

MCE Gainwell Monthly Technical Meeting

Meeting Details

Meeting Name: MCE Gainwell Monthly Technical Meeting

Leader/Facilitator: Dennis Dowling, FSSA; Rebecca Siewert, Gainwell

Location, Date and Time: Monday, January 25th; 10:00 AM; webex

Scribe: Rubi Multani

Attendees					
Anthem		State		Gainwell	
Gretchen Atkins	X	Meredith Edwards		Rebecca Young	
Jean Caster	X	Nonis Spinner	X	Rebecca Siewert	X
Tracy Silvers	X	Angela Todd		Bill Anderson	X
Jason Adams	X	Ralph Jones		Sharon Ricketts	
Tuan Nguyen	X	Dennis Dowling		Wanda Williams	X
LaDawna Richmond	X	Stephanie Guetig		Stephanie Cari	X
Cynthia Bell	X	Keena Baumer	X	Karen Grays	X
Trang Cooley		Scott Runner		Maksat Abamov	X
Tracey Welch		Craig Nielsen		Denise Brown	X
Ferdinand Cajigal		Mark Wiley	X	Xenia Hastings	X
Ron Stoughton	X	Daneida Dooley	X	Jerry Allen Heady	X
Stephen Egan		Natalie Angel	X	Rubi Multani	
Amy Tate		Adrienne Martin		Beth Linginfelter	X
Maura Wenglarz	X	Tamra Mitchell	X	Ginger Brophy	X
Cindy Riley	X	Maria Schelli-Merrifield	X	Joyce Lee	
MHS		Shawna Frazier		Indea McCombs	X
Geoff Petrie		Kathleen Leonard		Tisha Arberry	
Jeff Dill	X	Catherine Turner		Angela Tynes	X
Taylor Fulner	X	Susan Beecher		Melinda Kent	X
Manju Nair	X	Ryan Callahan		Patty Shlyakhov	X
Stoshala Payne	X	Megan Anderson		KC Sushant	X
Anastasia Spurgetis	X	Colin Woods		Nastassja Daniel	X
Cody Foster		CareSource		Kaushal Silwal	X
Daniel Rich		Trish Kappes		Optum	
Chelsea Trotter		Samantha Walton		Harini Kasamsetty	X
MDwise		Lindsay McGuire		Harsha Jasti	
Jason Thacker		Jeff Severino	X	Maximus	
Michelle Okeson	X	Kristina Vanbelkum	X	NaKeita Boyd	X
Raeann Brown	X	Lindsay Young	X	Natalie Smith	
Brian Arrowood	X	David Rose		Jennifer Haas	
Marcia Shively		Akbar Shareef		HMA	
Bonnie Kegin		Gary Ziegler		Kaitlyn Feiock	
Jim Matthews		Resalot Taus			
		Chelsi Hall	X		

Agenda Items

Item	Topic	Facilitator	Notes (conclusions, discussions, decisions, and next steps)
1	Open Meeting	Dennis	<p>Review past action items and update statuses</p> <p>MCE Selection Period will occur as usual this year starting November 1 and ending December 15. Can Gainwell confirm that there will not be impact to plan changes on Jan 1 with consideration to the current system and procedural changes due to COVID?</p> <ul style="list-style-type: none"> Gretchen 10/19: Are we going to see these coming across future state on 834s? Joyce 10/19: Yes you will Gretchen 10/19: Are you going to provide us enrollment counts? Angela 10/19: This year, those will be coming from Colin Woods (your compliance officer).
2	MCE Selection Period	Angela Todd	<p>November Meeting Update:</p> <ul style="list-style-type: none"> Gretchen: We did receive from Colin Jeff: We're not seeing quite the numbers of members that we would expect would be terming with us by end of year. <p>December Meeting Update:</p> <ul style="list-style-type: none"> Jeff: Supposed to have ~600 transferring, but only showing ~250 on latest. Joyce: Might be due to hitting error report Xenia: They are being cleaned up daily <p>January Meeting Update:</p> <ul style="list-style-type: none"> Jeff: We got a count and we came in pretty close, so we're okay.
3	Open enrollment status update / trending / projections (after COVID)	Jason Adams	<p>November Meeting:</p> <ul style="list-style-type: none"> Gretchen: Seeking feedback from State on what trends we expect moving forward (for instance, trending down with unemployment? Etc.) Natalie: No official estimates, but we don't have a lot of new Medicaid applications Meredith: Further growth not anticipated, working toward projection of any membership changes in other direction <p>December Meeting:</p> <ul style="list-style-type: none"> No further questions <p>January Meeting:</p> <ul style="list-style-type: none"> Dennis: Continue through PHE, which is likely to extend through 2021 Jeff: Is there a new category for HIP? Nonis: No, it's an existing one. Gretchen: Is cost share distinct from PHE? Nonis: Now intertwined.
4	Rx TMSIS Updates	Jason Adams	<ul style="list-style-type: none"> Expected Meeting? Next Steps? <p>November Meeting</p> <ul style="list-style-type: none"> Gretchen: Were expecting further meetings and hadn't seen anything. Dennis: Will reach out to that team <p>December Meeting:</p> <ul style="list-style-type: none"> Jason: Keep open until confirmation of all testing completed

