving the PMP Assignments when the record is a Void Record. Impact: Voided PRF Capitation payments are not being recouped. Workaround: There is no workaround. However the fix will be placed in Production Override.	MO Implemented	2021-09-30	2021-09-30			Testing is in process. Going through MO and Nov MO Cap cycle..
17031	2019-04-26	3-Major: With Workaround	1 - High	<b>TA1 returned with 006 Error, but SFTP user name is empty</b>	When the user authentication service is unavailable, the inbound HIPAA X12 batch files are returned as unaccepted. Impact: This happens approximately once every 3-4 months. Workaround: The user resubmits file or EDI support reprocesses the file.. Severity: 2 Confirmed 10/26/21 Increased to a Sev 2 from a 4 due to potential incorrect claim payment. The workaround form will be submitted by the PM.	Open	2021-12-31				Increased from Severity 4 to a 2. Workaround was submitted on 11/01/21. Approved by Dennis on 11/02/21. PM is reviewing the TRD and it will be updated on the next report.

- 19245 – Joyce – Gainwell was not processing the voids correctly. The defect has been resolved and should process in the next capitation cycle.
- 17031 – Greg – I do not have an update, the work around will continue and remains a priority 3 defect. There is no project implementation currently.

Open CR's:

- GT8174 – is in production
- GT2737 – on track
- GT7450 – kick-off scheduled for early next year.
- GT7595 – no implementation date scheduled.
- GT7854 – 8685 – no implementation date scheduled
- GT2904 – on hold
- GT4060 – on hold