

## MCE Gainwell Monthly Technical Meeting

### Meeting Details

Meeting Name: MCE Gainwell Monthly Technical Meeting

Leader/Facilitator: Dennis Dowling, FSSA; Rebecca Siewert, Gainwell

Location, Date and Time: Monday, March 15<sup>th</sup>, 2021; 2:00 PM; webex

Scribe: Craig Nielsen

### Attendees

<b>Anthem</b>		<b>State</b>		<b>Gainwell</b>	
Gretchen Atkins	X	Meredith Edwards		Rebecca Young	X
Jean Caster	X	Nonis Spinner		Rebecca Siewert	X
Tracy Silvers	X	Angela Todd		Bill Anderson	X
Jason Adams	X	Ralph Jones	X	Sharon Ricketts	
Tuan Nguyen	X	Dennis Dowling	X	Wanda Williams	
LaDawna Richmond		Stephanie Guetig		Stephanie Cari	X
Cynthia Bell		Keena Baumer	X	Karen Grays	X
Trang Cooley		Scott Runner		Maksat Abamov	X
Tracey Welch		Craig Nielsen	X	Denise Brown	X
Ferdinand Cajigal		Mark Wiley	X	Xenia Hastings	
Ron Stoughton		Daneida Dooley	X	Jerry Heady	X
Stephen Egan		Natalie Angel		Rubi Multani	
Amy Tate		Tamra Mitchell	X	Beth Linginfelter	X
Maura Wenglarz		Maria Schelli-Merrifield	X	Ginger Brophy	X
Cindy Riley	X	Shawna Frazier		Joyce Lee	
<b>MHS</b>		Kathleen Leonard		Indea McCombs	X
Geoff Petrie		Susan Beecher	X	Tisha Arberry	
Brett Norris		Ryan Callahan		Angela Tynes	X
Taylor Fulner		Megan Anderson		Melinda Kent	X
Manju Nair	X	Colin Woods		Patty Shlyakhov	X
Stoshala Payne	X	Shannon Effler		KC Sushant	X
Anastasia Spurgetis		Paul Fruits		Nastassja Daniel	
Chelsea Trotter		<b>CareSource</b>		Kaushal Silwal	X
<b>MDwise</b>		Trish Kappes	X	Greg Hershberger	X
Jason Thacker		Samantha Walton	X	<b>Optum</b>	
Michelle Okeson	X	Lindsay McGuire		Harini Kasamsetty	X
Raeann Brown	X	Jeff Severino		Harsha Jasti	
Brian Arrowood		Kristina Vanbelkum	X	<b>Maximus</b>	
Marcia Shively		Lindsay Young	X	NaKeita Boyd	
Bonnie Kegin		David Rose		Jennifer Haas	
Jim Matthews		Akbar Shareef		<b>HMA</b>	
<b>UHC</b>		Gary Ziegler		Kaitlyn Feiock	
Kavitha Thomas	X	Resalot Taus	X		
Elizabeth Adams		Chelsi Hall	X		