			<p>January Meeting:</p> <ul style="list-style-type: none"> • Mark: Still waiting on testing.
5	Old Pregnancy Data on Current 834s	Michelle Okeson	<ul style="list-style-type: none"> • We are still seeing old pregnancy data coming on the current 834s with Pregnancy = Y. The last list we provided DXC was on 11/10. Is there an update on any research that has been done? <p>November Meeting:</p> <ul style="list-style-type: none"> • Xenia: We keep correcting, but then overridden from IEDSS. • Michelle: Still seeing this; difficult to determine if new pregnancies are valid. • Joyce: Need to figure out how to get IEDSS to stop sending deleted records. <p>December Meeting:</p> <ul style="list-style-type: none"> • Joyce: Will reach out to Nonis to see if they have a CR. <p>January Meeting:</p> <ul style="list-style-type: none"> • Nonis: Don't know if received outreach from Joyce; Conversion items may work themselves out • Keena: I don't have anything further, we review and clean up as we get them; don't see as much anymore. • Michelle: We continue to get records with start dates years in the past; we sent to Xenia but they are later overwritten. • Keena: Can look at these if Xenia sends.
6	CMS Interoperability	Jeff Severino	<ul style="list-style-type: none"> • CareSource is interested how/if the state meeting the CMS Interoperability requirements for the fee for service population. Is there public information available on a web site we can review? <p>January Meeting:</p> <ul style="list-style-type: none"> • Craig: We have analyzed, but no decision, we have also received the next wave rule and are analyzing it as well.
			<p>NOTE: The State will be working remotely starting 3/17/2020 following Gov. Holcomb's directive in efforts to slow down the spread of COVID 19. All meetings and business operations will be continued as scheduled.</p>

Action Items

Item	Assigned To:	Due Date	Description	Status
1.	Keena	9/21	<p>Provide an update on the IEDSS batch processing for frail and payments</p> <p>Keena 10/19: Will be in release 12 which comes out in March 2021</p> <p>Jeff 10/19: We have issues with Medically Frail Members and pregnant members transitioning over when we send over supplemental files, sometimes taking 60 days or more, my understanding is they are worked by county offices, but we don't hear anything back. Is there anything we can do on our end or anything we should be looking for?</p> <p>Keena 10/19: We do go through those and send to DFR Executive team and they do go out to counties. We don't get feedback on these either; will see if we can get something confirming completion.</p> <p>Keena 12/21: Got word back that they are being worked, but trying to give higher priority.</p> <p>Keena: 1/25: Still pushing for these to be higher priority and will follow up.</p>	In progress
2.	Joyce	12/28	<p>Will reach out to Nonis to see if they have a CR for discontinuing Old Pregnancy Data on Current 834s</p> <p>1/25: No Update</p>	Opened

COVID-19

GT-2539 - CC 61919 MMIS COVID19 - Premium Vendor - Halt Premium Payment - 12/1 Ongoing.

This project prevents accounts closing for members who are unable to make their premium payment during COVID19. This project applies payments for incoming conditional members for CHIP and MED Works. This is continuing daily. Credits will be given for January monthly vouchers after Adverse Action day (12/17). This project will complete at the direction of the State.

GT-2550 - CC 61921 MMIS COVID19 - Eligibility Re-Opens/CoPay/CostShare - 12/1 Ongoing.

We continue to identify and extend Medicaid Eligibility as requested by the State.

61930 - New Enrollments. (On Hold pending end of Covid emergency measures)

This project will back out the COVID-19 measures implemented under project 61926, resetting revalidation dates and risk levels for new providers. It also modifies the Portal to set risk levels to normal values after new providers are revalidated. State and Gainwell continue discussions toward identifying a back out date. State is consulting with CMS regarding timing for implementation.

61955 - Additional Provider Enrollment Efforts for Ramp-Up Following COVID-19 Emergency Measures Removal. (On Hold pending end of Covid emergency measures)

This project will back out the Provider Enrollment COVID-19 measures implemented under Projects 61925, 61927, 61929, 62007 and 61997 which implemented various Provider Enrollment temporary measures during the crisis. State and Gainwell continue discussion toward identifying a back out date. State is consulting with CMS regarding timing for implementation.

62178 – Provide CLIA Data to MCEs and OptumRx.

Project is On Hold pending direction from project sponsor and State.