MCE Gainwell Monthly Technical Meeting

Meeting Details

Meeting Name: MCE Gainwell Monthly Technical Meeting

Leader/Facilitator: Craig Nielsen, FSSA; Rebecca Siewert, Gainwell

Location, Date and Time: Monday, February 15th, 2021; 2:00 PM; webex

Scribe: Rubi Multani

Anthem	State	Gainwell	
Gretchen Atkins	Meredith Edwards	Rebecca Young	
Jean Caster	Nonis Spinner	Rebecca Siewert	
Tracy Silvers	Angela Todd	Bill Anderson	
Jason Adams	Ralph Jones	Sharon Ricketts	
Tuan Nguyen	Dennis Dowling	Wanda Williams	
LaDawna Richmond	Stephanie Guetig Stephanie Cari		
Cynthia Bell	Keena Baumer	Karen Grays	
Trang Cooley	Scott Runner	Maksat Abamov	
Tracey Welch	Craig Nielsen	Denise Brown	
Ferdinand Cajigal	Mark Wiley	Xenia Hastings	
Ron Stoughton	Daneida Dooley	Jerry Allen Heady	
Stephen Egan	Natalie Angel	Rubi Multani	
Amy Tate	Adrienne Martin	Beth Linginfelter	
Maura Wenglarz	Tamra Mitchell	Ginger Brophy	
Cindy Riley	Maria Schelli-Merrifield	Joyce Lee	
MHS	Shawna Frazier	Indea McCombs	
Geoff Petrie	Kathleen Leonard	Tisha Arberry	
Jeff Dill	Catherine Turner	Angela Tynes	
Taylor Fulner	Susan Beecher	Melinda Kent	
Manju Nair	Ryan Callahan	Patty Shlyakhov	
Stoshala Payne	Megan Anderson	KC Sushant	
Anastasia Spurgetis	Colin Woods	Nastassja Daniel	
Cody Foster	Shannon Effler	Kaushal Silwal	
Chelsea Trotter	CareSource	Optum	
MDwise Trish Kappes		Harini Kasamsetty	
Jason Thacker	Samantha Walton	Harsha Jasti	
Michelle Okeson	Lindsay McGuire	Maximus	
Raeann Brown	Jeff Severino	NaKeita Boyd	
Brian Arrowood	Kristina Vanbelkum	Natalie Smith	
Marcia Shively	Lindsay Young	Jennifer Haas	
Bonnie Kegin	David Rose	UHC	
Jim Matthews	Akbar Shareef	Kavitha Thomas	
НМА	Gary Ziegler	Elizabeth Adams	
Kaitlyn Feiock	Resalot Taus		
	Chelsi Hall		

Agenda Items

Item	Topic	Facilitator	Notes (conclusions, discussions, decisions, and next steps)
1	Open Meeting	Dennis	Review past action items and update statuses
2	MCE Selection Period	Angela Todd	MCE Selection Period will occur as usual this year starting November 1 and ending December 15. Can Gainwell confirm that there will not be impact to plan changes on Jan 1 with consideration to the current system and procedural changes due to COVID? • Gretchen 10/19: Are we going to see these coming across future state on 834s? • Joyce 10/19: Yes you will • Gretchen 10/19: Are you going to provide us enrollment counts? • Angela 10/19: This year, those will be coming from Colin Woods (your compliance officer). November Meeting Update: • Gretchen: We did receive from Colin • Jeff: We're not seeing quite the numbers of members that we would expect would be terming with us by end of year. December Meeting Update: • Jeff: Supposed to have ~600 transferring, but only showing ~250 on latest. • Joyce: Might be due to hitting error report • Xenia: They are being cleaned up daily January Meeting Update: • Jeff: We got a count and we came in pretty close, so we're okay. February Meeting Update: • Will confirm satisfactory for closure in March
3	Open enrollment status update / trending / projections (after COVID)	Jason Adams	 Oretchen: Seeking feedback from State on what trends we expect moving forward (for instance, trending down with unemployment? Etc.) Natalie: No official estimates, but we don't have a lot of new Medicaid applications Meredith: Further growth not anticipated, working toward projection of any membership changes in other direction December Meeting: No further questions January Meeting: Dennis: Continue through PHE, which is likely to extend through 2021 Jeff: Is there a new category for HIP? Nonis: No, it's an existing one. Gretchen: Is cost share distinct from PHE? Nonis: Now intertwined. February Meeting: Nonis: Provided update on evolving PHE landscape and guidance.
4	Rx TMSIS Updates	Jason Adams	Expected Meeting? Next Steps? November Meeting