## Agenda Items

Item	Topic	Facilitator	Notes (conclusions, discussions, decisions, and next steps)
1	Open Meeting	Dennis	<p>Review past action items and update statuses</p> <p>MCE Selection Period will occur as usual this year starting November 1 and ending December 15. Can Gainwell confirm that there will not be impact to plan changes on Jan 1 with consideration to the current system and procedural changes due to COVID?</p> <ul style="list-style-type: none"> <li>Gretchen 10/19: Are we going to see these coming across future state on 834s?</li> <li>Joyce 10/19: Yes you will</li> <li>Gretchen 10/19: Are you going to provide us enrollment counts?</li> <li>Angela 10/19: This year, those will be coming from Colin Woods (your compliance officer).</li> </ul> <p>November Meeting Update:</p> <ul style="list-style-type: none"> <li>Gretchen: We did receive from Colin</li> <li>Jeff: We're not seeing quite the numbers of members that we would expect would be terming with us by end of year.</li> </ul> <p>December Meeting Update:</p> <ul style="list-style-type: none"> <li>Jeff: Supposed to have ~600 transferring, but only showing ~250 on latest.</li> <li>Joyce: Might be due to hitting error report</li> <li>Xenia: They are being cleaned up daily</li> </ul> <p>January Meeting Update:</p> <ul style="list-style-type: none"> <li>Jeff: We got a count and we came in pretty close, so we're okay.</li> </ul> <p>February Meeting Update:</p> <ul style="list-style-type: none"> <li>Will confirm satisfactory for closure in March</li> </ul> <p>March Meeting Update:</p> <ul style="list-style-type: none"> <li>No further feedback; Closed</li> </ul>
2	MCE Selection Period	Angela Todd	<p>November Meeting:</p> <ul style="list-style-type: none"> <li>Gretchen: Seeking feedback from State on what trends we expect moving forward (for instance, trending down with unemployment? Etc.)</li> <li>Natalie: No official estimates, but we don't have a lot of new Medicaid applications</li> <li>Meredith: Further growth not anticipated, working toward projection of any membership changes in other direction</li> </ul> <p>December Meeting:</p> <ul style="list-style-type: none"> <li>No further questions</li> </ul> <p>January Meeting:</p> <ul style="list-style-type: none"> <li>Dennis: Continue through PHE, which is likely to extend through 2021</li> <li>Jeff: Is there a new category for HIP?</li> <li>Nonis: No, it's an existing one.</li> <li>Gretchen: Is cost share distinct from PHE?</li> <li>Nonis: Now intertwined.</li> </ul> <p>February Meeting:</p> <ul style="list-style-type: none"> <li>Nonis: Provided update on evolving PHE landscape and guidance.</li> </ul> <p>March Meeting:</p>
3	Open enrollment status update / trending / projections (after COVID)	Jason Adams	<p>November Meeting:</p> <ul style="list-style-type: none"> <li>Gretchen: Seeking feedback from State on what trends we expect moving forward (for instance, trending down with unemployment? Etc.)</li> <li>Natalie: No official estimates, but we don't have a lot of new Medicaid applications</li> <li>Meredith: Further growth not anticipated, working toward projection of any membership changes in other direction</li> </ul> <p>December Meeting:</p> <ul style="list-style-type: none"> <li>No further questions</li> </ul> <p>January Meeting:</p> <ul style="list-style-type: none"> <li>Dennis: Continue through PHE, which is likely to extend through 2021</li> <li>Jeff: Is there a new category for HIP?</li> <li>Nonis: No, it's an existing one.</li> <li>Gretchen: Is cost share distinct from PHE?</li> <li>Nonis: Now intertwined.</li> </ul> <p>February Meeting:</p> <ul style="list-style-type: none"> <li>Nonis: Provided update on evolving PHE landscape and guidance.</li> </ul> <p>March Meeting:</p>

			<ul style="list-style-type: none"> <li>Keena: No update</li> </ul>
4	Rx TMSIS Updates	Jason Adams	<ul style="list-style-type: none"> <li>Expected Meeting? Next Steps?</li> </ul> <p>November Meeting</p> <ul style="list-style-type: none"> <li>Gretchen: Were expecting further meetings and hadn't seen anything.</li> <li>Dennis: Will reach out to that team</li> </ul> <p>December Meeting:</p> <ul style="list-style-type: none"> <li>Jason: Keep open until confirmation of all testing completed</li> </ul> <p>January Meeting:</p> <ul style="list-style-type: none"> <li>Mark: Still waiting on testing.</li> </ul> <p>February Meeting:</p> <ul style="list-style-type: none"> <li>Still awaiting confirmation of all testing completed</li> </ul> <p>March Meeting</p> <ul style="list-style-type: none"> <li>Mark: It is finished; Closed</li> </ul>
5	CMS Interoperability	Jeff Severino	<ul style="list-style-type: none"> <li>CareSource is interested how/if the state meeting the CMS Interoperability requirements for the fee for service population. Is there public information available on a web site we can review?</li> </ul> <p>January Meeting:</p> <ul style="list-style-type: none"> <li>Craig: We have analyzed, but no decision, we have also received the next wave rule and are analyzing it as well.</li> </ul> <p>February Meeting:</p> <ul style="list-style-type: none"> <li>Craig: No update on state decision; next wave rule suspended before being published in Federal Register</li> </ul> <p>March Meeting:</p> <ul style="list-style-type: none"> <li>Craig: No update and no decision, thus not on trajectory for 7/1/21; May ask MCEs for their details if and when CMS requests</li> </ul>
6	59372 - Encounters for FQHC and RHC's	Jason Adams	<p>February Meeting:</p> <ul style="list-style-type: none"> <li>Jason: Implementation date/timeframe/project plan</li> </ul> <p>March Meeting:</p> <ul style="list-style-type: none"> <li>Greg: Work will be complete end of month, request currently being evaluated to delay effectiveness to July</li> <li>Question: What are the three CRs, and is Dental a 7/1 implementation?</li> <li>Greg: Main CR is 59372, another is for an enhancement, and a third is for dental. Dental is not a 7/1 implementation date, but with delay to effectiveness of other, may pull into July by doubtful.</li> </ul>
7	HCC Medworks Project update	Jason Adams	<p>February Meeting:</p> <ul style="list-style-type: none"> <li>Jason: requirements and workgroups?</li> <li>Ginger: Updates sent 2/12/21</li> </ul> <p>March Meeting:</p> <ul style="list-style-type: none"> <li>Ginger: Appreciated update, moving forward</li> </ul>
8	Pending State mandated Medicaid program changes with potential MCE impact	Jason Adams	<p>February Meeting:</p> <ul style="list-style-type: none"> <li>Jason: Need access/line-of-sight into detailed requirements, business design, and implementation plan to determine impact</li> <li>Jason: Address questions during tech meetings or weekly Thursday meetings?</li> </ul> <p>March Meeting:</p> <ul style="list-style-type: none"> <li>Rebecca: Added additional folks to distribution; Closed</li> </ul>

9	General update on Public Health Emergency	Jason Adams	Set to expire 3/31 March Meeting: • Dennis: No update
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**NOTE: The State will be working remotely starting 3/17/2020 following Gov. Holcomb's directive in efforts to slow down the spread of COVID 19. All meetings and business operations will be continued as scheduled.**

**Action Items**

Item	Assigned To:	Due Date	Description	Status
1.	Keena	9/21	Provide an update on the IEDSS batch processing for frail and payments Keena 10/19: Will be in release 12 which comes out in March 2021 Jeff 10/19: We have issues with Medically Frail Members and pregnant members transitioning over when we send over supplemental files, sometimes taking 60 days or more, my understanding is they are worked by county offices, but we don't hear anything back. Is there anything we can do on our end or anything we should be looking for? Keena 10/19: We do go through those and send to DFR Executive team and they do go out to counties. We don't get feedback on these either; will see if we can get something confirming completion. Keena 12/21: Got word back that they are being worked, but trying to give higher priority. Keena: 1/25: Still pushing for these to be higher priority and will follow up. Keena 2/15: Close as this will continue to be a factor	Closed
2.	Joyce	12/28	Will reach out to Nonis to see if they have a CR for discontinuing Old Pregnancy Data on Current 834s 1/25: No Update Nonis: 2/15: Still need analysis to confirm root cause and potential subsequent consideration for IEDSS change	Closed
3.	Scott	3/1	Per Jason request, provide feedback on Encounters for FQHC and RHC's (Meredith to email Scott)	Closed
4.	Rebecca	3/1	Writeup in response to Jason's items mentioned in (and sent after) meeting	Closed

**COVID-19**

At OMPP's request, all completed or underway Covid projects were evaluated to determine the lead time needed in order to back out the changes, as well as high level budgetary values. This has been presented to OMPP.

**GT-2539 - CC 61919 MMIS COVID19 - Premium Vendor - Halt Premium Payment - 12/1 Ongoing..**

This project prevents accounts closing for members who are unable to make their premium payment during COVID19. This project applies payments for incoming conditional members for CHIP and MED Works and is continuing daily. This project will complete at the direction of the State.

**GT-2550 - CC 61921 MMIS COVID19 - Eligibility Re-Opens/CoPay/CostShare - 12/1 Ongoing.**

We continue to identify and extend Medicaid Eligibility as requested by the State.

**There are Provider Enrollment Covid rollback projects that are ready to initiate, pending the end of related Covid emergency measures**

**GT-5633 – FQHC COVID-19 Vaccines.**

Construction and test planning are in process. Model Office testing is targeted to begin on 3/10/21. The planned implementation effective date is 4/1 and is trending to on time. Project risk is the potential for duplicate claims submitted for a member, through Zotec and the FQHC sending direct through Indiana Medicaid. The project team is reviewing a mitigation strategy while staying to the requested implementation date.