			Gretchen: Were expecting further meetings and hadn't seen
			anything.
			Dennis: Will reach out to that team
			December Meeting:
			 Jason: Keep open until confirmation of all testing completed
			January Meeting:
			Mark: Still waiting on testing.
			February Meeting:
			Still awaiting confirmation of all testing completed
			 We are still seeing old pregnancy data coming on the current 834s with Pregnancy = Y. The last list we provided DXC was on 11/10. Is there an update on any research that has been done?
			November Meeting:
			Xenia: We keep correcting, but then overridden from IEDSS.
			 Michelle: Still seeing this; difficult to determine if new pregnancies are valid.
			 Joyce: Need to figure out how to get IEDSS to stop sending deleted records.
			December Meeting:
5	Old Pregnancy Data on	Michelle Okeson	 Joyce: Will reach out to Nonis to see if they have a CR.
	Current 834s		January Meeting:
			 Nonis: Don't know if received outreach from Joyce; Conversion items may work themselves out
			 Keena: I don't have anything further, we review and clean up as
			we get them; don't see as much anymore.
			 Michelle: We continue to get records with start dates years in
			the past; we sent to Xenia but they are later overwritten.
			Keena: Can look at these if Xenia sends.
			February Meeting:
			Keena: Not yet received from Xenia
			 CareSource is interested how/if the state meeting the CMS Interoperability requirements for the fee for service population. Is there public information available on a web site we can review?
6	CMS Interoperability	Jeff Severino	January Meeting:
_	,		Craig: We have analyzed, but no decision, we have also received the part wave rule and are analyzing it as well
			the next wave rule and are analyzing it as well. February Meeting:
			Craig: No update on state decision; next wave rule suspended
			before being published in Federal Register
_	59372 - Encounters for		February Meeting:
7	FQHC and RHC's	Jason Adams	 Jason: Implementation date/timeframe/project plan
	HCC Medworks Project	Jason Adams	February Meeting:
8	update		 Jason: requirements and workgroups?
	•		Ginger: Updates sent 2/12/21
	Pending State mandated Medicaid program changes with potential MCE impact	Jason Adams	February Meeting:
9			Jason: Need access/line-of-sight into detailed requirements, business design, and implementation plan to determine impact.
			 business design, and implementation plan to determine impact Jason: Address questions during tech meetings or weekly
			Thursday meetings?
-			NOTE: The State will be working remotely starting 3/17/2020
			following Gov. Holcomb's directive in efforts to slow down the

Action Items

Item	Assigned To:	Due Date	Description	Status
1.	Keena	9/21	Provide an update on the IEDSS batch processing for frail and payments Keena 10/19: Will be in release 12 which comes out in March 2021 Jeff 10/19: We have issues with Medically Frail Members and pregnant members transitioning over when we send over supplemental files, sometimes taking 60 days or more, my understanding is they are worked by county offices, but we don't hear anything back. Is there anything we can do on our end or anything we should be looking for? Keena 10/19: We do go through those and send to DFR Executive team and they do go out to counties. We don't get feedback on these either; will see if we can get something confirming completion. Keena 12/21: Got word back that they are being worked, but trying to give higher priority. Keena: 1/25: Still pushing for these to be higher priority and will follow up. Keena 2/15: Close as this will continue to be a factor	Closed
2.	Joyce	12/28	Will reach out to Nonis to see if they have a CR for discontinuing Old Pregnancy Data on Current 834s 1/25: No Update Nonis: 2/15: Still need analysis to confirm root cause and potential subsequent consideration for IEDSS change	Pending
3.	Scott	3/1	Per Jason request, provide feedback on Encounters for FQHC and RHC's (Meredith to email Scott)	Opened
4.	Rebecca	3/1	Writeup in response to Jason's items mentioned in (and sent after) meeting	Opened

COVID-19

At OMPP's request, all completed or underway Covid projects were evaluated to determine the lead time needed in order to back out the changes, as well as high level budgetary values. This has been presented to OMPP.

GT-2539 - CC 61919 MMIS COVID19 - Premium Vendor - Halt Premium Payment - 12/1 Ongoing.

This project prevents accounts closing for members who are unable to make their premium payment during COVID19. This project applies payments for incoming conditional members for CHIP and MED Works and is continuing daily. This project will complete at the direction of the State.

GT-2550 - CC 61921 MMIS COVID19 - Eligibility Re-Opens/CoPay/CostShare - 12/1 Ongoing.

We continue to identify and extend Medicaid Eligibility as requested by the State.

61930 - New Enrollments. (On Hold pending end of Covid emergency measures)

This project will back out the COVID-19 measures implemented under project 61926, resetting revalidation dates and risk levels for new providers. It also modifies the Portal to set risk levels to normal values after new providers are

revalidated. State and Gainwell continue discussions toward identifying a back out date. State is consulting with CMS regarding timing for implementation.

61955 - Additional Provider Enrollment Efforts for Ramp-Up Following COVID-19 Emergency Measures Removal. (On Hold pending end of Covid emergency measures)

This project will back out the Provider Enrollment COVID-19 measures implemented under Projects 61925, 61927, 61929, 62007 and 61997 which implemented various Provider Enrollment temporary measures during the crisis. State and Gainwell continue discussion toward identifying a back out date. State is consulting with CMS regarding timing for implementation.

GT-5633 - FQHC COVID-19 Vaccines.

This project will allow FQHCs and RHCs to submit claims and receive reimbursements for the administration of the COVID-19 vaccine. The target production implementation is 3/31/21. The State sponsor and Gainwell have reviewed and updated the Project Charter. Gainwell has drafted the Requirements, which are going through the Gainwell internal review and approval process. During the week of 2/8/21 the Requirements document will be sent for State sponsor approval, and the Gainwell project team will draft the Business Design. There are no open issues or risk related to this project.